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Shivam Sahu

Associate Professional Software Engineer

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An enthusiast with BTech in Computer Science and Engineering, seeking a suitable position at a reputed organisation where I can use my extensive knowledge in software design and development and further learn new things and grow as a Software Development Engineer.

SKILLS

| | |
|---------------------|---|
| Tools and Languages | C/C++, C#, .NET, IIS, MS SQL Server, Oracle DB, Angular, JavaScript, Nodejs |
| CS fundamentals | Data-Structures and Algorithms, OOPs, Operating Systems, Database Systems |
| Communication | English, Hindi and Kannada |

WORK EXPERIENCE

DXC Technology

July 2020 — Present



Projects:

Client : Hewlett Packard Enterprise

Dec 2021 — Present

- Serving as "Level 3" support for resolving assigned tickets in Core Team.
- Incident management - prioritizing and resolving production incidents reported by users and track them against various SLAs.
- Problem management - resolving recurring incidents permanently, performing break fixes and implementing preventive action items.
- Work Independently and as part of a team to resolve any production batch processing failures and deploy automation scripts to improve the overall efficiency.
- Research and analyze job failures while providing support for any major incidents, weekend releases and/or upgrade events.

Client : Hewlett Packard Enterprise

Oct 2020 — Dec 2021

- Worked in Flex team and implemented functionality enhancements in project.
- Worked on developing and deploying automation scripts on Development servers.
- Worked on 9+ application and interacted with various tools including Tidal automation, Toad for oracle, WinSCP, puTTY.

PERSONAL PROJECTS

- Portfolio : A personal portfolio on ReactJS to collectively have information at one place.
- E-society : The ESociety is an N-Tier architecture based web application that manages society by houses with Member details and Service providers.
- En-Decryptor : The Aim of this C++ project is to build an application that will be able to encrypt any raw file of any format

CERTIFICATION

- Microsoft Certified: Azure fundamentals. [AZ-900]

INTERPERSONAL SKILLS

- Customer relationships experience.
- Continuous Improvement mindset.
- Critical decision maker.
- Deliverable-Oriented and People Management.

HOBBIES

- Rubik's cube(3x3) solving, Pyraminx.

EDUCATION

BTech, CSE, Bansal Institute of Research and Technology, Bhopal, MP
8.12/10 (CGPA)

2016 - 2020

ACHIEVEMENTS & ACTIVITIES

- Completed "Full Stack Developer" training in .Net technology via Team-Lease Learning Partner. Oct 2021
- Completed "Certified Cyber Warrior" course from HackingFlix Academy June 2021
- Participated in Hacktoberfest2018 and 2019 and got a T-shirt and stickers as goodies from Digital Ocean. 2018 - 2019
- Semifinalist in University Taekwondo Nodal competition Jan 2019
- Award of Punctuality by Bansal Group of Institutions Feb 2017