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# Shivam Sahu

## Professional 1 Software Engineer

Connect in:  
shivamsahu4u.github.io  
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An enthusiast with BTech in Computer Science and Engineering, seeking a suitable position at a reputed organisation where I can use my extensive knowledge in software design and development and further learn new things and grow as a Software Development Engineer.

### SKILLS

Tools and Languages	C#, .NET, IIS, SQL Server, Oracle DB, JavaScript, C/C++
CS fundamentals	OOPs, Data-Structures and Algorithms, Operating Systems, DBMS
Communication	English, Hindi and Kannada

### WORK EXPERIENCE

#### DXC Technology

July 2020 — Present



#### Projects:

Client : Hewlett Packard Enterprise

Nov 2020 — Present

- Working in Flex team and implementing functionality enhancements in project.
- Working on developing and deploying automation scripts in Production environment.
- Working with 9+ application and interacting with various tools including Tidal automation, Toad for oracle.

Client : Hewlett Packard Enterprise

Nov 2020 — Present

- Serving as "Level 3" support for resolving assigned tickets in Core Team.
- Incident management - prioritizing and resolving production incidents reported by users and track them against various SLAs using HPSM and ServiceNow.
- Problem management - resolving recurring incidents permanently, performing break fixes and implementing preventive action items.
- Work Independently and as part of a team to resolve any production batch processing failures and deploy automation scripts to improve the overall efficiency.
- Research and analyze job failures while providing support for any major incidents, weekend releases and/or upgrade events.

### PERSONAL PROJECTS

- Portfolio : A personal portfolio on ReactJS to collectively have information at one place. ( <https://shivamsahu4u.github.io>)
- E-society : The ESociety is an N-Tier architecture based web application that manages society by houses with Member details and Service providers.
- En-Decryptor : The aim of this C++ project is to build an application that will be able to encrypt any raw file of any format

### CERTIFICATION

- Microsoft Certified: Azure fundamentals. [AZ-900]

### INTERPERSONAL SKILLS

- Customer relationships experience.
- Continuous Improvement mindset.
- Critical decision maker.
- Deliverable-Oriented and People Management.

### HOBBIES

- Rubik's cube(3x3) solving, Pyraminx.

### EDUCATION

BTech, CSE, Bansal Institute of Research and Technology, Bhopal, MP  
8.12/10 (CGPA)

2016 - 2020

### ACHIEVEMENTS & ACTIVITIES

Completed "Certified Cyber Warrior" course from HackingFlix Academy	June 2021
Completed "Full Stack Developer" training in .Net technology via Team-Lease Learning Partner.	Oct 2020
Participated in Hacktoberfest2018 and 2019 and got a T-shirt and stickers as goodies from Digital Ocean.	2018 - 2019
Semifinalist in University Taekwondo Nodal competition	Jan 2019
Award of Punctuality by Bansal Group of Institutions	Feb 2017