

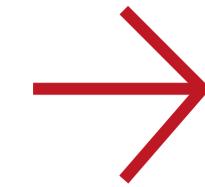


Toronto Transit Commission

03/01/2014 - 01/11/2023

Q&A

Reset



Frequency

597K

Total Incidents

Category

Mechanical

Most Common Category

Delay

21.5

Average Delay

Gap

32.5

Average Gap

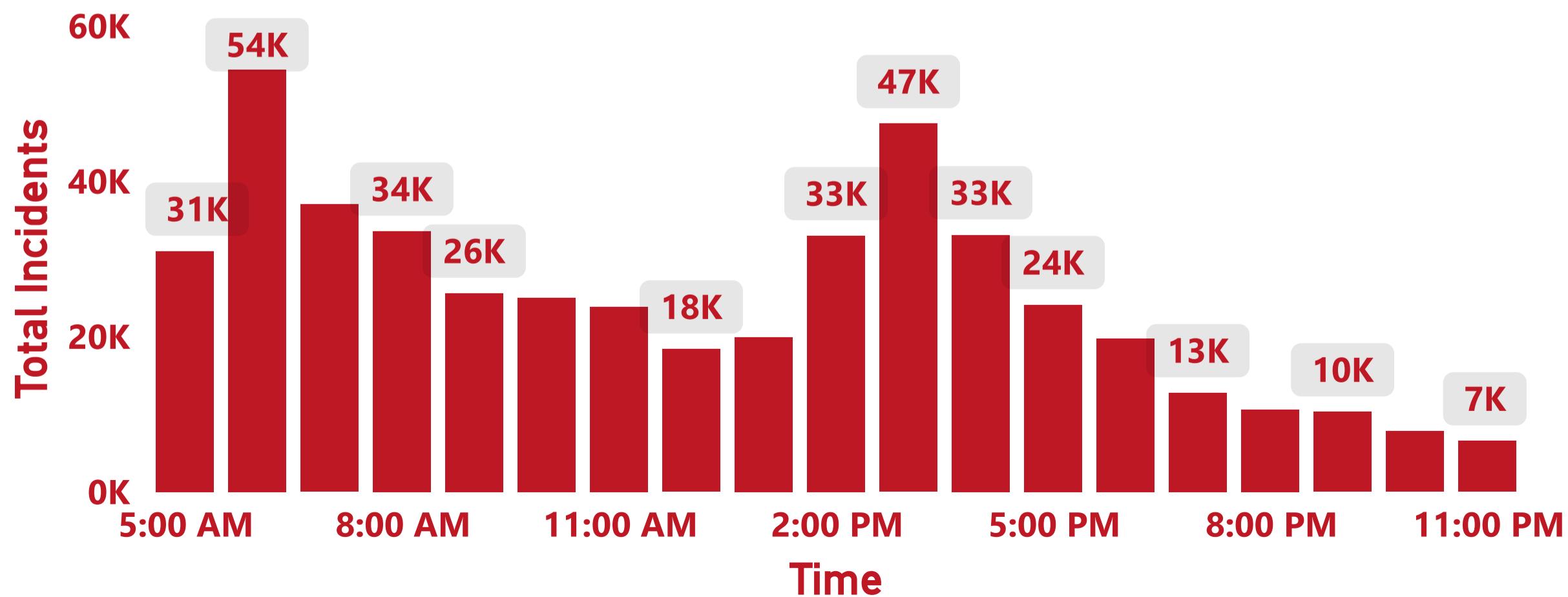
Top 5 Incident Categories



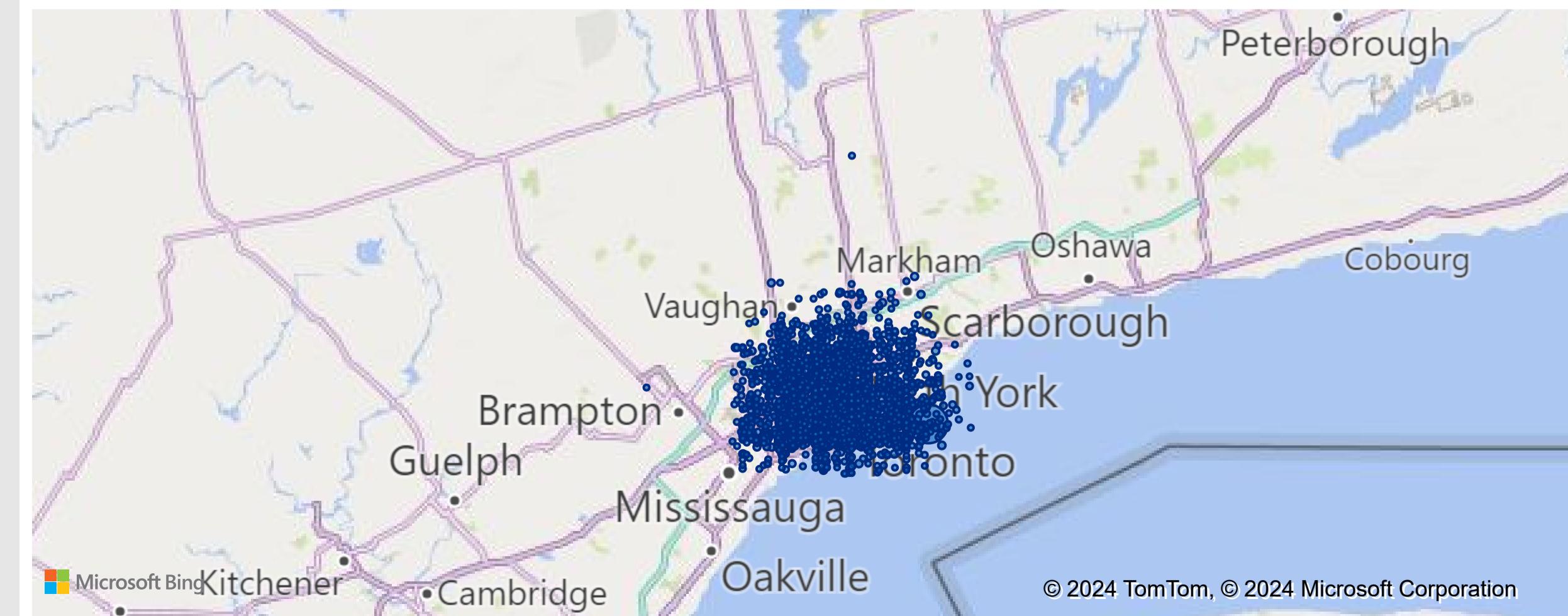
Total Incidents by Year



Total Incidents During Normal Hours



Incident Map





Incident Categories

03/01/2014 - 01/11/2023

◀ Reset ▶

Time Range

1/3/2014 CALENDAR 11/1/2023 CALENDAR



Month

All ▼

Incident

All ▼

Weekday

All ▼

Direction

All ▼

Delay Category

All ▼

Route

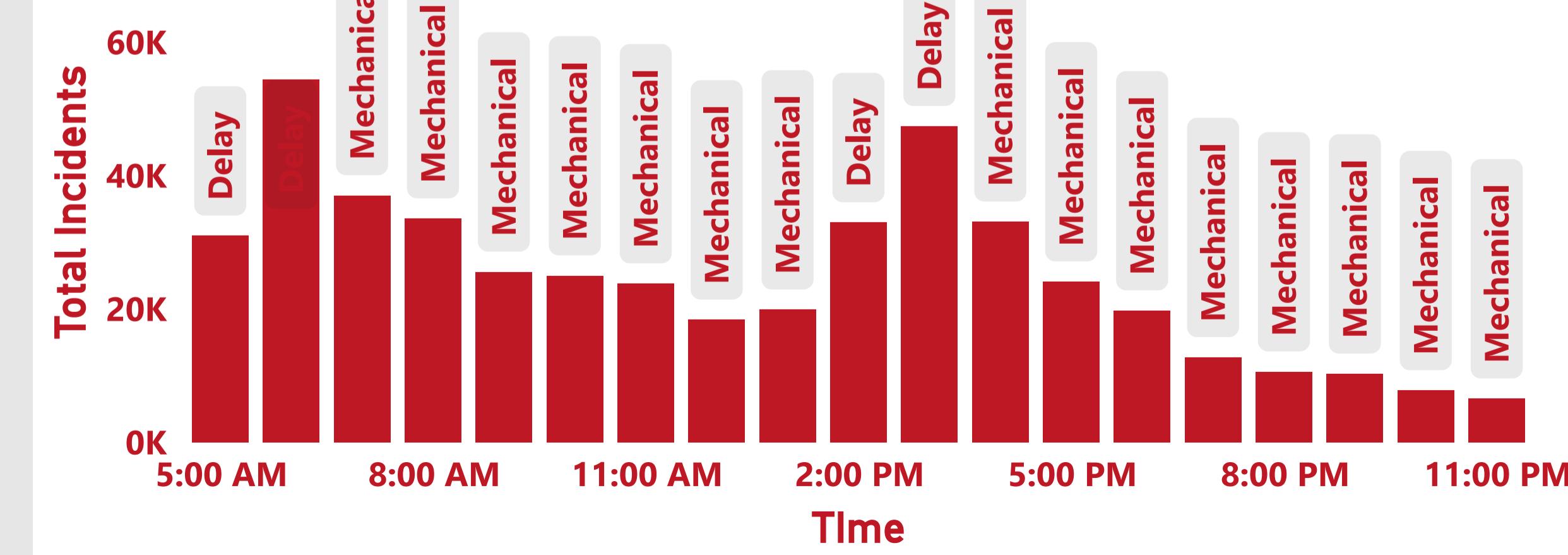
All ▼

Incident	Total Delay	Average Delay	Total Gap	Average Gap
Cleaning	194,587	13.3	385,952	26.4
Collision	301,222	27.2	452,863	40.9
Delay	2,062,134	15.8	3,197,406	24.5
Diversion	5,217,493	163.8	5,514,427	173.2
Emergency Services	215,102	14.2	415,713	27.5
Investigation	629,230	13.2	1,212,334	25.4
Management	32,537	34.7	42,808	45.7
Mechanical	2,679,603	12.2	5,237,573	23.8
Operations	594,996	14.6	1,147,637	28.2
Operator	15,888	12.4	28,766	22.4
Overhead	927	57.9	1,190	74.4
Security	136,451	15.1	261,582	29.0
Utilized Off Route	724,887	10.2	1,426,233	20.1
Vision	40,922	13.2	79,983	25.8
Overall	12,845,979	21.5	19,404,467	32.5

Percentage Contribution to Total



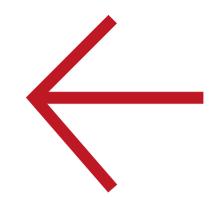
Most Common Incidents During Normal Hours



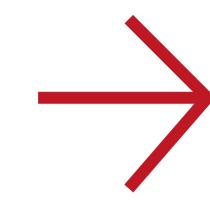


Bus Delay

03/01/2014 - 01/11/2023



Reset



Time Range

1/3/2014 11/1/2023



Month

All

Weekday

All

Delay Category

All

Incident

All

Direction

All

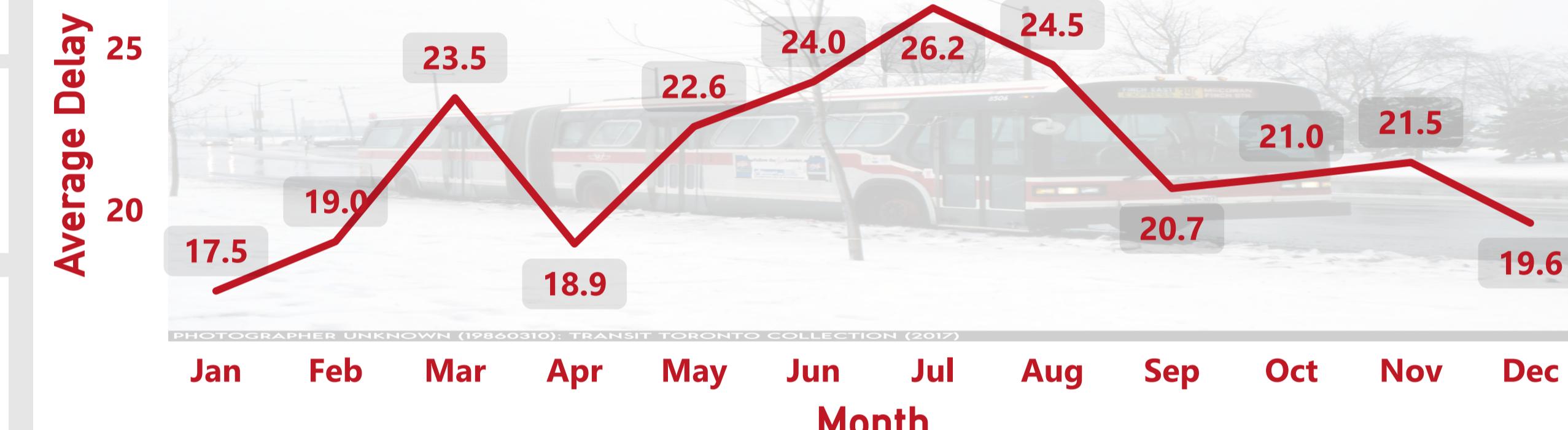
Route

All

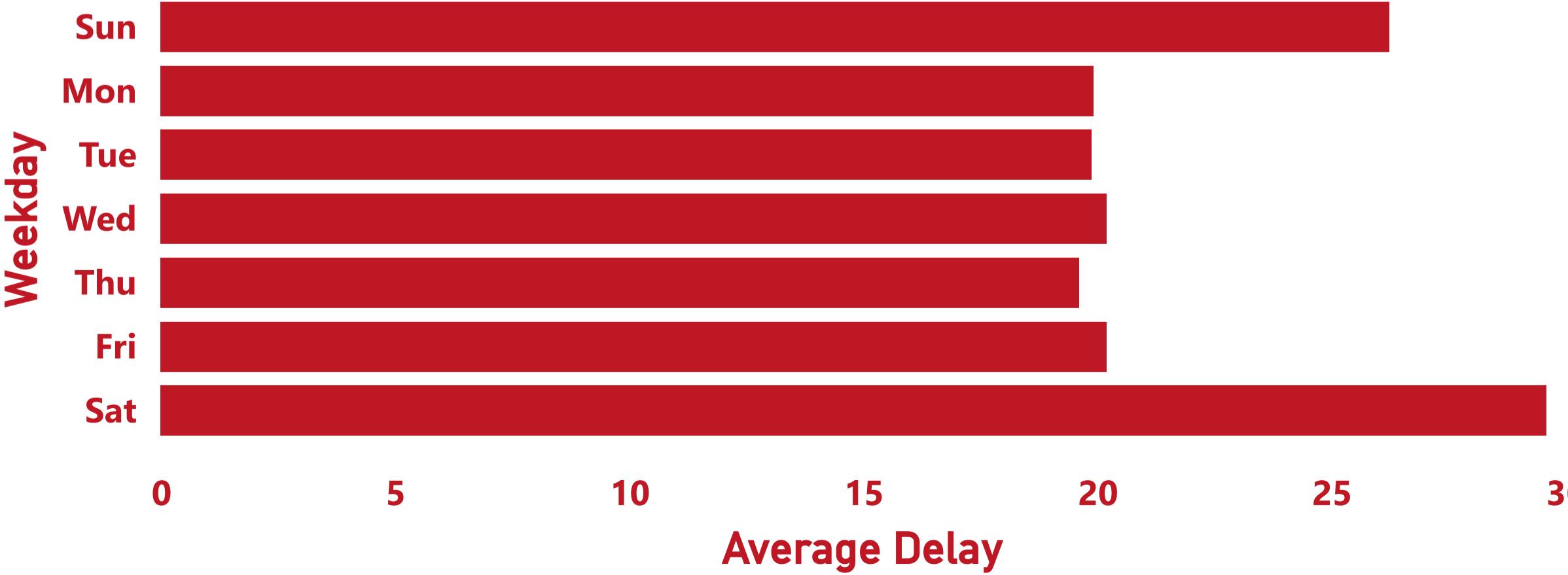
Average Delay By Year

2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	Average
18.2	18.2	18.9	21.1	30.1	24.4	23.2	19.9	21.1	22.5	21.5

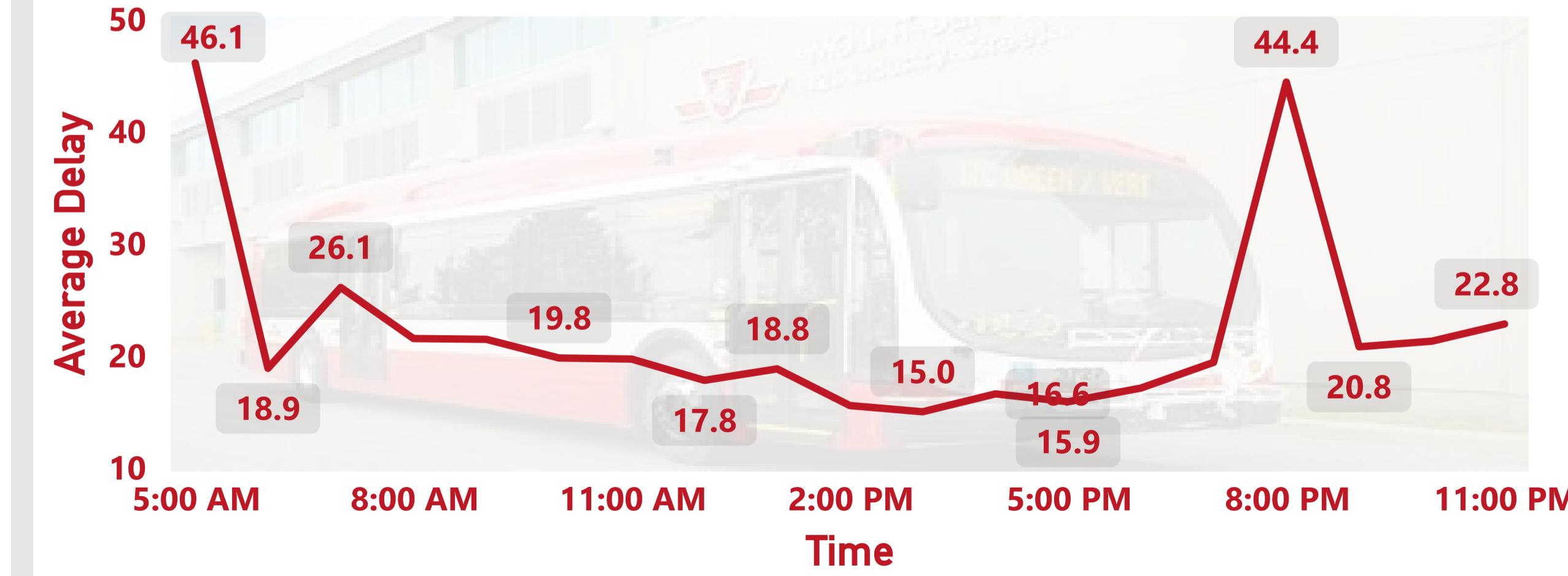
Average Delay By Month



Average Delay by Weekday



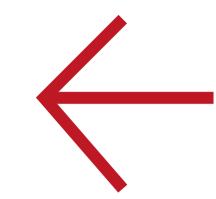
Average Delay During Normal Hours





Bus Waiting Time

03/01/2014 - 01/11/2023



Reset

Time Range

1/3/2014 11/1/2023



Average Gap By Year

2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	Average
25.1	28.6	29.4	32.4	40.9	36.0	36.0	33.2	34.3	36.3	32.5

Month

All

Weekday

All

Delay Category

All

Incident

All

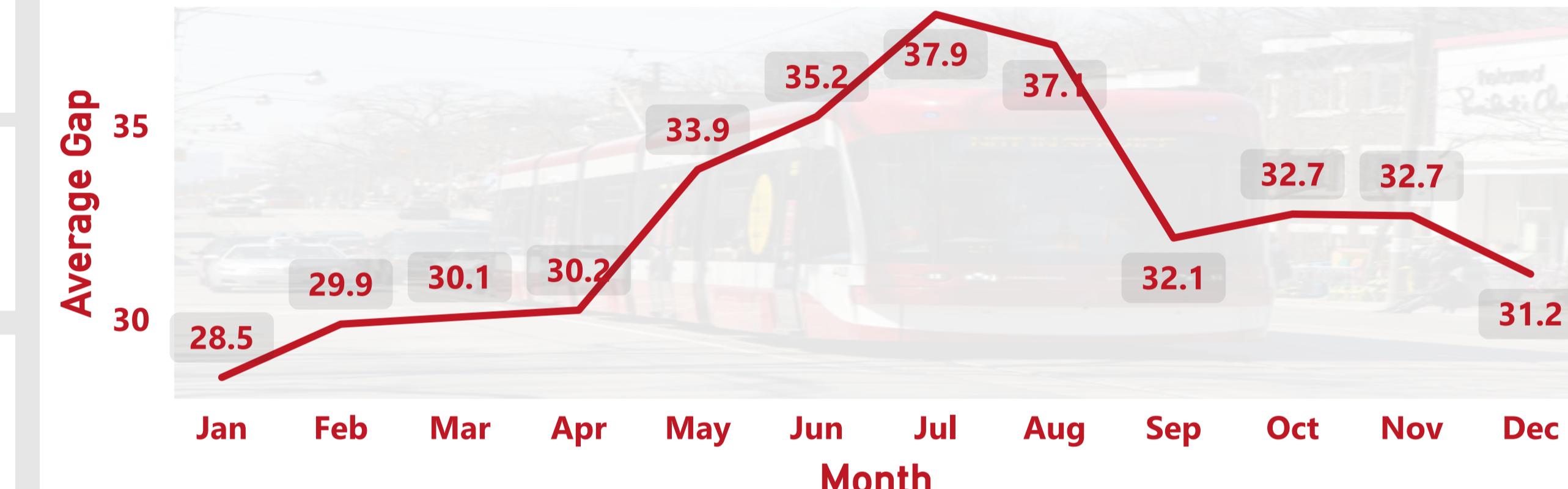
Direction

All

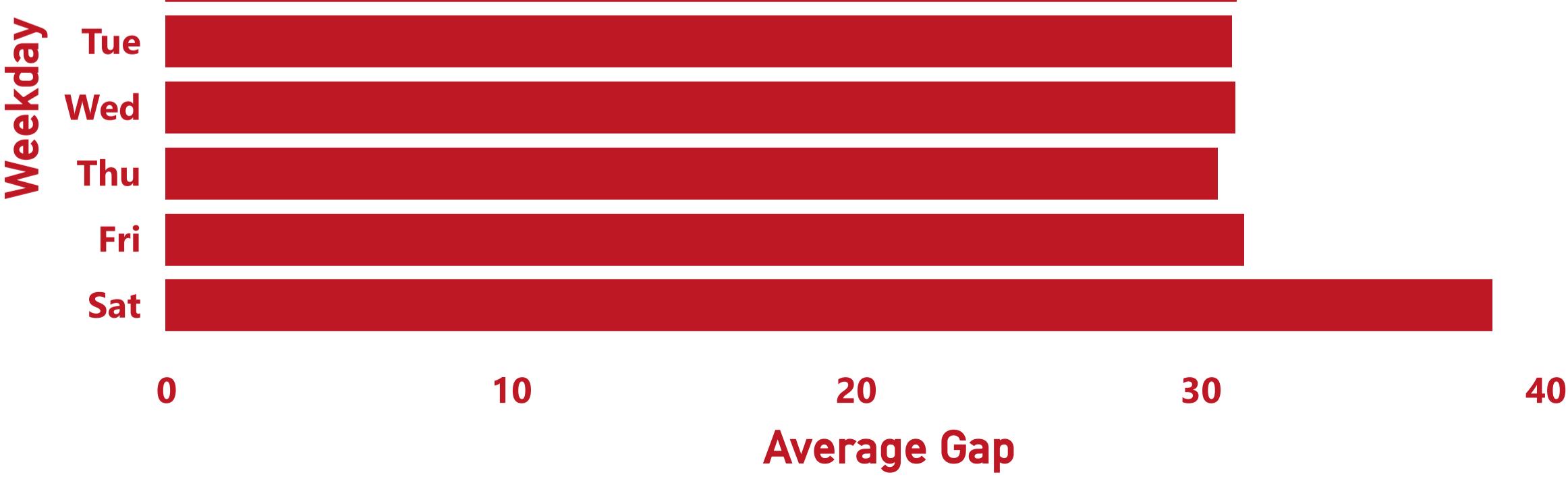
Route

All

Average Gap By Month



Average Gap by Weekday



Average Gap During Normal Hours

