

FIELD SERVICE REPORT

TriStar Engineers & Services

D-514, Kalindi Vihar, Agra M#9045254014, 4016, 4012, 9557528916

Email- support@tristarengineer.com, tses@gmail.com

Customer Name & Address: {customer\_name\_address}

Nature of Complaints: {equipment\_nature\_of\_complaints}

Serial Number: {serial\_number}

Model: {equipment\_model}

Product: {equipment\_product}

Configuration: {equipment\_configuration}

Battery Details: {equipment\_battery\_details}

Type of Faults {equipment\_type\_of\_faults}

Complaint Details {complaint\_details}

Diagnosis / Observation: {complaint\_diagnosis\_observation}

Collective Action / Remarks {complaint\_collective\_action\_remarks}

I/P Volts			DC Output			
Important	RN	YN	BN	VOLT	AMP	
Parameters	{ip_vol_RN}	{ip_vol_YN}	{ip_vol_BN}	{DC_op_vol}	{DC_op_am}	
O/P Volts			O/P AMPS			
Important	RN	YN	BN	R	Y	B
Parameters	{op_vol_RN}	{op_vol_YN}	{op_vol_BN}	{op_amp_R}	{op_amp_Y}	{op_amp_B}

Components Replaced if any

S. No.	Description
1	{comp_replacedDesc1}
2	{comp_replacedDesc2}
3	{comp_replacedDesc3}
4	{comp_replacedDesc4}
5	{comp_replacedDesc5}
6	{comp_replacedDesc6}

Components Need to Replace

S. No.	Description
1	{comp_need_replaceDesc1}
2	{comp_need_replaceDesc2}
3	{comp_need_replaceDesc3}
4	{comp_need_replaceDesc4}
5	{comp_need_replaceDesc5}
6	{comp_need_replaceDesc6}
7	{comp_need_replaceDesc7}

**Technical Suggestion if any :-** {technical\_suggestion}

**Customer Comments if any** {customer\_comment}

**Reported Complaints have been Rectified, Servicing Done to Our Satisfaction**  
applicable

<b>Customer Sign &amp; Seal</b>	<b>Equipment is OK</b>	{eq_is_ok}
{customer_sign_seal}	<b>Equipment is Not OK</b>	{eq_n_ok}
	<b>Call Carried Over</b>	{CCO}

**Contact Name:** {contact\_name} **Co**

**Designation:** {contact\_designation} **Call Chargeable** {CC}

**Contact Number:** {contact\_number}

**Customer Care Number : 9045254014** **Email : support@tristarengineer.com**