

FIELD SERVICE REPORT

TriStar Engineers & Services

D-514, Kalindi Vihar, Agra M#9045254014, 4016, 4012, 9557528916

Email- support@tristarengineer.com, tses@gmail.com

Customer Name & Address: {customer_name_address}

Nature of Complaints: {equipment_nature_of_complaints}

Serial Number: {serial_number}

Model: {equipment_model}

Product: {equipment_product}

Configuration: {equipment_configuration}

Battery Details: {equipment_battery_details}

Type of Faults {equipment_type_of_faults}

Complaint Details {complaint_details}

Diagnosis / Observation: {complaint_diagnosis_observation}

Collective Action / Remarks {complaint_collective_action_remarks}

I/P Volts

DC Output

Important Parameters RN YN BN VOLT AMP

Parameters {ip_vol_RN} {ip_vol_YN} {ip_vol_BN} {DC_op_vol} {DC_op_am}

O/P Volts

O/P AMPS

Important Parameters RN YN BN R Y B

Parameters {op_vol_RN} {op_vol_YN} {op_vol_BN} {op_amp_R} {op_amp_Y} {op_amp_B}

Components Replaced if any

S. No. **Description**

1 {comp_replacedDesc1}

2 {comp_replacedDesc2}

3 {comp_replacedDesc3}

4 {comp_replacedDesc4}

5 {comp_replacedDesc5}

6 {comp_replacedDesc6}

Components Need to Replace

S. No.	Description
1	{comp_need_replaceDesc1}
2	{comp_need_replaceDesc2}
3	{comp_need_replaceDesc3}
4	{comp_need_replaceDesc4}
5	{comp_need_replaceDesc5}
6	{comp_need_replaceDesc6}
7	{comp_need_replaceDesc7}

Technical Suggestion if any :- {technical_suggestion}

Customer Comments if any {customer_comment}

Reported Complaints have been Rectified, Servicing Done to Our Satisfaction applicable

Customer Sign & Seal {customer_sign_seal}	Equipment is OK Equipment is Not OK Call Carried Over	{eq_is_ok} {eq_n_ok} {CCO}
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Contact Name: {contact_name}

Co

Designation: {contact_designation} **Call Chargeable** {CC}

Contact Number: {contact_number}

Customer Care Number : 9045254014

Email :
support@tristareengineer.com