Shivam Shishodia

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EDUCATION

Computer Science and Engineering (Bachelor of Technology)

July 2018 **CGPA 9.21**

Manipal University Jaipur

Computer Science Elective (with PCM)

March 2014 10th **9.8 CGPA** - 12th **90.8**

Navy Children School (Goa)

WORK EXPERIENCE

Dell Bengaluru, India

Senior Software Engineer April 2022 - Present

Quote Deal Planning (Springboot, RabbitMQ)

Developed real-time RabbitMQ-based microservices to process the high volume of sales records (8k/hour). Improved robustness by handling points of failures, and increased data accuracy and integrity to 98 percent. Led a team of four members to deliver 5 microservices for large order shipments, improving system performance by 85 percent within a quarter.

Software Engineer 2 Oct 2019 – March 2022

Workflow Engine (Springboot, PostgreSQL)

Implemented a Free-marker and Quartz based microservice in a span of two sprints leading 2 software engineers from Austin, United States. Developed APIs were integrated with two applications (SNOP workflow, Quote Deal Planning) with more in the pipeline, saving over \$100k per year in expenditure due to Pega and Flowable licenses.

Material Reservation (Springboot, RabbitMQ)

Single-handedly developed the core microservice for MR designed to process \$10 million worth of large order quotes for Dell's strategic customers. The RabbitMQ feeds generated serve as the true source of information for downstream applications (FOE, BOSS, DPE) reducing order process time by 60 percent. Worked cross-functionally with engineering teams and collaborated with business and product leadership to define product plans and strategy.

Software Engineer 1 July 2018 – Sept 2019

Planning Platform Configuration Management (Springboot, PostgreSQL)

Led a two-member development team to migrate the PPCM monolith codebase from legacy servers to cloud microservices (PCF). **Enabling zero downtime** using blue-green deployment. Integrated Service Registry, Config Server, Credhub and **made microservices 12-factor compliant**.

Software Engineer Intern Jan 2018 - May 2018

EOL Audit Automation, Headcount Tracker (Python, Flask)

Designed and developed a Python-based automated task capable of **saving 5,992 man-hours per year** for the DCE Content Operations team. The codebase is deployed as a core application that **saves 5,880 man-hours per year processing EOL requests**. The project was awarded a 10/10 grade point and is actively used in production to date.

SKILLS

Core SkillsJava (Spring Boot), PostgreSQL (SQL)Hands-onJavaScript (Angular), Python (Flask)Platforms/ToolsRabbitMQ, Kafka, Spring Cloud, GitCloudPivotal Cloud Foundry (PCF), Docker

NOTABLE ACHIEVEMENTS

- **Dell's Vice President Fiscal Year-End Individual Recognition** by **Ramesh Jampula**, Vice President and CIO APJ Region, Global Supply Chain Management, Dell (January 27, 2021).
- 4 Bravo awards, 1 Cheer award, 5 Shoutout awards, and 5 Applause awards in total, awarded by 3 Principal Software Engineers, 2 Senior Advisors, 2 Managers, and 1 Director at an individual level.

- Open Market API Contributions: Generic workflow APIs for code reusability. Employee APIs for quick access to several interlocking applications visioned to be used by Dell IT space (20+ applications). Password reset custom tool for one-tap password reset for multiple microservices cutting down the effort required for this activity by 90 percent.
- **3-time Information Technology Development Program Rockstar** for contributions towards ITDP committee (2-year program).
- Chapter Officer, ACM (Association for Computing Machinery): Lead over 250 students, training them for competitive programming and industry-level best practices.
- Top 5 percent of the batch: Proven academic track record in Computer Science and Engineering program with 9.21 CGPA.