Researcher & Developer ~ Software Engineering
Human Computer Interaction | Artificial Intelligence | Internet of Things

### EDUCATION

Bachelor of Technology

**CPI: 8.6/10** 

# **Electronics & Communication Engineering**

Sam Higginbottom Institute of Agriculture Technology and Sciences, Allahabad, India June 2014

Higher Secondary Class (XII<sup>th</sup>)

SOS Hermann Gmeiner School, Varanasi, Uttar Pradesh (India) Percentage: 82%

2010

Senior Secondary Class (X<sup>th</sup>)

Ma Durga Ji Vidyalaya, Jaunpur, Uttar Pradesh(India)
 Percentage: 85%

2008

# WORK-EXPERIENCE

Researcher & Developer

Nov 2016 – Present

Accenture Labs, Accenture, Gurugram, India

Responsibilities: Research (Virtual Agents, Artificial Intelligence, Accessibility Solutions),

Development (Progressive Web Applications, Cross platform development)

**Research Undertaken**: Accessibility Solutions for Blind (Complete Solution development), Virtual Agents for socially challenged people, Wearable Devices Integration

User Interface Development

May 2015 – Oct 2016

Accenture Digital, Accenture, Hyderabad, India

**Client**: Novartis Pharma (Digital project under Accenture Digital)

**Projects Undertaken**: Web and Mobile Application design and development, Interaction Design

**Responsibilities**: End to end development and delivery.

Freelance User Experience Developer

June 2014 – April 2015

**Projects Undertaken**: Web and Mobile Application design and development, Interaction Design **Responsibilities**: End to end development and delivery.

# PUBLICATIONS & SUBMISSIONS

- Anurag Bhandari, Nishith Pathak and Shivam Singh, "Designing a Multilingual Virtual Agent Capable of Interacting with Uneducated People", Accepted at GHCI 2017, Grace Hopper Celebration India-Conference November 2017, Bangalore International Exhibition Centre, November 2017
- Anurag Bhandari, Nishith Pathak and Shivam Singh, "Designing a Multilingual Virtual Agent Capable of Interacting with Uneducated People for Automated Data Collection", Accepted at IEEE Symposium Series on Computational Intelligence, 2017, Honolulu, Hawaii, USA November 2017

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# RESEARCH-EXPERIENCE

# Integration of Wearables with Accessibility solution for Blind

Research Project: (February 2017 - Present).

Supervisor: Anurag Bhandari

- Couple of prototypes were designed for integration with mobile based accessibility application.
- Several eyewears were finalised to be integrated with the application wirelessly.
- The usage window was found between 15-20 minutes with wireless connection which was using 802.11 a band for connectivity.

## **Designing Accessibility Solution for Visually Impaired Audience**

Research Project: (January 2017 - June 2017).

Supervisor: Anurag Bhandari

- A prototype with cross platform code base was developed and tested.
- The application is designed for keeping wearables and its significance in mind.
- The design of the prototype was finalised with keeping target users, i,e visually impaired, in design thinking process.
- The language used to develop the application was Typescript and a Machine Learning model was
  developed to process and label images. Efforts were to be made on, to integrate it wirelessly with
  eye-wares and glasses.
- The user acceptance testing was done with the help of NGOs for visually impaired people.

# Designing a Multilingual Virtual Agent Capable of Interacting with Uneducated People for Automated Data Collection

Research Project: (November 2016-May 2017). Supervisors: Anurag Bhandari & Nishith Pathak

- A multilingual virtual agent was conceptualized, designed and prototyped.
- Face models were designed and simulated for specific talks and expressions.
- A cross platform code implementation was done and tested with deploying in various platforms and devices.
- The problem of language support was addressed by providing support for various regional and standard language.
- A much personalized and accurate result experience was recorded with no human element involved.
- A lightweight thin client model approach was adopted and optimized which provided high performance even in low connectivity.

# Implementation of Intelligent Automation based Solutions for Complex Social Problems

Ref Paper: Sanjay, Janardan, Senthil, Neville, Indrani. Designing Intelligent Automation based Solutions for Complex Social Problems, *ICML 2016* 

Design & Development Project: (November 2016- February 2017).

Supervisor: Anurag Bhandari & Nishith Pathak

- Paper implementation suggested that the application must take into account the connectivity loss and network reach to be successfully implemented.
- An offline trained Machine Learning model with the formula concluded in original research was to be integrated with the developed application.
- The offline model provided the basic Vulnerability Index calculation of prone users and synced with online model when in reachable connectivity for completely accurate vulnerability.

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# RELEVANT-COURSE

- Digital Design
- Operating Systems
- Object Oriented Software Development and Design
- Web Design and Development
- RESTful Web Services
- Design Thinking
- Artificial Intelligence & Machine Learning

# ACCOLADES/PROFESSIONAL-HONOURS \_\_\_\_\_

- Awarded the prestigious Accenture Celebrates Excellence for Innovation in April 2017 for contributions in field of Research and Development.
- Awarded Accenture Labs Sunshine Award in March 2017, for exemplified research work.
- Awarded 3rd position(Team Award) for our submission of a friendly virtual assistant named "LUNA-Language Understanding and Narrative Assistant" for answering queries related to STEM, STEM challenge - Inspiring girls in field of STEM, Accenture Technology Labs, Bangalore, India, February 2017.
- People Developer Recognition by Accenture Japan.

# WORKSHOPS/EVENTS

- Presenting-*Grace Hopper Celebration India (GHCI 2017)* conference at Bangalore International Exhibition Centre, November 2017
- Presenting-IEEE Symposium Series on Computational Intelligence (SSCI 2017) conference at Honolulu, Hawaii, USA November 2017
- Inspiring girls in field of STEM, Accenture Technology Labs, Bangalore February 2017
- Coordinated- Quizzes & Competitions at Sam Higginbottom University of Agriculture, Technology and Sciences, Allahabad, India..
- Member- Technical Society of Electronics, SHIATS, Allahabad, 2013-2014.

### TECHNICAL-SKILLS

- Programming Languages: JavaScript(Browser & Node), C#, Typescript, HTML5, C++, R
- Server Side Frameworks: ASP .NET MVC, WebApi, NodeJS, RESTful Web Services
- Client Side Frameworks: Angular 4, ReactJS, Progressive Web Apps, ¡Query, Bootstrap and CSS
- Mobile Frameworks: Ionic 3, Cordova
- Operating Systems: GNU Linux, macOS(Unix) and Windows
- Cloud Technologies: Microsoft Azure
- IDE: Visual Studio Code, Visual Studio 2017, Xamarin Studio
- Tools: Git, TFS, Reallusion Crazytalk, Node Package Manager, MATLAB

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### REFERENCES

### Professor M. Radhakrishna

 $Ret.\ Professor,\ Indian\ Institute\ of\ Information\ Technology,\ Allahabad.$ 

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### Nishith Pathak

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Accenture Labs, Accenture, New Delhi, India

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## • Anurag Bhandari

Technology Research Specialist,

Accenture Labs, Accenture, Gurugram, India

Founder and Lead, Granular Linux. Infrastructure Lead, Open Mandrivaa

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# CONTACT-INFORMATION

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GitHub: https://github.com/shivamsngh

LinkedIn: <a href="https://www.linkedin.com/in/shivamsngh">https://www.linkedin.com/in/shivamsngh</a>

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