ClusterChamps Marketing Phase2

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0.0.1 Group Cluster Champs Final Project Phase 2

Topic- Marketing Campaign Analysis

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- 2. Baseline Model
- 3. Feature Engineering
- 4. Feature Importance
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0.0.3 Import Libraries and Dataset

```
[1]: import os
     import pandas as pd
     import numpy as np
     from sklearn.tree import DecisionTreeClassifier
     from sklearn.model_selection import train_test_split, cross_val_score, u
     → GridSearchCV
     import matplotlib.pylab as plt
     import matplotlib.pyplot as plt
     from dmba import plotDecisionTree, classificationSummary, regressionSummary
     from sklearn.linear_model import LinearRegression, Lasso, Ridge, LassoCV, U
     →BayesianRidge
     import matplotlib.pylab as plt
     import seaborn as sns
     from pathlib import Path
     import statsmodels.formula.api as sm
     from sklearn import linear_model
     from sklearn import metrics
     from sklearn.naive_bayes import GaussianNB
     from sklearn.impute import KNNImputer
```

```
%matplotlib inline
from pathlib import Path
from scipy import stats
```

no display found. Using non-interactive Agg backend

```
[2]: # read data file
     df= pd.read_csv('marketing_campaign.csv', delimiter = ';')
     df.head(10)
[2]:
          ΙD
              Year_Birth
                            Education Marital_Status
                                                         Income
                                                                  Kidhome
                                                                           Teenhome
        5524
                     1957
                           Graduation
                                                Single
                                                        58138.0
                                                Single
     1
        2174
                     1954
                           Graduation
                                                        46344.0
                                                                        1
                                                                                   1
     2 4141
                     1965
                                                        71613.0
                                                                        0
                                                                                   0
                           Graduation
                                              Together
                                                                        1
                                                                                   0
     3 6182
                     1984
                           Graduation
                                              Together
                                                        26646.0
     4 5324
                     1981
                                   PhD
                                              Married 58293.0
                                                                        1
                                                                                   0
                                                                        0
                                                                                   1
     5 7446
                     1967
                                Master
                                              Together
                                                        62513.0
     6
         965
                           Graduation
                                             Divorced 55635.0
                                                                        0
                                                                                   1
                     1971
     7 6177
                     1985
                                   PhD
                                              Married 33454.0
                                                                        1
                                                                                   0
     8 4855
                     1974
                                   PhD
                                             Together 30351.0
                                                                        1
                                                                                   0
     9 5899
                     1950
                                   PhD
                                                         5648.0
                                                                                   1
                                              Together
                                                                        1
       Dt_Customer
                     Recency
                              MntWines
                                             NumWebVisitsMonth
                                                                 AcceptedCmp3
     0 2012-09-04
                          58
                                    635
                                                              7
                                                              5
                                                                             0
     1 2014-03-08
                          38
                                     11
     2 2013-08-21
                          26
                                    426
                                                              4
                                                                             0
                                                              6
     3 2014-02-10
                          26
                                     11
                                                                             0
     4 2014-01-19
                                                              5
                          94
                                    173
                                                                             0
     5 2013-09-09
                          16
                                    520
                                                              6
                                                                             0
     6 2012-11-13
                                    235
                                                              6
                                                                             0
                          34
                                                              8
                                                                             0
     7 2013-05-08
                          32
                                     76
     8 2013-06-06
                          19
                                     14
                                                              9
                                                                             0
                                         •••
     9 2014-03-13
                          68
                                     28
                                                             20
                                                                             1
        AcceptedCmp4
                       AcceptedCmp5
                                      AcceptedCmp1 AcceptedCmp2
                                                                    Complain
     0
                    0
                                   0
                                                  0
                                                                 0
                                                                            0
     1
                    0
                                   0
                                                  0
                                                                 0
                                                                            0
     2
                    0
                                   0
                                                  0
                                                                 0
                                                                            0
     3
                    0
                                   0
                                                  0
                                                                 0
                                                                            0
                                   0
                                                  0
                                                                 0
                                                                            0
     4
                    0
     5
                    0
                                   0
                                                  0
                                                                 0
                                                                            0
     6
                    0
                                   0
                                                  0
                                                                 0
                                                                            0
```

Z_CostContact Z_Revenue Response

```
0
                    3
                                   11
                                                  1
                                                  0
1
                     3
                                   11
2
                     3
                                   11
                                                  0
3
                     3
                                   11
4
                     3
                                                  0
                                   11
5
                     3
                                   11
                                                  0
                     3
                                                  0
6
                                   11
7
                     3
                                   11
                                                  0
                     3
                                                  1
8
                                   11
9
                     3
                                                  0
                                   11
```

[10 rows x 29 columns]

```
[3]: # Get total number of rows and columns
df.shape
```

[3]: (2240, 29)

0.0.4 Drop 'ID' column

The ID column will not give us any useful information so we will drop it.

```
[4]: # drop ID coloumn

df = df.drop(['ID'], axis = 1)
```

1 1. Exploratory Data Analysis

We will do an exploratory analysis on the dataset, to summarize it and also get an understanding of what we are working with.

1.0.1 1 a. Target Variable

As per the dataset, the column Response (target) in itself is one of the campaigns (last campaign). So, in total there are 6 campaigns.

Let's create a target variable called 'Customer_Response' where the value will be 1 if the customer responds to any of the 6 campaigns and 0 if the customer has not responded to any campaign.

```
[5]: df['Customer_Response'] = np.where(df[['AcceptedCmp1', 'AcceptedCmp2', □

→'AcceptedCmp3', 'AcceptedCmp4', 'AcceptedCmp5', 'Response']].sum(axis=1) >= □

→1, 1, 0)
```

```
[6]: # Renaming the 6th campaign name to intuitive column name df.rename(columns={'Response': 'AcceptedCmp6'}, inplace=True)
```

1.0.2 Frequency of the target variable.

```
[7]: df['Customer_Response'].value_counts()
```

[7]: 0 1631 1 609

Name: Customer_Response, dtype: int64

Explanation: 1631 is the number of instances for 0, which tells that there are 1631 customers who have not responded to the any of the campaign.

609 is the number of instances for 1, which tells that there are 609 customers who have responded to atleast one of the campaign.

We can also see that creating the 'Customer_Reponse' variable reduced the number of '0's and provides a holoistic view if the customers ever accepted the offers through the campaigns.

As new target variable i.e 'Customer_response' is created from the 6 campaigns , there is no more use of the 6 campaign columns, so we can drop it.

Also dropping column 'Z_CostContact' & 'Z_Revenue' as they are constant variables.

```
[8]: df = df.drop(['AcceptedCmp1', 'AcceptedCmp2', 'AcceptedCmp3', 'AcceptedCmp4', □ □ 'AcceptedCmp5', 'AcceptedCmp6', 'Z_CostContact', 'Z_Revenue'], axis = 1)
```

1.0.3 1 b. Missing Values

Checking the type of data to understand what all columns it contains and of what types and whether they contain any value or not.

[9]: df.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 2240 entries, 0 to 2239
Data columns (total 21 columns):

#	Column	Non-Null Count	Dtype
0	Year_Birth	2240 non-null	int64
1	Education	2240 non-null	object
2	Marital_Status	2240 non-null	object
3	Income	2216 non-null	float64
4	Kidhome	2240 non-null	int64
5	Teenhome	2240 non-null	int64
6	Dt_Customer	2240 non-null	object
7	Recency	2240 non-null	int64
8	MntWines	2240 non-null	int64
9	MntFruits	2240 non-null	int64
10	${\tt MntMeatProducts}$	2240 non-null	int64

```
MntFishProducts
                          2240 non-null
                                           int64
 11
    MntSweetProducts
                          2240 non-null
                                           int64
 12
    MntGoldProds
                                           int64
 13
                          2240 non-null
 14
    NumDealsPurchases
                          2240 non-null
                                           int64
    NumWebPurchases
                          2240 non-null
                                           int64
 15
    NumCatalogPurchases
                          2240 non-null
                                           int64
     NumStorePurchases
 17
                          2240 non-null
                                           int64
    NumWebVisitsMonth
                          2240 non-null
                                           int64
 19
     Complain
                          2240 non-null
                                           int64
     Customer_Response
                          2240 non-null
                                           int64
 20
dtypes: float64(1), int64(17), object(3)
```

memory usage: 367.6+ KB

So we see that we have 3 categorical variables and 26 numerical variables. We can also see that there are missing values in the column 'Income'. We will do missing value treatment later.

```
[10]: # Recalculating the missing values in the dataset
      df.isnull().sum()
```

[10]:	Year_Birth	0
	Education	0
	Marital_Status	0
	Income	24
	Kidhome	0
	Teenhome	0
	Dt_Customer	0
	Recency	0
	MntWines	0
	MntFruits	0
	${ t MntMeatProducts}$	0
	${ t MntFishProducts}$	0
	MntSweetProducts	0
	${\tt MntGoldProds}$	0
	NumDealsPurchases	0
	NumWebPurchases	0
	${\tt NumCatalogPurchases}$	0
	NumStorePurchases	0
	${\tt NumWebVisitsMonth}$	0
	Complain	0
	Customer_Response	0
	dtype: int64	

Only 'Income' valriable has missing values. There are 24 missing values for the 'Income' variable. Let's understand more about column 'Income'.

```
df["Income"].describe()
[11]:
```

```
[11]: count
                 2216.000000
      mean
                 52247.251354
      std
                 25173.076661
      min
                 1730.000000
      25%
                 35303.000000
      50%
                 51381.500000
      75%
                 68522.000000
      max
               666666.000000
      Name: Income, dtype: float64
```

Explanation: Handling missing values can be done in few ways-

We can delete the entire column containing null-values.

Delete the rows containing null-values or can impute the mean value.

So, here we are treating the missing values in 'Income' column by Imputation method. Imputation fills in the missing value with some number. The imputed value won't be exactly right in most cases, but it usually gives more accurate models than dropping the column entirely.

```
[12]: missing_col = ['Income']
#Technique : Using mean to impute the missing values
for i in missing_col:
    df.loc[df.loc[:,i].isnull(),i]=df.loc[:,i].mean()
```

```
[13]: print("count of NULL values after imputation\n")
    df.isnull().sum()
```

count of NULL values after imputation

```
[13]: Year_Birth
                               0
                               0
      Education
      Marital_Status
                               0
                               0
      Income
      Kidhome
                               0
      Teenhome
                               0
                               0
      Dt_Customer
      Recency
                               0
                               0
      MntWines
      MntFruits
                               0
      MntMeatProducts
                               0
      MntFishProducts
                               0
      MntSweetProducts
                               0
      MntGoldProds
                               0
      NumDealsPurchases
                               0
      NumWebPurchases
                               0
      NumCatalogPurchases
                               0
```

NumStorePurchases 0
NumWebVisitsMonth 0
Complain 0
Customer_Response 0
dtype: int64

Now there are no null values after imputation

[14]:	Year_Birth	0
	Education	0
	Marital_Status	0
	Income	0
	Kidhome	1293
	Teenhome	1158
	Dt_Customer	0
	Recency	28
	MntWines	13
	MntFruits	400
	${\tt MntMeatProducts}$	1
	${ t MntFishProducts}$	384
	${ t MntSweetProducts}$	419
	${\tt MntGoldProds}$	61
	NumDealsPurchases	46
	NumWebPurchases	49
	NumCatalogPurchases	586
	NumStorePurchases	15
	${\tt NumWebVisitsMonth}$	11
	Complain	2219
	Customer_Response	1631
	dtype: int64	

Based on above table, there are no anomalies found in terms of '0's in the variables

1.0.4 1 b. Checking for duplicates

Let's check for duplicate rows and drop them if necessary. Then we'll do a recount of duplicates to double check that they were dropped.

```
[15]: # duplicate count
df.duplicated().sum()
```

[15]: 189

```
[16]: # drop duplicates and reset index
df = df.drop_duplicates().reset_index(drop = True)
```

[17]: # The duplicated values are indicated as True values in the resulting Series df.duplicated().sum()

[17]: 0

Explanation After performing the action to remove duplicates the total number of rows are still 2240 which tells that there are no duplicate values in the dataset.

1.0.5 1 c. Variable Relationships

```
[18]:
     df.shape
[18]: (2051, 21)
[19]: # Statistical summary of data frame
      df.describe([.01,.1,.2,.3,.4,.5,.6,.7,.8,.9,.99])
[19]:
              Year_Birth
                                   Income
                                                Kidhome
                                                            Teenhome
                                                                           Recency
             2051.000000
                             2051.000000
                                           2051.000000
                                                         2051.000000
                                                                       2051.000000
      count
      mean
              1968.798147
                            52337.652381
                                              0.445636
                                                            0.508532
                                                                         48.972696
      std
                11.970297
                             25382.967842
                                                                         29.005100
                                              0.537695
                                                            0.546653
      min
              1893.000000
                             1730.000000
                                              0.000000
                                                            0.000000
                                                                          0.00000
      1%
             1945.000000
                             7500.000000
                                              0.000000
                                                            0.000000
                                                                          0.000000
      10%
              1952.000000
                             24336.000000
                                              0.000000
                                                            0.000000
                                                                          9.000000
      20%
              1957.000000
                             32313.000000
                                              0.000000
                                                            0.000000
                                                                         19.000000
      30%
              1962.000000
                             38547.000000
                                              0.000000
                                                            0.000000
                                                                         29.000000
      40%
              1966.000000
                             45072.000000
                                              0.00000
                                                            0.000000
                                                                         39.000000
      50%
              1970.000000
                             52034.000000
                                              0.000000
                                                            0.000000
                                                                         49.000000
      60%
              1973.000000
                             58025.000000
                                               1.000000
                                                            1.000000
                                                                         59.000000
      70%
              1976.000000
                             65031.000000
                                                            1.000000
                                                                         70.000000
                                               1.000000
      80%
              1979.000000
                            71670.000000
                                               1.000000
                                                            1.000000
                                                                         79.000000
      90%
              1984.000000
                            79761.000000
                                               1.000000
                                                            1.000000
                                                                         89.000000
      99%
              1992.000000
                             94557.000000
                                               2.000000
                                                            2.000000
                                                                         98.000000
              1996.000000
                           666666.000000
                                               2.000000
                                                            2.000000
                                                                         99.000000
      max
                             MntFruits
                                         {\tt MntMeatProducts}
                                                           MntFishProducts
                MntWines
             2051.000000
      count
                           2051.000000
                                              2051.000000
                                                                2051.000000
      mean
              302.902974
                             26.227694
                                               167.313506
                                                                  37.300341
                                                                  54.591382
      std
              335.657543
                             39.743769
                                              227.513616
      min
                 0.000000
                              0.000000
                                                 0.000000
                                                                   0.00000
      1%
                 1.000000
                              0.000000
                                                 2.000000
                                                                   0.000000
      10%
                 6.000000
                              0.00000
                                                 7.000000
                                                                   0.000000
```

20% 16.000000 1.000000 12.000000 2.000000 40% 84.000000 2.000000 35.000000 7.000000
40% 84.000000 4.000000 35.000000 7.0000000
50% 173.000000 8.000000 67.000000 12.000000 60% 283.000000 14.000000 108.000000 20.000000 70% 415.000000 25.000000 175.000000 37.000000 80% 576.000000 44.000000 292.000000 65.000000 90% 817.000000 82.000000 501.000000 120.000000 99% 1285.000000 172.000000 923.00000 226.000000 max 1493.00000 199.00000 1725.000000 259.000000 MntSweetProducts MntGoldProds NumDealsPurchases NumWebPurchases \text{Valenchases} Count 2051.000000 2051.000000 2051.000000 2051.000000 MntSweetProducts MntGoldProds NumDealsPurchases NumWebPurchases \text{Valenchases} MntSweetProducts MntGoldProds NumDealsPurchases NumWebPurchases \text{Valenchases} MntGoldProds NumDealsPurchases NumDealsPurchases NumOe0000 0.00000 0.00000 10% 0.000000 1.000000 1.000000 1.000000
60% 283.000000 144.000000 108.000000 20.000000
70% 415.000000 25.000000 175.000000 37.000000 80% 576.000000 44.000000 292.000000 65.000000 90% 817.000000 82.000000 501.000000 120.000000 99% 1285.000000 172.000000 923.000000 226.000000 count 2051.000000 2051.000000 2051.000000 2051.000000 2051.000000 mean 27.128230 43.893223 2.333496 4.098489 std 41.621742 52.186942 1.934272 2.799138 min 0.000000 0.000000 0.000000 0.000000 10% 0.000000 3.000000 1.000000 0.000000 10% 0.000000 3.000000 1.000000 2.000000 20% 1.000000 6.000000 1.000000 2.000000 30% 2.000000 11.000000 2.000000 3.000000 40% 5.000000 16.000000 1.000000 3.000000 50% 8.000000 24.000000 2.000000 4.000000 80% 44.000000 72.00
80% 576.000000 44.000000 292.000000 65.000000 90% 817.000000 82.000000 501.000000 120.000000 99% 1285.000000 172.000000 923.000000 226.000000 max 1493.000000 199.000000 1725.000000 259.000000 MntSweetProducts
90% 817.000000 82.000000 501.000000 120.0000000 max 1493.000000 172.000000 923.000000 226.000000 MntSweetProducts
99% 1285.000000 172.000000 923.000000 226.000000 max 1493.000000 199.00000 1725.000000 259.000000 Count 2051.000000 2051.000000 2051.000000 2051.000000 2051.000000 2051.000000 2051.000000 2051.000000 2051.000000 2051.000000 2051.000000 2000000 1.934272 2.799138 min 0.000000 0.000000 0.000000 0.000000 0.000000 0.000000 10% 0.000000 3.000000 1.000000 0.000000 1.000000 2.000000 20% 1.000000 6.000000 1.000000 2.000000 2.000000 4.000000 30% 2.000000 16.000000 1.000000 3.000000 4.000000 50% 8.000000 24.000000 2.000000 4.000000 5.000000 80% 44.000000 72.000000 3.000000 5.000000 8.000000 <
max 1493.000000 199.00000 1725.000000 259.000000 MntSweetProducts MntGoldProds NumDealsPurchases NumWebPurchases \ count 2051.000000 2051.000000 2051.000000 2051.000000 mean 27.128230 43.893223 2.333496 4.098489 std 41.621742 52.186942 1.934272 2.799138 min 0.000000 0.000000 0.000000 0.000000 10% 0.000000 3.000000 1.000000 0.000000 20% 1.000000 3.000000 1.000000 2.000000 30% 2.000000 11.000000 1.000000 2.000000 40% 5.000000 16.000000 1.000000 3.000000 50% 8.000000 24.000000 2.000000 4.000000 60% 14.000000 34.000000 2.000000 4.000000 80% 44.000000 72.000000 3.000000 5.00000 8.000000 90% 178.50000 228.000000
count MntSweetProducts MntGoldProds NumDealsPurchases NumWebPurchases Count count 2051.000000 2051.000000 2051.000000 2051.000000 mean 27.128230 43.893223 2.333496 4.098489 std 41.621742 52.186942 1.934272 2.799138 min 0.000000 0.000000 0.000000 0.000000 10% 0.000000 3.000000 1.000000 1.000000 20% 1.000000 6.000000 1.000000 2.000000 30% 2.000000 11.000000 1.000000 2.000000 40% 5.000000 16.000000 1.000000 3.000000 50% 8.000000 24.000000 2.000000 4.000000 60% 14.000000 34.00000 3.000000 5.000000 80% 44.000000 72.00000 3.00000 6.00000 90% 89.000000 122.00000 10.00000 11.00000 99% 178.500000 228.00000 <t< td=""></t<>
count 2051.000000 2051.000000 2051.000000 2051.000000 mean 27.128230 43.893223 2.333496 4.098489 std 41.621742 52.186942 1.934272 2.799138 min 0.000000 0.000000 0.000000 0.000000 1% 0.000000 3.000000 1.000000 1.000000 20% 1.000000 6.000000 1.000000 2.000000 30% 2.000000 11.000000 1.000000 2.000000 40% 5.000000 16.000000 1.000000 3.000000 50% 8.000000 24.000000 2.000000 4.000000 60% 14.000000 34.000000 2.000000 4.000000 70% 26.000000 46.00000 3.000000 5.000000 80% 44.000000 72.000000 5.000000 8.000000 99% 178.500000 228.00000 10.00000 27.000000 max 263.000000 362.000000 15.000000 2051.000000
mean 27.128230 43.893223 2.333496 4.098489 std 41.621742 52.186942 1.934272 2.799138 min 0.000000 0.000000 0.000000 0.000000 1% 0.000000 3.000000 1.000000 1.000000 20% 1.000000 6.00000 1.000000 2.000000 30% 2.000000 11.000000 1.000000 2.000000 40% 5.000000 16.000000 1.000000 3.000000 50% 8.000000 24.000000 2.000000 4.000000 60% 14.000000 34.00000 2.000000 4.000000 70% 26.000000 46.00000 3.000000 5.000000 80% 44.000000 72.000000 3.00000 6.000000 90% 89.000000 122.000000 10.00000 11.00000 99% 178.500000 228.00000 10.00000 27.00000 max 263.000000 2051.000000 2051.000000 2051.000000
mean 27.128230 43.893223 2.333496 4.098489 std 41.621742 52.186942 1.934272 2.799138 min 0.000000 0.000000 0.000000 0.000000 1% 0.000000 3.000000 1.000000 1.000000 20% 1.000000 6.00000 1.000000 2.000000 30% 2.000000 11.000000 1.000000 2.000000 40% 5.000000 16.000000 1.000000 3.000000 50% 8.000000 24.000000 2.000000 4.000000 60% 14.000000 34.00000 2.000000 4.000000 70% 26.000000 46.00000 3.000000 5.000000 80% 44.000000 72.000000 3.00000 6.000000 90% 89.000000 122.000000 10.00000 11.00000 99% 178.500000 228.00000 10.00000 27.00000 max 263.000000 2051.000000 2051.000000 2051.000000
std 41.621742 52.186942 1.934272 2.799138 min 0.000000 0.000000 0.000000 1% 0.000000 0.000000 0.000000 10% 0.000000 3.000000 1.000000 1.000000 20% 1.000000 6.000000 1.000000 2.000000 30% 2.000000 11.000000 1.000000 2.000000 40% 5.000000 16.000000 1.000000 3.000000 50% 8.000000 24.000000 2.000000 4.000000 60% 14.000000 34.000000 2.000000 4.000000 70% 26.000000 46.000000 3.000000 5.000000 80% 44.000000 72.000000 5.000000 8.000000 99% 178.500000 228.000000 10.000000 27.000000 max 263.000000 362.000000 15.000000 2051.000000 2051.000000 mean 2.657728 5.767918 5.319844 0.009751 std </td
min 0.000000 0.000000 0.000000 0.000000 1% 0.000000 0.000000 0.000000 0.000000 10% 0.000000 3.000000 1.000000 1.000000 20% 1.000000 6.000000 1.000000 2.000000 30% 2.000000 11.000000 1.000000 2.000000 40% 5.000000 16.000000 1.000000 3.000000 50% 8.000000 24.000000 2.000000 4.000000 60% 14.000000 34.000000 2.000000 4.000000 70% 26.000000 46.000000 3.000000 5.000000 80% 44.000000 72.000000 3.000000 6.000000 90% 89.000000 122.000000 5.000000 8.000000 99% 178.500000 228.000000 10.000000 27.000000 max 263.000000 362.000000 15.000000 2051.000000 2051.000000 mean 2.657728 5.767918 5.319844 <
1% 0.000000 0.000000 0.000000 0.000000 10% 0.000000 3.000000 1.000000 1.000000 20% 1.000000 6.000000 1.000000 2.000000 30% 2.000000 11.000000 1.000000 2.000000 40% 5.000000 16.000000 1.000000 3.000000 50% 8.000000 24.000000 2.000000 4.000000 60% 14.000000 34.000000 2.000000 4.000000 70% 26.000000 46.000000 3.000000 5.000000 80% 44.000000 72.000000 3.000000 6.000000 90% 89.00000 122.000000 5.000000 8.000000 99% 178.500000 228.000000 10.000000 27.000000 max 263.000000 362.000000 NumWebVisitsMonth Complain Complain <td< td=""></td<>
10% 0.000000 3.000000 1.000000 1.000000 20% 1.000000 6.000000 1.000000 2.000000 30% 2.000000 11.000000 1.000000 2.000000 40% 5.000000 16.000000 1.000000 3.000000 50% 8.000000 24.000000 2.000000 4.000000 60% 14.000000 34.000000 2.000000 4.000000 70% 26.000000 46.000000 3.000000 5.000000 80% 44.000000 72.000000 3.000000 6.000000 90% 89.000000 122.000000 5.000000 8.000000 99% 178.500000 228.000000 10.000000 11.000000 max 263.000000 362.000000 15.000000 27.000000 mean 2.657728 5.767918 5.319844 0.009751 std 2.936044 3.238302 2.440130 0.098290
20% 1.000000 6.000000 1.000000 2.000000 30% 2.000000 11.000000 1.000000 2.000000 40% 5.000000 16.000000 1.000000 3.000000 50% 8.000000 24.000000 2.000000 4.000000 60% 14.000000 34.000000 2.000000 4.000000 70% 26.000000 46.000000 3.000000 5.000000 80% 44.000000 72.000000 3.000000 6.000000 90% 89.000000 122.000000 5.000000 8.000000 99% 178.500000 228.000000 10.000000 11.000000 max 263.000000 362.000000 15.000000 27.000000 count 2051.000000 2051.000000 2051.000000 2051.000000 mean 2.657728 5.767918 5.319844 0.009751 std 2.936044 3.238302 2.440130 0.098290
30% 2.000000 11.000000 2.000000 40% 5.000000 16.000000 1.000000 3.000000 50% 8.000000 24.000000 2.000000 4.000000 60% 14.000000 34.000000 2.000000 4.000000 70% 26.000000 46.000000 3.000000 5.000000 80% 44.000000 72.000000 3.000000 6.000000 90% 89.00000 122.000000 5.000000 8.000000 99% 178.500000 228.000000 10.000000 27.000000 max 263.000000 362.000000 15.000000 27.000000 count 2051.000000 2051.000000 2051.000000 2051.000000 mean 2.657728 5.767918 5.319844 0.009751 std 2.936044 3.238302 2.440130 0.098290
40% 5.000000 16.000000 1.000000 3.000000 50% 8.000000 24.000000 2.000000 4.000000 60% 14.000000 34.000000 2.000000 4.000000 70% 26.000000 46.000000 3.000000 5.000000 80% 44.000000 72.000000 3.000000 6.000000 90% 89.000000 122.000000 5.000000 8.000000 99% 178.500000 228.000000 10.000000 11.000000 max 263.000000 362.000000 15.000000 27.000000 count 2051.000000 2051.000000 2051.000000 2051.000000 mean 2.657728 5.767918 5.319844 0.009751 std 2.936044 3.238302 2.440130 0.098290
50% 8.000000 24.000000 2.000000 4.000000 60% 14.000000 34.000000 2.000000 4.000000 70% 26.000000 46.000000 3.000000 5.000000 80% 44.000000 72.000000 3.000000 6.000000 90% 89.000000 122.000000 5.000000 8.000000 99% 178.500000 228.000000 10.000000 11.000000 max 263.000000 362.000000 15.000000 27.000000 count 2051.000000 2051.000000 2051.000000 2051.000000 mean 2.657728 5.767918 5.319844 0.009751 std 2.936044 3.238302 2.440130 0.098290
60% 14.000000 34.000000 2.000000 4.000000 70% 26.000000 46.000000 3.000000 5.000000 80% 44.000000 72.000000 3.000000 6.000000 90% 89.000000 122.000000 5.000000 8.000000 99% 178.500000 228.000000 10.000000 11.000000 max 263.000000 362.000000 15.000000 27.000000 count 2051.000000 2051.000000 2051.000000 2051.000000 mean 2.657728 5.767918 5.319844 0.009751 std 2.936044 3.238302 2.440130 0.098290
70% 26.000000 46.000000 3.000000 5.000000 80% 44.000000 72.000000 3.000000 6.000000 90% 89.000000 122.000000 5.000000 8.000000 99% 178.500000 228.000000 10.000000 11.000000 max 263.000000 362.000000 15.000000 27.000000 count 2051.000000 2051.000000 2051.000000 2051.000000 mean 2.657728 5.767918 5.319844 0.009751 std 2.936044 3.238302 2.440130 0.098290
80% 44.000000 72.000000 3.000000 6.000000 90% 89.000000 122.000000 5.000000 8.000000 99% 178.500000 228.000000 10.000000 11.000000 max 263.000000 362.000000 15.000000 27.000000 NumCatalogPurchases NumStorePurchases NumWebVisitsMonth Complain \tag{count} count 2051.000000 2051.000000 2051.000000 2051.000000 mean 2.657728 5.767918 5.319844 0.009751 std 2.936044 3.238302 2.440130 0.098290
90% 89.000000 122.000000 5.000000 8.000000 99% 178.500000 228.000000 10.000000 11.000000 max 263.000000 362.000000 15.000000 27.000000 NumCatalogPurchases NumStorePurchases NumWebVisitsMonth Complain \ count 2051.000000 2051.000000 2051.000000 2051.000000 mean 2.657728 5.767918 5.319844 0.009751 std 2.936044 3.238302 2.440130 0.098290
99% 178.500000 228.000000 10.000000 11.000000 max 263.000000 362.000000 15.000000 27.000000
max 263.000000 362.000000 15.000000 27.000000 NumCatalogPurchases NumStorePurchases NumWebVisitsMonth Complain \ count 2051.000000 2051.000000 2051.000000 2051.000000 2051.000000 1 mean 2.657728 5.767918 5.319844 0.009751 0.098290 0.098290 0.098290 0.098290 0.000000
NumCatalogPurchases NumStorePurchases NumWebVisitsMonth Complain \ count 2051.000000 2051.00000 205
count 2051.000000 2051.000000 2051.000000 2051.000000 mean 2.657728 5.767918 5.319844 0.009751 std 2.936044 3.238302 2.440130 0.098290
count 2051.000000 2051.000000 2051.000000 2051.000000 mean 2.657728 5.767918 5.319844 0.009751 std 2.936044 3.238302 2.440130 0.098290
std 2.936044 3.238302 2.440130 0.098290
min 0.000000 0.000000 0.000000 0.000000
1% 0.000000 1.000000 1.000000 0.000000
10% 0.000000 2.000000 2.000000 0.000000
20% 0.000000 3.000000 3.000000 0.000000
30% 1.000000 3.000000 4.000000 0.000000
40% 1.000000 4.000000 5.000000 0.000000
50% 2.000000 5.000000 6.000000 0.000000
60% 2.000000 6.000000 6.000000 0.000000
70% 4.000000 7.000000 7.000000 0.000000
80% 5.000000 9.000000 7.000000 0.000000
90% 7.000000 11.000000 8.000000 0.000000
99% 11.000000 13.000000 9.000000 0.000000
max 28.000000 13.000000 20.000000 1.000000

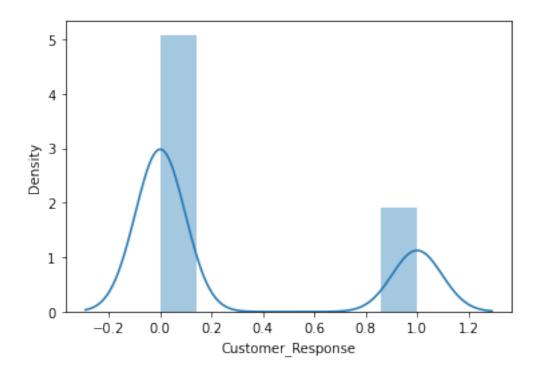
	Customer_Response
count	2051.000000
mean	0.274013
std	0.446124
min	0.000000
1%	0.000000
10%	0.000000
20%	0.000000
30%	0.000000
40%	0.000000
50%	0.000000
60%	0.000000
70%	0.000000
80%	1.000000
90%	1.000000
99%	1.000000
max	1.000000

To understand the relationship between dependent variable and independent variables, here creating plot and heatmap.

```
[21]: sns.distplot(df['Customer_Response'])
```

/Users/akhilapamukuntla/opt/anaconda3/lib/python3.8/sitepackages/seaborn/distributions.py:2557: FutureWarning: `distplot` is a
deprecated function and will be removed in a future version. Please adapt your
code to use either `displot` (a figure-level function with similar flexibility)
or `histplot` (an axes-level function for histograms).
warnings.warn(msg, FutureWarning)

[21]: <AxesSubplot:xlabel='Customer_Response', ylabel='Density'>



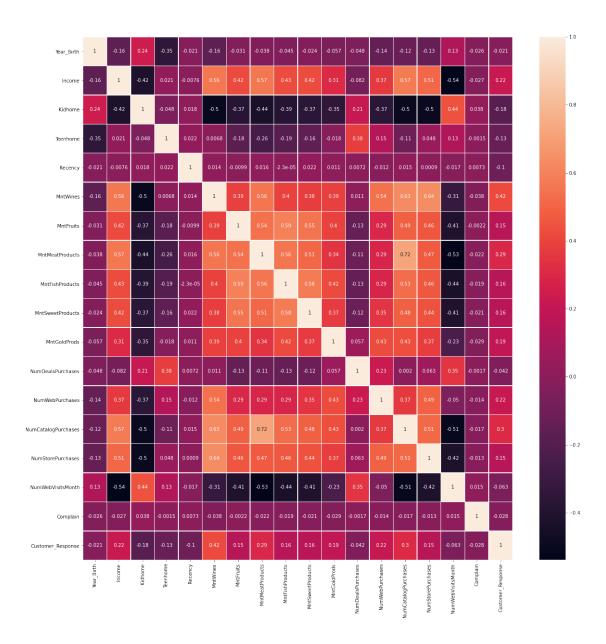
Above graph shows the ratio between the customers who responded to any of the campaigns and those who never responded to any campaign

```
[22]: df['Customer_Response'].sum()
```

[22]: 562

Heatmap

```
[23]: df_small = df.iloc[:,:29]
    correlation_mat = df_small.corr()
    fig, ax = plt.subplots(figsize=(20,20))
    sns.heatmap(correlation_mat, annot = True, linewidths=.5)
    plt.show()
```



Explanation Each square of the heatmap shows correlation between the variables on each axis. Values closer to zero means there is no linear trend between the two variables. The close to 1 correlation is positively correlated. Taking positive 0.4 as the benchmark, we can check, which variables have more postive corelation with other variables.

1.0.6 1 d. Outliers:

Here identifying the outliers with interquartile range

```
[24]: #Sorting the dataset
      # 50th percentile is median
      sorted(df)
      Q1=df.quantile(0.25)
      Q3=df.quantile(0.75)
      IQR=Q3-Q1
      print(IQR)
     Year_Birth
                                18.0
     Income
                             32516.5
     Kidhome
                                 1.0
     Teenhome
                                 1.0
                                50.0
     Recency
     MntWines
                               479.5
     MntFruits
                                31.5
     MntMeatProducts
                               213.0
     MntFishProducts
                                47.0
     MntSweetProducts
                                32.5
     MntGoldProds
                                47.0
     NumDealsPurchases
                                 2.0
     NumWebPurchases
                                 4.0
     NumCatalogPurchases
                                 4.0
     NumStorePurchases
                                 5.0
     NumWebVisitsMonth
                                 4.0
     Complain
                                 0.0
     Customer_Response
                                 1.0
     dtype: float64
[25]: ((df < (Q1 - 1.5 * IQR)) | (df > (Q3 + 1.5 * IQR))).sum()
     <ipython-input-25-40a85132028f>:1: FutureWarning: Automatic reindexing on
     DataFrame vs Series comparisons is deprecated and will raise ValueError in a
     future version. Do `left, right = left.align(right, axis=1, copy=False)` before
     e.g. `left == right`
       ((df < (Q1 - 1.5 * IQR)) | (df > (Q3 + 1.5 * IQR))).sum()
     <ipython-input-25-40a85132028f>:1: FutureWarning: Automatic reindexing on
     DataFrame vs Series comparisons is deprecated and will raise ValueError in a
     future version. Do `left, right = left.align(right, axis=1, copy=False)` before
     e.g. `left == right`
       ((df < (Q1 - 1.5 * IQR)) | (df > (Q3 + 1.5 * IQR))).sum()
[25]: Complain
                              20
      Customer_Response
                               0
      Dt Customer
                               0
     Education
                               0
      Income
                               8
      Kidhome
                               0
```

0
202
211
187
174
223
34
22
77
0
4
8
0
0
3

Explanation: There are different outlier treatments like by calculating mean and median, but one of the most commonly used approach is calculating percentile value and replacing the outliers with that percentile value.

Here the complain variable do not require an outlier treatment as it has binary values (1, 0).

As the next step, will understand the outliers with visualization starting with 'Income' variable. And after doing the outlier treatment we will again find the relationship between variables.

```
[26]: #Shows the skewness value of Income and also summary statistics
print(df['Income'].skew())
df['Income'].describe([.01,.1,.2,.3,.4,.5,.6,.7,.8,.9,.99])
```

7.120444939794689

```
[26]: count
                  2051.000000
      mean
                 52337.652381
      std
                 25382.967842
      min
                  1730.000000
                  7500.000000
      1%
      10%
                 24336.000000
      20%
                 32313.000000
      30%
                 38547.000000
      40%
                 45072.000000
      50%
                 52034.000000
      60%
                 58025.000000
      70%
                 65031.000000
      80%
                 71670.000000
      90%
                 79761.000000
      99%
                 94557.000000
```

max 666666.000000

Name: Income, dtype: float64

Explanation: The skewness value of 7.12 shows that the variable 'Income' has right-skewes distribution, indicating the presence of extreme values.

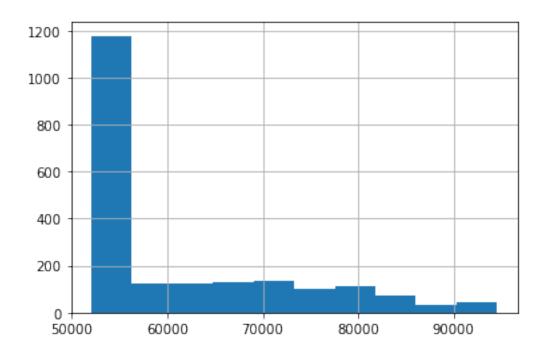
Based on research, skewness value greater than 3.5 shows skewness. https://stats.stackexchange.com/questions/436274/performing-t-test-on-highly-skewed-financial-data-outlier-treatment#:~:text=After%20treating%20for%20outliers%2C%20most,and%20%2B1.5%20max%20is%20for%20outliers%2C%20most,and%20%2B1.5%20max%20is%20for%20outliers%2C%20most,and%20%2B1.5%20max%20is%20for%20outliers%2C%20most,and%20%2B1.5%20max%20is%20for%20outliers%2C%20most,and%20%2B1.5%20max%20is%20for%20outliers%20for%20outliers%20for%20outliers%20for%20for%20outliers%20for%2

1.0.7 Outliers Treatment

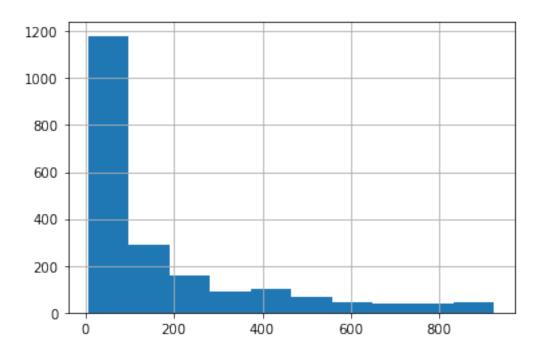
Quantile-based Flooring and Capping

1.1653097906825942

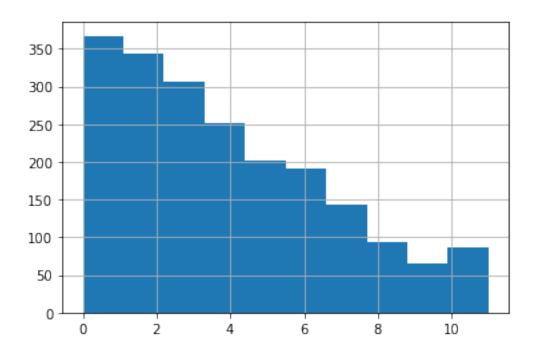
[28]: <AxesSubplot:>

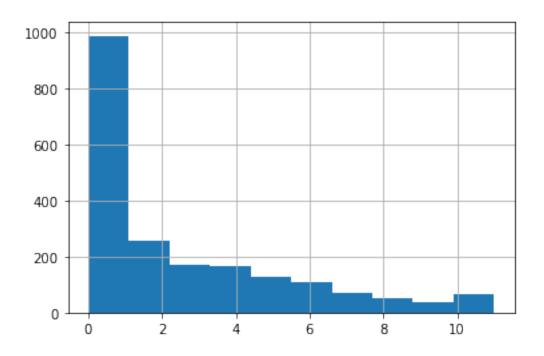


[31]: <AxesSubplot:>

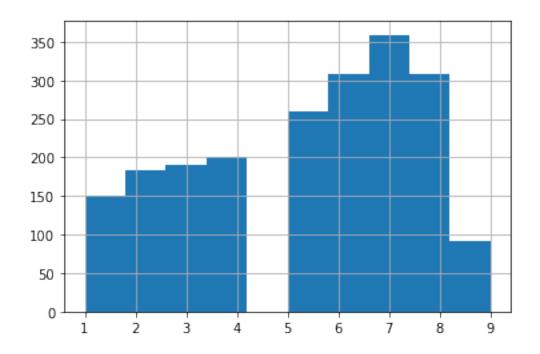


[34]: <AxesSubplot:>





[40]: <AxesSubplot:>



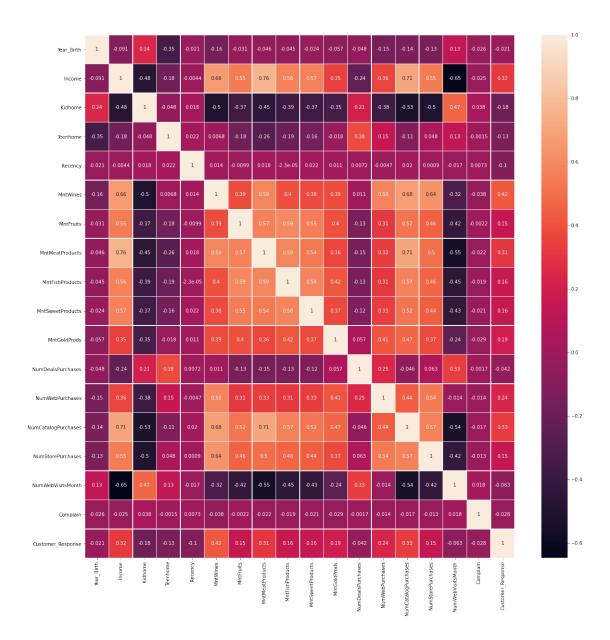
Explanation: So, after the outlier treatment the number of rows are same as before.

```
[41]: df.shape
```

[41]: (2051, 21)

1.0.8 Correlation Matrix after Outlier Treatment

```
[42]: df_after = df.iloc[:,:29]
    correlation_mat = df_after.corr()
    fig, ax = plt.subplots(figsize=(20,20))
    sns.heatmap(correlation_mat, annot = True, linewidths=.5)
    plt.show()
```



1.0.9 Understanding columns of dataset

Listed unique values in the column 'Marital_Status', to understand the types of it.

```
[43]: df.Marital_Status.unique()
```

```
[43]: array(['Single', 'Together', 'Married', 'Divorced', 'Widow', 'Alone', 'Absurd', 'YOLO'], dtype=object)
```

From Business perspective, accepted Marital Status coule be single, married, together(not married), divorced, and widow. Apart from these marital status, the rest 'Alone', 'YOLO', 'Absurd' can be

considered as 'Single'.

So replacing the data cells which have 'Alone', 'YOLO', 'Absurd' with 'Single'.

2 2. Baseline Model

2.0.1 Explanation

y = df[outcome]

Here we'll run a baseline model without feature engineering to get an idea of the predictive power of some models. We decided to use a variety of models to compare and contrast. The models are Logistic Regression, Support Vector Machines, Stoachasic Gradient Descent, K-nearest neighbor Classifer, Decision Trees, Multi-Layer Perception Classifier, and Naive Bayes. We will run them all at the same time and compare the performence metrics of each.

```
[49]: # specify attributes and target column

predictors = □

□ ('Year_Birth', 'Education', 'Income', 'Kidhome', 'Teenhome', 'Recency', 'MntWines', 'MntFruits', 'M

□ 'MntFishProducts', 'MntSweetProducts', 'MntGoldProds', 'NumDealsPurchases',

□ □ 'NumCatalogPurchases', 'NumStorePurchases', 'NumWebVisitsMonth', 'Complain']

outcome = 'Customer_Response'

[50]: X = pd.get dummies(df[predictors], drop first=True)
```

```
[51]: # Import all models
      from sklearn.linear_model import LogisticRegression
      from sklearn.svm import SVC
      from sklearn.linear_model import SGDClassifier
      from sklearn.neighbors import KNeighborsClassifier
      from sklearn.tree import DecisionTreeClassifier
      from sklearn.neural network import MLPClassifier
      from sklearn.naive_bayes import GaussianNB
      # List all the models to be fitted
      models_store = [LogisticRegression(random_state=0, max_iter=1000),
                      SVC(gamma='auto'),
                      SGDClassifier(max iter=1000, tol=1e-3),
                      KNeighborsClassifier(n_neighbors=3),
                      DecisionTreeClassifier(random_state=0),
                      MLPClassifier(random_state=1, max_iter=1000),
                      GaussianNB()]
      # String values of the models
      models_names = ['LogisticRegression',
                      'SVC',
                      'SGD'.
                      'KNNClassifer',
                      'DecisionTree',
                      'MLPClassifer',
                      'GaussianNB']
```

```
[52]: from sklearn.model_selection import cross_validate
     #empty array to hold peformance of all model
     acc_storage = []
     prec_storage = []
     recall storage = []
     f1_storage = []
     #loop through all models and run each one according to the pipeline steps
     for model in models_store:
         #performance metrics
         # get mean of each performance metric during cross validation
         scores = cross_validate(model, X, y, cv = 4, scoring = ('accuracy', __
      acc avg score = scores['test accuracy'].mean()
         prec_avg_score = scores['test_precision'].mean()
         recall avg score = scores['test recall'].mean()
         f1_avg_score = scores['test_f1'].mean()
```

```
acc_performance = str(round(acc_avg_score,5)) + ' +/- ' +__

→str(round((scores['test_accuracy'].max()-acc_avg_score),5))
         prec_performance = str(round(prec_avg_score,5)) + ' +/- ' +__
      recall_performance = str(round(recall_avg_score,5)) + ' +/- ' +__

→str(round((scores['test_recall'].max()-recall_avg_score),5))
         f1 performance = str(round(f1 avg score, 5)) + ' +/- ' +_{11}

str(round((scores['test_f1'].max()-f1_avg_score),5))
         acc_storage.append(acc_performance)
         prec_storage.append(prec_performance)
         recall_storage.append(recall_performance)
         f1_storage.append(f1_performance)
     #display performance
     df_metric = pd.DataFrame(data = {'Models' : models_names,
                                     'accuracy' : acc_storage,
                                     'precision' : prec_storage,
                                     'recall' : recall storage,
                                     'f1': f1_storage})
     df_metric.sort_values(by = 'accuracy', ascending = False)
     /Users/akhilapamukuntla/opt/anaconda3/lib/python3.8/site-
     packages/sklearn/metrics/ classification.py:1245: UndefinedMetricWarning:
     Precision is ill-defined and being set to 0.0 due to no predicted samples. Use
     `zero_division` parameter to control this behavior.
       _warn_prf(average, modifier, msg_start, len(result))
[52]:
                    Models
                                                         precision \
                                      accuracy
     0 LogisticRegression 0.78206 +/- 0.00895 0.67795 +/- 0.06118
                      SGD 0.73915 +/- 0.04253 0.43296 +/- 0.22969
     2
     3
              KNNClassifer 0.73379 +/- 0.01475 0.52045 +/- 0.03745
                      SVC 0.72257 +/- 0.00452 0.3625 +/- 0.6375
     1
                GaussianNB 0.71331 +/- 0.01574 0.48091 +/- 0.02259
     6
              DecisionTree 0.71039 +/- 0.01476 0.47214 +/- 0.02786
     4
              MLPClassifer 0.64023 +/- 0.12975 0.53031 +/- 0.12683
     5
                     recall
     0 0.40203 +/- 0.05897 0.50193 +/- 0.03526
     2 0.38027 +/- 0.27931
                             0.389 +/- 0.15198
     3 0.41097 +/- 0.02875 0.45824 +/- 0.02238
     1 0.00533 +/- 0.00181 0.01042 +/- 0.00367
     6 0.54977 +/- 0.03179 0.51234 +/- 0.00339
     4 0.49107 +/- 0.04794 0.48127 +/- 0.0375
```

get the ranges

5 0.46017 +/- 0.51855 0.39935 +/- 0.03875

So far, it looks like logistic regression is the best.

3 3. Feature engineering

This will help improve the performance of our models. It will increase the predictive power of our algorithm

3.0.1 Column Adjustments for ML

Reset the indexing of the dataset to avoid any issues when using loops.

```
[53]: df = df.reset_index(drop = True)
```

Adding age of the customer to better undnerstand the demographics, dropping the Year_Birth col since we now have age

```
[54]: df['Age'] = 2021 - df['Year_Birth']

df.drop('Year_Birth', axis=1, inplace=True)
```

Dt Customer represents the date since the customer has been with the company

Customer Spending - Sum of all products

We should remove all the other cols, since the aggregate spending should be enough. Unless we want to analyse spending on each product

```
[56]: df['Spending']=df['MntWines']+df['MntFruits']+df['MntMeatProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishProducts']+df['MntFishPro
```

Added a Martial Status to indicate if the person is Alone, Couple or Married

```
[57]: df['Marital_Status']=df['Marital_Status'].replace({'Divorced':'Alone','Single':

→'Alone','Married':'In couple','Together':'In couple','Absurd':

→'Alone','Widow':'Alone'})
```

3.0.2 Dummy Code

3.0.3 Explanation

ML models do not handle categorical data in text form well. We need to transform the categorical columns into multiple true/false columns for the domains in each column.

```
[58]: # dummy code
      df_dummied = pd.get_dummies(df, columns=['Education', 'Marital_Status'],__
       →prefix_sep='_', drop_first=True)
      df dummied.head(5)
[58]:
                           Teenhome Dt_Customer
                                                 Recency
                                                            MntWines
          Income
                  Kidhome
                                                                      MntFruits
      0 58138.0
                                      2012-09-04
                                                        58
                                                                 635
                        0
                                                                              88
      1 52034.0
                        1
                                   1 2014-03-08
                                                        38
                                                                  11
                                                                               1
      2 71613.0
                        0
                                   0 2013-08-21
                                                        26
                                                                 426
                                                                              49
      3 52034.0
                         1
                                   0 2014-02-10
                                                        26
                                                                  11
                                                                               4
      4 58293.0
                         1
                                   0 2014-01-19
                                                        94
                                                                 173
                                                                              43
         MntMeatProducts MntFishProducts
                                            MntSweetProducts
                                                                  Age
      0
                   546.0
                                       172
                                                           88
      1
                     7.0
                                         2
                                                            1
                                                                   67
      2
                   127.0
                                                           21
                                                                   56
                                       111
      3
                    20.0
                                        10
                                                            3
                                                                   37
                   118.0
      4
                                        46
                                                           27
                                                                   40
                     DateTimeToday DateTimeConvert
                                                             DateTimeDifference \
      0 2021-05-03 18:10:57.711321
                                          2012-09-04 3163 days 18:10:57.711321
      1 2021-05-03 18:10:57.711321
                                          2014-03-08 2613 days 18:10:57.711321
                                          2013-08-21 2812 days 18:10:57.711321
      2 2021-05-03 18:10:57.711321
      3 2021-05-03 18:10:57.711321
                                          2014-02-10 2639 days 18:10:57.711321
      4 2021-05-03 18:10:57.711321
                                          2014-01-19 2661 days 18:10:57.711321
         DaysCustomer
                        Spending
                                  Education_Graduation
                                                         Education_Master
      0
                 3163
                          1617.0
                                                      1
                                                                        0
      1
                 2613
                            28.0
                                                      1
                                                                        0
      2
                 2812
                           776.0
                                                      1
                                                                         0
      3
                 2639
                            53.0
                                                                         0
                                                      1
                 2661
                           422.0
                                                      0
                                                                         0
```

Education_PhD Marital_Status_In couple

```
0 0 0 0 0 1 2 0 1 3 0 1 1 1 1
```

[5 rows x 28 columns]

3.0.4 Standard Scale

Sometimes large values or small values in numerical data can have exponential effects on the outcome. We can normalize the numerical columns to overcome them.

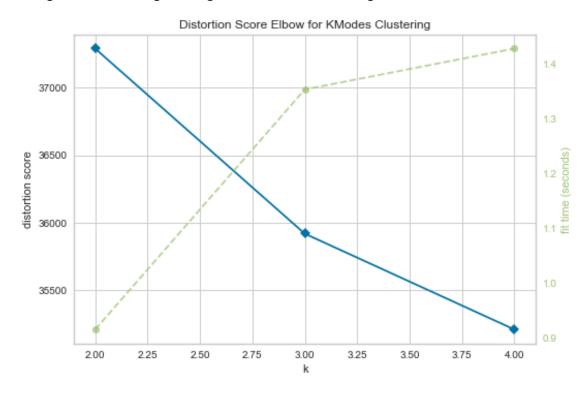
3.0.5 Add Cluster Column

We want to try to incorporate unsupervised machine learning into our supervised machine learning problem. We can use clustering to create a new column and predicts the cluster of customers who have similar behaviour. This will be additional information in our end supervised machine learning models.

```
[61]: # add clustering column
      # remove target label
      df_for_cluster = df_scaled[['Income', 'Recency', 'MntWines', 'MntFruits',

    'MntMeatProducts',
             'MntFishProducts', 'MntSweetProducts', 'MntGoldProds',
             'NumDealsPurchases', 'NumWebPurchases', 'NumCatalogPurchases',
             'NumStorePurchases', 'NumWebVisitsMonth', 'Complain', 'Age',
             'DaysCustomer', 'Spending', 'Kidhome', 'Teenhome',
             'Education_Graduation', 'Education_Master', 'Education_PhD',
             'Marital_Status_In couple']]
[62]: # Elbow Method for K modes to select optimal number of clusters
      from yellowbrick.cluster import KElbowVisualizer
      from kmodes.kmodes import KModes
      model = KModes( init = 'Cao', n_init = 1, verbose=1)
      # k is range of number of clusters.
      visualizer = KElbowVisualizer(model, k=(2,5), timings= True)
      visualizer.fit(df_for_cluster)
                                       # Fit data to visualizer
      visualizer.show()
                               # Finalize and render figure
     Init: initializing centroids
     Init: initializing clusters
     Starting iterations...
     Run 1, iteration: 1/100, moves: 89, cost: 31070.0
     Run 1, iteration: 2/100, moves: 5, cost: 31070.0
     Init: initializing centroids
     Init: initializing clusters
     Starting iterations...
     Run 1, iteration: 1/100, moves: 235, cost: 30445.0
     Run 1, iteration: 2/100, moves: 10, cost: 30445.0
     Init: initializing centroids
     Init: initializing clusters
     Starting iterations...
     Run 1, iteration: 1/100, moves: 339, cost: 29729.0
     Run 1, iteration: 2/100, moves: 17, cost: 29729.0
     /Users/akhilapamukuntla/opt/anaconda3/lib/python3.8/site-
     packages/yellowbrick/utils/kneed.py:155: YellowbrickWarning: No 'knee' or 'elbow
     point' detected This could be due to bad clustering, no actual clusters being
     formed etc.
       warnings.warn(warning_message, YellowbrickWarning)
     /Users/akhilapamukuntla/opt/anaconda3/lib/python3.8/site-
     packages/yellowbrick/cluster/elbow.py:343: YellowbrickWarning: No 'knee' or
     'elbow' point detected, pass `locate_elbow=False` to remove the warning
```

warnings.warn(warning_message, YellowbrickWarning)



```
[63]: # Take a look at the clusters
# K-Modes with optimal number of clusters
km_cao = KModes(n_clusters=3, init = 'Cao', n_init = 1, verbose=1)
fitClusters_cao = km_cao.fit_predict(df_scaled) # predict cluster

clusterCentroidsDf = pd.DataFrame(km_cao.cluster_centroids_)
clusterCentroidsDf.columns = df_scaled.columns
pd.options.display.max_columns = None

clusterCentroidsDf
```

Init: initializing centroids
Init: initializing clusters

Starting iterations...

Run 1, iteration: 1/100, moves: 182, cost: 31103.0 Run 1, iteration: 2/100, moves: 87, cost: 31074.0 Run 1, iteration: 3/100, moves: 7, cost: 31074.0

```
[63]:
           Income
                    Recency MntWines MntFruits MntMeatProducts MntFishProducts
      0 -0.736286  0.242337 -0.887737
                                        -0.660081
                                                          -0.729027
                                                                           -0.683431
      1 -0.736286 -1.309492 -0.893697
                                        -0.584579
                                                         -0.729027
                                                                           -0.683431
      2 -0.736286   0.897554 -0.896677   -0.660081
                                                         -0.729027
                                                                           -0.646786
         MntSweetProducts
                           MntGoldProds
                                          NumDealsPurchases
                                                             NumWebPurchases
      0
                -0.651939
                               -0.822115
                                                  -0.689573
                                                                    -0.781083
      1
                -0.651939
                               -0.611283
                                                  -0.172456
                                                                    -0.781083
      2
                -0.627907
                               -0.707116
                                                  -0.689573
                                                                    -0.403786
         NumCatalogPurchases
                              NumStorePurchases NumWebVisitsMonth Complain
      0
                   -0.951271
                                       -0.854952
                                                           0.310237 -0.099234
                   -0.589227
                                       -0.546073
      1
                                                            0.745460 -0.099234
      2
                   -0.589227
                                       -1.163831
                                                            0.745460 -0.099234
                   DaysCustomer Spending
                                            Kidhome
                                                     Teenhome
                                                               Customer_Response
      0 -0.601790
                      -1.507249 -0.974584
                                                0.0
                                                           1.0
                                                                              0.0
      1 - 0.518230
                      -0.536404 -0.909398
                                                1.0
                                                           0.0
                                                                              0.0
      2 -0.434669
                      -1.536969 -0.961212
                                                1.0
                                                           0.0
                                                                              0.0
         Education_Graduation Education_Master Education_PhD
      0
                          1.0
                                             0.0
                                                             0.0
      1
                          0.0
                                             1.0
                                                             0.0
      2
                          1.0
                                             0.0
                                                             0.0
         Marital_Status_In couple
      0
                               0.0
      1
      2
                               1.0
[64]: # Combine df and predicted cluter to one df
      pred_df = df_scaled.reset_index()
      clustersDf = pd.DataFrame(fitClusters_cao)
      clustersDf.columns = ['cluster_predicted']
      combinedDf = pd.concat([pred_df, clustersDf], axis = 1).reset_index()
      combinedDf = combinedDf.drop(['index', 'level_0'], axis = 1)
```

3.0.6 Adjust Unbalanced Target Variable Values

As we seen in the exploratory data analysis, our target variable is highly skewed and contains mostly 0 values. This will not be enough information to predict the 1 values. We can upscale the 1 values to match the 0 values. Using Synethic Memory Oversampling Technique, we can create more 1 values. This technique does not simply duplicate more 1 values but synethizes them or creates 1 values that are similar to existing 1 values.

```
[65]: combinedDf.columns
```

```
[65]: Index(['Income', 'Recency', 'MntWines', 'MntFruits', 'MntMeatProducts',
             'MntFishProducts', 'MntSweetProducts', 'MntGoldProds',
             'NumDealsPurchases', 'NumWebPurchases', 'NumCatalogPurchases',
             'NumStorePurchases', 'NumWebVisitsMonth', 'Complain', 'Age',
             'DaysCustomer', 'Spending', 'Kidhome', 'Teenhome', 'Customer Response',
             'Education_Graduation', 'Education_Master', 'Education_PhD',
             'Marital Status In couple', 'cluster predicted'],
            dtype='object')
[66]: # adjust unbalanced dataset using SMOTE
      from imblearn.over_sampling import SMOTE
      smt = SMOTE()
      X b4_sampling = combinedDf[['Income', 'Recency', 'MntWines', 'MntFruits', |

    'MntMeatProducts',
             'MntFishProducts', 'MntSweetProducts', 'MntGoldProds',
             'NumDealsPurchases', 'NumWebPurchases', 'NumCatalogPurchases',
             'NumStorePurchases', 'NumWebVisitsMonth', 'Complain', 'Age',
             'DaysCustomer', 'Spending', 'Kidhome', 'Teenhome',
             'Education_Graduation', 'Education_Master', 'Education_PhD',
             'Marital_Status_In couple', 'cluster_predicted']]
      y_b4_sampling = combinedDf['Customer_Response']
      X upsampled, y upsampled = smt.fit resample(X b4_sampling, y_b4_sampling)
```

4 4. Feature Importance

A feature importance ranking method we can use is Recursive Feature Elimination where the model is initially run with all the variables. Then an importance coefficient is obtained for each variable. Then the least important features are removed from the model. We can specify how many features we want to keep. Since Logistic Regression was our top performing model, we will use that as the base of RFE.

```
[67]: from sklearn.feature_selection import RFE

# the model
model = LogisticRegression(max_iter=1000)

#run RFE

rfe = RFE(model, 1)
    rfe = rfe.fit(X_upsampled, y_upsampled)

#display the ranking of each variable
    series1 = pd.Series(X_upsampled.columns.values)
    series2 = pd.Series(rfe.ranking_)
```

```
rank = pd.DataFrame(data={'Variables': series1, 'Ranking' : series2})
rank.sort_values(by='Ranking')
```

/Users/akhilapamukuntla/opt/anaconda3/lib/python3.8/sitepackages/sklearn/utils/validation.py:70: FutureWarning: Pass n_features_to_select=1 as keyword args. From version 1.0 (renaming of 0.25) passing these as positional arguments will result in an error warnings.warn(f"Pass {args_msg} as keyword args. From version "

[07]		17	D =1
[67]:		Variables	Ranking
	20	Education_Master	1
	19	${ t Education_Graduation}$	2
	21	Education_PhD	3
	2	MntWines	4
	18	Teenhome	5
	22	Marital_Status_In couple	6
	11	NumStorePurchases	7
	10	${\tt NumCatalogPurchases}$	8
	12	NumWebVisitsMonth	9
	0	Income	10
	1	Recency	11
	17	Kidhome	12
	16	Spending	13
	3	MntFruits	14
	5	${ t MntFishProducts}$	15
	9	NumWebPurchases	16
	6	${ t MntSweetProducts}$	17
	15	DaysCustomer	18
	13	Complain	19
	14	Age	20
	7	$ exttt{MntGoldProds}$	21
	4	${ t MntMeatProducts}$	22
	8	NumDealsPurchases	23
	23	cluster_predicted	24
		-1	

4.0.1 Explanation:

If we specify that we want to the 20 most important variables, we can see that the following columns are of least importance: NumDealsPurchases, NumWebPurchases, MntSweetProducts, and cluster_predicted.

5 5. Model Building

Explanation Here we will run the model again with adjustments made through feature engineering.

```
[68]: # shuffle data before model
      # put dataframe back together
      combinedDf3 = pd.concat([X_upsampled, y_upsampled], axis = 1).reset_index()
      combinedDf3 = combinedDf3.drop(['index'], axis = 1)
      # shuffle data
      df_shuffled = combinedDf3.sample(frac = 1).reset_index()
      df_shuffled = df_shuffled.drop(['index'], axis = 1)
      # redefine train and target
      X2 = df_shuffled[['Income', 'Recency', 'MntWines', 'MntFruits', |

    'MntMeatProducts',
             'MntFishProducts', 'MntSweetProducts', 'MntGoldProds',
             'NumDealsPurchases', 'NumWebPurchases', 'NumCatalogPurchases',
             'NumStorePurchases', 'NumWebVisitsMonth', 'Complain', 'Age',
             'DaysCustomer', 'Spending', 'Kidhome', 'Teenhome',
             'Education_Graduation', 'Education_Master', 'Education_PhD',
             'Marital_Status_In couple', 'cluster_predicted']]
      y2 = df_shuffled['Customer_Response']
[69]: # Rerun model with new features and changes
      X3 = X2
      y3 = y2
      # List all the models to be fitted
      models_store = [LogisticRegression(random_state=0, max_iter=1000),
                      SVC(gamma='auto'),
                      SGDClassifier(max iter=1000, tol=1e-3),
                      KNeighborsClassifier(n neighbors=3),
                      DecisionTreeClassifier(random_state=0),
                      MLPClassifier(random_state=1, max_iter=1000),
                      GaussianNB()]
      # String values of the models
      models_names = ['LogisticRegression',
                      'SVC',
                      'SGD',
                      'KNNClassifer',
                      'DecisionTree',
                      'MLPClassifer',
                      'GaussianNB']
      #empty array to hold peformance of all model
```

acc_storage2 = []

```
prec_storage2 = []
recall_storage2 = []
f1_storage2 = []
#loop through all models and run each one according to the pipeline steps
for model in models_store:
    #performance metrics
    scores = cross_validate(model, X3, y3, cv = 4, scoring = ('accuracy', u
 →'precision', 'recall', 'f1'))
    acc_avg_score = scores['test_accuracy'].mean()
    prec_avg_score = scores['test_precision'].mean()
    recall_avg_score = scores['test_recall'].mean()
    f1_avg_score = scores['test_f1'].mean()
    acc_performance = str(round(acc_avg_score,5)) + ' +/- ' +__

→str(round((scores['test_accuracy'].max()-acc_avg_score),5))
    prec_performance = str(round(prec_avg_score,5)) + ' +/- ' +__
 recall_performance = str(round(recall_avg_score,5)) + ' +/- ' +__

str(round((scores['test_recall'].max()-recall_avg_score),5))

    f1 performance = str(round(f1 avg score,5)) + ' +/- ' +__

str(round((scores['test_f1'].max()-f1_avg_score),5))
    acc_storage2.append(acc_performance)
    prec_storage2.append(prec_performance)
    recall storage2.append(recall performance)
    f1_storage2.append(f1_performance)
#display performance
df_metric = pd.DataFrame(data = {'Models' : models_names,
                                'accuracy' : acc storage2,
                                 'precision' : prec_storage2,
                                 'recall' : recall_storage2,
                                'f1': f1_storage2})
df_metric.sort_values(by = 'accuracy', ascending = False)
/Users/akhilapamukuntla/opt/anaconda3/lib/python3.8/site-
packages/sklearn/neural_network/_multilayer_perceptron.py:614:
ConvergenceWarning: Stochastic Optimizer: Maximum iterations (1000) reached and
the optimization hasn't converged yet.
 warnings.warn(
```

accuracy

MLPClassifer 0.84184 +/- 0.01051 0.82912 +/- 0.01068

precision \

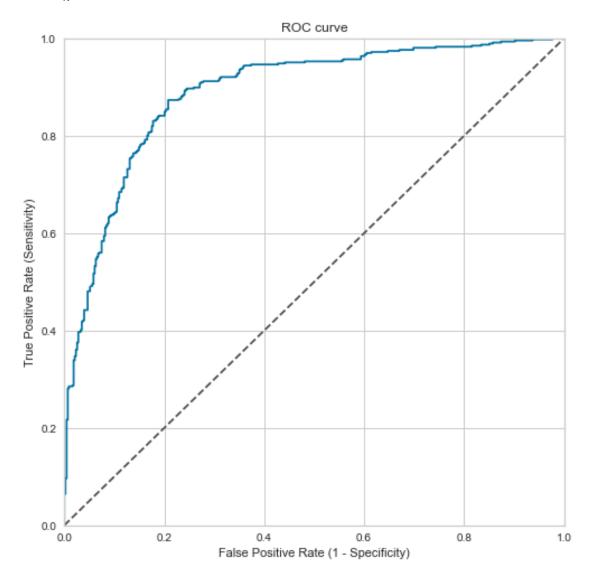
[69]:

5

Models

```
3
              KNNClassifer 0.81296 + - 0.00717 0.75685 + 0.01399
                       SVC 0.80524 +/- 0.00953 0.80967 +/- 0.00704
     1
              DecisionTree 0.77065 +/- 0.00788 0.76584 +/- 0.01075
     4
     O LogisticRegression 0.76998 +/- 0.02197 0.79214 +/- 0.02845
     2
                       SGD 0.73372 +/- 0.02165 0.7288 +/- 0.05354
                GaussianNB 0.66455 +/- 0.01825 0.68458 +/- 0.01478
     6
                     recall
                                             f1
         0.86165 +/- 0.0147 0.84492 +/- 0.01034
     5
        3
     1 0.79851 +/- 0.04288 0.80365 +/- 0.01465
     4 0.77972 +/- 0.02405 0.77255 +/- 0.00915
     0 0.73202 +/- 0.03948 0.76068 +/- 0.02193
     2 0.75153 +/- 0.06568 0.7376 +/- 0.02725
     6 0.61115 +/- 0.03938 0.64553 +/- 0.02669
[70]: from sklearn.model_selection import train_test_split
     from sklearn.metrics import roc_curve, auc
     #split the data
     X_train, X_test, y_train, y_test = train_test_split(X3, y3, test_size=0.3,_u
      →random state=0)
     #the model
     model = MLPClassifier(random_state=1, max_iter=1000)
     #fit and predict
     model.fit(X_train, y_train)
     y_pred = model.predict(X_test)
     y_pred_quant = model.predict_proba(X_test)[:, 1]
     #ROC graph x and y axis
     fpr, tpr, thresholds = roc_curve(y_test, y_pred_quant)
     print('AUC:', round((auc(fpr, tpr))*100,2), '%')
     #plot the ROC graph
     fig, ax = plt.subplots(figsize = (8,8))
     ax.plot(fpr, tpr)
     ax.plot([0, 1], [0, 1], transform=ax.transAxes, ls="--", c=".3")
     plt.xlim([0.0, 1.0])
     plt.ylim([0.0, 1.0])
     plt.rcParams['font.size'] = 12
     plt.title('ROC curve')
     plt.xlabel('False Positive Rate (1 - Specificity)')
     plt.ylabel('True Positive Rate (Sensitivity)')
     plt.grid(True)
```

AUC: 88.9 %



6 6. Parameter Optimization

Since the MLP model was the top performing model, we will attempt to further enhance our performance by adjusting the paramters. We can use run the model multiple times with different parameter values and see the changes in each run.

```
[]: # Optimize Parameters of top performing model

# Intialize gridsearch
from sklearn.model_selection import GridSearchCV
```

```
/Users/akhilapamukuntla/opt/anaconda3/lib/python3.8/site-
packages/sklearn/neural_network/_multilayer_perceptron.py:614:
ConvergenceWarning: Stochastic Optimizer: Maximum iterations (1000) reached and
the optimization hasn't converged yet.
warnings.warn(
```

Using accuracy as the performance metric to evalute, we see that 'mean_test_score' does not vary too much if at all.