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Analysis of Yelp Business Intelligence Data

We will analyze a subset of Yelp's business, reviews and user data. This dataset comes to us from Kaggle

```
In [1]:
          %info
        Current session configs: { 'conf': { 'spark.pyspark.python': 'python3', 'spark.pyspark.virtualenv.enabled':
        'true', 'spark.pyspark.virtualenv.type': 'native', 'spark.pyspark.virtualenv.bin.path':
        '/usr/bin/virtualenv'}, 'kind': 'pyspark'}
        No active sessions.
In [2]:
         # Current available packages
         sc.list packages()
         Starting Spark application
         ID
                      YARN Application ID
                                           Kind State Spark UI Driver log Current session?
         2 application_1638321780052_0003 pyspark
                                                 idle
                                                          Link
                                                                   Link
         SparkSession available as 'spark'.
         Package
                                     Version
         beautifulsoup4
                                     4.9.1
         boto
                                     2.49.0
         click
                                     7.1.2
                                     0.10.0
         jmespath
         joblib
                                     0.16.0
         lxml
                                     4.5.2
        mysqlclient
                                     1.4.2
                                     3.5
         nltk
                                     1.3.4
         nose
                                     1.16.5
         numpy
         pip
                                     9.0.1
         py-dateutil
                                     2.2
         python37-sagemaker-pyspark 1.4.0
         pytz
                                     2020.1
         PyYAML
                                     5.3.1
         regex
                                     2020.7.14
```

```
      setuptools
      28.8.0

      six
      1.13.0

      soupsieve
      1.9.5

      tqdm
      4.48.2

      wheel
      0.29.0

      windmill
      1.6
```

Installation and Initial Setup

```
In [3]:
         sc.install pypi package("pandas==1.0.3")
         sc.install pypi package("matplotlib==3.2.1")
         sc.install pypi package("scipy==1.7.1")
         sc.install pypi package("seaborn==0.10.0")
        Collecting pandas==1.0.3
          Using cached https://files.pythonhosted.org/packages/4a/6a/94b219b8ea0f2d580169e85ed1edc0163743f55aaeca8a44c2
        e8fc1e344e/pandas-1.0.3-cp37-cp37m-manylinux1 x86 64.whl
        Requirement already satisfied: pytz>=2017.2 in /usr/local/lib/python3.7/site-packages (from pandas==1.0.3)
        Requirement already satisfied: numpy>=1.13.3 in /usr/local/lib64/python3.7/site-packages (from pandas==1.0.3)
        Collecting python-dateutil>=2.6.1 (from pandas==1.0.3)
          Using cached https://files.pythonhosted.org/packages/36/7a/87837f39d0296e723bb9b62bbb257d0355c7f6128853c78955
        f57342a56d/python dateutil-2.8.2-py2.py3-none-any.whl
        Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.7/site-packages (from python-dateutil>=2.6.1-
        >pandas==1.0.3)
        Installing collected packages: python-dateutil, pandas
        Successfully installed pandas-1.0.3 python-dateutil-2.8.2
        Collecting matplotlib==3.2.1
          Using cached https://files.pythonhosted.org/packages/b2/c2/71fcf957710f3ba1f09088b35776a799ba7dd95f7c2b195ec8
        00933b276b/matplotlib-3.2.1-cp37-cp37m-manylinux1 x86 64.whl
        Requirement already satisfied: python-dateutil>=2.1 in /mnt/tmp/1638322654330-0/lib/python3.7/site-packages (fr
        om matplotlib==3.2.1)
        Collecting pyparsing!=2.0.4,!=2.1.2,!=2.1.6,>=2.0.1 (from matplotlib==3.2.1)
          Using cached https://files.pythonhosted.org/packages/a0/34/895006117f6fce0b4de045c87e154ee4a20c68ec0a4c9a36d9
        00888fb6bc/pyparsing-3.0.6-py3-none-any.whl
        Collecting cycler>=0.10 (from matplotlib==3.2.1)
          Using cached https://files.pythonhosted.org/packages/5c/f9/695d6bedebd747e5eb0fe8fad57b72fdf25411273a39791cde
        838d5a8f51/cycler-0.11.0-py3-none-any.whl
        Requirement already satisfied: numpy>=1.11 in /usr/local/lib64/python3.7/site-packages (from matplotlib==3.2.1)
        Collecting kiwisolver>=1.0.1 (from matplotlib==3.2.1)
          Using cached https://files.pythonhosted.org/packages/09/6b/6e567cb2e86d4e5939a9233f8734e26021b6a9c1bc4bledccb
```

a236a84cc2/kiwisolver-1.3.2-cp37-cp37m-manylinux 2 5 x86 64.manylinux1 x86 64.whl

```
Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.7/site-packages (from python-dateutil>=2.1->m
atplotlib==3.2.1)
Installing collected packages: pyparsing, cycler, kiwisolver, matplotlib
Successfully installed cycler-0.11.0 kiwisolver-1.3.2 matplotlib-3.2.1 pyparsing-3.0.6
Collecting scipy==1.7.1
  Using cached https://files.pythonhosted.org/packages/b5/6b/8bc0b61ebf824f8c3979a31368bbe38dd247590049a994ab0e
d077cb56dc/scipy-1.7.1-cp37-cp37m-manylinux 2 5 x86 64.manylinux1 x86 64.whl
Requirement already satisfied: numpy<1.23.0,>=1.16.5 in /usr/local/lib64/python3.7/site-packages (from scipy==
1.7.1)
Installing collected packages: scipy
Successfully installed scipy-1.7.1
Collecting seaborn==0.10.0
  Using cached https://files.pythonhosted.org/packages/70/bd/5e6bf595fe6ee0f257ae49336dd180768c1ed3d7c7155b2fdf
894c1c808a/seaborn-0.10.0-py3-none-any.whl
Requirement already satisfied: pandas>=0.22.0 in /mnt/tmp/1638322654330-0/lib/python3.7/site-packages (from sea
born==0.10.0)
Requirement already satisfied: numpy>=1.13.3 in /usr/local/lib64/python3.7/site-packages (from seaborn==0.10.0)
Requirement already satisfied: scipy>=1.0.1 in /mnt/tmp/1638322654330-0/lib/python3.7/site-packages (from seabo
rn==0.10.0)
Requirement already satisfied: matplotlib>=2.1.2 in /mnt/tmp/1638322654330-0/lib/python3.7/site-packages (from
seaborn==0.10.0)
Requirement already satisfied: pytz>=2017.2 in /usr/local/lib/python3.7/site-packages (from pandas>=0.22.0->sea
born==0.10.0)
Requirement already satisfied: python-dateutil>=2.6.1 in /mnt/tmp/1638322654330-0/lib/python3.7/site-packages
(from pandas>=0.22.0->seaborn==0.10.0)
Requirement already satisfied: pyparsing!=2.0.4,!=2.1.2,!=2.1.6,>=2.0.1 in /mnt/tmp/1638322654330-0/lib/python
3.7/site-packages (from matplotlib>=2.1.2->seaborn==0.10.0)
Requirement already satisfied: cycler>=0.10 in /mnt/tmp/1638322654330-0/lib/python3.7/site-packages (from matpl
otlib>=2.1.2->seaborn==0.10.0)
Requirement already satisfied: kiwisolver>=1.0.1 in /mnt/tmp/1638322654330-0/lib/python3.7/site-packages (from
matplotlib>=2.1.2->seaborn==0.10.0)
Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.7/site-packages (from python-dateutil>=2.6.1-
>pandas>=0.22.0->seaborn==0.10.0)
Installing collected packages: seaborn
Successfully installed seaborn-0.10.0
```

In [4]:

Check available pakcages again
sc.list packages()

Package Version

beautifulsoup4	4.9.1
boto	2.49.0
click	7.1.2
cycler	0.11.0
jmespath	0.10.0
joblib	0.16.0
kiwisolver	1.3.2
lxml	4.5.2
matplotlib	3.2.1
mysqlclient	1.4.2
nltk	3.5
nose	1.3.4
numpy	1.16.5
pandas	1.0.3
pip	9.0.1
py-dateutil	2.2
pyparsing	3.0.6
python-dateutil	2.8.2
python37-sagemaker-pyspark	1.4.0
pytz	2020.1
PyYAML	5.3.1
regex	2020.7.14
scipy	1.7.1
seaborn	0.10.0
setuptools	28.8.0
six	1.13.0
soupsieve	1.9.5
tqdm	4.48.2
wheel	0.29.0
windmill	1.6

Importing

Now, import the installed packages from the previous block below

```
import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
```

Loading Data

We are finally ready to load data. Using spark load the data from S3 into a dataframe object that we can manipulate further down in our analysis.

```
In [6]:
    df_business = spark.read.json('s3://yelpreveiwsdataset/yelp/yelp_academic_dataset_business.json')
```

Overview of Data

Display the number of rows and columns in our dataset.

```
In [7]:
         # get an overview of the dataframe
         print(f'Total Columns: {len(df business.dtypes)}')
         print(f'Total Rows: {df business.count():,}')
        Total Columns: 14
        Total Rows: 160,585
       Display the DataFrame schema below.
In [8]:
         # schema
         df business.printSchema()
        root
          -- address: string (nullable = true)
          -- attributes: struct (nullable = true)
               -- AcceptsInsurance: string (nullable = true)
               -- AgesAllowed: string (nullable = true)
               -- Alcohol: string (nullable = true)
               |-- Ambience: string (nullable = true)
               -- BYOB: string (nullable = true)
               |-- BYOBCorkage: string (nullable = true)
               -- BestNights: string (nullable = true)
               -- BikeParking: string (nullable = true)
               -- BusinessAcceptsBitcoin: string (nullable = true)
               -- BusinessAcceptsCreditCards: string (nullable = true)
               -- BusinessParking: string (nullable = true)
               -- ByAppointmentOnly: string (nullable = true)
```

```
-- Caters: string (nullable = true)
    -- CoatCheck: string (nullable = true)
    -- Corkage: string (nullable = true)
    -- DietaryRestrictions: string (nullable = true)
    -- DogsAllowed: string (nullable = true)
    -- DriveThru: string (nullable = true)
    -- GoodForDancing: string (nullable = true)
    -- GoodForKids: string (nullable = true)
    -- GoodForMeal: string (nullable = true)
    -- HairSpecializesIn: string (nullable = true)
    -- HappyHour: string (nullable = true)
    -- HasTV: string (nullable = true)
    -- Music: string (nullable = true)
    -- NoiseLevel: string (nullable = true)
    -- Open24Hours: string (nullable = true)
    -- OutdoorSeating: string (nullable = true)
    -- RestaurantsAttire: string (nullable = true)
    -- RestaurantsCounterService: string (nullable = true)
    -- RestaurantsDelivery: string (nullable = true)
    -- RestaurantsGoodForGroups: string (nullable = true)
    -- RestaurantsPriceRange2: string (nullable = true)
    -- RestaurantsReservations: string (nullable = true)
    -- RestaurantsTableService: string (nullable = true)
    -- RestaurantsTakeOut: string (nullable = true)
    -- Smoking: string (nullable = true)
    -- WheelchairAccessible: string (nullable = true)
    -- WiFi: string (nullable = true)
-- business id: string (nullable = true)
-- categories: string (nullable = true)
-- city: string (nullable = true)
-- hours: struct (nullable = true)
    -- Friday: string (nullable = true)
    -- Monday: string (nullable = true)
    -- Saturday: string (nullable = true)
    -- Sunday: string (nullable = true)
    -- Thursday: string (nullable = true)
    -- Tuesday: string (nullable = true)
    |-- Wednesday: string (nullable = true)
-- is open: long (nullable = true)
-- latitude: double (nullable = true)
-- longitude: double (nullable = true)
-- name: string (nullable = true)
-- postal code: string (nullable = true)
-- review count: long (nullable = true)
```

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```
|-- stars: double (nullable = true)
|-- state: string (nullable = true)
```

Display the first 5 rows with the following columns:

- business_id
- name
- city
- state
- categories

Analyzing Categories

Let's now answer this question: how many unique categories are represented in this dataset?

Essentially, we have the categories per business as a list - this is useful to quickly see what each business might be represented as but it is difficult to easily answer questions such as:

- How many businesses are categorized as Active Life, for instance
- What are the top 20 most popular categories available?

Association Table

We need to "break out" these categories from the business ids? One common approach to take is to build an association table mapping a single business id multiple times to each distinct category.

For instance, given the following:

business_id	categories
abcd123	a,b,c

We would like to derive something like:

business_id	category
abcd123	а
abcd123	b
abcd123	С

What this does is allow us to then perform a myriad of rollups and other analysis on this association table which can aid us in answering the questions asked above.

Implement the code necessary to derive the table described from your original yelp dataframe.

Total Unique Categories

Finally, we are ready to answer the question: what is the total number of unique categories available?

Below, implement the code necessary to calculate this figure.

```
unique.count()
```

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Top Categories By Business

Now let's find the top categories in this dataset by rolling up categories.

Counts of Businesses / Category

So now, let's unroll our distinct count a bit and display the per count value of businesses per category.

The expected output should be:

category	count
а	15
b	2
С	45

Or something to that effect.

```
+-----+---+
| category|total|
+-----+----+
| Restaurants|50763|
| Food|29469|
```

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```
Shopping 26205
       Beauty & Spas | 16574 |
       Home Services | 16465
    Health & Medical | 15102
      Local Services | 12192
           Nightlife | 11990 |
                 Bars | 10741
           Automotive | 10119
Event Planning & ... | 9644
         Active Life | 9231
        Coffee & Tea | 7725
           Sandwiches | 7272
              Fashion 6599
|American (Traditi...| 6541|
         Hair Salons | 5900
                Pizza | 5756
     Hotels & Travel | 5703
  Breakfast & Brunch | 5505|
```

Bar Chart of Top Categories

With this data available, let us now build a barchart of the top 20 categories.

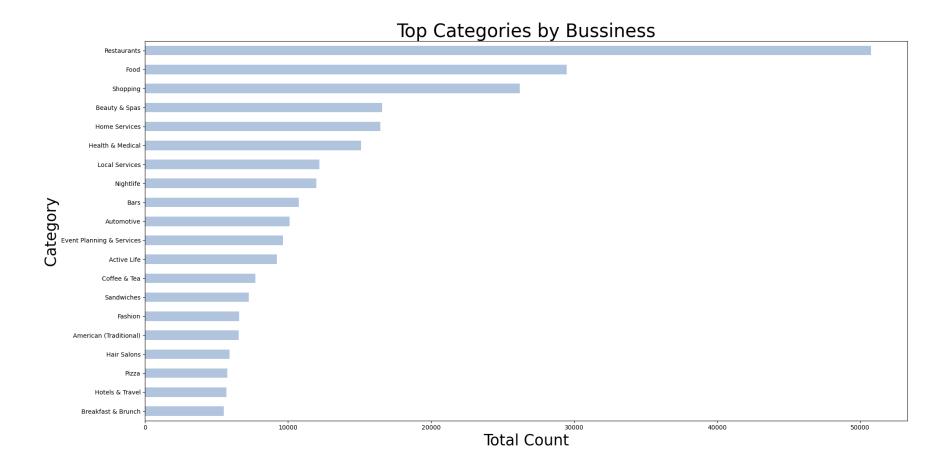
HINT: don't forget about the matplotlib magic!

```
%matplot plt
```

```
In [26]: top_20_count = top_20.toPandas()
```

```
In [27]: # plot
    top_20_count.sort_values(by='total',ascending=True).plot(
    x='category',
    y='total',
    kind='barh',
    figsize=(20,10),
    legend=None,
    color='lightsteelblue')
    plt.title('Top Categories by Bussiness', fontsize=30)
    plt.xlabel("Total Count",fontsize=25)
```

```
plt.ylabel("Category", fontsize=25)
plt.tight_layout()
%matplot plt
```



Do Yelp Reviews Skew Negative?

Oftentimes, it is said that the only people who write a written review are those who are extremely *dissatisfied* or extremely *satisfied* with the service received.

How true is this really? Let's try and answer this question.

Loading User Data

Begin by loading the user data set from S3 and printing schema to determine what data is available.

```
In [17]:
          df reviews = spark.read.json('s3://yelpreveiwsdataset/yelp/yelp_academic_dataset_review.json')
In [18]:
          df reviews.printSchema()
         root
           -- business_id: string (nullable = true)
           -- cool: long (nullable = true)
           -- date: string (nullable = true)
           -- funny: long (nullable = true)
           -- review_id: string (nullable = true)
           -- stars: double (nullable = true)
           -- text: string (nullable = true)
           -- useful: long (nullable = true)
           -- user id: string (nullable = true)
        Let's begin by listing the business_id and stars columns together for the user reviews data.
In [19]:
          df reviews.createOrReplaceTempView("review")
          df_table_review = spark.sql(
          SELECT business id, stars
          FROM review
          1.1.1
          )
          df table review.show(5)
                   business id stars
         |buF9druCkbuXLX526...| 4.0|
          |RA4V8pr014UyUbDvI...| 4.0|
          sS2LBIGNT5NQb6PD... 5.0
          |OAzLzHfOJgL7ROwhd...| 2.0|
          8zehGz9jnxPqXtOc7... 4.0
```

```
+----+
only showing top 5 rows
```

Now, let's aggregate along the stars column to get a resultant dataframe that displays *average stars* per business as accumulated by users who **took the time to submit a written review**.

Now the fun part - let's join our two dataframes (reviews and business data) by business_id .

Let's see a few of these:

Compute a new dataframe that calculates what we will call the *skew* (for lack of a better word) between the avg stars accumulated from written reviews and the *actual* star rating of a business (ie: the average of stars given by reviewers who wrote an actual review **and** reviewers who just provided a star rating).

The formula you can use is something like:

```
(row['avg(stars)'] - row['stars']) / row['stars']
```

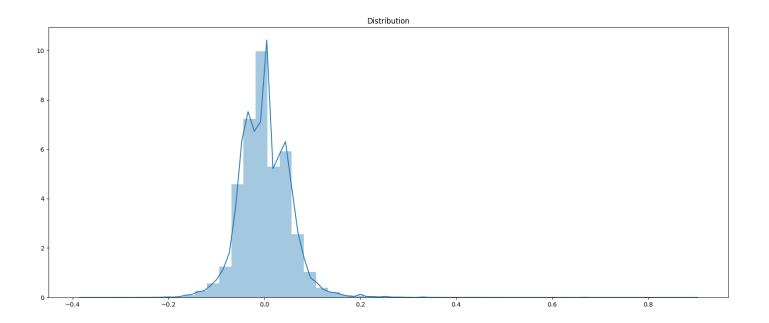
If the **skew** is negative, we can interpret that to be: reviewers who left a written response were more dissatisfied than normal. If **skew** is positive, we can interpret that to be: reviewers who left a written response were more satisfied than normal.

```
-0.265625
          -0.25925925925925924
          -0.25333333333333333333
          -0.25274725274725274
                        -0.25
                        -0.25
                        -0.25
                        -0.25
                        -0.25
         -0.2444444444444446
         -0.244444444444444
         -0.23809523809523814
         |-0.23809523809523814|
         +----+
         only showing top 20 rows
In [23]:
         # convert to pandas
         skew_pandas = skew.toPandas()
```

And finally, graph it!

```
fig, ax = plt.subplots(figsize = (20,8))
skew_plot = sns.distplot(skew_pandas)
ax.set_title('Distribution')
%matplot plt
```

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So, do Yelp (written) Reviews skew negative? Does this analysis actually prove anything? Expound on implications / interpretations of this graph.

Should the Elite be Trusted? (Or, some other analysis of your choice)

For the final portion - you have a choice:

- Try and analyze some interesting dimension to this data. The **ONLY** requirement is that you must use the **Users** dataset and join on either the **business* or** reviews** dataset
- Or, you may try and answer the question posed: how accurate or close are the ratings of an "elite" user (check Users table schema) vs the actual business rating.

Feel free to use any and all methodologies at your disposal - only requirement is you must render one visualization in your analysis

```
In [34]:
    df_user = spark.read.json('s3://yelpreveiwsdataset/yelp/yelp_academic_dataset_user.json')
```

```
In [36]:
          print(f'Total Columns: {len(df user.dtypes)}')
          print(f'Total Rows: {df user.count():,}')
          df user.printSchema()
         Total Columns: 22
         Total Rows: 2,189,457
         root
          -- average stars: double (nullable = true)
           -- compliment cool: long (nullable = true)
           -- compliment cute: long (nullable = true)
           -- compliment funny: long (nullable = true)
           -- compliment hot: long (nullable = true)
           -- compliment list: long (nullable = true)
           -- compliment more: long (nullable = true)
           -- compliment note: long (nullable = true)
           -- compliment photos: long (nullable = true)
           -- compliment plain: long (nullable = true)
           -- compliment profile: long (nullable = true)
           -- compliment writer: long (nullable = true)
           -- cool: long (nullable = true)
           -- elite: string (nullable = true)
           -- fans: long (nullable = true)
           -- friends: string (nullable = true)
           -- funny: long (nullable = true)
           -- name: string (nullable = true)
           -- review count: long (nullable = true)
           -- useful: long (nullable = true)
           -- user id: string (nullable = true)
           -- yelping since: string (nullable = true)
In [37]:
          print(f'Total Columns: {len(df reviews.dtypes)}')
          print(f'Total Rows: {df reviews.count():,}')
          df reviews.printSchema()
         Total Columns: 9
         Total Rows: 8,635,403
         root
          -- business id: string (nullable = true)
           -- cool: long (nullable = true)
          |-- date: string (nullable = true)
```

```
-- funny: long (nullable = true)
          -- review id: string (nullable = true)
          -- stars: double (nullable = true)
          -- text: string (nullable = true)
          -- useful: long (nullable = true)
          -- user id: string (nullable = true)
In [38]:
         df user.createOrReplaceTempView("user")
         test = spark.sql(
         SELECT user id, average stars, useful, elite, yelping since
         FROM user
          ''')
         test.show(5)
                      user id|average stars|useful|
                                                                elite | yelping since |
                                 3.85 | 15038 | 2006, 2007, 2008, 20... | 2005-03-14 20:26:35 | 4.09 | 21272 | 2007, 2008, 2009, 20... | 2007-08-10 19:01:51 |
         q QQ5kBBwlCcbL1s4...
         dIIKEfOgo0KqUfGQv...
                                   3.76 | 188 | 2010,2011|2007-02-07 15:47:55|
3.77 | 7234|2009,2010,2011,20...|2009-02-09 16:14:29|
         D6ErcUnFALnCQN4b1...
         JnPIjvC0cmooNDfsa...
         | 37Hc8hr3cw0iHLoPz...| 3.72 | 1577 | 2009,2010,2011 | 2008-03-03 04:57:05 |
         +----+
         only showing top 5 rows
        Joining Users to reviews dataset
In [39]:
         user review = spark.sql(
         SELECT user.average stars, user.elite, user.yelping since, review.stars, review.business id
         FROM user
         INNER JOIN review ON user.user id = review.user id
         user review.createOrReplaceTempView("user business")
         user review.show(5)
         |average stars|elite|
                                 yelping since|stars|
                                                              business id
         +----+
                            |2009-08-31 19:55:54| 5.0|GgR7kcKykugXB11fW...|
                  2.62
```

```
3.67
                              2015-03-21 18:51:08
                                                    5.0 rxNfidGLHtMYyLNeo...
                   2.73
                                                    2.0 | 20aX6XjAoI7VD6jLd...
                              2013-09-11 04:19:10
                   2.73
                              2013-09-11 04:19:10
                                                   1.0 | IfOj3AxPl3Exsd Yl...
                   2.73
                              2013-09-11 04:19:10 | 2.0 | bAuYOa-VugTOnKzWN...
         only showing top 5 rows
In [40]:
          df business.createOrReplaceTempView("bus")
          df_table = spark.sql(
          SELECT business id, name, city, state, stars, categories
          FROM bus
          1.1.1
          df table.show(5)
                   business id
                                                           city|state|stars|
                                               name
                                                                                       categories
          6iYb2HFDywm3zjuRg... | Oskar Blues Taproom
                                                                         4.0 Gastropubs, Food,...
                                                        Boulder
          tCbdrRPZA0oiIYSmH... | Flying Elephants ... |
                                                                         4.0 | Salad, Soup, Sand...
                                                       Portland
                                                                    OR
          |bvN78flM8NLprQ1a1...|
                                     The Reclaimory
                                                                         4.5 Antiques, Fashion...
                                                       Portland
                                                                    OR
          oaepsyvc0J17qwi8c...
                                        Great Clips | Orange City |
                                                                    _{\mathrm{FL}}
                                                                         3.0 Beauty & Spas, Ha...
         |PE9uqAjdw0E4-8mjG...| Crossfit Terminus|
                                                        Atlanta
                                                                    GA
                                                                         4.0 Gyms, Active Life...
         only showing top 5 rows
        Joining User Review and Business
In [41]:
          user review bus = spark.sql(
          SELECT user business.average stars, bus.state
          FROM user business
          INNER JOIN bus ON user business.business id = bus.business id
          ''')
          user review bus.createOrReplaceTempView("user review bus")
          user review bus.show(5)
         +----+
         |average stars|state|
```

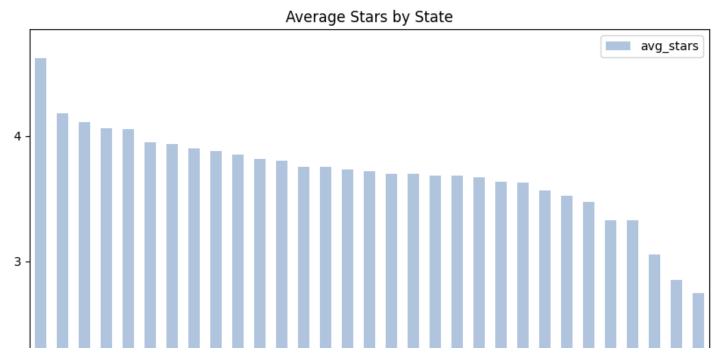
```
2.62
                           GA
                   3.67
                           FL
                   2.73
                           CO
                           CO
                   2.73
                   2.73
                           CO
         only showing top 5 rows
        Average stars by state
In [48]:
          user_state = user_review_bus.select('average_stars','state').groupby('state').count()
          user_state.show(5)
          |state|count|
         +----+
             MN
                    6
             DC
                   10
             DE
                    7 |
                   85
             IL
             HI
                    7 |
         only showing top 5 rows
In [57]:
          # user_stars = user_state.toPandas()
          # user_stars = user_stars.sort_values('count',ascending=False).head(10)
          user_review_bus.createOrReplaceTempView("user_star")
          user_str = spark.sql(
          1.1.1
          SELECT state, AVG(average_stars) as avg_stars
          FROM user_star
          GROUP BY state
          ORDER BY avg_stars DESC
          1.1.1
          )
          user str.show(5)
```

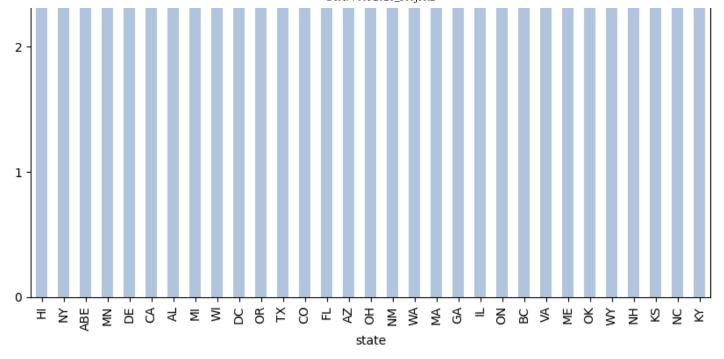
+----+

```
| state | avg_stars | 
+----+ | HI | 4.622857142857143 | 
| NY | 4.1833333333333334 | 
| ABE | 4.11 | 
| MN | 4.061666666666665 | 
| DE | 4.057142857142857 | 
+----+ only showing top 5 rows
```

```
In [58]: user_pandas = user_str.toPandas()
```

```
In [59]:
    user_pandas.plot.bar(x='state', y='avg_stars',figsize=(10,9),title='Average Stars by State',color='lightsteelbl
%matplot plt
```





In []: