Analysis of Yelp Business Intelligence Data

We will analyze a subset of Yelp's business, reviews and user data. This dataset comes to us from Kaggle

```
In [1]:
          %info
        Current session configs: { 'conf': { 'spark.pyspark.python': 'python3', 'spark.pyspark.virtualenv.enabled':
        'true', 'spark.pyspark.virtualenv.type': 'native', 'spark.pyspark.virtualenv.bin.path':
        '/usr/bin/virtualenv'}, 'kind': 'pyspark'}
        No active sessions.
In [2]:
         # Current available packages
         sc.list packages()
         Starting Spark application
         ID
                      YARN Application ID
                                          Kind State Spark UI Driver log Current session?
         2 application_1637680227195_0003 pyspark
                                                 idle
                                                         Link
                                                                   Link
        SparkSession available as 'spark'.
         Package
                                     Version
         beautifulsoup4
                                     4.9.1
         boto
                                     2.49.0
         click
                                     7.1.2
                                     0.10.0
         jmespath
         joblib
                                     0.16.0
        lxml
                                     4.5.2
        mysqlclient
                                     1.4.2
                                     3.5
        nltk
                                     1.3.4
        nose
                                     1.16.5
        numpy
        pip
                                     9.0.1
        py-dateutil
                                     2.2
        python37-sagemaker-pyspark 1.4.0
        pytz
                                     2020.1
         PyYAML
                                     5.3.1
         regex
                                     2020.7.14
```

```
      setuptools
      28.8.0

      six
      1.13.0

      soupsieve
      1.9.5

      tqdm
      4.48.2

      wheel
      0.29.0

      windmill
      1.6
```

Installation and Initial Setup

```
In [3]:
         sc.install pypi package("pandas==1.0.3")
         sc.install pypi package("matplotlib==3.2.1")
        Collecting pandas==1.0.3
          Using cached https://files.pythonhosted.org/packages/4a/6a/94b219b8ea0f2d580169e85ed1edc0163743f55aaeca8a44c2
        e8fc1e344e/pandas-1.0.3-cp37-cp37m-manylinux1 x86 64.whl
        Requirement already satisfied: pytz>=2017.2 in /usr/local/lib/python3.7/site-packages (from pandas==1.0.3)
        Requirement already satisfied: numpy>=1.13.3 in /usr/local/lib64/python3.7/site-packages (from pandas==1.0.3)
        Collecting python-dateutil>=2.6.1 (from pandas==1.0.3)
          Using cached https://files.pythonhosted.org/packages/36/7a/87837f39d0296e723bb9b62bbb257d0355c7f6128853c78955
        f57342a56d/python dateutil-2.8.2-py2.py3-none-any.whl
        Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.7/site-packages (from python-dateutil>=2.6.1-
        >pandas==1.0.3)
        Installing collected packages: python-dateutil, pandas
        Successfully installed pandas-1.0.3 python-dateutil-2.8.2
        Collecting matplotlib==3.2.1
          Using cached https://files.pythonhosted.org/packages/b2/c2/71fcf957710f3ba1f09088b35776a799ba7dd95f7c2b195ec8
        00933b276b/matplotlib-3.2.1-cp37-cp37m-manylinux1 x86 64.whl
        Requirement already satisfied: python-dateutil>=2.1 in /mnt/tmp/1637681450532-0/lib/python3.7/site-packages (fr
        om matplotlib==3.2.1)
        Collecting pyparsing!=2.0.4,!=2.1.2,!=2.1.6,>=2.0.1 (from matplotlib==3.2.1)
          Using cached https://files.pythonhosted.org/packages/a0/34/895006117f6fce0b4de045c87e154ee4a20c68ec0a4c9a36d9
        00888fb6bc/pyparsing-3.0.6-py3-none-any.whl
        Collecting cycler>=0.10 (from matplotlib==3.2.1)
          Using cached https://files.pythonhosted.org/packages/5c/f9/695d6bedebd747e5eb0fe8fad57b72fdf25411273a39791cde
        838d5a8f51/cycler-0.11.0-py3-none-any.whl
        Requirement already satisfied: numpy>=1.11 in /usr/local/lib64/python3.7/site-packages (from matplotlib==3.2.1)
        Collecting kiwisolver>=1.0.1 (from matplotlib==3.2.1)
          Using cached https://files.pythonhosted.org/packages/09/6b/6e567cb2e86d4e5939a9233f8734e26021b6a9c1bc4b1edccb
        a236a84cc2/kiwisolver-1.3.2-cp37-cp37m-manylinux 2 5 x86 64.manylinux1 x86 64.whl
        Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.7/site-packages (from python-dateutil>=2.1->m
```

atplotlib==3.2.1)

Installing collected packages: pyparsing, cycler, kiwisolver, matplotlib Successfully installed cycler-0.11.0 kiwisolver-1.3.2 matplotlib-3.2.1 pyparsing-3.0.6

```
In [4]:
```

Check available pakcages again
sc.list_packages()

Package	Version
beautifulsoup4	4.9.1
boto	2.49.0
click	7.1.2
cycler	0.11.0
jmespath	0.10.0
joblib	0.16.0
kiwisolver	1.3.2
lxml	4.5.2
matplotlib	3.2.1
mysqlclient	1.4.2
nltk	3.5
nose	1.3.4
numpy	1.16.5
pandas	1.0.3
pip	9.0.1
py-dateutil	2.2
pyparsing	3.0.6
python-dateutil	2.8.2
<pre>python37-sagemaker-pyspark</pre>	1.4.0
pytz	2020.1
PyYAML	5.3.1
regex	2020.7.14
setuptools	28.8.0
six	1.13.0
soupsieve	1.9.5
tqdm	4.48.2
wheel	0.29.0
windmill	1.6

Importing

Now, import the installed packages from the previous block below

```
In [5]: import pandas as pd
```

```
import numpy as np
import matplotlib.pyplot as plt
```

Loading Data

We are finally ready to load data. Using spark load the data from S3 into a dataframe object that we can manipulate further down in our analysis.

```
In [25]:
    df_business = spark.read.json('s3://yelpreveiwsdataset/yelp/yelp_academic_dataset_business.json')
```

Overview of Data

Display the number of rows and columns in our dataset.

```
In [13]:
          # get an overview of the dataframe
          print(f'Total Columns: {len(df_business.dtypes)}')
          print(f'Total Rows: {df business.count():,}')
         Total Columns: 14
         Total Rows: 160,585
        Display the DataFrame schema below.
In [14]:
          # schema
          df_business.printSchema()
         root
           -- address: string (nullable = true)
           -- attributes: struct (nullable = true)
                |-- AcceptsInsurance: string (nullable = true)
                |-- AgesAllowed: string (nullable = true)
                -- Alcohol: string (nullable = true)
                |-- Ambience: string (nullable = true)
```

```
-- BYOB: string (nullable = true)
    -- BYOBCorkage: string (nullable = true)
    -- BestNights: string (nullable = true)
    -- BikeParking: string (nullable = true)
    -- BusinessAcceptsBitcoin: string (nullable = true)
    -- BusinessAcceptsCreditCards: string (nullable = true)
    -- BusinessParking: string (nullable = true)
    -- ByAppointmentOnly: string (nullable = true)
    -- Caters: string (nullable = true)
    -- CoatCheck: string (nullable = true)
    -- Corkage: string (nullable = true)
    -- DietaryRestrictions: string (nullable = true)
    -- DogsAllowed: string (nullable = true)
    -- DriveThru: string (nullable = true)
    -- GoodForDancing: string (nullable = true)
    -- GoodForKids: string (nullable = true)
    -- GoodForMeal: string (nullable = true)
    -- HairSpecializesIn: string (nullable = true)
    -- HappyHour: string (nullable = true)
    -- HasTV: string (nullable = true)
    -- Music: string (nullable = true)
    -- NoiseLevel: string (nullable = true)
    -- Open24Hours: string (nullable = true)
    -- OutdoorSeating: string (nullable = true)
    -- RestaurantsAttire: string (nullable = true)
    -- RestaurantsCounterService: string (nullable = true)
    -- RestaurantsDelivery: string (nullable = true)
    -- RestaurantsGoodForGroups: string (nullable = true)
    -- RestaurantsPriceRange2: string (nullable = true)
    -- RestaurantsReservations: string (nullable = true)
    -- RestaurantsTableService: string (nullable = true)
    -- RestaurantsTakeOut: string (nullable = true)
    -- Smoking: string (nullable = true)
    -- WheelchairAccessible: string (nullable = true)
    -- WiFi: string (nullable = true)
-- business id: string (nullable = true)
-- categories: string (nullable = true)
-- city: string (nullable = true)
-- hours: struct (nullable = true)
    -- Friday: string (nullable = true)
    -- Monday: string (nullable = true)
    |-- Saturday: string (nullable = true)
    -- Sunday: string (nullable = true)
    -- Thursday: string (nullable = true)
    -- Tuesday: string (nullable = true)
```

```
|-- Wednesday: string (nullable = true)
|-- is_open: long (nullable = true)
|-- latitude: double (nullable = true)
|-- longitude: double (nullable = true)
|-- name: string (nullable = true)
|-- postal_code: string (nullable = true)
|-- review_count: long (nullable = true)
|-- stars: double (nullable = true)
|-- state: string (nullable = true)
```

Display the first 5 rows with the following columns:

- business_id
- name
- city
- state
- categories

```
name
                                   city|state|stars|
      business id
  |6iYb2HFDywm3zjuRg...| Oskar Blues Taproom|
                                         CO 4.0 Gastropubs, Food,...
                                Boulder
tCbdrRPZA0oiIYSmH... | Flying Elephants ... |
                                Portland
                                           4.0 | Salad, Soup, Sand...
                                         OR
|bvN78flM8NLprQ1a1...| The Reclaimory
                                           4.5 Antiques, Fashion...
                                Portland
                                        OR
oaepsyvc0J17gwi8c...
                     Great Clips Orange City
                                        _{
m FL}
                                            3.0 Beauty & Spas, Ha...
|PE9uqAjdw0E4-8mjG...| Crossfit Terminus|
                                            4.0 | Gyms, Active Life...
                                 Atlanta
                                         GA
only showing top 5 rows
```

Analyzing Categories

Let's now answer this question: how many unique categories are represented in this dataset?

Essentially, we have the categories per business as a list - this is useful to quickly see what each business might be represented as but it is difficult to easily answer questions such as:

- How many businesses are categorized as Active Life, for instance
- What are the top 20 most popular categories available?

Association Table

We need to "break out" these categories from the business ids? One common approach to take is to build an association table mapping a single business id multiple times to each distinct category.

For instance, given the following:

business_id	categories
abcd123	a,b,c

We would like to derive something like:

business_id	category
abcd123	а
abcd123	b
abcd123	С

What this does is allow us to then perform a myriad of rollups and other analysis on this association table which can aid us in answering the questions asked above.

Implement the code necessary to derive the table described from your original yelp dataframe.

```
In [28]:
    from pyspark.sql.functions import split, explode
    df_cat = df_business.withColumn('category',explode(split('categories',', ')))
```

```
In [31]:
```

```
df_cat.select('business_id','category').show(5)
```

Total Unique Categories

Finally, we are ready to answer the question: what is the total number of unique categories available?

Below, implement the code necessary to calculate this figure.

1330

Top Categories By Business

Now let's find the top categories in this dataset by rolling up categories.

Counts of Businesses / Category

So now, let's unroll our distinct count a bit and display the per count value of businesses per category.

The expected output should be:

category	count
а	15
b	2
С	45

Or something to that effect.

```
category | total |
          Restaurants | 50763 |
                  Food | 29469 |
             Shopping 26205
        Beauty & Spas | 16574
        Home Services | 16465
    Health & Medical | 15102
      Local Services | 12192
            Nightlife 11990
                  Bars | 10741 |
           Automotive | 10119
|Event Planning & ... | 9644|
          Active Life | 9231
         Coffee & Tea 7725
           Sandwiches | 7272
              Fashion 6599
|American (Traditi... | 6541|
          Hair Salons | 5900|
                 Pizza | 5756|
     Hotels & Travel | 5703|
```

```
| Breakfast & Brunch| 5505|
+-----
```

Bar Chart of Top Categories

With this data available, let us now build a barchart of the top 20 categories.

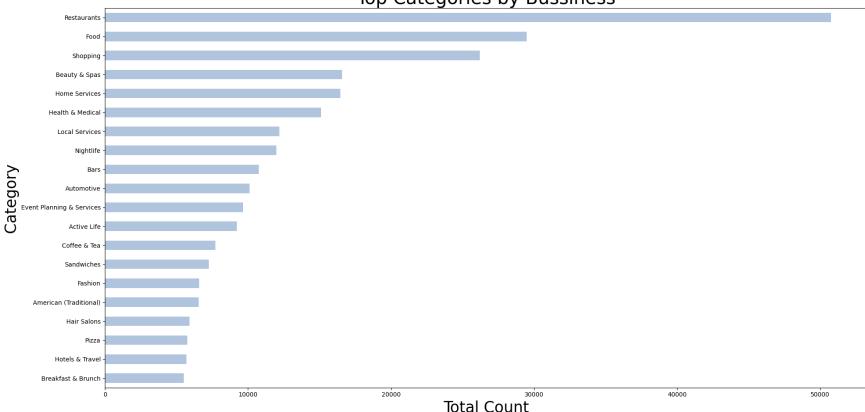
HINT: don't forget about the matplotlib magic!

```
%matplot plt
```

```
In [42]: top_20_count = count_20.toPandas()
```

```
In [54]:
    # plot
    top_20_count.sort_values(by='total',ascending=True).plot(
        x='category',
        y='total',
        kind='barh',
        figsize=(20,10),
        legend=None,
        color='lightsteelblue')
        plt.title('Top Categories by Bussiness', fontsize=30)
        plt.xlabel("Total Count",fontsize=25)
        plt.ylabel("Category",fontsize=25)
        plt.tight_layout()
        %matplot plt
```





Do Yelp Reviews Skew Negative?

Oftentimes, it is said that the only people who write a written review are those who are extremely *dissatisfied* or extremely *satisfied* with the service received.

How true is this really? Let's try and answer this question.

Loading User Data

Begin by loading the user data set from S3 and printing schema to determine what data is available.

```
In [57]:
    df_reviews = spark.read.json('s3://yelpreveiwsdataset/yelp/yelp_academic_dataset_review.json')
```

```
In [58]:
          df reviews.printSchema()
         root
           -- business_id: string (nullable = true)
           -- cool: long (nullable = true)
           -- date: string (nullable = true)
           -- funny: long (nullable = true)
           -- review id: string (nullable = true)
           -- stars: double (nullable = true)
           -- text: string (nullable = true)
           -- useful: long (nullable = true)
           |-- user_id: string (nullable = true)
        Let's begin by listing the business_id and stars columns together for the user reviews data.
In [61]:
          df reviews.createOrReplaceTempView("review")
          df_table_review = spark.sql(
```

```
+----+
| business_id|stars|
+-----+
|buF9druCkbuXLX526...| 4.0|
|RA4V8pr014UyUbDvI...| 4.0|
|_ss2LBIGNT5NQb6PD...| 5.0|
|0AzLzHfOJgL7ROwhd...| 2.0|
|8zehGz9jnxPqXtOc7...| 4.0|
+------+
only showing top 5 rows
```

Now, let's aggregate along the stars column to get a resultant dataframe that displays *average stars* per business as accumulated by users who **took the time to submit a written review**.

Now the fun part - let's join our two dataframes (reviews and business data) by business_id.

```
|average star|stars|
                               name
                                        city|state|
 _____+
        5.0 | 5.0 | Mommy's Angels Po...
                                    Austin
                                               TX
        5.0 | 5.0 | Austin Breastfeeding | Lakeway |
                                               TX
        5.0 | 5.0 | John Mayo, Justic... | Brookline |
                                               MA
                        Oregon Tails | Portland |
        5.0 | 5.0 |
                                               OR
        5.0 | 5.0 | The Flowerman Col... | Columbus |
                                               OH
```

```
+-----+
only showing top 5 rows
```

Let's see a few of these:

Compute a new dataframe that calculates what we will call the *skew* (for lack of a better word) between the avg stars accumulated from written reviews and the *actual* star rating of a business (ie: the average of stars given by reviewers who wrote an actual review **and** reviewers who just provided a star rating).

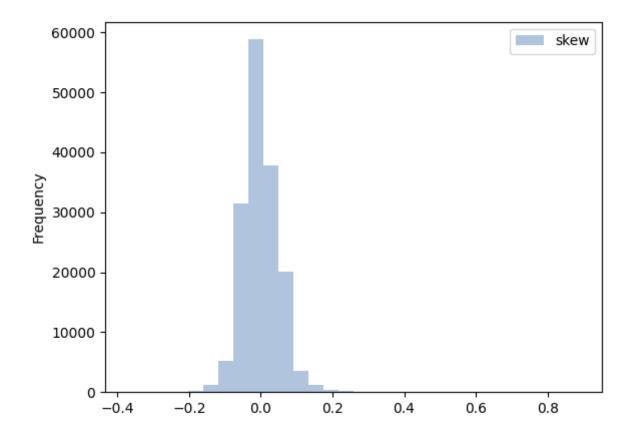
The formula you can use is something like:

```
(row['avg(stars)'] - row['stars']) / row['stars']
```

If the **skew** is negative, we can interpret that to be: reviewers who left a written response were more dissatisfied than normal. If **skew** is positive, we can interpret that to be: reviewers who left a written response were more satisfied than normal.

And finally, graph it!

```
In [80]: skew_pandas.columns=['skew']
    skew_pandas.plot(kind='hist', color='lightsteelblue',bins=30)
%matplot plt
```



So, do Yelp (written) Reviews skew negative? Does this analysis actually prove anything? Expound on implications / interpretations of this graph.

Should the Elite be Trusted? (Or, some other analysis of your choice)

For the final portion - you have a choice:

• Try and analyze some interesting dimension to this data. The **ONLY** requirement is that you must use the **Users** dataset and join on either the **business* or** reviews** dataset

• Or, you may try and answer the question posed: how accurate or close are the ratings of an "elite" user (check Users table schema) vs the actual business rating.

Feel free to use any and all methodologies at your disposal - only requirement is you must render one visualization in your analysis

```
In [81]:
          df user = spark.read.json('s3://yelpreveiwsdataset/yelp/yelp academic dataset user.json')
In [82]:
          print(f'Total Columns: {len(df user.dtypes)}')
          print(f'Total Rows: {df user.count():,}')
          df user.printSchema()
         Total Columns: 22
         Total Rows: 2,189,457
         root
           -- average stars: double (nullable = true)
           -- compliment cool: long (nullable = true)
           -- compliment cute: long (nullable = true)
           -- compliment funny: long (nullable = true)
           -- compliment hot: long (nullable = true)
           -- compliment list: long (nullable = true)
           -- compliment_more: long (nullable = true)
           -- compliment note: long (nullable = true)
           -- compliment photos: long (nullable = true)
           -- compliment plain: long (nullable = true)
           -- compliment profile: long (nullable = true)
           -- compliment writer: long (nullable = true)
           -- cool: long (nullable = true)
           -- elite: string (nullable = true)
           -- fans: long (nullable = true)
           -- friends: string (nullable = true)
           -- funny: long (nullable = true)
           -- name: string (nullable = true)
           -- review count: long (nullable = true)
           -- useful: long (nullable = true)
           -- user id: string (nullable = true)
           -- yelping since: string (nullable = true)
In [83]:
          print(f'Total Columns: {len(df reviews.dtypes)}')
```

```
print(f'Total Rows: {df reviews.count():,}')
         df reviews.printSchema()
         Total Columns: 9
         Total Rows: 8,635,403
         root
          -- business id: string (nullable = true)
          -- cool: long (nullable = true)
           -- date: string (nullable = true)
           -- funny: long (nullable = true)
           -- review id: string (nullable = true)
           -- stars: double (nullable = true)
           -- text: string (nullable = true)
           -- useful: long (nullable = true)
           -- user_id: string (nullable = true)
In [99]:
         df user.createOrReplaceTempView("user")
          test = spark.sql(
         SELECT user id, average stars, useful, elite, yelping since
         FROM user
          ''')
         test.show(5)
          -----+
                       user id|average stars|useful|
                                   3.85 | 15038 | 2006, 2007, 2008, 20... | 2005-03-14 20:26:35 | 4.09 | 21272 | 2007, 2008, 2009, 20... | 2007-08-10 19:01:51 |
         q QQ5kBBwlCcbL1s4...
         dIIKEfOgo0KqUfGQv...
                                     3.76 | 188 |
```

Joining Users to reviews dataset

```
INNER JOIN review ON user.user_id = review.user_id
''')
user_review.createOrReplaceTempView("user_business")
user_review.show(5)
```

only showing top 5 rows

Joining User Review and Business

```
+-----+
|average_stars|state|
+-----
```

```
STA9760F2021_Project2
```

```
2.62
                           GA
                   3.67
                           FL
                   2.73
                           CO
                   2.73
                           CO
                   2.73
                           CO
         only showing top 5 rows
        Average stars by state
In [105...
          user_state = user_review_bus.select('average_stars','state').groupby('state').count()
          user_state.show(5)
          |state|count|
         +----+
             DC
                   10
             MN
                    6
                    7 |
             DE
             IL
                   85
             ON
                   12
         only showing top 5 rows
In [106...
          user_stars = user_state.toPandas()
          user_stars = user_stars.sort_values('count',ascending=False).head(10)
In [107...
          user_stars.plot.bar(x='state', y='count',figsize=(10,9),title='Average Stars by State',color='lightsteelblue')
          %matplot plt
```

Average Stars by State count

1e6

