

Shivank Mistry

UX Designer and Researcher

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Experience

University of Washington MeLab - Research Assistant

Feb 2023 - Aug 2023

- Manufactured two desktop social robots using physical computing, Arduino, Python, and hardware design.
- Translated qualitative research findings into evidence-based design recommendations for the robot software control interface.

Included.ai - UX Designer and Researcher

Jan 2023 - June 2023 | [Capstone Project](#)

- Conducted interviews and literature review to understand how recruiters improve diversity in hiring.
- Iteratively designed a high fidelity prototype of a system that assists recruiters in sourcing diverse candidates for jobs.

Hewlett Packard Inc. - Customer Experience Intern

June 2021 - June 2023 | **Research Intern**

- Conducted and designed usability studies to help identify issues in the customer support journey.
- Translated usability insights into evidence-based design recommendations for the HP web- and app-based support platforms.

June 2028 - June 2021 | **Information Visualization Intern**

- Improved internal engagement of product quality dashboards by designing human-centered information visualizations with Tableau.

University of Washington - Teaching Assistant

Sept 2022 - Dec 2022

- Teaching Assistant for INFO 468, Design For Health and Wellness.

Sept 2021 - Dec 2021

- Teaching Assistant for BIME 300, Health Informatics.

HuskyADAPT - UX Designer

Sept 2019 - June 2021 | [Volunteer Project](#)

- Designed mobile app for children at Seattle Children's Hospital using human-centered design methods.

Education

University of Washington

Sept 2018 - June 2023

B.S Human-Centered Design & Engineering

Minor in Informatics

Skills

Prototyping

Wireframing

Data Visualization

Data Analysis

Usability Testing

Qualitative Research

Interviews

Surveys

Human Factors

Journey Mapping

Visual Design

Tools

Figma

Photoshop/Illustrator

Tableau

R/Python

HTML/CSS

Arduino

Javascript

Awards

HCDE Capstone Brave Award

Dean's List 8 times