

# Shivankar Shukla

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## Education

<b>B.Tech</b>	<b>Inderprastha Engineering College Ghaziabad, India</b>	Aug 2019 – July 2023
	<ul style="list-style-type: none"><li>• CGPA: 8.91/10 (<a href="#">View Degree</a>)</li><li>• <b>Coursework:</b> Computer Science and Engineering</li></ul>	
<b>XII</b>	<b>St. Xavier's Public School Gorakhpur, India</b>	Apr 2018 – Mar 2019
	<ul style="list-style-type: none"><li>• Percentage: 88.6</li><li>• <b>Coursework:</b> SCIENCE &amp; C++</li></ul>	
<b>X</b>	<b>St. Xavier's Public School Gorakhpur, India</b>	Apr 2016 – Mar 2017
	<ul style="list-style-type: none"><li>• Percentage: 91.2</li><li>• <b>Coursework:</b> SCIENCE</li></ul>	

## Experience

<b>PAYTM</b> , SDET Intern	Noida, Uttar Pradesh
<ul style="list-style-type: none"><li>• Contributed to the quality development of new and existing features in Paytm ONDC UI.</li><li>• Engaged in comprehensive Frontend UI testing for ONDC in Paytm app, prioritizing user-friendliness, and visual appeal.</li><li>• Focused on delivering high-quality features seamlessly to Paytm ONDC users.</li><li>• Played a central role in testing of Auto Detection of Address feature, leading to a substantial reduction in API call expenses by 76%.</li></ul>	Apr 2023 – Oct 2023
<b>PAYTM PAYMENTS BANK</b> , Techops Engineer	Noida, Uttar Pradesh
<ul style="list-style-type: none"><li>• Executed seamless deployment of new features in the promotions system; provided ongoing technical support, reducing downtime by 10% and increasing system reliability by 25%.</li><li>• Resolved and debugged issues promptly to minimize disruptions and analysed logs and statistics to continuously monitor and optimize promotion feature performance.</li><li>• Led deployment of new features, provided ongoing technical support, ensuring smooth operation of the promotions system.</li></ul>	Nov 2023 – Mar 2024
<b>PAYTM</b> , Techops Engineer	Noida, Uttar Pradesh
<ul style="list-style-type: none"><li>• Adept at deploying and optimizing TPAP UPI systems to drive superior performance and operational efficiency.</li><li>• Designed and implemented multiple automation scripts to streamline routine operational tasks, significantly reducing manual effort and error rates.</li><li>• Contributed to automation-driven improvements in system monitoring and alerting, leading to faster incident resolution and enhanced SLA adherence.</li><li>• Enhance system performance through proactive alerting and detailed analysis of logs and database activities.</li></ul>	Apr 2024 – Present

## Certifications and Achievement

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- GATE Qualified (CS 2024)
- AWS Certified Cloud Practitioner (CLF-C01) Mar 2023
- Cisco AICTE Virtual Internship Program in Cybersecurity May 2022 – Jun 2022
- Java Foundations (Oracle Academy)
- SQL for Data Science (Coursera)

## Projects

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### TPAP UPI (PAYTM)

- A system for enabling secure and seamless UPI transactions through Paytm as a Third-Party Application Provider (TPAP).
- Focuses on scalable UPI payment infrastructure, integrating robust monitoring and alerting mechanisms.

### PROMOTIONS IN PPBL

- A reward and cashback system in Paytm Payments Bank that provides user gratifications for eligible banking transactions.
- Includes user segmentation, offer eligibility logic, and real-time reward processing.

### ONDC

- Government of India initiative to build an open and interoperable digital commerce ecosystem, connecting buyers and sellers across platforms.
- Paytm's ONDC integration includes frontend UX, catalog APIs, order flow logic, and payment gateway coordination.

### PERSONALITY DETECTOR

- A web-based application to analyze Big Five personality traits based on user questionnaire inputs.
- Designed for recruiters and counselors to assess candidate suitability for specific roles.

## Additional

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**Languages:** Java, Python, SQL, JavaScript, HTML, CSS

**Technologies:** React, Jenkins, Starburst, Redash, AWS (EC2, S3, EMR), Bit Bucket, Grafana, Kibana, PagerDuty, MySQL workbench, Postman, VS Code, Cursor, Jira, Wiki, Android Studio, Charles, Figma, Starburst

**Awards:** Secured 3rd position out of 100+ participants in the college project competition (2022)

**Hobbies:** Badminton, Cooking, Volunteering, and Community involvement