



HR  
POLICY  
Handbook

2022\23

EXOZEN

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## 1. CODE OF BUSINESS CONDUCT AND ETHICS

This Code of Business Conduct and Ethics applies to all employees and officers of the subsidiaries and affiliates of Exozen Service Private Limited, which are referred to in this Code as Company or Exozen.

Exozen is proud of its reputation for integrity and honesty and is committed to these core values. Personal responsibility is at the core of Exozen's principles and culture. Exozen's reputation depends on you maintaining the highest standards of conduct in all business endeavors. You have a personal responsibility to protect this reputation, to "do the right thing," and to act with honesty and integrity in all dealings with customers, business partners and each other. You should not take unfair advantage of anyone through manipulation, concealment, abuse of privileged information, misrepresentation of material facts, or any other unfair-dealing practice.

The principles set forth in this document describe how you should conduct yourself. This Code does not address every expectation or condition regarding proper and ethical business conduct. Good common sense is your best guide. It does not substitute for Company policies and procedures. In every business-related endeavor, you must follow the ethics and compliance principles set forth in this Code as well as all other applicable corporate policies and procedures.

You are accountable for reading, understanding and adhering to this Code. Further, compliance with all laws, rules and regulations related to Company activities is mandatory and your conduct must be such as to avoid even the appearance of impropriety. Failure to do so could result in disciplinary action, up to and including termination of employment.

If you are uncertain about what to do, refer to the relevant section of this Code. If you are still unsure, speak with your supervisor or, if you prefer, communicate with any of the other points of contact indicated. If you have any doubt, ask for help.

## 1.1 IN THE WORKPLACE

Company is committed to providing a diverse and inclusive work environment, free of all forms of unlawful discrimination, including any type of harassment.

### 1.1.1 RESPECT

Exozen's greatest strength lies in the talent and ability of its associates. Since working in partnership is vital to Exozen's continued success, mutual respect must be the basis for all work relationships. Engaging in behaviour that ridicules, belittles, intimidates, threatens or demeans, affects productivity, can negatively impact Exozen's reputation. You are expected to treat others with the same respect and dignity that any reasonable person may wish to receive, creating a work environment that is inclusive, supportive and free of harassment and unlawful discrimination.

### 1.1.2 EQUAL EMPLOYMENT OPPORTUNITY

The talents and skills needed to conduct business successfully are not limited to any particular group of people. Company has a long-standing commitment to a meaningful policy of equal employment opportunity. Exozen's policy is to ensure equal employment and advancement opportunity for all qualified individuals without distinction or discrimination because of race, color, religion, gender, sexual orientation, age, national origin, disability, covered veteran status, marital status or any other unlawful basis. As part of this commitment, Exozen will make reasonable accommodations for applicants and qualified employees.

### 1.1.3 SEXUAL HARASSMENT AND OTHER DISCRIMINATORY HARASSMENT

Sexual harassment and other discriminatory harassment are illegal and violate Company policies. Actions or words of a sexual nature that harass or intimidate others are prohibited. Similarly, actions or words that harass or intimidate based on race, color, religion, gender, sexual orientation, age, national origin, disability, covered veteran status, marital status or any other unlawful basis are also prohibited.

## 1.2 BUSINESS CONDUCT CERTIFICATION PROGRAM

The responsibility for maintaining Exozen's reputation for integrity and compliance rests in large measure on associates who guide its operations and others in particularly sensitive positions. The Business Conduct Certification Program is designed to have you affirm your compliance with the standards contained in this Code and to help identify situations that may in fact, or in appearance, involve conflicts of interest or other improper conduct. If you are required to complete or update a Business Conduct Certificate, you must do so in a timely and forthright manner with accurate responses. Above all, you must remember that any act that gives the appearance of being improper can damage Company's reputation and impair the public's confidence in Exozen. All such acts must be avoided.

You must acknowledge that you have read and understand this Employee Code of Business Conduct and Ethics. In addition, management-level associates must periodically disclose on Business Conduct Certificate information that is considered to be directly relevant to avoiding problems with compliance obligations, self-dealing and impropriety. In certain circumstances, disclosure is required even if appropriate approval is obtained. An investigation may be conducted to resolve potential problems. All associates are required to cooperate in reaching a resolution of any issues found.

## 1.3 CONFLICTS OF INTEREST

Company policy prohibits conflicts of interest. A "conflict of interest" occurs when your private interest interferes in any way with the interests of Company. In addition to avoiding conflicts of interest, you should also avoid even the appearance of a conflict.

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### 1.3.1 CORPORATE OPPORTUNITIES

You owe a duty to Company to advance its legitimate interests. You are prohibited from competing with Exozen and from using corporate property, information or position for personal opportunities or gain.

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### 1.3.2 OUTSIDE ACTIVITIES - OFFICER OR DIRECTOR OF ANOTHER BUSINESS

You may not serve as a director, officer, trustee, and partner or in any other principal position of another for-profit or publicly held organization or company without the prior approval of Company's Chief Executive Officer (or a designee). You should obtain approval from Company's Chief Executive Officer (or a designee) before agreeing to serve on the board or in a principal position of a trade or professional association or of a non-profit organization. In any event, these outside activities must not impact in any way your daily job responsibilities in your current position.

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### 1.3.3 SECOND JOB

Unless Exozen otherwise consents in its sole discretion, you will devote your entire resources and full and undivided attention exclusively to the business of Exozen during the term of your employment with Exozen and shall not accept any other employment or engagement (honorary or otherwise).

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### 1.3.4 VENDORS, SUPPLIERS AND CONSULTANTS

All vendors, suppliers and consultants shall be approved in accordance with Company policies and procedures. Company's business relationships must be totally based on their ability to competitively meet Exozen's business needs. If your association with a current or prospective Company vendor, supplier or consultant is of a nature that gives rise, or potentially gives rise, to a conflict of interest, Exozen may have to refrain from entering into the relationship and, in any event, you must not be involved in any way with approving, managing or influencing Exozen's business relationship.

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### 1.3.5 GIFTS AND ENTERTAINMENT

The occasional exchange of inexpensive gifts and modest forms of entertainment that have no special significance attached and are reasonable in nature, frequency and cost, are normal in business and help build strong and trusting relationships with customers, suppliers and other business partners. However, receiving such gifts or entertainment must never affect your judgment or decision-making, nor should they be offered in return for favorable treatment from others.

What constitutes good business practice with respect to gifts and entertainment varies by industry, business unit and location. Gifts from agents to individual insurance clients of other than de minimus value are generally regarded as "rebates" and as such are prohibited. No gifts to you valued at more than INR 2,500 would be allowed. Gifts to you valued between INR 1,000 and INR 2,500 or forms of business entertainment that exceed reasonable and customary practices should be politely declined, unless approved in advance by your functional head for sound business reasons.

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### 1.3.6 COMMUNICATION OF CONFLICTS

All potential and actual conflicts of interest or material transactions or relationships that reasonably could be expected to give rise to such a conflict or the appearance of such a conflict must be disclosed. If you have any doubt about whether a conflict of interest exists after consulting this Code, you should seek assistance from the appropriate persons or entities identified in the Resources section, so that you can make that determination.

Company and its associates will not directly or indirectly engage in bribery, kickbacks, payoffs or other corrupt business practices, in their relations with governmental agencies or customers.

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## 1.4 PROTECTION AND PROPER USE OF COMPANY ASSETS

Safeguarding and appropriately using Company assets, whether those assets take the form of paper files, electronic data, computer resources, trademarks or otherwise, is critical.

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### 1.4.1 CONFIDENTIALITY

Company is committed to preserving customer and employee trust. All information, whether it is business, customer or employee-related, must be treated in a confidential manner, and disclosing it is limited to those people who have an appropriate business or legal reason to have access to the information. You need to take special precautions when transmitting information via e-mail, fax, the Internet or other media. Remember to treat all such communications as if they were public documents and printed on letterhead.

In addition, Company meetings are confidential. You may not use audio or video equipment to record these meetings without the specific prior authorization of the head of your department.

## 1.4.2 TECHNOLOGY

Safeguarding computer resources is critical because Exozen relies on technology to conduct daily business. Software is provided to enable you to perform your job and is covered by federal copyright laws. You cannot duplicate, distribute or lend software to anyone unless permitted by the license agreement.

Company provides electronic mail (e-mail) and Internet access to assist and facilitate business communications. All information stored, transmitted, received, or contained in these systems is Exozen's sole property and is subject to its review at any time. All e-mail and Internet use must be consistent with Company's policies, practices and commitment to ensuring a work environment where all persons are treated with respect and dignity. Because these systems provide access to a worldwide audience, you should act at all times as if you are representing Company to the public, and should preserve Company's system security and protect its name and trademarks.

You must act responsibly and adhere to all laws and Company policies when using e-mail or the Internet.

You must use your computer appropriately in accordance with Company standards and be sure to secure both the computer and all data from loss, damage or unauthorized access, reporting all instances of unauthorized access to the Information Technology Department.

## 1.5 ADMINISTRATION

### 1.5.1 REPORTING OF ANY ILLEGAL OR UNETHICAL BEHAVIOR; POINTS OF CONTACT

If you are aware of any illegal or unethical behavior or if you believe that an applicable law, rule or regulation or this Code has been violated, the matter must be promptly reported to your supervisor or company executives.

Your supervisor is normally the first person you should contact if you have questions about anything in this Code or if you believe Company or an associate is violating the law or Company policy or engaging in conduct that appears unethical. Under some circumstances, it may be impractical or you may feel uncomfortable raising a matter with your supervisor. In those instances, you may contact the head of your department or any other company executives. Furthermore, you should take care to report violations to a person who you believe is not involved in the alleged violation. All reports of alleged violations will be promptly investigated and, if appropriate, remedied, and if legally required, immediately reported to the proper governmental authority.

You will be expected to cooperate in assuring that violations of this Code are promptly addressed. Company has a policy of protecting the confidentiality of those making reports of possible misconduct to the maximum extent permitted by law. **In no event will there be any retaliation against someone for reporting an activity that he or she in good faith believes to be a violation of any law, rule, regulation, internal policy or this Code.** Any supervisor intimidating or imposing sanctions on someone for reporting a matter will be disciplined up to and including termination.

## 2. TERMS OF EMPLOYMENT

### 2.1 TERMS OF EMPLOYMENT

Terms of employment are as set out in the appointment letter.

2.1.1 The terms of employment are as per the details contained in the appointment letter. Exozen reserves the right to amend, alter, change any or all the terms and conditions governing employment. Exozen will also be the sole

judge of the meaning and interpretation of all or any of these terms and conditions and its decision thereon shall be binding on all employees.

2.1.2 The employment contract is a contract between the individual employee and Exozen and the terms of contract are individual to each employee. Hence, all employees are required not to share the terms of contract with others including fellow employees.

## 2.2 JOINING PROCESS

The copies of the following documents shall be submitted by an employee on the date of joining:

- Proof of age (birth certificate/school leaving certificate/passport copy);
- Duly Attested Educational and other qualification certificates;
- Release letter from the previous employer (if applicable);
- Acknowledgement for receipt of the HR Policies and Code of Conduct guidelines;

Appointment letter:

Original to be retained by the employee; and one signed copy to be handed over to Company by the employee (for the Employee file)

## 3. GENERAL ADMINISTRATIVE MATTERS

### 3.1 WORKING DAYS

The working days at Exozen will be from Monday to Saturday.

Unless otherwise stated, work hours would be as follows:

Days	Monday – Saturday
Timings	09:00 hrs. To 06:00 hrs. 10:00 hrs. To 7:00 hrs.
Lunch-break	30 minutes

Owing to work exigencies, an employee's working hours may be different from the timings mentioned above.

### 3.2 WEEKLY OFF

2<sup>nd</sup> & 4<sup>th</sup> Saturday will be the weekly holidays.

Owing to work exigencies, an employee may also be required to work either on a weekly off or a public holiday. In such a case, and after obtaining due approval from his/her immediate manager, the employee is entitled to take any of the weekdays in the following week as a compensatory off in lieu of the day of the weekly off/public holiday.

### 3.3 LATE ARRIVAL

Employees are expected to arrive at work and for meetings on time. If an employee anticipates late arrival, he/she must inform the immediate manager (or a colleague in case the immediate manager is not available) in advance to allow for schedule changes and to handle coverage of working hours. Repeat challenges with late arrivals will be recorded as misconduct in the employee's file. All employees working with customers must ensure that all meeting commitments are met on time. Lapses in punctuality will not be acceptable.

### 3.4 ABSENCE FROM OFFICE

- Any employee, who is outside the office during working hours, should ensure that the immediate manager (or a colleague, if the immediate manager is not available) is aware of his/her whereabouts.
- Unauthorized absence from office, or absence from office without prior approval from the immediate manager, will be recorded as misconduct in the employee's file.



- Unauthorized absence will be treated as Loss of Pay (LOP).

### 3.5 TELECOMMUTING

- Any employee who is unable to make it into the office premise can request to work from home.
- Employee needs to ensure they have all the appropriate equipment (functioning laptop) and content required to be fully productive working from home. If this is not the case, they will need to come into the office.
- Requests to work from home more than 1 day a week need to be approved by the supervisor/manager.
- Employee needs to ensure that they are accessible via phone and instant messenger throughout the work day.
- Unproductive days may be treated as Loss of Pay (LOP).

### 3.6 HOUSEKEEPING

It will be the responsibility of all employees to ensure that the offices of Exozen are kept neat and tidy at all times. The work area should be cleared of all files and papers every evening prior to leaving the office. Computers and any lights in the work area need to be switched off.

### 3.7 DRESS CODE

#### Men

#### Women

Formal / smart casual shirts, trousers and shoes.	Formal Western (shirts, slacks, pants, suits)
Formal clothes are mandatory for sales personnel; and others when meeting customers / visitors.	Indian (ethnic, casual & salwar) business wear

Employees are expected to use their discretion in determining what appropriate office wear is.

### 3.8 SMOKING

Smoking is prohibited within office premises. In order to maintain a clean and healthy atmosphere in the workplace and arising out of our concern for fellow employees, smoking is prohibited within the office premises.

## 4. EMPLOYEE DEVELOPMENT

### 4.1 GENERAL

- It is the policy of Exozen that the work of each employee will be evaluated periodically by the employee's manager/supervisor, in order to monitor individual performance on the job, assess training needs and to identify future leaders.
- The process of employee development is covered by:
  - Performance Evaluation;
  - Training and Development; and

### 4.2 PERFORMANCE EVALUATION

- Career Planning
- The process of performance evaluation provides a systematic approach for communicating goals, expectations and objectives to each employee as well as documenting individual performance.
- The process of performance evaluation is covered in three steps:
  - *Goal setting:*



- The supervisor and employee discuss and set performance expectations for the assessment period and sign off individual performance contracts.
- *Performance review:*
  - Performance review is conducted periodically (semiannually) to assess individual performance and to take necessary action to remove bottlenecks and to provide suggestions for improvement. The outcome of this review would result in the identification of training needs, rewards and recognition and career development.
- *Performance appraisal:*
  - Performance Appraisal is done based on careful consideration of employee performance for the assessment period.

#### 4.3 TRAINING AND DEVELOPMENT

- The objective of the training and development policy at Exozen is to develop relevant skills in the organization taking into account:
  - organizational requirements;
  - functional requirements; and
  - individual learning objectives.
- It will be the responsibility of the supervisor/manager to ensure that all employees get an equal opportunity to attend training programme based on their individual training needs.
- Training program shall include:
  - Technical training: for Exozen employees;
  - Behavioral training: for Exozen employees; and
  - Leadership programs: for Exozen employees for specific career progression needs.
- The training needs identification will be based on the following:
  - Training needs arising out of the Corporate/regional objectives.
  - Training needs arising out of the team goals and priorities.
  - Training needs linked to individual job.
  - Training needs linked to individual potential and career progression needs.

#### 4.4 CAREER DEVELOPMENT

It will be the endeavor of Exozen management to provide all its employees with the opportunity for personal growth and progress. This section deals with the Career Planning policy. In case of further details, the employee may contact Human Resources.

- It will be the intention of Exozen to provide all employees with growth and development opportunities.
- All career progression opportunities will be contingent upon the existing vacancies but it will not be binding on Exozen to promote an employee.
- All matters with respect to promotions and career progression will be the responsibility of Exozen management

### 5. COMPENSATION

#### 5.1 SALARY ADMINISTRATION

All employees will be paid their salary on a monthly basis on the first working day of the subsequent month through an account payee cheque.

#### 5.1 SALARY INCREASES

Compensation review is an annual exercise, which determines the increment in salary. The increment is done on the cost-of-living adjustments and market trends in compensation levels. However, increment in the employee's salary is not automatic and will be subject to the employee's performance and Exozen's performance.

## 6. EMPLOYEE TERMINATION

An employee will be separated from Exozen in the following events:

- On his/her resignation from the services of Exozen;
- On being removed from the services or on being dismissed by Exozen;
- On the expiry of any fixed contract period;
- On being found medically unfit to continue working in his/her present responsibility; or

### 6.1 RESIGNATION

- An employee, who wishes to leave the services of Exozen, has to submit a resignation letter serving as stipulated in his/her appointment letter, to his/her immediate manager and a copy of the same to Human Resource Department
- The notice period from the employee is essential for Exozen to ensure timely and smooth hand over of existing responsibilities to another employee. However, under special circumstances Exozen may make an exception and either waive off the entire notice period amount or deduct Cost to Company (CTC) pay for less than the stipulated notice period. Other terms and conditions are applicable as per the Appointment Letter
- On acceptance of resignation, a communication in writing shall be given to the employee with a copy to Finance and other related departments for his/her full and final settlement of dues.  
The payment of other dues after ensuring clearance of outstanding amounts like travel allowance bills and LTA will be done. Items like computers, cellular phones, calculators, books, etc have to be handed over to authorized persons.

**Following duties as part of the exit formalities have to be completed before the completion of notice period**

- a) Complete Knowledge transfer (KT) to the identified replacement
- b) Hand over and approval of KT document
- c) NOC from all the departments
- d) Handover of company assets and documents

Failure to complete exit formalities will make you liable to pay the Company liquidated damages and company has the right to withhold the Full and Final settlement.

### 6.2 DISMISSAL

An employee's services may be terminated due to

- The Company may terminate your services at any time with or without Cause subject to the following: If the Company terminates your services without Cause, it shall (a) provide you notice of 30 (Thirty) days or such other period stated in the Company's policy prevailing at the time of such termination, or (b) pay you an amount equivalent to the basic salary for the shortfall in such notice period.

If the Company terminates your services with Cause - Your services may be terminated by the Company without notice for Cause. "Cause" shall mean:

Your breach of any of these terms or any other agreement signed by you with the Company, or  
Your breach of the Company code of conduct, policies, rules, regulations and procedures, or  
The Company's background checks reveals discrepancies in the information or documents provided by you to the Company during the recruitment process, or

The Company finds your performance unsatisfactory during any period of training or in the discharge of duties assigned to you, or  
Any act or omission by you that may have the effect of injuring the reputation or business of the Company or causing loss to the Company, or Your failure to comply with the instructions specified in Schedule 1 hereto, or  
Your Unauthorized absence from work; or Your insubordination; or Your misconduct  
lack of job-related skills, inadequate work performance, improper character or attitude, integrity issues, Job abandonment, or any other reason that Exozen believes renders the employee unsuitable for continuing employment with Exozen.

Under such circumstances, the employee's services may be terminated without notice.

a) The appointment of an employee is made on the basis of the information supplied by him/her in his/her application/résumé at the time of interview, and his/her appointment shall stand null and void in case any material error is established at any point of time. In such a case, his/her services shall be terminated with immediate effect.

b) The clearance formalities will be similar to those applicable for resignations.

### 6.3 NO DUES CERTIFICATE

On termination of employment with Exozen, employees must surrender all business-related documents, confidential company data or the like which may have been entrusted to the employee and get a No Dues certificate signed by his/her immediate manager.

## 7. LEAVE POLICY

### 7.1 GENERAL

- For the purpose of calculating leave accounts, "year" shall mean the calendar year commencing on the first day of January and ending on the last day of December of the next year.
- Leave, other than maternity leave, cannot be claimed as a matter of right. Discretion is reserved with the authority empowered to sanction leave, to refuse or revoke leave at any time, depending on exigencies of Exozen's work.
- All leave must be applied for at least 2 days prior for approval to immediate manager, with the exception of sick leave, which may be intimated verbally and post facto approval sought upon resumption of work.
- Leave records are being maintained on the common share. It will be the employee's responsibility to enter their leave for the month and keep the record updated.
- In case employees are found not maintaining regular leave records in system, by default the employee's leave balance at the end of the year will be assumed as zero.
- There is no provision at this time to carry forward any unused leave into the next year or encash it at the time of termination.

**7.2 EARNED LEAVE:** *An employee will be entitled to earned leave up to 10 working days in a year (exclusive of intervening weekends or public holidays).*

- Employees desirous of availing earned leave in excess of 4 consecutive working days will need to submit a leave application to their immediate manager, at least two weeks in advance.
- Employees may take leave only after obtaining permission. In the event an employee goes on leave without notifying Exozen, it will be deemed that the employee has been absent from work without permission, and the period of absence will be treated as leave without pay.
- Earned leave can be added on to sick leave or maternity leave.
- Earned leave entitlement will be on a pro-rated basis for employees joining during the year.
- Earned leave will increase to 15 days after 3 years of employment in Exozen.

### 7.3 SICK LEAVE 5 DAYS

- All employees may avail of sick leave up to 5 days in a given year.
- Submission of medical certificates of sickness as well as fitness will be required in case of sick leave exceeding three days.
- An employee may take sick leave keeping the immediate supervisor informed. The day the employee reports back to work, leave records need to be updated

### 7.4: MATERNITY LEAVE TWELVE WEEKS

- Subject to the provisions of the Maternity Benefit Act, 1961, women employees will be allowed maternity leave on full pay for up to twelve (12) weeks, of which a maximum of 6 weeks can be availed before delivery. An approved medical practitioner should certify the confinement and the employee must not take up any

employment, temporary or part-time, or otherwise, during this period.

- This leave shall be limited to two children. The maternity benefit will not be applicable for a third child, when the first two children are living.
- An applicant for maternity leave must give notice to Exozen supported by a medical certificate not less than 8 weeks prior to the start of the leave period.
- Maternity leave may be availed in combination with other leave entitlements.
- No pay shall be due or payable in lieu of unavailed maternity leave.

#### 7.5 PUBLIC HOLIDAYS: 12 DAYS

- Twelve public holidays (**10 Fixed** and **2 Optional**) may be availed, as notified by Exozen at the beginning of each year.
- In case the working of the office is likely to be hampered on account of strike, power cut, etc, Exozen may declare, a public or a weekly holiday (except national holidays) to be a normal working day and declare the affected day to be a holiday.

#### 7.6 UNAUTHORIZED ABSENCE

- Unauthorized absence refers to absence from work without requisite approval.
- The employee will need to offer an explanation to the immediate manager in the event of any unauthorized absence.
- The employee will not be eligible for payment of salary for this period of absence.

#### 7.8 PATERNITY LEAVE

- is applicable to all male employees who are married (the employee should be married as per company's records, with information having been provided at the time of joining or at the time of marriage)
- is to be availed as soon as the child is born (within a week's time) is available for two children only
- cannot be carried forward or added to other leave categories
- an employee is entitled to 5 continuous working days of leave
- this leave can be availed even when the child is adopted

#### 7.9 LEAVE DURING NOTICE PERIOD

Employees are not eligible to take any leave when they are serving their notice period. Any leave taken during the notice period will be considered as leave on loss of pay.

### 8. TRAVEL AND EXPENSES POLICY

- All employees are responsible for:
  - Exercising good judgment and discretion in spending company funds so that expenses incurred are necessary, have a good business purpose and are reasonable.
  - Filling expense reports in a timely manner to facilitate the paying of charged items relating to the employee's travel and other record keeping directly related to expense reports.
- Requests for business travel should be made by the employee and approved by the immediate manager (Manage level and above). Approval can be over email.
- Upon return from business travel, employees are expected to claim reimbursements for expenses by the submission of all original receipts. In case of a lost receipt, approval needs to be obtained from the immediate manager.

#### List of approved expenses

- ☐ Boarding and lodging (as per entitlements);
- ☐ Meals (for self or with business associates, if any);
- ☐ Conveyance (as per entitlements/local conveyance at actuals);

- ☐ Visa and inoculation fees (only in the case of international travel);

The following expenses will not be reimbursed:

- ☐ Health and beauty aids;
- Personal entertainment such as sporting events, theatre etc
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Company prohibits the sale, possession, or unauthorized use of alcoholic beverages/tobacco products on Company premises at any time. With the prior approval of company manager, alcoholic beverages may be served after business hours at occasions that have a legitimate business purpose and/or are Company related.

**Note:**

*The above list of exclusions is not exhaustive and it is up to the employee and the manager to ensure that any expenses not related to company's business are not claimed.*

- All employees entitled to air travel shall travel by economy class.
- All reimbursements shall be on the basis of original bills/receipts.

## 9. INTERNET USE POLICY

### 9.1 GENERAL

Company supports the use of the Internet to conduct business by or on behalf of Company. Because the Internet provides access to a worldwide audience, Company associates should act at all times as if they are representing Company to the public, and should preserve Company's system security and protect Company's name and trademarks. **Company associates must act responsibly and adhere to all laws and Company policies when**

**using the Internet to conduct business by or on behalf of Exozen and/or when Exozen or its products or services are identified.**

This Policy applies to all business units, Company associates and consultants with access to the Internet from any computer used to conduct business by or on behalf of Company (on Company premises or from home or any other location), or under any circumstances in which Company's name or its products or services are used.

### 9.2 THE POLICY

- Exozen recognizes that the Internet can be a helpful tool in dealing with family and other personal matters; however, its use must not interfere with work responsibilities, conflict with business needs, or violate any Company policy or law. **Company reserves the right at all times to monitor, access and decrypt associates' use of the Internet, Company property, equipment, phone lines, computers (including disks, drives, storage media, electronic mail, etc.) and information.**
- All users are expected to use good judgment when using the Internet. Company strictly prohibits:
  - ☐ displaying, uploading, downloading, disseminating, participating in bulletin board or electronic forum discussions regarding subject matters containing inappropriate materials or information that may be offensive to others;
  - ☐ in accordance with Exozen's standards of business conduct, hacking or other attempts to penetrate non-public systems or any dishonest, defamatory, fraudulent, immoral, illegal and/or unethical activities; and
  - ☐ using Company's name or property or a Company-provided Internet access ID to conduct business on behalf of an entity other than Company or on behalf of any individual, including yourself; to represent yourself as someone else; or to solicit Company associates.

All users must respect Company's, its **affiliates'** and third parties' intellectual property rights (patents, copyrights, trademarks, trade secrets, as well as rights of privacy and publicity) and must take precautions to protect software, information and data that are owned, licensed or managed by Company. No software, information or data may be used or distributed in a manner that infringes upon any intellectual property right or violates a license agreement or jeopardizes Company's trade secrets.

No one may conduct business by or on behalf of Company with third parties using personal access accounts or IDs.

**Misuse of Company resources and conduct in violation of Company policy will result in disciplinary action in accordance with Exozen policy, up to and including termination.**

*Note: Policy & Processes are subject to change, for detailed & regular policy update please refer to the corporate HR circular.*

EXOZEN