Customer Journey Map –
Gemini Historical Artifact Description System

🖥 Enter	🕐 Engage	⇥ Exit	🔍 Extend
Web browser (Chrome/Edge)	AI processes the image	User copies thegenerated text	Uses website again for another artifact
Streamlit web application interface	Gemini model analyzes object	Downloads / takes screenshot	Recommends to classmates
Image upload button	User waits for result	Uses in assignment or presentation	Uses for seminar/project work
Types small prompt (optional)	Description appears on screen	Shares result with friends/ classmates	Closes the website
Clicks Generate Description	User reads historical details		

Positive Moments 🙂

- Instant description generation
- Easy image upload
- Simple understandable language
- Saves study time
- Helpful for beginners

Negative Moments 🙂

- Slow internet → loading delay
- Sometimes wrong identification
- API error / not loading
- Large image not uploading
- User unsure what prompt to type

💡 Areas of Opportunity

- Add multi-language output (Tamil)
- Add audio narration
- Add artifact category detection
- Provide short summary + long explanation
- Add download as PDF
- Improve accuracy with better prompt