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#### **EDUCATION**

Degree	Institute	CGPA/Percentage
MS Research(SEE)	Indian Institute of Technology, Kanpur	7.6*/10
B Tech (ME)	Lovely Professional University, Jalandhar	70.29%
Senior Secondary	National Inter College, Prayagraj	67.6%
Higher Secondary	National Inter College, Prayagraj	62.5%

## PROFESSIONAL EXPERIENCE

• io digital llp Apr(18) - Mar(20)

Associate
— Managed end-to-end gift delivery operations for **ferns n petals**, ensuring seamless execution from order placement to final delivery

- Key Responsibilities: Effectively managed complex managerial escalations, showcasing strong negotiation skills and maintaining business relationships. Successfully boosted firm profitability with a minimum profit margin of 50 percent
- Impact: Spearheaded the strategic expansion of the team, facilitating a remarkable growth from 15 to 35 members, while maintaining operational efficiency and cohesiveness
- \_- Learning: Team Management, CRM operations, Escalation Handling and client Negotiation

#### RESEARCH EXPERIENCE

# • Measuring the Energy Inequality in India (M.S. Research Thesis)

Ongoing

- Prof. Deepika Swami
- An analysis of more than 1 Million data points and 6000+ variables for the accessibility of clean cooking fuel in Indian households
- Successfully accessed the data set of **Demographic Health Survey** and categorized the required variables by using Pandas and NumPy
- Separated the households with and without access of **clean cooking fuel** and visualization of the same was done by Matplotlib and Seaborn our future intent is to find out the **Gini coefficient** with the help of **Lorenz curve** and proposing the **best policy** for clean cooking fuel in India based on the rank of each state

## Course Project

# • Evaluation of Building and Industrial Energy Policies in India

Jan(23)-Mar(23)

Introduction to Sustainable Energy Policies (IIT Kanpur)

- Objective: Assess the effectiveness of energy policies in the building and industrial sectors in India
- Result: Explored the potential of policy interventions to mitigate carbon emissions and the forecasting energy requirement in the
  context of building and industrial sectors
- Per Capita Energy Analysis: Gujarat vs. Kerala

Jan(23)-May(23)

Introduction to Sustainable Energy Policies (IIT Kanpur)

— Discovered significant electricity demand disparities despite similar GDP per capita in Gujarat and Kerala. Unveiled the direct link between energy demand and economic activity, highlighting Gujarat's economic dominance as a key driver of higher consumption.

This insight contributes to informed regional energy policy considerations

#### Self Project

• Uber Data Analysis Jul(23)

- $\ {\rm Completed} \ {\rm data} \ {\rm pre\text{-}processing} \ {\rm and} \ {\rm cleaning} \ {\rm of} \ {\rm the} \ {\rm dataset} \ {\rm comprising} \ {\rm around} \ {\bf 31} \ {\bf million} + \ {\rm entries}.$
- Used the Uber pickups in **NYC dataset** and characterized the demand using Time series analysis, based on identified patterns such as hourly, weekly and monthly demand for Uber rides
- Visualized Uber's ridership growth in NYC and an estimated value of the NYC market and revenue growth, revealed total revenue of Uber in 1 year as 595 Million USD, growth in NYS as 84% and Gross Margin of 149 Million USD

### • Designing an Advanced Delivery Insights Dashboard using Power BI and AI Tools

Jun(23)

- Developed a comprehensive delivery insights dashboard for a delivery company of more than 4000 orders leveraging the capabilities of Power BI and AI tools The dashboard provided real-time analytics and actionable insights to enhance operational efficiency, optimize routes, and improve customer satisfaction
- Tools Used : Power BI for data visualization and dashboard creation, Data preprocessing and cleaning techniques

### Professional Skills

# CRM Operations, OMS control, Client Handling, Escalation Management, Team Training and Business development

### TECHNICAL SKILLS

- Languages/Database: Python, SQL, Machine Learning
- Software Tools: MS Excel, Power BI, Jupyter Notebook, Visual Studio Code, Flask, NumPy, Pandas, Matplotlib, Seaborn, Scikit-learn

#### KEY COURSES TAKEN

# • Introduction to Sustainable Energy Technologies || Introduction to Sustainable Energy Policy || Managerial Economics

### **CERTIFICATIONS**

- Business Intelligence using Power BI: Skill Nation
- Complete Data Science Bootcamp: Udemy
- Financial Modelling and Valuation: Udemy
- Lithium Battery Technology for Electric Vehicle: Udemy
- Electric Vehicle Battery Management System: Udemy

### Positions of Responsibility

- Student Guide Led a team of 20 student and helped them thoroughly for their academic registration and mentoring them continuously on behalf of Institute Counseling Services(PG Core team), also successfully coordinated and managed a comprehensive orientation event for 1400+ incoming students
- Teaching Assistance Promoted sustainability through informative sessions for diverse audiences, including school children, and organized engaging lab visits and quizzes to inspire eco-consciousness