

SHIVENDRA KC

SALES CONSULTANT

CONTACT

0420 427 232

shivendrkc2468@gmail.com

16 Galaxias Street, ACT, Throsby

SKILLS

Computer Expert

Good Communication

Customer Handling

Expert Salesman

EDUCATION

Bachelors Of Information Technology
Crown Institute of Higher Education
2022-2025

Specializing in Full Stack Web
Development and Database

REFERENCE

Available upon request

LANGUAGE

English - Highly Proficient

CERTIFICATIONS

- RSA
- Driving License

PROFILE

Friendly Sales Assistant specializes in retail apparel sales. Customer service expert knowledgeable about on-trend fashions and products. Brings excellent experience in major brand sales within fashion-forward customer demographic. Highly skilled using a computer. Outside sales specialist with strength in negotiations, e-commerce and customer service. Excellent interpersonal and time management skills with a touch of computer skills and creative thinking.

WORK EXPERIENCE

Sales Consultant Level 3

Koala Living, ACT

2022 September - Present

- Offering friendly and efficient service to customers, handling challenging situations with ease.
- Consulting customers and providing a best choice according to their needs.
- Managing their order and Handling Logistics.
- Identifying issues, analyzing information and providing solutions to customers problems.
- Actively listened to customers, handled concerns quickly and escalated major problems from customers Invoices
- Handling Large Amount of both cash and card Transaction.

Sales Assistant

Cheesecake Shop, ACT

2022 June - 2022 November

- Handling all the customers
- Taking all the orders and handling cash and card transaction
- Working in a fast paced environment and managing the whole store
- Decorating cakes and fulfilling the order as per customer demand.
- Input credit and debit card payments in POS system to complete purchases.

Front of House

Young And Frisky Bar, ACT

2022 July - 2022 October

- Assisting wait staff with timely food delivery and guest requests.
- Assisting customers with carry-out service.
- Checking dining area supplies of linens, wrapped silverware and replenished low stock.
- Carrying out day-day-day duties accurately and efficiently