

# Shiv Kumar Chaudhary

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Digital Portfolio: [shivkumarchaudhary.github.io](https://shivkumarchaudhary.github.io)

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## Professional Overview

Supply Chain & Quality Management professional with 10+ years of experience in production, sourcing, vendor development, compliance, and e-commerce operations. Proven track record in driving product quality, optimizing supply chain processes, managing audits, and ensuring customer satisfaction across domestic and international markets. Skilled in SAP, WMS, INCREFF, and quality standards (AQL, BIS compliance).

## Work Experience

### Arvind Fashions Ltd. | Bengaluru

*Asst. Product Sourcing – Quality Manager* | Oct 2018 – Present

- Lead sourcing and quality operations for domestic & international partners.
- Drive product quality standards (CFM/Fit/Material) from sampling to final shipment.
- Conduct in-line, mid-line & final inspections as per AQL standards.
- Ensure compliance with BIS policies, sustainability standards, and customer requirements.
- Manage WH operations, dispatch, and end-to-end QA processes.
- Collaborate with buyers, merchandisers, and factories to resolve quality issues.
- Generate daily MIS reports & coordinate with merchandising, sales, and supply chain.

### Adi Sports India Pvt. Ltd. | Delhi

*Quality Executive (E-commerce Retail)* | Dec 2017 – Oct 2018

- Accountable for managing the order-to-delivery process, ensuring high-quality products reach customers.
- Checking web images for accuracy, quality, and consistency.
- Checking product information e.g. (descriptions, pricing)
- Coordination with CRM & Sales Team

### TATA International Ltd. | Dewas

*Senior Executive – Production Dept.* | Feb 2013 – Dec 2017

*Senior Executive – Production Dept.* | May 2010 – Dec 2011

- Responsible for overseeing the Assembly department, ensuring productivity and maintaining high-quality standards.

### BeStylish.com | Gurgaon

*Quality Executive* | Jan 2012 – Jan 2013

- *Accountable for managing the order-to-delivery process, ensuring high-quality products reach customers.*
- *Checking web images for accuracy, quality, and consistency.*
- *Checking product information e.g. (descriptions, pricing)*

## **Key Skills**

- Supply Chain & Inventory Management
- Quality Control (AQL 2.5/1.5/0.65), BIS & Sustainability Compliance
- Vendor Development & Client Relationship Management
- Process Audits, RCA, PD, Technical Review
- Production Planning & WH Operations
- Data Collection & Analysis, MIS Reporting
- Tools: SAP, INCREFF, WMS, MS Office (Excel, Word, PPT)
- Team Management & Cross-functional Collaboration
- *Coordination with CRM & Sales Team*

## **Education**

- MBA – Operations & Supply Chain Management | Swami Vivekanand Subharti University, Meerut (2015–2017)
- BBM – Operations Management | NIBMT, New Delhi (2012–2015)
- Diploma in Footwear Technology | MSME, Kanpur (2007)
- 10+2 Science | U.P. Board, Allahabad (2003)
- Certificate in Quality Management for Business Excellence | Udemy (2024)

## **Languages**

English | Hindi | Punjabi