

Corp IT :: SMG Virtualization :: Microsoft Securit...



CRQ000000118862

Risk Level 4

Low

Class Normal

Not
Applicable

Change

Request

Updated Sep 20, 2021 10:07 AM

Closed

Successful

Target date is Sep 5, 2021 11:00 PM

8178751286

amit.mishra6@genpa...

Requested For

Amit Mishra

180- Technology

Affected Service

Product

Hyper-V

Services

Multiple Services

Business

Business Not Found

Provide Business Name

Corp IT

Location as per CMDB

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.....

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Show More ▼

Description

Impact Assessment/Risk Analysis

1. Please provide a detailed description of the change

Answer: Hyper-V Servers Patching for August month.

Hostname IP Address Country Domain

GCPWINCMN1HYP02 58.2.104.8 INDIA INDCORP

GCPWINCMB1HYP02 58.2.104.73 INDIA INDCORP

GCPWINKLM1HYP02 119.43.217.184 INDIA INDCORP

GCPWINPI M1HYP02 58.2.14.6 INDIA INDCORP

Change

Reason

Patching

Operational

Category

Change Infra

Product

Category

Product >

Physical >

Server

Technology

GCPWINLMB1HYP02 10.76.32.72 INDIA INDCORP
GCPWINGGN3HYP04 192.168.5.22 INDIA INDCORP
GCPWAUMLB1HYP02 10.76.32.72 INDIA INDCORP
GCPWAUSYD2HYP02 10.76.32.8 INDIA INDCORP
GCPWINHYD6HYP02 119.43.130.72 INDIA INDCORP
GCPWINGGN5HYP02 58.2.102.199 INDIA INDCORP
INGDELWHYP02 10.111.8.51 INDIA NISSAN
GPBWINHYD4HYP02 10.70.3.39 INDIA Boieng
GPBWINKOL3HYP01 10.70.1.38 INDIA Boieng
GCDWINDEL2HYP01 182.95.251.20 INDIA INDCORP
GCDWINDEL2HYP02 182.95.251.21 INDIA INDCORP
GCDWINDEL2HYP03 182.95.251.32 INDIA INDCORP
GCDWINDEL2HYP04 182.95.251.33 INDIA INDCORP
GCDWINDEL2HYP05 182.95.251.44 INDIA INDCORP
GCPWINGGN3HYP01 58.2.40.151 INDIA INDCORP
GCPWINCMNDHYP02 10.100.0.95 INDIA INDCORP

Additional Approvals

2. Please provide the below approval details (if applicable)

- a) Workflow Application –NA
- b) Database Application –NA
- c) ETO –NA,
- d) InfoSec –No
- e) Capacity Management –No

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Responsibility Plan

3. Who is responsible for each activity? (Name, phone and e-mail)

- a) Schedule – Amit Mishra, amit.mishra6@genpact.com
- b) Communication –Singh, Dhanpal D <dhanpal.singh1@genpact.com>
- c) Unit test - Singh, Dhanpal D <dhanpal.singh1@genpact.com>
- d) UAT test- NA
- e) Implementation –Pawar, Diwakar <diwakar.pawar@genpact.com>

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4. Who should be informed if the change fails and back-out has to be initiated?

Ans: Duggal, Dipesh

Total Time Spent (min)

0

Time Spent (min)

0

Location

India > Gurgaon > Gurgaon 22 A IN -
Office

Impacted Areas

Genpact India Pvt Ltd > India > Gurgaon > Gurgaon Phase V IN - Office

Genpact India Pvt Ltd > India > Hyderabad > Hyderabad Pocharam IN - Office

Genpact India Pvt Ltd > India > Kolkata > Kolkata DLF IT Park IN - Office

Genpact India Pvt Ltd > Malaysia > Kuala Lumpur > Sunway Geo Tower Selangor MY - Office

Genpact India Pvt Ltd > Australia > Sydney > Sydney

Genpact India Pvt Ltd > Australia > Parkville VIC > Melbourne

Genpact India Pvt Ltd > India > Bangalore > BANGALORE - Pritech Park SEZ IN - Office

Genpact India Pvt Ltd > India > Gurgaon > Gurgaon 22 A IN - Office

Genpact India Pvt Ltd > India > Noida > Noida Stellar IN - Office

Genpact India Pvt Ltd > India > Noida > Noida Seaview IN - Office

Genpact India Pvt Ltd > India > Bangalore > BANGALORE - Pritech Park Wing-A Block-9 IN -
Office

1. Does the change require downtime/outage for affected site/service/system/?

YES (I acknowledge that Outage requires to be created under related items)

2. Will this change lead to a CI Update in CMDB?Ex. Hostname/IP/Location change

NO

3. Are tasks required for other teams? Ex. Suppress alarm, restart service.

YES (I acknowledge that Task ticket is required to be created for respective teams)

4. Should this activity require update in IT solution design document (HLD)?

NO

Show More ▼

Change Coordinator

Amit Mishra

Coordinator Group

Compute Virtualization L2

Change Manager

Nidhi Bansal

Manager Support Group

**IT Infra Change
Manager**

Scheduled Dates

**Sep 4, 2021 9:00 AM - Sep 5, 2021
11:00 PM**

Actual Dates

**Sep 4, 2021 9:00 AM - Sep 5, 2021
11:00 PM**

Target

**Date
None****Risk Level 4**

Show risk questions and responses ▾

Business Justification

Text + Document

Install Plan

Text + Document

Activity

Status Marked: "Closed" by Ankit Jain With Reason: "Successful"

Sep 20, 2021 10:07 AM



Status Marked: "Completed" by System Generated With Reason: "Final Review Complete"

Sep 20, 2021 10:07 AM



Ankit Jain approved the change request with rationale: Approved

Show approvers

Sep 20, 2021 10:07 AM



Dipesh Duggal approved the change request with rationale:

Show approvers

Sep 17, 2021 10:57 AM



Divya Pamnani approved the change request with rationale: Good to Approve from PIR but still waiting for SME to approve on Portal for closure

Show approvers

Sep 16, 2021 6:59 PM



Status Marked: "Completed" by Amit Mishra With Reason: "Final Review Required"

Sep 14, 2021 10:57 PM



Task TAS000000301121 marked "Closed" by Amit Mishra With Reason: "Success"

Sep 14, 2021 10:57 PM



Task TAS000000301121 marked "Assigned" by Amit Mishra

Sep 14, 2021 10:56 PM



Task TAS000000302305 marked "Closed" by Ashish Kumar With Reason: "Success"

Sep 7, 2021 8:50 PM



Task TAS000000302305 marked "Work in Progress" by Ashish Kumar

Sep 7, 2021 8:49 PM



Task TAS000000300982 marked "Closed" by Rahul Kumar With Reason: "Success"

Sep 7, 2021 10:32 AM



Task TAS000000301120 marked "Closed" by Ramya Simharaju With Reason: "Success"

Sep 6, 2021 8:54 AM



Task TAS000000301122 marked "Closed" by Ramya Simharaju With Reason: "Success"

Sep 6, 2021 8:53 AM



Task TAS000000300981 marked "Closed" by Anuj Kumar With Reason: "Success"

Sep 6, 2021 7:25 AM



Task TAS000000300686 marked "Closed" by Sreenivasulu Nageeti With Reason: "Success"

Sep 5, 2021 7:48 PM



Task TAS000000301123 marked "Closed" by Mohd Nasim Ansari With Reason: "Success"

Sep 5, 2021 6:49 PM



Task TAS000000300687 marked "Closed" by Rambabu T With Reason: "Success"

Sep 5, 2021 6:36 PM



Task TAS000000300687 marked "Work in Progress" by Rambabu T

Sep 5, 2021 6:34 PM



Diwakar Pawar added a note

Activity completed. Closure email attached.

Sep 5, 2021 6:31 PM



Task TAS000000302305 marked "Assigned" by Diwakar Pawar

Sep 5, 2021 6:18 PM