



GENPACT ENTERPRISE RISK MANAGEMENT POLICY



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VERSION CONTROL

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1.0	Jul 2019	Original Document	Jyoti Ruparel	Enterprise Risk Council	During strategic change

Risk Management Policy

Genpact recognizes the significance and benefits of an integrated approach to risk management supported by strong Management commitment that is clearly articulated, reviewed and measurable.

Genpact is committed to implement comprehensive Risk Management framework in-line with practices and guidelines of ISO 31000:2018 for achieving Organisational objectives by managing both risk and opportunities and creating value for our customers.

The Enterprise Risk Council and Enterprise Risk office has issued a Risk Management policy to establish Risk Management across the organization to align risk management with organization objectives, strategy and culture.

Purpose of Risk Management Policy:

The Purpose of this policy is to establish and implement an integrated risk management framework at enterprise level, and continually improve it as an integral part of Organizations culture and practices.

Objective of Risk Management Policy:

1. Genpact leadership commitment towards enhancing the risk culture inside the organization with regular reviews & governance for integrated risk management practices across business operations units and functions
2. Establish structured, standardized & comprehensive Risk Management framework to provide consistent Risk management guidelines within the organization
3. Regular review of internal and external context to customize the Risk management framework to achieve the objectives of the organization
4. Establish accountability and define roles and responsibilities within business and functions to ensure inclusive and informed Risk Management practices
5. Establish a process of identifying risks across the organization, analyse, evaluate, and provide a suitable risk treatment plan, the results of which are monitored and reviewed for continual improvement
6. Establish cross functional/business communication channel on relevant risk and mitigation strategies