# NMGD|OPS|CORP IT|Offline PPM Activity @N...

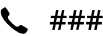| | CRQ000000119189 | Risk Level 3 | Low | Class Normal | Not Applicable |

**Change Request**

Updated Sep 22, 2021 11:49 AM

Closed Successful                                                    Target date is Sep 19, 2021 6:00 PM

---

📞 ###

✉ atul.tripathi1@genpa...

Requested For

## Atul Tripathi

**293- Growth Bench**

---

Affected Service

Product
**GSD-ACC-SW**

Services
**Network Data & LAN**

Business
**Business Not Found**

Provide Business Name
**CORP IT**

Location as per CMDB
**;;;;;;;;;;;;;;;;;;;;**

Show More ▼

Change Reason
**Maintenance**

Operational Category
**Change Infra**

Product Category
**Product > Physical > Network Devices**

---

Description

**Business Justification / RFC**

**1. Provide a detailed description of the change**

**Ans: This is planned Activity for every 6 months to enhance power reliability.**

================================================================
====

## Additional Approvals

**2. Please provide the below approver details (if applicable)**
**a) Workflow Application –NA**
**b) Database Application –NA**
**c) ETO –Singh, Sanjeev <sanjeev.singh1@genpact.com>**
**d) InfoSec –NA**
**e) Capacity Management –NA**

================================================================
====

## Responsibility Plan

**3. Who is responsible for each activity? (Name, phone and e-mail)**
**a) Schedule –Tripathi, Atul A**
**b) Communication -Tripathi, Atul A**
**c) Unit Tester-TOC DM / Dheesha**
**d) UAT Tester -NA**
**e) Implementation –Tripathi, Atul A/DCS team**

================================================================
====

## Rollback

**4. Who should be informed if the change fails and back-out has to be initiated?**

**Ans: Change L3/SME/Manager.**

================================================================
====

Change Request is multi-domain?
**Yes**

Infosec Approval Required?
**No**

Total Time Spent (min)
**0**

Time Spent (min)
**0**

Location

India > Noida > Noida Seaview IN -
Office

Impacted Areas

  Genpact India Pvt Ltd > India > Noida > Noida Assotech IN - Office

1. Does the change require downtime/outage for affected site/service/system/?
**YES (I acknowledge that Outage requires to be created under related items)**

2. Will this change lead to a CI Update in CMDB?Ex. Hostname/IP/Location
change
**NO**

3. Are tasks required for other teams? Ex. Suppress alarm, restart service.
**YES (I acknowledge that Task ticket is required to be created for respective
teams)**

4. Should this activity require update in IT solution design document (HLD)?
**NO**

Show More ▾

| Change Coordinator | Change Manager |
|---|---|
| **M Yugandhar** | **Nidhi Bansal** |
| Coordinator Group | Manager Support Group |
| **Change Data L2** | **IT Infra Change Manager** |

| Scheduled Dates | Actual Dates | Target |
|---|---|---|
| **Sep 19, 2021 9:00 AM - Sep 19, 2021 6:00 PM** | **Sep 19, 2021 9:00 AM - Sep 19, 2021 6:00 PM** | Date **None** |

**Risk Level 3**

Show risk questions and responses ⌄

| Business Justification | Change Assessment |
|---|---|

Text + Document                              Text + Document

**Install Plan**
Text + Document

## Tasks (3)

### ⚲ Task Flow

| 1 | 🗐 | TAS000000303430: DCS Team- Hand and feet ...<br>Hi Team, Support required during the activity. | Closed<br><br>Assignee<br>Atul Tripathi |
|---|---|---|---|
| 1 | 🗐 | TAS000000303431: TOC team - Open monitor...<br>"Hello team, Kindly monitor the alerts for the liste | Closed<br><br>Assignee<br>Karunakar<br>Andhavarapu |
| 1 | 🗐 | TAS000000303432: Onsite team - Testing sup... | Closed<br><br>Assignee<br>Deepak<br>Kumar |

## Configuration Items (38)

**Changes:**

| 🔲 | Computer System         Status: Deployed<br>IND-NOI-GSD-ACC-SW-36.Genpact.com | Manufacturer: Cisco Systems<br>Model: N/A |
|---|---|---|
| 🔲 | Computer System         Status: Delete<br>IND-NOI-GSD-BUS-RT-01.Genpact.com | Manufacturer: Cisco Systems<br>Model: N/A |
| 🔲 | Computer System         Status: Deployed<br>IND-NOI-GSD-BUS-RT-01.Genpact.com | Manufacturer: Cisco Systems<br>Model: N/A |

Computer System          Status: Deployed          Manufacturer: Cisco Systems
IND-NOI-GSD-BUS-RT-02.Genpact.com          Model: N/A

Show more

**Related to:**

Computer System          Status: Deployed          Manufacturer: Dell Inc.
gcpeinnoi1esx02          Model: N/A

Computer System          Status: Delete          Manufacturer: Cisco Systems
IND-NOI-GSD-BUS-RT-01.Genpact.com          Model: N/A

Computer System          Status: Deployed          Manufacturer: Cisco Systems
IND-NOI-GSD-COR-SW-01.Genpact.com - ...          Model: N/A

Computer System          Status: Deployed          Manufacturer: Cisco Systems
IND-NOI-GSD-COR-SW-01.Genpact.com - ...          Model: N/A

Show more

**Related Items (19)**

**Created:**

Sep 19, 2021 9:00 AM - Sep 19, 2021 6:00 PM

Scheduled Full
Scheduled
NMGD|Abbott,AllState,AON,Suncorp ,Westpac Banking|CORP IT|Offline PPM Activity
@Noida SEZ
gcpeinnoi1esx02
NMGD|Abbott,AllState,AON,Suncorp ,Westpac Banking|CORP IT|Offline PPM Activity
@Noida SEZ

Sep 19, 2021 9:00 AM - Sep 19, 2021 6:00 PM

Scheduled Full
Scheduled
NMGD|Abbott,AllState,AON,Suncorp ,Westpac Banking|CORP IT|Offline PPM Activity
@Noida SEZ
IND-NOI-GSD-BUS-RT-01.Genpact.com
NMGD|Abbott,AllState,AON,Suncorp ,Westpac Banking|CORP IT|Offline PPM Activity
@Noida SEZ

📅 **Scheduled Full**                                          Sep 19, 2021 9:00 AM - Sep 19, 2021 6:00 PM
Scheduled
NMGD|Abbott,AllState,AON,Suncorp ,Westpac Banking|CORP IT|Offline PPM Activity
@Noida SEZ
IND-NOI-GSD-COR-SW-01.Genpact.com - SMC180200BC
NMGD|Abbott,AllState,AON,Suncorp ,Westpac Banking|CORP IT|Offline PPM Activity
@Noida SEZ

---

                                                              Sep 19, 2021 9:00 AM - Sep 19, 2021 6:00 PM
📅 **Scheduled Full**
Scheduled
NMGD|Abbott,AllState,AON,Suncorp ,Westpac Banking|CORP IT|Offline PPM Activity
@Noida SEZ
IND-NOI-GSD-COR-SW-01.Genpact.com - SMC180200D3
NMGD|Abbott,AllState,AON,Suncorp ,Westpac Banking|CORP IT|Offline PPM Activity
@Noida SEZ

Show more

## Activity

**Status Marked: "Closed" by Ankit Jain With Reason: "Successful"**
Sep 22, 2021 11:48 AM

**Status Marked: "Completed" by System Generated With Reason: "Final Review Complete"**
Sep 22, 2021 11:48 AM

**Ankit Jain approved the change request with rationale: Approved**
Show approvers
Sep 22, 2021 11:48 AM

**Deepak Kumar approved the change request with rationale:**
Show approvers
Sep 21, 2021 5:15 PM

**Praneeth N approved the change request with rationale: Good to Approve from PIR but still
waiting for SME to approve on Portal for closure**
Show approvers
Sep 20, 2021 10:11 AM

**Status Marked: "Completed" by Deepak Kumar With Reason: "Final Review Required"**
Sep 19, 2021 9:01 PM

**Task TAS000000303432 marked "Closed" by Deepak Kumar With Reason: "Success"**
Sep 19, 2021 9:01 PM

Task TAS000000303432 marked "Work in Progress" by Deepak Kumar
Sep 19, 2021 8:59 PM

Task TAS000000303430 marked "Closed" by Atul Tripathi With Reason: "Success"
Sep 19, 2021 7:54 PM

Task TAS000000303431 marked "Closed" by Pavan Kumar Murala With Reason: "Success"
Sep 19, 2021 7:10 PM

Task TAS000000303432 marked "Assigned" by M Yugandhar
Sep 19, 2021 6:42 PM

Task TAS000000303430 marked "Work in Progress" by Atul Tripathi
Sep 19, 2021 10:45 AM

Task TAS000000303431 marked "Work in Progress" by Sanga Mahesh
Sep 17, 2021 10:07 PM

Status Marked: "Implementation In Progress" by Sanga Mahesh
Sep 17, 2021 10:07 PM

Task TAS000000303430 marked "Assigned" by System Generated
Sep 17, 2021 4:54 PM

Task TAS000000303431 marked "Assigned" by System Generated
Sep 17, 2021 4:54 PM

Task TAS000000303432 marked "Pending" by System Generated With Reason: "Assignment"
Sep 17, 2021 4:54 PM

Status Marked: "Scheduled" by System Generated
Sep 17, 2021 4:54 PM

Ankit Jain approved the change request with rationale: Approved
Show approvers
Sep 17, 2021 4:54 PM

Status Marked: "Scheduled For Approval" by Amanjeet Singh
Sep 16, 2021 8:09 PM