Local admin access right on Workstations-IBEX

🔧 **Work Order** WO0000006534272 **Low**

Updated May 27, 2021 9:22 AM

Closed
Successful

Achieved May 21, 2021 2:25 PM

📞 **09266463879**

✉️ **Victor.Paranpan@genpa...**

Site
Muntinlupa Phil
 Muntinlupa,
Philippines

Customer
Victor Paranpan

Company
Genpact India Pvt Ltd

Organization
232- RGFTE Production

📞 09266463879

✉️ **Victor.Paranpan@genpa...**

Contact
Victor Paranpan

Affected
Service

Operational
Category
Request
>
Access

Product
Category
Software
>
Operating
System
> IBEX

Description

Select your Requirement: Admin on Workstations
What specific activities/tasks are performed, using Admin rights: Host File
Modification, Drupal Develpment Tool Requirement (DevDesktop) includes
mentioned host file access, services access for local server
Domain: INDCORP
Machine Name/Hostname: IX7Z1VL13
Please select your machine type: IBEX
Privileged Access - Risks & Responsibilities: I hereby acknowledge the use of
privilege access for business purpose only. I understand my roles &
responsibilities. I am aware that misuse of rights & any non-adherence to
Information Security policy may lead to disciplinary action as per Genpact
Policy
Business Justification for Access: Host File Modification, Drupal Develpment
Tool Requirement (DevDesktop) includes mentioned host file access, services
access for local server
Access Required till: 10/31/2021

Location
📍
None

Assigned To	Request Manager
Shashi Malaprakash	**Nikhil Sharma**
Support Group	Manager Support Group
EUC IBEX OPS	**EUC IBEX OPS**

Scheduled Dates	Actual Dates
None - None	**May 21, 2021 2:25 PM - May 27, 2021 8:15 AM**

Dynamic Fields

Requirement Name
Admin on Workstations

Machine or HostName
IX7Z1VL13

Choose Support Group or Job Role you belong to
:

WO Type Field 09
164

Domain
INDCORP

Requested For
400217917

WO Type Field 16
Admin Access Request

Please Select Your Machine Type
IBEX

Business Justification for Access
Host File Modification, Drupal Develpment Tool Requirement (DevDesktop) incl...

WO Type Field 29
AE2

WO Type Field 30
Automation

Admin Access Required Till
Oct 31, 2021

Activity

🗎	Status Marked: "Closed" by System Generated May 27, 2021 8:15 AM
🗎	Status Marked: "Completed" by Shashi K Malaprakash With Reason: "Successful" May 21, 2021 2:25 PM
🗎	Status Marked: "In Progress" by Shashi K Malaprakash May 21, 2021 2:25 PM
🗎	Assigned To: Shashi K Malaprakash by Shashi K Malaprakash May 21, 2021 2:25 PM

Shashi Malaprakash added a note

added user account on admin groups on AW
and on console Admin on the GO was already installed.
After sometime (max 2 hours), kindly sync the system twice by executing right click on
workspace one icon.
Please disconnect from VPN if you are connecting to anyone.
Take a restart and check. Hence closing the request.
For further assistance , please contact below Chat link: Thank you
https://genpact-
is.onbmc.com/com.bmc.dsm.chatbot/index.html#/chatbot/window/IDGI2WKKEOPDOAPSJ
1AHPR1WD51D7H
May 21, 2021 2:25 PM

Kameswara Rao G added a note

Hi Victor, help me understand is this a GE business or Non GE business?

Hi @Alpa, Joseph Albert J, can you please confirm do we have any business specific policy
for the business in which user is working for?

Regards
G.Kameswara Rao
Information Security Team
May 21, 2021 1:32 PM

System Generated Comment

TRUNCATE WARNING
Value does not fall within the limits specified for the field and has been truncated.Work
Order Application-WO0000006534272:

() :Host File Modification, Drupal Develpment Tool Requirement (DevDesktop) includes
mentioned host file access, services access for local server
May 21, 2021 1:32 PM

Kameswara Rao G added a note

From: Alpa, Joseph Albert J <josephalbert.alpa@genpact.com>
Sent: Friday, May 21, 2021 1:28 PM
To: Rao G, Kameswara <kameswara.raog@genpact.com>; Paranpan, Victor
<Victor.Paranpan@genpact.com>
Cc: @Genpact Info Sec Approvals <genpactinfosecapprovals@genpact.com>
Subject: Re: You have been selected as an approver for Request REQ000005865903

Hi Kameswara,
This is for GE GDC, and they have admin access on demand as not all of them needs it as
advised by infosec.

Regards,

Joseph Alpa
Information Technology
Mobile +63-9173287026
May 21, 2021 1:32 PM

Kameswara Rao G added a note

User is from GE development team and require admin rights on the workstation for Host File Modification, Drupal Development Tool Requirement (DevDesktop), host file access, services access for local server as part of the development activities. Admin WS is a High Risk, but considering the business need and the controls that are in place it is a minimal risk.

May 21, 2021 1:32 PM

Assigned To: Kiran Krishnan by System Generated
May 21, 2021 1:32 PM

System Generated Comment

This ticket was created from the service request system.

May 21, 2021 1:32 PM

New WO0000006534272 by System Generated
May 21, 2021 1:32 PM

Resources