



# genpact

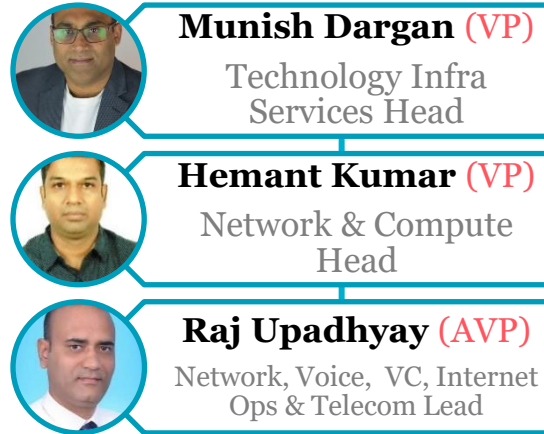
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## **TIS – Network, Voice, VC, VPN & Internet Service Org Structure**

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Updated: 30<sup>th</sup> Sep 21

# TIS | Run | Org Structure



# TIS | Run | Org Structure



**Raj Upadhyay (AVP)**

Network, Voice, VC, Internet  
Ops & Telecom Lead



**Veneet Thakur (AVP)**

Network Ops, Engineering &  
Automation Lead, Nw SLO



**Ravinder Bhati (SM)**

Engineering Data Ops  
Lead



**Abhishek Saxena (M)**

Engineering Voice Ops  
Lead



**Rafeeq M (SM)**

Automation Lead



**Steven Zhang (AVP)**

Tools Lead

## Ops Engg & Automation Team



**Keshari Singh (AVP)**

Telecom Regulatory, Risk  
Governance & Billing Lead



**Ranadheer K (AVP)**

Telecom Regulatory,  
Governance, Audit Lead

## GRC Team



**Manish Jindal (AVP)**

TOC SLO



**Gaurav Sinha (SM)**

TOC Lead



**Bhavana Saxena (SM)**

Duty Manager Lead



**Ramu M (SM)**

Network Cloud Lead



**Saurabh Gupta (M)**

Data Ops Lead & WiFi  
SLO



**Sravan Gandam (M)**

Data Ops Lead (L3)



**Jag Pravesh Dagar (AM)**

Data Ops Lead (L2)

## Ops 24X7 Ops Team



**Mohit Rawat (SM)**

Change Lead



**Hari Krishna (SM)**

Voice Change Lead



**Deepak Tanwar (SM)**

Data Change Lead

## Change Team



**Dheeraj Sharma (AVP)**

Voice Ops Lead & VC SLO



**Rajan Kumar (SM)**

Voice Ops Lead



**Avinash Tripathi (AM)**

VC Lead



**Vinod Singeetam (SM)**

Dialer Lead



**Sridhar Balabadrula (AVP)**

Internet & VPN Lead



**Sachin Popli (SM)**

Proxy Lead, Internet SLO



**Andras Lederer (SM)**

VPN SLO

## Internet Team



**Crislin Picana (AVP)**

Regional TIS Lead



**Benj Mendoza (SM)**

Network & Voice Lead



**Johair Rimpa (SM)**

Compute Lead



**Jack Liu (SM)**

China & Japan Nw, Voice  
Lead

## Regional Team

# TIS | Run | 24X7 Ops Team Reporting



**Raj Upadhyay (AVP)**  
Network, Voice Ops &  
Telecom Lead



**Veneet Thakur (AVP)**  
Network Ops, Engineering &  
Automation Lead, Nw SLO



**Manish Jindal (AVP)**  
TOC SLO



**Crislin Picana (AVP)**  
Regional TIS Lead



**Dheeraj Sharma (AVP)**  
Voice Ops Lead, VC &  
Voice SLO



**Saurabh Gupta (M)**  
Data, Ops Lead & Wi-Fi  
SLO

## **Gandam, Sravankumar S (Data Ops Lead-L3)**

Javier Castaneda; Yogesh Kumar;  
Gaurav Saxena; Dharam Dev;  
Saurav Suman, Monti, Monti;  
Saini, Gulshan G, Kondoju,  
Srinivas; Kumar Vennu, Vishal

## **Jag Pravesh Dagar (Data Ops Lead-L2)**

Indira Rani; Mohit Kumar; Ankit  
Gupta; Gupta, Vanshika

## **Mallampati, Ramu (Cloud Lead):**

Tyagi, Shatakshi; Kishan Kumar  
Kushwaha

**Bhavana Saxena (DM Lead):** Badoni, Atul;  
Chaukiyal, Ashutosh; Barrientos, Edin; Kota,  
Srinivas; Kumar, Ashish; Avirineni Kumar Sathish ;  
Dheesha Arora; Kumar, Rajesh RKSRRH;

## **Sinha, Gaurav (TOC Lead):**

Pooja Yadav; Sumit Kumar SKIRT; Bharath  
Kodimala; Aravind Reddy Mulagolla; Asim Habib;  
Laxman Shivaji Rao Yewale; Mohammed  
Munawar Hussain; Naveen kumar Nannuta; Pavan  
Kumar Murala; Roopa Sri Reddy Erigela; Sayandu  
Chowdhury; Srikar Reddy Kakuru; Shreya Chauhan ;  
Srikanth Vanam; Mahesh Sanga; Karunakar  
Andhavarapu; Jaya Manchanda; Gariga Hemanth;  
Rahul Sharma; Akhila Sanampudi; Salman Ansari;  
Vikash kumar Upadhyay

## **Benjamin Mendoza (Network & Voice Lead):**

Kalvin Sanchez;  
Reynaldo delos Reyes;  
Horace Castaneda;  
Ruben Bautista;  
John Daryl Bautista

## **Johair Rimpa (Compute Lead):**

Mervine Tamayo; Blaine  
Asuncion; Leomar  
Agtarap /Champ;  
Sherwin Gellido

**Rajan Kumar (Voice Ops Lead)**  
Priyanka Hajnali; Pradeep  
Kumar; Subba Rao Bandi;  
Singh, Gurpreet; Meenakshi  
Vajhala; Sanjana Singh;  
Narendra Babu

## **Singeetam, Vinod Kumar S (Dialer Lead)**

Ahmad, Mohammad Niyaz

## **Milan, Laniece L (US Support):**

**Tripathi, Avinash; (VC Lead):**  
Kohli, Himanshu; Harvinder  
Singh; Kumar, Vishnoi, Sachin;

## Scope

- This team is responsible to support Ops support for Network Data, Voice, Firewall, Wi-Fi & VC services globally, acting as front-line support team for business impacting incidents, keep finding effective and efficient ways for IM and other critical stakeholders to ensure high uptime & SLA for business

## High Level Deliverables

1. 24X7 Ops support (Data, Voice, Firewall, Voice, VC, Cloud, Proxy)
2. Meeting the incident SLA
3. Releasing the RCA on time for P1 & P2 incidents
4. Leading the Ops handover call, shift handover for each shift, tracking the open issues on real-time basis, keep updating to stakeholders
5. Working on all the all open alerts/events, take corrective action for all repeat cases of links & devices
6. Vendor escalation & management to support the Ops smoothly
7. Finding the Ops challenges and making business case for Ops Engineering team to drive it
8. Unplanned software / hardware upgrade / replacement
9. Signing off the projects which are live/operational
10. System unplanned maintenance
11. Working hand to hand with Change & Ops engineering team for ongoing implementations and projects
12. Link CMDB management, owning the telecom link commissioning & decommissioning requests

**Note:** These are the high level deliverables just to give you high level view but scope is not only restricted to this and it may change based business need and demand



## Scope

- This team is responsible manage & support the VC infra globally

## High Level Deliverables

1. 24X7 support for VC, WiFi globally
2. Meeting the incident SLA
3. Working with TOC team for any kind of open incident related VC & WiFi
4. End user support & communication
5. Releasing the RCA on time for P1 & P2 incidents
6. Leading the Ops handover call, shift handover for each shift, tracking the open issues on real-time basis, keep updating to stakeholders
7. Vendor escalation & management to support the Ops smoothly
8. Finding the Ops challenges and making business case for Ops Engineering team to drive it
9. Unplanned software / hardware upgrade / replacement
10. Working hand to hand with Change & Ops engineering team for ongoing implementations and projects
11. VC CMDB management, working on the commissioning & decommissioning requests
12. Vendor governance for Data, Voice, WiFi & VC
13. Preparing the deck for Internal/External reviews with help of team
14. Showcasing the team achievements, milestone and future roadmap

**Note:** These are the high level deliverables just to give you high level view but scope is not only restricted to this and it may change based business need and demand



**Mohit Rawat(SM)**  
Change Lead

**Deepak Tanwar (Data Change Lead)**

Arvind Verma ; Anil Kumar Geruganti; Ashish Kumar; Neetish Kumar Singh; Sachin Yadav; Sanjeev Tiwari; Prashant Raj; Pravesh Srivastava; Zia Turab ; Sreevidhya; Alvarez, Luis

**Hari Krishna (Voice Change Lead)**

Amanjeet Singh; Pradeep Kumar Yadav; Shefali Verma; Aditya Kumar; Mohor Narzary; Amit Kumar Sehgal; Ajay Sharma; M Yugandhar; Vikash Singh; Keerthana Pathapati; Praveen K; Kannan, Balajikumar; Varshney, Giriraj; Sahu, Sujeet

## Scope

- End to end ownership of Change Management for data, voice, firewall, WiFi, VC

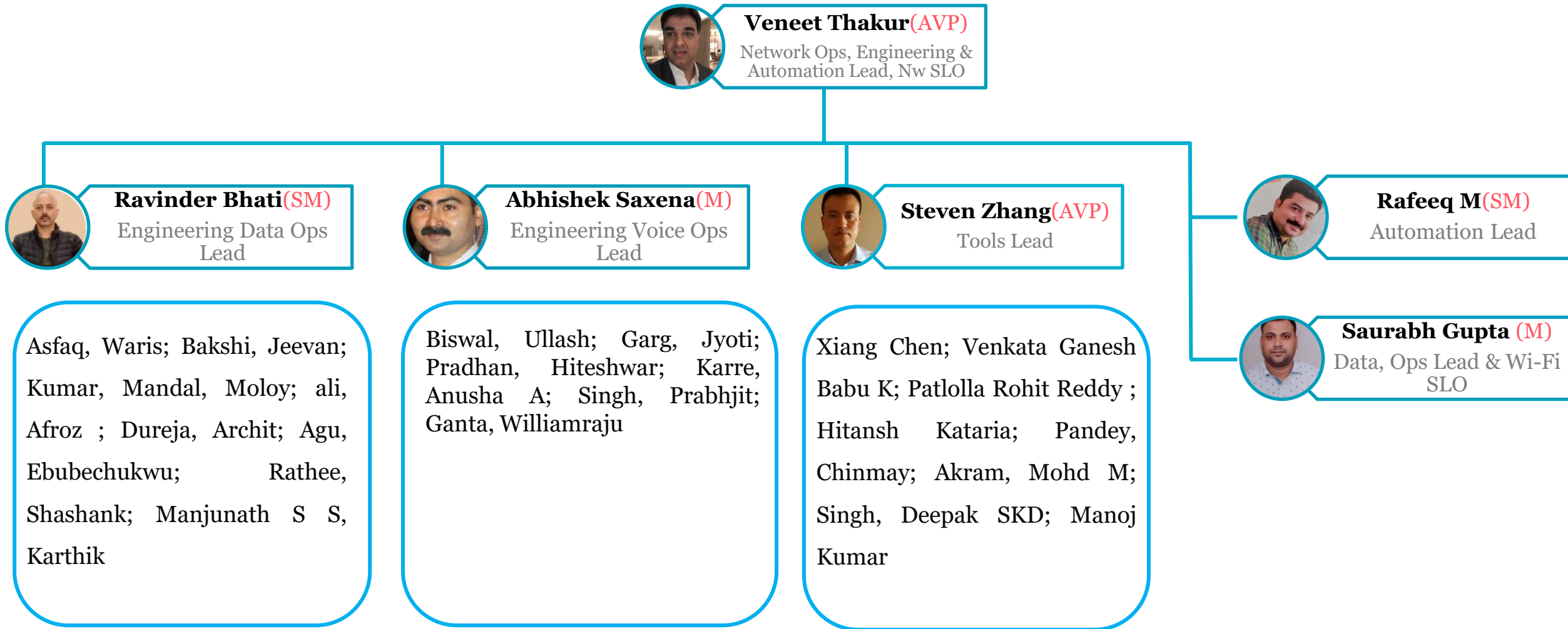
## High Level Deliverables

1. End to end ownership of change management and looking for option to automate it
2. Ensuring 100% of change management process, any violation should be tracked and need define approach to avoid in future
3. Acting as supporting hand for all the requesters, regular update to end users for their respective changes
4. Once all the requirements captured from change requesters, then need to own the request end to end
5. Ensuring the no incident due to change, in case any the own it up and work with Ops to fix it
6. Adherence of agreed standards while implementing the changes
7. Any non-standard changes should be only done post management approval
8. Working with Ops, Engineering & Tools team, just to ensure that all they are aware about any critical change which is being implemented by Change Team
9. Detail postmortem of each failed change, find out way to avoid in future, cascade the learning down the line

**Note:** These are the high level deliverables just to give you high level view but scope is not only restricted to this and it may change based business need and demand



# TIS | Run | Ops Engineering, Tool & Automation Team Reporting



## Scope

- This team is responsible to drive the PLM (Data, Voice, VC, WiFi), own all the strategic Ops initiated projects & PM, which can give stability to operations

## High Level Deliverables

1. System planned maintenance (Data, Voice, WiFi, VC)
2. Software & Hardware PLM (Product Life Cycle Management)
3. Capacity management of devices, licenses
4. Ops triggered initiatives, driving as project
5. Ops critical & escalated incident cases
6. Creating BoM to fulfill any project/ initiative
7. Performing the audit of infra and looking for scope for improvement
8. New technology evaluation & PoC
9. Corporate initiatives, drive as project
10. End to end ownership of any design related changes, which can give the further stability to operations
11. Ops Problem Management, working on CAPA (Corrective Action & Preventive Action)

**Note:** These are the high level deliverables just to give you high level view but scope is not only restricted to this and it may change based business need and demand

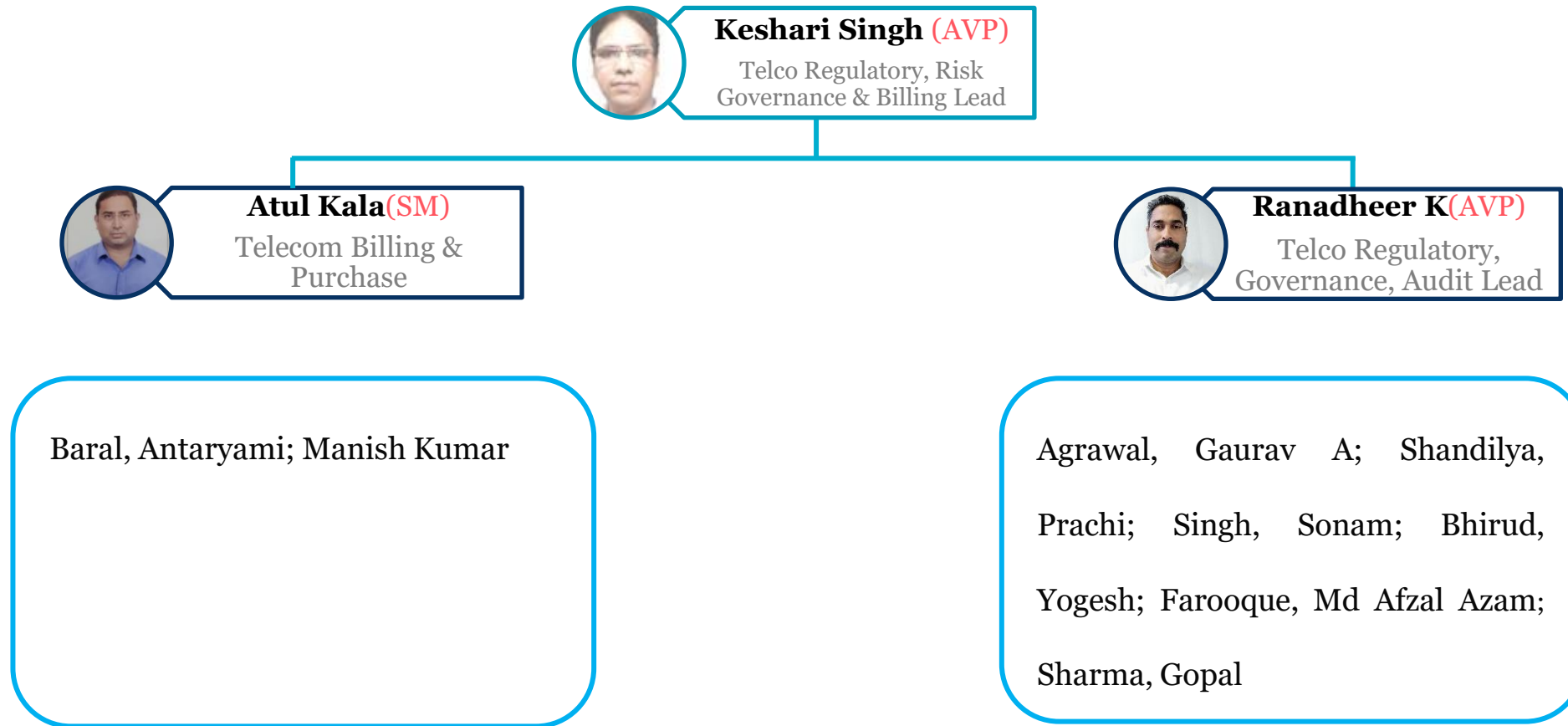
## Scope

- This team is responsible to work on the strategic projects of tools & automation initiatives, work hand to hand with Ops to ensure smooth support

## High Level Deliverables

1. End to end ownership of Operational/ strategic Tools projects
2. Ensuring the high availability of Tools backed infra
3. Getting the external breathing and tweaking the Tools infra to meet the best business outcome
4. Working on Ops repetitive issues
5. Removal of mundane type of work by automating/optimize
6. Overall governance of automation initiatives across domain
7. Ensuring 100% device in monitoring
8. Ensuring 100% config backup of added devices
9. Active participation & ownership for organization automations initiatives
10. Making monitoring infra enough robust to provide the predictive reporting to Ops team
11. Working with Change Team hand to hand to do the necessary changes in to NMS system post any change
12. Converting mundane type of work as automation initiative

**Note:** These are the high level deliverables just to give you high level view but scope is not only restricted to this and it may change based business need and demand



## Scope

- This team is responsible for Telecom Regulatory Compliance adherence, Internal and External audits from Genpact, Customers and Regulatory Authorities as well as Global Vendor Governance and performance Management.

## High Level Deliverables

1. Proactive Analysis of Telecom Regulations applicability in India and other applicable countries.
2. Identifying Regulatory compliance gaps in deployments, Reporting to Stakeholders and planning & deploying fixes.
3. Proactive Readiness of audit artefacts/documents including Connectivity and solutioning.
4. Handling Genpact Internal Audits for ISO 27000, 20000, ISAE, PCI and other on demand audits.
5. Handling all customer Audits with needed artefacts and documents.
6. NMG Performance Analysis, Dashboarding, Team utilization & Performance Score Cards and Reporting to stakeholders
7. Monthly Employee Engagement and Trainings
8. Monthly and Quarterly Vendor Governance, Problem Management and Vendor performance improvements
9. Monthly Critical Vendor Score Cards release
10. Contract Renewals for NMG Products & Services

**Note:** These are the high level deliverables just to give you high level view but scope is not only restricted to this and it may change based business need and demand

## Scope

- This team is responsible to work Telecom Vendor Selection, Links Procurement, Purchase Requisition, Provisioning, Upgrades, Downgrades, Deprovisioning, Billing validation & Authorization, Vendor dispute settlement and cost optimizations.

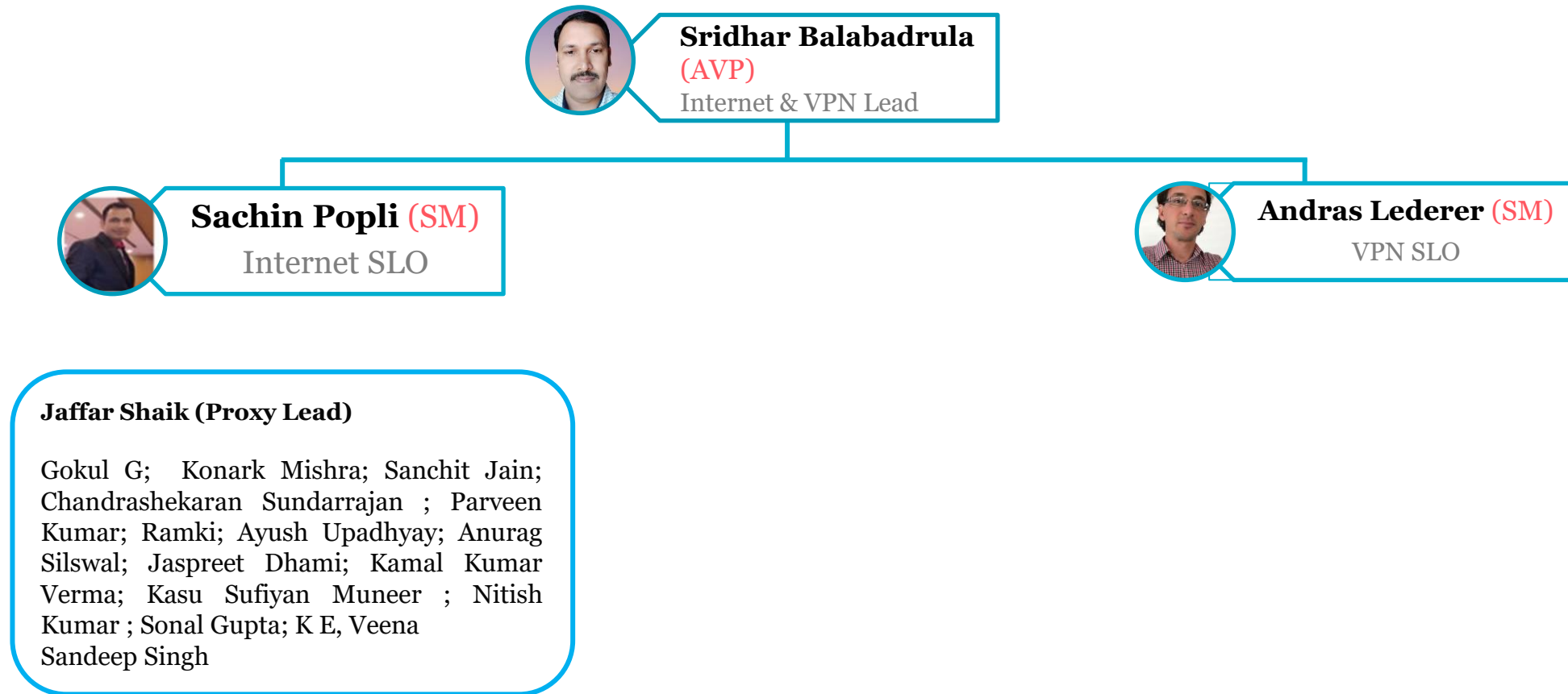
## High Level Deliverables

1. Cost Effective and best performing vendors selection
2. Telecom Link Procurements, Provisioning, Upgrades and Downgrades and Deprovisioning
3. Purchase Requisition Management for India IT function
4. Billing Governance, Monthly Invoice validation, trend analysis and payment authorization
5. Cost flow analysis with Controllershship for payment irregularities and leakage control
6. Cost optimizations for Telecom Links
7. Vendor dispute settlement
8. Sourcing, Billing and Payment problems resolutions
9. Proactive billing tracking for link disconnection avoidance due to payment issues
10. Billing Heatmap tracking and reporting

**Note:** These are the high level deliverables just to give you high level view but scope is not only restricted to this and it may change based business need and demand



# TIS | Run | Internet & VPN Team Reporting



## Scope

- This team is responsible for day-to-day operations support and change management for Proxy globally and supporting all Multiuser incidents related to Internet services

## High Level Deliverables

1. 24 x 7 support for Proxy Operations
2. Meeting SLAs for all multiuser incidents and service requests
3. Working on all Service request making sure to close within defined timelines
4. Vendor escalation & management to support the Ops smoothly
5. Making sure shift handover happen smoothly
6. Working on Optimizations and service improvement related activities through Projects
7. Ensure timely support and tickets updates with all logs and troubleshooting results
8. Understanding business requirement and share inputs from operations standpoint
9. Review the business requirements and plan required changes through CMR process
10. Working on RCCA on all depended and applicable incident cases.

**Note:** These are the high-level deliverables just to give you high level view, but scope is not only restricted to this, and it may change based business need and demand

## Scope

- This team is responsible for ensuring VPN service availability to Genpact and business users

## High Level Deliverables

1. Ensuring maximum uptime of VPN service to business users
2. Governance over VPN Service
3. Keeping leadership updated on service health performance, Risk and help needed
4. Monitoring the availability reporting of VPN infra
5. Capacity and availability Assessment of VPN infra
6. Working with Dependents services owners and teams for service improvement plan, planned/unplanned maintenance activities
7. Driving the initiatives and service improvement plans around the VPN
8. Regular reviews with Leadership and Dependent SLO's
9. Working with Business on VPN related initiatives and maintenances
10. Ensuring the proper communication to users over any planned/unplanned maintenances or upgrades

**Note:** These are the high-level deliverables just to give you high level view, but scope is not only restricted to this, and it may change based business need and demand

# TIS | Run | Escalation Matrix

TIS   NMG Team   Escalation Matrix, Email, DL & Deliverables				
Team Name	Name	Email	Mobile Number	DL's
TOC (TIS)	TOC 24X7 Support	<a href="mailto:genpacttoc@genpact.com">genpacttoc@genpact.com</a>	+91 – 0124 – 4022677 #Option 1, 3	
	TOC 24X7 Duty Manager	<a href="mailto:genpacttocdutymanager@genpact.com">genpacttocdutymanager@genpact.com</a>	+91 – 0124 – 4022677 #Option 1, 6	
	Gaurav Sinha	<a href="mailto:gaurav.sinha@genpact.com">gaurav.sinha@genpact.com</a>	+91-9911217507	1) TIS TOC
	Manish Jindal	<a href="mailto:manish.jindal@genpact.com">manish.jindal@genpact.com</a>	+91-9999499689	2) TIS TOC Duty Manager
	Raj Upadhyay	<a href="mailto:raj.upadhyay@genpact.com">raj.upadhyay@genpact.com</a>	+91-9953888484	
TIS Run Ops 24 X7 Team (Network data, Firewall, WiFi)	Hemant Kumar	<a href="mailto:Hemant.Kumar1@genpact.com">Hemant.Kumar1@genpact.com</a>	+91-9886550776	
	TOC 24X7 Support	<a href="mailto:genpacttoc@genpact.com">genpacttoc@genpact.com</a>	+91 – 0124 – 4022677 #Option 1, 3	1) TIS TOC
	TOC 24X7 Duty Manager	<a href="mailto:genpacttocdutymanager@genpact.com">genpacttocdutymanager@genpact.com</a>	+91 – 0124 – 4022677 #Option 1, 6	2) TIS TOC Duty Manager
	Saurabh Gupta	<a href="mailto:saurabh.gupta12@genpact.com">saurabh.gupta12@genpact.com</a>	+91-9711430643	3) TIS Network Services Support
	Veneet Thakur	<a href="mailto:veneetkumar.thakur@genpact.com">veneetkumar.thakur@genpact.com</a>	+91-9999672488	4) TIS Network Services Advance Support
TIS Run Ops 24 X7 Team (Voice)	Raj Upadhyay	<a href="mailto:raj.upadhyay@genpact.com">raj.upadhyay@genpact.com</a>	+91-9953888484	5) TIS Network & Voice Services 24X7 Team
	Hemant Kumar	<a href="mailto:Hemant.Kumar1@genpact.com">Hemant.Kumar1@genpact.com</a>	+91-9886550776	
	TOC 24X7 Support	<a href="mailto:genpacttoc@genpact.com">genpacttoc@genpact.com</a>	+91 – 0124 – 4022677 #Option 1, 3	1) TIS TOC
	TOC 24X7 Duty Manager	<a href="mailto:genpacttocdutymanager@genpact.com">genpacttocdutymanager@genpact.com</a>	+91 – 0124 – 4022677 #Option 1, 6	2) TIS TOC Duty Manager
	Dheeraj Sharma	<a href="mailto:dheeraj.sharma9@genpact.com">dheeraj.sharma9@genpact.com</a>	+91-9810344362	3) TIS Voice Services Support
TIS Data (Network, Firewall, WiFi) Change Team	Raj Upadhyay	<a href="mailto:raj.upadhyay@genpact.com">raj.upadhyay@genpact.com</a>	+91-9953888484	4) TIS Voice Services Advance Support
	Hemant Kumar	<a href="mailto:Hemant.Kumar1@genpact.com">Hemant.Kumar1@genpact.com</a>	+91-9886550776	5) TIS Network & Voice Services 24X7 Team
	12X5 Data Change Team	<a href="mailto:genpactnmgdatachangeteam@genpact.com">genpactnmgdatachangeteam@genpact.com</a>		
	Deepak Tanwar	<a href="mailto:deepak.kumar52@genpact.com">deepak.kumar52@genpact.com</a>	+91-9958530666	1) TIS Network Services Change Team
	Mohit Rawat	<a href="mailto:Mohit.Rawat2@genpact.com">Mohit.Rawat2@genpact.com</a>	+91-9650250222	2) TIS Network & Voice Change Team
TIS Voice Change Team	Raj Upadhyay	<a href="mailto:raj.upadhyay@genpact.com">raj.upadhyay@genpact.com</a>	+91-9953888484	
	Hemant Kumar	<a href="mailto:Hemant.Kumar1@genpact.com">Hemant.Kumar1@genpact.com</a>	+91-9886550776	
	12X5 Voice Change Team	<a href="mailto:genpactnmvoicechangeteam@genpact.com">genpactnmvoicechangeteam@genpact.com</a>		1) TIS Voice Services Change Team
	Hari Krishna Nannapaneni	<a href="mailto:harikrishna.nannapaneni@genpact.com">harikrishna.nannapaneni@genpact.com</a>	+91-9711830900	2) TIS Network & Voice Change Team
	Mohit Rawat	<a href="mailto:Mohit.Rawat2@genpact.com">Mohit.Rawat2@genpact.com</a>	+91-9650250222	
TIS Tools Team	Raj Upadhyay	<a href="mailto:raj.upadhyay@genpact.com">raj.upadhyay@genpact.com</a>	+91-9953888484	
	Hemant Kumar	<a href="mailto:Hemant.Kumar1@genpact.com">Hemant.Kumar1@genpact.com</a>	+91-9886550776	
	12X5 Tools Team	<a href="#">Genpact NMG Tools Team</a>		
	Steven Zhang	<a href="mailto:Steven.Zhang@genpact.com">Steven.Zhang@genpact.com</a>	+86-13842626835	1) TIS Tools Team
	Veneet Thakur	<a href="mailto:veneetkumar.thakur@genpact.com">veneetkumar.thakur@genpact.com</a>	+91-9999672488	2) TIS Tools Engineering Team
TIS Data Ops Engineering Team	Raj Upadhyay	<a href="mailto:raj.upadhyay@genpact.com">raj.upadhyay@genpact.com</a>	+91-9953888484	
	Hemant Kumar	<a href="mailto:Hemant.Kumar1@genpact.com">Hemant.Kumar1@genpact.com</a>	+91-9886550776	
	Data Ops engineering	<a href="#">Genpact NMG Data Ops Engineering Team</a>		
	Ravinder Bhati	<a href="mailto:ravinder.bhati@genpact.com">ravinder.bhati@genpact.com</a>	91-8376908095	1) TIS Network Services Engineering Team
	Veneet Thakur	<a href="mailto:veneetkumar.thakur@genpact.com">veneetkumar.thakur@genpact.com</a>	+91-9999672488	2) TIS Network & Voice Engineering Team
TIS Voice Ops Engineering Team	Raj Upadhyay	<a href="mailto:raj.upadhyay@genpact.com">raj.upadhyay@genpact.com</a>	+91-9953888484	
	Hemant Kumar	<a href="mailto:Hemant.Kumar1@genpact.com">Hemant.Kumar1@genpact.com</a>	+91-9886550776	
	Voice Ops engineering	<a href="mailto:GenpactNMGVoiceOpsEngineeringTeam@genpact.com">GenpactNMGVoiceOpsEngineeringTeam@genpact.com</a>		
	Abhishek Saxena	<a href="mailto:abhishek.saxena2@genpact.com">abhishek.saxena2@genpact.com</a>	+91-9810358105	1) TIS Voice Services Engineering Team
	Veneet Thakur	<a href="mailto:veneetkumar.thakur@genpact.com">veneetkumar.thakur@genpact.com</a>	+91-9999672488	2) TIS Network & Voice Engineering Team
TIS Telecom Governance, Compliance, Audit & Billing Team	Raj Upadhyay	<a href="mailto:raj.upadhyay@genpact.com">raj.upadhyay@genpact.com</a>	+91-9953888484	
	Hemant Kumar	<a href="mailto:Hemant.Kumar1@genpact.com">Hemant.Kumar1@genpact.com</a>	+91-9886550776	
	GRC Team	<a href="#">Genpact NMG GRC Team</a>		
	Ranadheer Kattar	<a href="mailto:ranadheer.kattar@genpact.com">ranadheer.kattar@genpact.com</a>	+91-9885155575	1) TIS GRC Team
	Keshari Singh	<a href="mailto:keshari.singh@genpact.com">keshari.singh@genpact.com</a>	+91-9818362939	
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	Hemant Kumar	<a href="mailto:Hemant.Kumar1@genpact.com">Hemant.Kumar1@genpact.com</a>	+91-9886550776	
	VC Team	<a href="mailto:genpactindiavc@genpact.com">genpactindiavc@genpact.com</a>		
	Avinash Tripathi	<a href="mailto:avinash.tripathi@genpact.com">avinash.tripathi@genpact.com</a>	+91-8897791393	1) TIS VC Services Team
	Dheeraj Sharma	<a href="mailto:dheeraj.sharma9@genpact.com">dheeraj.sharma9@genpact.com</a>	+91-9810344362	
TIS Internet Team	Raj Upadhyay	<a href="mailto:raj.upadhyay@genpact.com">raj.upadhyay@genpact.com</a>	+91-9953888484	
	Hemant Kumar	<a href="mailto:Hemant.Kumar1@genpact.com">Hemant.Kumar1@genpact.com</a>	+91-9886550776	
	TOC 24X7 Duty Manager	<a href="mailto:genpacttocdutymanager@genpact.com">genpacttocdutymanager@genpact.com</a>	+91 – 0124 – 4022677 #Option1, 6	
	Jaffar Shaik	<a href="mailto:jaffar.shaik@genpact.com">jaffar.shaik@genpact.com</a>	+91-9000612410	1) TIS TOC Duty Manager
	Sachin Popli	<a href="mailto:sachin.popli@genpact.com">sachin.popli@genpact.com</a>	+91-7015367321	2) TIS Internet Services Support
TIS VPN Team	Sridhar Balabadrula	<a href="mailto:sridhar.balabadrula@genpact.com">sridhar.balabadrula@genpact.com</a>	+91-8884942230	3) TIS Internet Services Advance Support
	Raj Upadhyay	<a href="mailto:raj.upadhyay@genpact.com">raj.upadhyay@genpact.com</a>	+91-9953888484	
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# Thank You.

