CorpIT||SMG-WINTEL||Need to Install MS pat...

CRQ000000080332   **Risk Level 3**   **Low**   **Class Normal**   Not Applicable

Change Request

Updated Jul 4, 2020 10:36 AM

Closed Successful

Target date is Jun 14, 2020 6:00 PM

📞 9868566029

✉ Shahana.Anjum@genpa...

Requested For

Shahana Anjum

180- Technology

Affected Service

Change Reason
Patching

Operational Category
Change Infra

Product Category
Service > Infrastructure > Domain > INDCORP

Description

Business Justification / RFC

1. Provide a detailed description of the change

Ans: CorpIT||SMG-WINTEL||Need to install MS patches on Wintel dependent Servers

===

Additional Approvals

2. Please provide the below approver details (if applicable)
a) Workflow Application – Na
b) Database Application – Na
c) ETO – Na
d) InfoSec – Na
e) Capacity Management – Na

===
Responsibility Plan

3. Who is responsible for each activity? (Name, phone and e-mail)
a) Schedule – Manoj Negi

b) Communication - Swarna Athale
c) Unit Tester-Shanaha Anjum
d) UAT Tester - Satya Mohanty
e) Implementation – Manoj Negi
==
====

Rollback

4. Who should be informed if the change fails and back-out has to be initiated?

Ans: Wintel SME, Change Manager

==
====

Infosec Approval Required?
No

Total Time Spent (min)
0

Time Spent (min)
0

Location
India > Gurgaon > Gurgaon Silokhera IN - Office

Impacted Areas

Genpact India Pvt Ltd > India > Gurgaon > Gurgaon Phase V IN - Office

Genpact India Pvt Ltd > Australia > Parkville VIC > Melbourne

Genpact India Pvt Ltd > China > Dalian > Dalian

Genpact India Pvt Ltd > India > Noida > Noida Stellar IN - Office

Genpact India Pvt Ltd > India > Hyderabad > Hyderabad Uppal IN - Office

Genpact India Pvt Ltd > Malaysia > Kuala Lumpur > Sunway Geo Tower Selangor MY - Office

Genpact India Pvt Ltd > Malaysia > Petaling Jaya > Malaysia

Genpact India Pvt Ltd > China > Foshan > Foshan - China Office

Genpact India Pvt Ltd > Mexico > Juarez > 3301-EDM: Juarez

Genpact India Pvt Ltd > Philippines > Muntinlupa > Muntinlupa Phil

Genpact India Pvt Ltd > United States > Cincinnati > Cincinnati OH US

Genpact India Pvt Ltd > United States > Danville > Danville IL US - Office

Genpact India Pvt Ltd > Romania > Bucharest > Bucharest-6102

Genpact India Pvt Ltd > Mexico > Zapopan > Zapopan MX - Office

Genpact India Pvt Ltd > India > Gurgaon > Gurgaon 22 A IN - Office

Genpact India Pvt Ltd > India > Gurgaon > Gurgaon Silokhera IN - Office

1. Does the change require downtime/outage for affected site/service/system/?
NO

2. Will this change lead to a CI Update in CMDB?Ex. Hostname/IP/Location change
NA

3. Are tasks required for other teams? Ex. Suppress alarm, restart service.
NO

4. Should this activity require update in IT solution design document (HLD)?
NO

Show More ▾

Change Coordinator	Change Manager
Shahana Anjum	**Shyam Krishnan**
Coordinator Group	Manager Support Group
Compute Wintel L2	**IT Infra Change Manager**

Scheduled Dates	Actual Dates	Target Date
Jun 13, 2020 8:00 AM - Jun 14, 2020 6:00 PM	Jun 13, 2020 8:00 AM - Jun 14, 2020 6:00 PM	**None**

Risk Level 3

Show risk questions and responses ⌄

Change Assessment 1	Change Assessment 2
Text + Document	Text + Document

Change Assessment 3	Test Plan
Text + Document	Text + Document

Tasks (3)

⚙ **Task Flow**

1	📋	TAS000000200267: CRQ000000080332||SMG... CRQ000000080332||SMG-Wintel||Need to Do Pa	Closed Assignee Md. Khaleeluddin
1	📋	TAS000000200268: CRQ000000080332||SMG... CRQ000000080332||SMG-Wintel||Need to Do Pa	Closed Assignee Santosh M
1	📋	TAS000000200269: CRQ000000080332||Igno... CRQ000000080332 Ignore alert during patching	Closed

Assignee
Ravi Piplani

Configuration Items (100)

Related to:

	Computer System gbpwroclu1adc01.boeinggen.ad	Status: Deployed	Manufacturer: Microsoft Corporation Model: N/A

	Computer System gcdwindel2adc11	Status: Deployed	Manufacturer: VMware, Inc. Model: N/A

	Computer System gcdwindel2adc13	Status: Deployed	Manufacturer: VMware, Inc. Model: N/A

	Computer System gcdwuscin1adc01.usa.corp.ad	Status: Deployed	Manufacturer: VMware, Inc. Model: N/A

Show more

Related Items (0)

You have not related any item yet

Activity

Status Marked: "Closed" by Shyam Krishnan With Reason: "Successful"
Jul 4, 2020 10:36 AM

Status Marked: "Completed" by System Generated With Reason: "Final Review Complete"
Jul 4, 2020 10:34 AM

Shyam Krishnan approved the change request with rationale:
Show approvers
Jul 4, 2020 10:34 AM

Shashwat Srivastava approved the change request with rationale:
Show approvers
Jul 2, 2020 1:50 PM

Praneeth N approved the change request with rationale: Good to Approve but still waiting approval SME approval is pending for closure on Portal.
Show approvers
Jun 30, 2020 10:23 AM

Status Marked: "Completed" by Satya P Mohanty With Reason: "Final Review Required"
Jun 28, 2020 9:00 PM

Status Marked: "Rejected" by System Generated
Jun 27, 2020 6:50 PM

Praneeth N rejected the change request with rationale: Closure confirmation / artifacts has to be attached
Show approvers
Jun 27, 2020 6:50 PM

Shashwat Srivastava approved the change request with rationale:
Show approvers
Jun 18, 2020 10:24 AM

Status Marked: "Completed" by Akshay Pal With Reason: "Final Review Required"
Jun 16, 2020 9:58 PM

Status Marked: "Rejected" by System Generated
Jun 16, 2020 2:11 PM

Praneeth N rejected the change request with rationale: Actual dates has to be corrected
Show approvers
Jun 16, 2020 2:11 PM

Shashwat Srivastava approved the change request with rationale:
Show approvers
Jun 15, 2020 3:53 PM

Status Marked: "Completed" by Vikas Yadav With Reason: "Final Review Required"
Jun 14, 2020 10:05 PM

Task TAS000000200269 marked "Closed" by Vikas Yadav With Reason: "Success"
Jun 14, 2020 10:05 PM

Task TAS000000200268 marked "Closed" by Santosh K M With Reason: "Success"
Jun 14, 2020 6:55 PM

Task TAS000000200267 marked "Closed" by Md. Khaleeluddin With Reason: "Success"
Jun 14, 2020 5:51 PM

Task TAS000000200267 marked "Work in Progress" by Md. Khaleeluddin
Jun 14, 2020 5:49 PM

Task TAS000000200269 marked "Pending" by Rajni Saini With Reason: "Assignment"
Jun 12, 2020 9:36 PM

Status Marked: "Implementation In Progress" by Rajni Saini
Jun 12, 2020 7:56 PM