

PCI ASV Vulnerability Scan Report

Executive Summary

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Appendix A: ASV Scan Report Attestation of Scan Compliance

A.1 Scan Customer	A.1 Scan Customer Information							
Company:	Genpact							
Contact Name:	Ankur Shrivastava							
Job Title:								
Telephone:	01206407443	E-mail:	ankur.shrivastava@genpact.com					
Business Address:								
City:		State/Province:		ZIP/Postal code:				
Country:	India							
Website/URL:								

A.2 Approved Scan	ning Vendor Information			
Company:	ControlCase			
Contact Name:	ControlCase ASV Team			
Job Title:				
Telephone:	+1 703 483 6383	E-mail:	asv@controlcase.com	
Business Address:	12015 Lee Jackson Memorial Hwy Suite 520)		
City:	Fairfax	State/Province:	VA	ZIP/Postal code: 22033
Country:				
Website/URL:	www.controlcase.com			

A.3 Scan Status			
Date scan completed:	January 15, 2021 (GMT)	Scan expiration date (90 days from date scan completed) :	April 15, 2021 (GMT)
			☑ Full Scan
Compliance Status:	⊠ Pass	Scan report type:	
			☐ Partial scan or rescan
Number of unique in-scope	components scanned:		25
Number of identified failing vulnerabilities:			0
Number of components found by ASV but not scanned because scan customer confirmed they were out of scope:			0

A.4 Scan Customer Attestation

Genpact attests on January 15, 2021 (GMT) that this scan (either by itself or combined with multiple, partial, or failed scans/rescans, as indicated in the above Section A.3, "Scan status") includes all components which should be in scope for PCI DSS, any component considered out of scope for this scan is properly segmented from my cardholder data environment, and any evidence submitted to the ASV to resolve scan exceptions including compensating controls if applicable - is accurate and complete. Genpact also acknowledges 1) accurate and complete scoping of this external scan is my responsibility, and 2) this scan result only indicates whether or not my scanned systems are compliant with the external vulnerability scan requirement of PCI DSS; this scan result does not represent my overall compliance status with PCI DSS or provide any indication of compliance with other PCI DSS requirements.

A.5 ASV Attestation

This scan and report was prepared and conducted by ControlCase under certificate number 4250-01-13, according to internal processes that meet PCI DSS Requirement 11.2.2 and the ASV Program Guide. ControlCase attests that the PCI DSS scan process was followed, including a manual or automated Quality Assurance process with customer boarding and scoping practices, review of results for anomalies, and review and correction of 1) disputed or incomplete results, 2) false positives, 3) compensating controls (if applicable), and 4) active scan interference. This report and any exceptions were reviewed by ControlCase.

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Appendix B: ASV Scan Report Summary

Part 1. Scan Information							
Scan Customer Company:	Genpact	ASV Company:	ControlCase				
Date scan was completed:	January 15, 2021	Scan expiration date:	April 15, 2021				

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Part 2. Component Co	mpliance Summary		
IP Address:	38.142.188.30	⊠ Pass	Fail
IP Address:	69.174.28.138	⊠ Pass	□ Fail
IP Address:	59.160.97.246	⊠ Pass	□ Fail
IP Address:	202.54.240.182	⊠ Pass	□ Fail
IP Address:	125.21.0.182	⊠ Pass	□ Fail
IP Address:	125.21.44.66	⊠ Pass	□ Fail
IP Address:	182.19.62.165	⊠ Pass	□ Fail
IP Address:	122.15.135.129	⊠ Pass	□ Fail
IP Address:	216.195.64.30	⊠ Pass	□ Fail
IP Address:	216.195.64.34	⊠ Pass	□ Fail
IP Address:	4.59.196.78	⊠ Pass	□ Fail
IP Address:	67.154.112.26	⊠ Pass	□ Fail
IP Address:	50.207.117.50	⊠ Pass	□ Fail
IP Address:	12.125.232.106	⊠ Pass	□ Fail
IP Address:	122.55.2.142	⊠ Pass	□ Fail
IP Address:	222.127.146.122	⊠ Pass	□ Fail
IP Address:	32.6.166.114	⊠ Pass	□ Fail
IP Address:	32.6.166.118	⊠ Pass	□ Fail
IP Address:	121.241.98.81	⊠ Pass	□ Fail
IP Address:	125.23.240.158	⊠ Pass	□ Fail
IP Address:	115.114.73.26	⊠ Pass	□ Fail
IP Address:	32.6.185.174	⊠ Pass	□ Fail
IP Address:	32.6.185.182	⊠ Pass	□ Fail
IP Address:	32.6.185.186	⊠ Pass	□ Fail
IP Address:	157.130.132.82	⊠ Pass	□ Fail

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Part 3a. Vuinerabilities N	loted for each Component					
Component	Vulnerabilities Noted per Component	Severity Level	CVSS Score ¹	Comp	liance atus	Exceptions, False Positives, or
		Level		Pass	Fail	Compensating Controls
38.142.188.30 : 500	Pre-shared Key Off-line Bruteforcing Using IKE Aggressive Mode	Low	5	⊠		Genpact - Global confirmed ControlCase that strong pre-shared key is being used, hence lowering the risk and passing the vulnerability.
38.142.188.30	ICMP Replies Received	Low	0.0	×		
38.142.188.30	Host Name Not Available	Low	0.0	×		
38.142.188.30	DNS Host Name	Low	0.0	×		
38.142.188.30	Traceroute	Low	0.0	×		
38.142.188.30	Target Network Information	Low	0.0	×		
38.142.188.30	Internet Service Provider	Low	0.0	×		
38.142.188.30	Host Scan Time	Low	0.0	×		
38.142.188.30	Scan Activity per Port	Low	0.0	×		
38.142.188.30	Remote Access or Management Service Detected	Low	0.0	×		
38.142.188.30	Open UDP Services List	Low	0.0	×		
38.142.188.30	Firewall Detected	Low	0.0	×		
38.142.188.30	ICMP Timestamp Request	Low	0.0	×		

Consolidated Solution/Correction Plan for above Component:

59.160.97.246	ICMP Replies Received	Low	0.0	⊠	
59.160.97.246	DNS Host Name	Low	0.0	×	
59.160.97.246	Traceroute	Low	0.0	×	
59.160.97.246	Target Network Information	Low	0.0	×	
59.160.97.246	Internet Service Provider	Low	0.0	×	
59.160.97.246	Host Names Found	Low	0.0	×	
59.160.97.246	Host Scan Time	Low	0.0	×	
59.160.97.246	Firewall Detected	Low	0.0	×	

Low

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59.160.97.246	ICMP Timestamp Request		0.0	×	
Consolidated Solution/Corre	ction Plan for above Component:	Low			
202.54.240.182	ICMP Replies Received	Low	0.0	×	
202.54.240.182	DNS Host Name	Low	0.0	×	
202.54.240.182	Traceroute	Low	0.0	×	
202.54.240.182	Target Network Information	Low	0.0	×	
202.54.240.182	Internet Service Provider	Low	0.0	×	
202.54.240.182	Host Names Found	Low	0.0	×	
202.54.240.182	Host Scan Time	Low	0.0	×	
Consolidated Solution/Corre	ction Plan for above Component:				
125.21.0.182	ICMP Replies Received	Low	0.0	×	
125.21.0.182	Host Name Not Available	Low	0.0	×	
125.21.0.182	DNS Host Name	Low	0.0	×	
125.21.0.182	Host Scan Time	Low	0.0	×	
125.21.0.182	Firewall Detected	Low	0.0	×	
Consolidated Solution/Corre	ction Plan for above Component:				
125.21.44.66	ICMP Replies Received	Low	0.0	×	
125.21.44.66	Host Name Not Available	Low	0.0	×	
125.21.44.66	DNS Host Name	Low	0.0	×	
125.21.44.66	Host Scan Time	Low	0.0	×	
125.21.44.66	Firewall Detected	Low	0.0	×	
Consolidated Solution/Corre	ction Plan for above Component:				
216.195.64.30	ICMP Replies Received	Low	0.0	×	
216.195.64.30	DNS Host Name	Low	0.0	×	
216.195.64.30	Host Names Found	Low	0.0	×	
216.195.64.30	Host Scan Time	Low	0.0	×	

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216.195.64.30	Firewall Detected	Low	0.0	⊠				
Consolidated Solution/Correction Plan for above Component:								
4.59.196.78	ICMP Replies Received	Low	0.0	×				
4.59.196.78	DNS Host Name	Low	0.0	×				
4.59.196.78	Traceroute	Low	0.0	⊠				
4.59.196.78	Target Network Information	Low	0.0	⊠				
4.59.196.78	Internet Service Provider	Low	0.0	⊠				
4.59.196.78	Host Names Found	Low	0.0	⊠				
4.59.196.78	Host Scan Time	Low	0.0	⊠				
4.59.196.78	Firewall Detected	Low	0.0	⊠				
4.59.196.78	ICMP Timestamp Request	Low	0.0	⊠				
Consolidated Solution/C	Correction Plan for above Component:							
50.207.117.50	ICMP Replies Received	Low	0.0	×				
50.207.117.50	IP ID Values Randomness	Low	0.0	×				
50.207.117.50	Host Uptime Based on TCP TimeStamp Option	Low	0.0	×				
50.207.117.50	Degree of Randomness of TCP Initial Sequence Numbers	Low	0.0	⊠				
50.207.117.50	DNS Host Name	Low	0.0	⊠				
50.207.117.50	Traceroute	Low	0.0	×				
50.207.117.50	Target Network Information	Low	0.0	⊠				
50.207.117.50	Internet Service Provider	Low	0.0	⊠				
50.207.117.50	Host Names Found	Low	0.0	⊠				
50.207.117.50	Host Scan Time	Low	0.0	×				
50.207.117.50	Scan Activity per Port	Low	0.0	⊠				
50.207.117.50	Open TCP Services List	Low	0.0	⊠				
50.207.117.50	Operating System Detected	Low	0.0	×				

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50.207.117.50	Firewall Detected	Low	0.0	×				
Consolidated Solution/Correction Plan for above Component:								
12.125.232.106	ICMP Replies Received	Low	0.0	×				
12.125.232.106	Host Name Not Available	Low	0.0	×				
12.125.232.106	DNS Host Name	Low	0.0	×				
12.125.232.106	Traceroute	Low	0.0	×				
12.125.232.106	Target Network Information	Low	0.0	×				
12.125.232.106	Internet Service Provider	Low	0.0	×				
12.125.232.106	Host Scan Time	Low	0.0	×				
12.125.232.106	Firewall Detected	Low	0.0	×				
12.125.232.106	ICMP Timestamp Request	Low	0.0	×				
Consolidated Solution/Corr	rection Plan for above Component:			•				
122.55.2.142	ICMP Replies Received	Low	0.0	×				
122.55.2.142	DNS Host Name	Low	0.0	×				
122.55.2.142	Traceroute	Low	0.0	×				
122.55.2.142	Internet Service Provider	Low	0.0	×				
122.55.2.142	Cisco IOS Installed on Target Host	Low	0.0	×				
122.55.2.142	Host Names Found	Low	0.0	×				
122.55.2.142	Host Scan Time	Low	0.0	×				
122.55.2.142	Scan Activity per Port	Low	0.0	×				
122.55.2.142	Remote Access or Management Service Detected	Low	0.0	×				
122.55.2.142	Open TCP Services List	Low	0.0	×				
122.55.2.142	Open UDP Services List	Low	0.0	×				
122.55.2.142	Operating System Detected	Low	0.0	×				
122.55.2.142 : 53	Named Daemon Version Number Disclosure Vulnerability	Low	0.0	×				

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122.55.2.142	ICMP Timestamp Request	Low	0.0	×				
Consolidated Solution/Correction Plan for above Component:								
222.127.146.122	ICMP Replies Received	Low	0.0	×				
222.127.146.122	Host Name Not Available	Low	0.0	×				
222.127.146.122	DNS Host Name	Low	0.0	×				
222.127.146.122	Traceroute	Low	0.0	×				
222.127.146.122	Internet Service Provider	Low	0.0	⊠				
222.127.146.122	Host Scan Time	Low	0.0	⊠				
222.127.146.122	Firewall Detected	Low	0.0	⊠				
222.127.146.122	ICMP Timestamp Request	Low	0.0	⊠				
Consolidated Solution/Con	rection Plan for above Component:							
115.114.73.26	ICMP Replies Received	Low	0.0	×				
115.114.73.26	DNS Host Name	Low	0.0	×				
115.114.73.26	Traceroute	Low	0.0	⊠				
115.114.73.26	Internet Service Provider	Low	0.0	×				
115.114.73.26	Host Names Found	Low	0.0	×				
115.114.73.26	Host Scan Time	Low	0.0	×				
115.114.73.26	Scan Activity per Port	Low	0.0	×				
115.114.73.26	Remote Access or Management Service Detected	Low	0.0	×				
115.114.73.26	Open UDP Services List	Low	0.0	×				
115.114.73.26	ICMP Timestamp Request	Low	0.0	×				
Consolidated Solution/Correction Plan for above Component:								

Please refer the detailed report to remediate the above vulnerabilities.

Shut down any unknown or unused service on the list. If you have difficulty figuring out which service is provided by which process or program, contact your provider's support team. For more information about commercial and open-source Intrusion Detection Systems available for detecting port scanners of this kind, visit the CERT Web site (http://www.cert.org).

Common Vulnerability Scoring System (CVSS) base score, as indicated in the National Vulnerability Database (NVD), where available.

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Part 3b. Special Notes by Component				
Component	Special Note	Item Noted (remote access software, POS software, etc.)	Scan customer's description of action taken and declaration that software is either implemented securely or removed	
38.142.188.30	Remote Access or Management Service Detected	Service name: SNMP on UDP port 161.	Genpact Global confirmed ControlCase that the remote service is securely implemented.	
38.142.188.30	Remote Access or Management Service Detected	Service name: ISAKMP on UDP port 500.	Genpact Global confirmed ControlCase that the remote service is securely implemented.	
122.55.2.142	Remote Access or Management Service Detected	Service name: SNMP on UDP port 161.	Genpact Global confirmed ControlCase that the remote service is securely implemented.	
115.114.73.26	Remote Access or Management Service Detected	Service name: SNMP on UDP port 161.	Genpact Global confirmed ControlCase that the remote service is securely implemented.	

Part 3c. Special Notes - Full Text

Remote Access or Management Service Detected

Due to increased risk to the cardholder data environment when remote access software is present, 1) justify the business need for this software to the ASV and confirm it is implemented securely, or 2) confirm it is disabled/removed.

Part 4a. Scan Scope Submitted by Scan Customer for Discovery

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IP Address:Domain:	38.142.188.30
IP Address:Domain:	69.174.28.138
IP Address:Domain:	59.160.97.246
IP Address:Domain:	202.54.240.182
IP Address:Domain:	125.21.0.182
IP Address:Domain:	125.21.44.66
IP Address:Domain:	182.19.62.165
IP Address:Domain:	122.15.135.129
IP Address:Domain:	216.195.64.30
IP Address:Domain:	216.195.64.34
IP Address:Domain:	4.59.196.78
IP Address:Domain:	67.154.112.26
IP Address:Domain:	50.207.117.50
IP Address:Domain:	12.125.232.106
IP Address:Domain:	122.55.2.142
IP Address:Domain:	222.127.146.122
IP Address:Domain:	32.6.166.114
IP Address:Domain:	32.6.166.118
IP Address:Domain:	121.241.98.81
IP Address:Domain:	125.23.240.158
IP Address:Domain:	115.114.73.26
IP Address:Domain:	32.6.185.174
IP Address:Domain:	32.6.185.182
IP Address:Domain:	32.6.185.186
IP Address:Domain:	157.130.132.82

Part 4b. Scan Customer Designated "In-Scope" Components (Scanned)

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IP Address:Domain:	38.142.188.30
IP Address:Domain:	69.174.28.138
IP Address:Domain:	59.160.97.246
IP Address:Domain:	202.54.240.182
IP Address:Domain:	125.21.0.182
IP Address:Domain:	125.21.44.66
IP Address:Domain:	182.19.62.165
IP Address:Domain:	122.15.135.129
IP Address:Domain:	216.195.64.30
IP Address:Domain:	216.195.64.34
IP Address:Domain:	4.59.196.78
IP Address:Domain:	67.154.112.26
IP Address:Domain:	50.207.117.50
IP Address:Domain:	12.125.232.106
IP Address:Domain:	122.55.2.142
IP Address:Domain:	222.127.146.122
IP Address:Domain:	32.6.166.114
IP Address:Domain:	32.6.166.118
IP Address:Domain:	121.241.98.81
IP Address:Domain:	125.23.240.158
IP Address:Domain:	115.114.73.26
IP Address:Domain:	32.6.185.174
IP Address:Domain:	32.6.185.182
IP Address:Domain:	32.6.185.186
IP Address:Domain:	157.130.132.82

Part 4c. Scan Customer Designated "Out-of-Scope" Components (Not Scanned)

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