


NMGV | PRO | Asahi Beverages | Agent ID & Exte...



Change Request

CRQ000000112580

Risk Level 3

Low

Class Normal


Yes


Updated Jul 1, 2021 7:00 PM

Closed

Successful

Target date is Jun 12, 2021 4:00 PM

 917675061529

 prashant.patil@genpa...

Requested For
Prashant Patil
180- Technology

Affected Service	Change Reason	Operational Category
Product	Project	Change Infra
GSD-AVA-AC		
Services		Product Category
Multiple Services		Product >
		Physical >
Business		Network
Business Not Found		Devices
Provide Business Name		
Asahi Beverages		
Location as per CMDB		
;		

Show More ▼

Description

Business Justification / RFC

1. Provide a detailed description of the change

Ans: As per business requirement, we will be creating VDN, vector, announcements and Skills.

=====

=====

Additional Approvals

2. Please provide the below approver details (if applicable)

- a) Workflow Application – Dewal -PM (Mail attached)
- b) Database Application – NA
- c) ETO – NA
- d) InfoSec – NA
- e) Capacity Management – NA

=====

=====

Responsibility Plan

3. Who is responsible for each activity? (Name, phone and e-mail)

- a) Schedule – Prashant Patil
- b) Communication - Prashant Patil
- c) Unit Tester- Balajikumar Kannan
- d) UAT Tester - chandra.mohansahu@genpact.com
sonali.srivastava1@genpact.com
John.paul@genpact.com
Umesh.rana@genpact.com (Window : 14th June 8 AM - 12 PM)
- e) Implementation – Aditya / Sanjana / Amit / Ajay

=====

=====

Rollback

4. Who should be informed if the change fails and back-out has to be initiated?

Ans: Change L3 / SME

=====

=====

Infosec Approval Required?

No

Total Time Spent (min)

0

Time Spent (min)

0

Location

India > Gurgaon > Gurgaon 22 A IN - Office

Impacted Areas

- Genpact India Pvt Ltd > India > Gurgaon > Gurgaon Phase V IN - Office
- Genpact India Pvt Ltd > India > Gurgaon > North Colo

- 1. Does the change require downtime/outage for affected site/service/system/?
NO
- 2. Will this change lead to a CI Update in CMDB?Ex. Hostname/IP/Location change
NO
- 3. Are tasks required for other teams? Ex. Suppress alarm, restart service.
NO
- 4. Should this activity require update in IT solution design document (HLD)?
NO

Show More ▼

Change Coordinator Mohor Narzary	Change Manager Nidhi Bansal
Coordinator Group Change Voice L2	Manager Support Group IT Infra Change Manager

Scheduled Dates Jun 12, 2021 10:00 AM - Jun 12, 2021 4:00 PM	Actual Dates Jun 12, 2021 10:00 AM - Jun 12, 2021 5:30 PM	Target Date None
---	--	---------------------

Risk Level 3

Show risk questions and responses ▼

Business Justification

Change Assessment

Text + Document

Change Assessment

2

Text + Document


Text + Document

Install Plan

Text + Document

Configuration Items (1)







Changes:

	Computer System Asset Not-Available	Status: Deployed	Manufacturer: N/A Model: N/A
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Related Items (0)

You have not related any item yet

Activity

	Status Marked: "Closed" by Nidhi Bansal With Reason: "Successful" Jul 1, 2021 7:00 PM
	Status Marked: "Completed" by System Generated With Reason: "Final Review Complete" Jul 1, 2021 6:59 PM
	Nidhi Bansal approved the change request with rationale: Show approvers Jul 1, 2021 6:59 PM
	Praneeth N approved the change request with rationale: Good to Approve from PIR Show approvers Jun 29, 2021 7:43 PM
	Hari Krishna Nannapaneni approved the change request with rationale: Approved. Show approvers Jun 29, 2021 6:49 PM
	Status Marked: "Completed" by Shefali Verma With Reason: "Final Review Required" Jun 29, 2021 6:35 PM



Shefali Verma added a note



Signoff from PM

Jun 29, 2021 6:35 PM



Status Marked: "Rejected" by System Generated

Jun 21, 2021 1:52 PM



Praneeth N rejected the change request with rationale: Take Signoff from Dewal -PM

Show approvers

Jun 21, 2021 1:52 PM



Hari Krishna Nannapaneni approved the change request with rationale:

Show approvers

Jun 21, 2021 7:16 AM



Status Marked: "Completed" by Shefali Verma With Reason: "Final Review Required"

Jun 19, 2021 6:09 PM



Shefali Verma added a note



Force Closing as haven't received signoff after multiple follow ups.

Jun 19, 2021 6:08 PM



Shefali Verma added a note



Approval on activity extention till 5:30

Jun 12, 2021 3:45 PM



Status Marked: "Implementation In Progress" by PRADEEP KUMAR YADAV

Jun 12, 2021 1:02 PM



Status Marked: "Scheduled" by System Generated

Jun 11, 2021 7:18 PM



Ankit Jain approved the change request with rationale:

Show approvers

Jun 11, 2021 7:18 PM



Status Marked: "Scheduled For Approval" by System Generated

Jun 10, 2021 2:28 PM



Status Marked: "Scheduled For Review" by Amanjeet Singh

Jun 10, 2021 2:28 PM



Status Marked: "Planning In Progress" by System Generated

Jun 10, 2021 2:14 PM

Rajan Kumar approved the change request with rationale: approved



Show approvers

Jun 10, 2021 2:14 PM