

**MASTER SERVICES AGREEMENT
For BPO, Professional, IT and Engineering Services**

THIS MSA is made by and between the following parties (each individually referred to as a "Party" and jointly as the "Parties") and is effective as of: 5th March 2021 (the "Effective Date").

GLOBAL LIFE SCIENCES SOLUTIONS LLC ("Client") A Delaware Corporation with an address at 100 Results way, Marlborough, MA 01752	GENPACT (UK) LIMITED ("Genpact") A company registered in England and Wales (with registered number 04217635) whose office is at 5TH floor, 5 Merchant Square, London W2 1AY, England
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Client Notice Information:	Genpact Notice Information:
Name: Michael Gallerani Phone #: 703-482-9043 Email id: michael.gallerani@cytiva.com <u>With Copy to:</u> Senior Counsel Hyclone Life Sciences Solutions India Private Limited c/o John F. Welch Technology Center, Galileo Building, Plot No 122, EPIP Phase II, Hood Village, Whitefield, Bengaluru - 56066, Karnataka, India	Name: Diwakar Singhal Phone #: +91-9878415000 Email id: diwakar.singhal@genpact.com <u>With Copy to:</u> General Counsel Genpact (UK) Limited 5TH floor, 5 Merchant Square, London W2 1AY, England

Capitalized terms are as defined in **SCHEDULE MS1** and in other applicable Schedules. All Schedules, SOWs and COs set forth herein are incorporated by reference into the MSA and are collectively known as the "MSA".

MANDATORY SCHEDULES (MS)

- ☒ **SCHEDULE MS1** - General Terms and Conditions ("GTC")
- ☒ **SCHEDULE MS2** - Client Privacy and Data Protection Appendix ("PDPP")
- ☒ **SCHEDULE MS3** - Required Insurance Coverage
- ☒ **SCHEDULE MS4** - Personnel Background Check Requirements ("BGC")
- ☒ **SCHEDULE MS5** - Policies ("Client Policies")
- ☒ **SCHEDULE MS6** - Business Continuity Requirements ("BCR")
- ☒ **SCHEDULE MS7** - Statement of Work Template ("SOW")
- ☒ **SCHEDULE MS8** - Change Order Template ("CO")
- ☒ **SCHEDULE MS9** - Form for MSA Commencement Date ("MSA Commencement Date")

IN WITNESS WHEREOF, the Parties have caused the MSA to be executed by their duly authorized representatives as of the date mentioned below.

GLOBAL LIFE SCIENCES SOLUTIONS LLC	GENPACT (UK) LIMITED
By: <u>Michael Gallerani</u> Name: Michael Gallerani Title: Sourcing Integration Leader - Global Date: Mar 11, 2021	By: <u>Sharon Thomas</u> Name: Sharon Thomas Title: Associate General Counsel - Europe Date: 05-Mar-2021 3:06 AM BIT