From:	Agrawal, Gaurav A
Sent:	Wednesday, May 26, 2021 12:37 PM
To:	Tangutoori, Sateesh; Jindal, Sarthak
Cc:	Srivastava, Sandeep SS; M, Sirisha; Sonkusare, Pravin; Sharma, Gopal L; Krishna, J.V
Subject:	RE: PCI DSS Re-certification- Genpact MHE & AHOLD Hyderabad (RITP) account - Network Audit

Thanks , I have submitted request for new specific rule creation on weekend, will update once completed.

Thanks & Regards
Gaurav Agrawal
NMG Run Ops Team
Genpact, Stellar, Plot No. 4 & 5, Sector – 135, Noida - 201301,
Uttar Pradesh, India
Mobile:-+91-9971740011

From: Tangutoori, Sateesh <tangutoori.sateesh@genpact.com>
Sent: Wednesday, May 26, 2021 12:07 PM
To: Jindal, Sarthak <Sarthak.Jindal@genpact.com>; Agrawal, Gaurav A <Gaurav.Agrawal2@genpact.com>
Cc: Srivastava, Sandeep SS <Sandeep.Srivastava2@genpact.com>; M, Sirisha <sirisha.m@genpact.com>; Sonkusare, Pravin <Pravin.Sonkusare@genpact.com>; Sharma, Gopal L <Gopal.Sharma6@genpact.com>; Krishna, J.V <jv.krishna@genpact.com>
Subject: RE: PCI DSS Re-certification- Genpact MHE & AHOLD Hyderabad (RITP) account - Network Audit

Hi Sarthak & Gaurav,

  Attached sheet had complete information.

Regards
Sateesh Tangutoori
ETO (Enterprise Technology Operations)
C: +91 9703333523
E: tangutoori.sateesh@genpact.com

From: Jindal, Sarthak <Sarthak.Jindal@genpact.com>
Sent: Wednesday, May 26, 2021 11:24 AM
To: Agrawal, Gaurav A <Gaurav.Agrawal2@genpact.com>; Tangutoori, Sateesh <tangutoori.sateesh@genpact.com>
Cc: Srivastava, Sandeep SS <Sandeep.Srivastava2@genpact.com>; M, Sirisha <sirisha.m@genpact.com>; Sonkusare,

Pravin <Pravin.Sonkusare@genpact.com>; Sharma, Gopal L <Gopal.Sharma6@genpact.com>
Subject: RE: PCI DSS Re-certification- Genpact MHE & AHOLD Hyderabad (RITP) account - Network Audit

Hello Sateesh,

Please help with the IP addresses of MHE managed citrix with Gaurav for new rule creation at RITP Pocharam business firewall. This is required to close audit observation noted by PCI auditor.

Regards, Sarthak

genpact | **Sarthak Jindal**, Information Security | Plot 5&6, Sector-135, Stellar, Noida, Uttar Pradesh, India 201301 | M: +91 882-602-0022 | in y o

From: Agrawal, Gaurav A <Gaurav.Agrawal2@genpact.com>
Sent: Tuesday, May 25, 2021 7:22 PM
To: Jindal, Sarthak <Sarthak.Jindal@genpact.com>
Cc: Srivastava, Sandeep SS <Sandeep.Srivastava2@genpact.com>; M, Sirisha <sirisha.m@genpact.com>; Sonkusare, Pravin <Pravin.Sonkusare@genpact.com>; Sharma, Gopal L <Gopal.Sharma6@genpact.com>; Tangutoori, Sateesh <tangutoori.sateesh@genpact.com>
Subject: RE: PCI DSS Re-certification- Genpact MHE & AHOLD Hyderabad (RITP) account - Network Audit

Hi Sarthak,

2nd option will be better of creating process specific rule, please share all MHE Citrix IP address information so that I can request for a new rule addition.

Thanks & Regards
Gaurav Agrawal
NMG Run Ops Team
Genpact, Stellar, Plot No. 4 & 5, Sector – 135, Noida - 201301,
Uttar Pradesh, India
Mobile:-+91-9971740011

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From: Jindal, Sarthak <Sarthak.Jindal@genpact.com>
Sent: Tuesday, May 25, 2021 6:32 PM
To: Agrawal, Gaurav A <Gaurav.Agrawal2@genpact.com>
Cc: Srivastava, Sandeep SS <Sandeep.Srivastava2@genpact.com>; M, Sirisha <sirisha.m@genpact.com>; Sonkusare, Pravin <Pravin.Sonkusare@genpact.com>; Sharma, Gopal L <Gopal.Sharma6@genpact.com>; Tangutoori, Sateesh <tangutoori.sateesh@genpact.com>
Subject: RE: PCI DSS Re-certification- Genpact MHE & AHOLD Hyderabad (RITP) account - Network Audit

Hello Gaurav,

During my connect with PCI auditor today, he has asked us to choose any one option (as mentioned below) and share the relevant artifact.

- Either share the complete rule of IBEX configured at HYR business firewall
  OR

- Configure specific rule for citrix traffic destined for MHE Citrix IP addresses.

Please help with the relevant evidence.

Regards, Sarthak

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From: Jindal, Sarthak
Sent: Tuesday, May 18, 2021 4:14 PM
To: Sonkusare, Pravin <Pravin.Sonkusare@genpact.com>; Sharma, Gopal L <Gopal.Sharma6@genpact.com>; Tangutoori, Sateesh <tangutoori.sateesh@genpact.com>
Cc: Srivastava, Sandeep SS <Sandeep.Srivastava2@genpact.com>; M, Sirisha <sirisha.m@genpact.com>; Agrawal, Gaurav A <Gaurav.Agrawal2@genpact.com>
Subject: RE: PCI DSS Re-certification- Genpact MHE & AHOLD Hyderabad (RITP) account - Network Audit

Hello Pravin / Gopal,

As per our discussion today, following are the actionable points:-
- There are 4 VLANs configured at Pocharam core switch (refer screenshot below) with description as McGraw Hill. Sateesh (MHE ETO) confirmed that VLAN 37 & VLAN 38 belongs to SPG account. Hence, please get the descriptions changed accordingly.

```
IND-HYR-GSD-COR-SW-01#sh vlan brief | i McG
37    McGrawHill_V137                active
38    McGrawHill_V138                active
67    McGrawHill_USER_Vlan67         active
108   McGrawHill_USER_Vlan108        active
IND-HYR-GSD-COR-SW-01#
```

- Sateesh was not able to recognize the use of VLAN 108. Please check and confirm, which process or account is running on VLAN 108. Please get the description changes accordingly. If required, please involve Sateesh.
- MHE network diagram needs to be reviewed and changed accordingly. It was proved that the client oriented citrix traffic is passing through Zscaler tunnels configured at Pocharam business routers only. Please send the final network diagram for submission to PCI auditor at the earliest.

Looking forward for closure of these gaps or responses on clarifications within this week.

Regards, Sarthak

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-----Original Appointment-----
From: Jindal, Sarthak
Sent: Thursday, May 13, 2021 6:36 PM
To: Sonkusare, Pravin; Sharma, Gopal L; Agrawal, Gaurav A; Gandikota, Gopi; Tangutoori, Sateesh
Cc: Srivastava, Sandeep SS; M, Sirisha
Subject: PCI DSS Re-certification- Genpact MHE & AHOLD Hyderabad (RITP) account - Network Audit
When: Tuesday, May 18, 2021 3:00 PM-4:00 PM (UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi.
Where: https://genpact.zoom.us/j/8826020022

Hello Pravin,

As discussed, we will have this discussion from 3-4 PM on Tuesday. Looking forward for participance from NMG GRC team.

@Tangutoori, Sateesh & @Gandikota, Gopi > Looking forward for your mandatory participation.

Agenda – Determine scope of the audit i.e. vlan for both accounts and access rule for traffic flow towards customer environment for MHE.

Regards, Sarthak

 Sarthak Jindal, Information Security ⏐ Plot 5&6, Sector-135, Stellar, Noida, Uttar Pradesh, India 201301 ⏐ M: +91 882-602-0022 ⏐ 🔗 🐦 📷
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From: Sonkusare, Pravin <Pravin.Sonkusare@genpact.com>
Sent: Thursday, May 13, 2021 6:10 PM
To: Jindal, Sarthak <Sarthak.Jindal@genpact.com>; Sharma, Gopal L <Gopal.Sharma6@genpact.com>; Agrawal, Gaurav A <Gaurav.Agrawal2@genpact.com>
Cc: Srivastava, Sandeep SS <Sandeep.Srivastava2@genpact.com>; M, Sirisha <sirisha.m@genpact.com>; Gandikota, Gopi <gopi.gandikota@genpact.com>; Tangutoori, Sateesh <tangutoori.sateesh@genpact.com>
Subject: RE: PCI DSS Re-certification- Genpact MHE & AHOLD Hyderabad (RITP) account - Network Audit

Hi Sarthak,

GRC team is ready for Tuesday (18th May) at 1400-1500 however the scope will be for VLANs and access rules at firewall since routing part is already completed.

Thanks & Regards ,
Pravin Sonkusare
Cell : +91-8329-824-272

Planned Leave : NA | Holiday : NA

From: Jindal, Sarthak <Sarthak.Jindal@genpact.com>
Sent: Thursday, May 13, 2021 3:31 PM
To: Sonkusare, Pravin <Pravin.Sonkusare@genpact.com>; Sharma, Gopal L <Gopal.Sharma6@genpact.com>; Agrawal, Gaurav A <Gaurav.Agrawal2@genpact.com>; Gandikota, Gopi <gopi.gandikota@genpact.com>; Tangutoori, Sateesh <tangutoori.sateesh@genpact.com>
Cc: Srivastava, Sandeep SS <Sandeep.Srivastava2@genpact.com>; M, Sirisha <sirisha.m@genpact.com>
Subject: RE: PCI DSS Re-certification- Genpact MHE & AHOLD Hyderabad (RITP) account - Network Audit

Hello Pravin,

Please suggest two suitable timeslot for discussion with external PCI auditor on some of the network related points which remain unanswered even after discussion with business operations of MHE & AHOLD.

I will request PCI auditor to confirm one such slot as per his availability and request account ETO to join the call and conclude the scope of audit (VLANs and access rules at firewall).

@Tangutoori, Sateesh> FYI on MHE audit.
@Gandikota, Gopi> FYI on AHOLD audit.

Regards, Sarthak

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-----Original Appointment-----
From: Jindal, Sarthak
Sent: Monday, May 10, 2021 12:20 PM
To: Jindal, Sarthak; Sonkusare, Pravin; Sharma, Gopal L; Agrawal, Gaurav A

Cc: Srivastava, Sandeep SS; M, Sirisha
Subject: PCI DSS Re-certification- Genpact MHE & AHOLD Hyderabad (RITP) account - Network Audit
When: Wednesday, May 12, 2021 2:00 PM-4:00 PM (UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi.
Where: https://genpact.zoom.us/j/8826020022

Thank you so much Pravin for confirming the availability of the team. Let's get this completed on Wednesday.

Hello All,

Sending a meeting invite to block your calendar for network related configuration review of MHE & AHOLD Hyderabad accounts. Please feel free to extend, in case of any other participant needed to join this call.

When : Wed 12-May-21 2:00 PM- 4:00 PM IST
Where : https://genpact.zoom.us/j/8826020022;
Agenda : MHE & AHOLD – Network Audit

Regards, Sarthak

C genpact **Sarthak Jindal,** Information Security | Plot 5&6, Sector-135, Stellar, Noida, Uttar Pradesh, India 201301 | M: +91 882-602-0022 | in ⬤ ⬤
_____
From: Sonkusare, Pravin <Pravin.Sonkusare@genpact.com>
Sent: Monday, May 10, 2021 12:05 PM
To: Jindal, Sarthak <Sarthak.Jindal@genpact.com>
Cc: Srivastava, Sandeep SS <Sandeep.Srivastava2@genpact.com>; M, Sirisha <sirisha.m@genpact.com>; Sharma, Gopal L <Gopal.Sharma6@genpact.com>; Agrawal, Gaurav A <Gaurav.Agrawal2@genpact.com>
Subject: RE: PCI DSS Re-certification- Genpact MHE & AHOLD Hyderabad (RITP) account - Network Audit

Hi Sarthak,

Team is ready , pls block calendar for 1400-1600.

Thanks & Regards ,
Pravin Sonkusare
Cell : +91-8329-824-272

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Planned Leave : NA | Holiday : NA

From: Sonkusare, Pravin
Sent: Monday, May 10, 2021 9:58 AM
To: Jindal, Sarthak <Sarthak.Jindal@genpact.com>; Sharma, Gopal L <Gopal.Sharma6@genpact.com>; Agrawal, Gaurav A <Gaurav.Agrawal2@genpact.com>
Cc: Srivastava, Sandeep SS <Sandeep.Srivastava2@genpact.com>
Subject: RE: PCI DSS Re-certification- Genpact MHE & AHOLD Hyderabad account - Network Audit

Hi Sarthak,

Thanks for notification , will check with NMG-GRC & confirm,

Thanks & Regards ,
Pravin Sonkusare
Cell : +91-8329-824-272

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Transformation
Happens Here

Planned Leave : NA | Holiday : NA

From: Jindal, Sarthak <Sarthak.Jindal@genpact.com>
Sent: Saturday, May 8, 2021 1:06 PM
To: Sonkusare, Pravin <Pravin.Sonkusare@genpact.com>; Sharma, Gopal L <Gopal.Sharma6@genpact.com>; Agrawal, Gaurav A <Gaurav.Agrawal2@genpact.com>
Cc: Srivastava, Sandeep SS <Sandeep.Srivastava2@genpact.com>
Subject: PCI DSS Re-certification- Genpact MHE & AHOLD Hyderabad account - Network Audit

Hello Pravin / Gopal / Gaurav,

As you are aware, PCI DSS certification for Genpact MHE & AHOLD Hyderabad account is due next month.

PCI auditor has confirmed his availability for **Wednesday i.e. 12th May'2021**. Please let me know the best suitable 2 hr. timeslot for network audit along with the participants required to join from NMG. I will send the meeting invite and block your calendar accordingly.

Regards, Sarthak

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