


STDD | OPS | CORP IT | SNMP/Syslog/Netflow rel...



Change Request

CRQ000000103852

Risk Level 3

Medium


Class Standard


Yes

Updated May 18, 2021 7:16 PM

Rejected

Target date is Mar 9, 2021 6:00 PM

 918447125389

 deepu.kumar@genpa...

Requested For

Deepu Kumar

180- Technology

Affected Service	Change	Operational
Product	Reason	Category
Solarwinds	Addition	Change On Core Layer >
Services		Configuration >
Multiple Services		Create/Delete/Modify
Business		IP Accounting
Business Not Found		config / Net Flow
Provide Business Name		Product Category
CORPIT		None Set
Location as per CMDB		
.....		
.....		

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Description

Business Justification / RFC

1. Provide a detailed description of the change

Ans: Needs to enable netflow on on BUS-RT and INT-RT

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Additional Approvals

2. Please provide the below approver details (if applicable)

a) Workflow Application -NA

b) Database Application -NA

c) ETO -NA as it is internal

d) InfoSec -NA

e) Capacity Management -NA

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Responsibility Plan

3. Who is responsible for each activity? (Name, phone and e-mail)

a) Schedule -Deepu (Tools Team)

b) Communication -Deepu

c) Unit Tester-Gaurav Sinha

d) UAT Tester -NA

e) Implementation -Dhram Dev

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Rollback

4. Who should be informed if the change fails and back-out has to be initiated?

Ans: Change I3

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Total Time Spent (min)

0

Time Spent (min)

0

Location

India > Gurgaon > Gurgaon 22 B IN -
Office

Impacted Areas

Genpact India Pvt Ltd > India > Gurgaon > North Colo

Genpact India Pvt Ltd > India > Gurgaon > Gurgaon-DLF Cybercity Building 5

Genpact India Pvt Ltd > India > Hyderabad > Hyderabad Gachibowli SEZ 2 - Office

Genpact India Pvt Ltd > India > Noida > India, Noida

Genpact India Pvt Ltd > China > Foshan > Foshan - China Office

Genpact India Pvt Ltd > Guatemala > Guatemala > Guatemala Zona 12 GUT - Office

Genpact India Pvt Ltd > Brazil > Sao Paulo > Uberlandia Brazil - Office

Genpact India Pvt Ltd > United States > Danville > Danville IL US - Office

Genpact India Pvt Ltd > Mexico > Juarez > Cd. Juarez MX - Office

Genpact India Pvt Ltd > United States > Wilkes-Barre > Wilkes Barre PA US - Office

Genpact India Pvt Ltd > Romania > Bucuresti > Bucharest RO - Office

Genpact India Pvt Ltd > India > Hyderabad > Hyderabad Uppal IN - Office

Genpact India Pvt Ltd > India > Kolkata > Kolkata DLF IT Park IN - Office

Genpact India Pvt Ltd > India > Gurgaon > Gurgaon 22 B IN - Office

Genpact India Pvt Ltd > Philippines > Manila > Philippines, Manila

Genpact India Pvt Ltd > Philippines > Muntinlupa > Northgate Cyberzone 5132 Building PH
- Office

Genpact India Pvt Ltd > United States > Cincinnati > Cincinnati OH US

Genpact India Pvt Ltd > United States > Dallas > Genpact Dallas

1. Does the change require downtime/outage for affected site/service/system/?

NO

2. Will this change lead to a CI Update in CMDB?Ex. Hostname/IP/Location change

NO

3. Are tasks required for other teams? Ex. Suppress alarm, restart service.

NO

4. Should this activity require update in IT solution design document (HLD)?

NO

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Change Coordinator
Shefali Verma

Coordinator Group
Change Data L2

Change Manager
Nidhi Bansal

Manager Support Group
IT Infra Change Manager

Scheduled Dates
Mar 9, 2021 11:00 AM - Mar 9, 2021 6:00 PM

Actual Dates
Mar 9, 2021 11:00 AM - Mar 9, 2021 6:00 PM

Target Date
None

Risk Level 3

Show risk questions and responses ▾

Business Justification

Text + Document

Change Assessment


Text + Document

Install Plan

Text + Document


Configuration Items (82)

Changes:

 Computer System
IND-DLF-GSD-INT-RT-03.genpact.com


Status: Deployed

Manufacturer: Cisco Systems
Model: N/A

 Computer System
IND-DLF-SYF-BUS-RT-01.Genpact.com


Status: Deployed

Manufacturer: Cisco Systems
Model: N/A

 Computer System
IND-DLF-SYF-BUS-RT-02.Genpact.com

Status: Deployed

Manufacturer: Cisco Systems
Model: N/A

 Computer System
IND-HAF-GSD-BUS-RT-01.Genpact.com

Status: Delete

Manufacturer: Cisco Systems
Model: N/A

https://genpact-smartit.onbmc.com/smartit/app/#/change/IDGAEDGIBRUEYAQP937OQOKRN23Z9R










5/7

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Related Items (0)

You have not related any item yet

Activity

	Status Marked: "Rejected" by System Generated May 18, 2021 7:16 PM
	Raquel Lou Tiangco rejected the change request with rationale: Risk Question 4 is answered Yes; rollback/backout plan has to be attached. Show approvers May 18, 2021 7:16 PM
	Prashant Raj approved the change request with rationale: Show approvers Mar 20, 2021 7:39 PM
	Status Marked: "Completed" by Shefali Verma With Reason: "Final Review Required" Mar 11, 2021 11:47 AM
	Status Marked: "Implementation In Progress" by Shefali Verma Mar 11, 2021 11:46 AM
	Status Marked: "Planning In Progress" by System Generated Mar 6, 2021 2:04 PM
	Prashant Raj approved the change request with rationale: Show approvers Mar 6, 2021 2:04 PM
	Status Marked: "Request For Change" by Shefali Verma Mar 6, 2021 2:02 PM
	Shefali Verma added a note Status Transition: Draft > Request For Change > Planning In Progress > Implementation In Progress > Completed > Closed



Mar 6, 2021 1:56 PM



New CRQ000000103852 by Shefali Verma

Mar 6, 2021 1:56 PM