NMGD | OPS | CORP IT | Power supply Alert fo...

£0

CRQ000000118597

Risk Level 2

Critical

Class Emergency

Yes

Change

Request

Updated Sep 3, 2021 4:09 PM

Closed Successful Target date is Sep 2, 2021 11:59 PM

**** 919063834317

■ naveen.kumar1@genpa...

Requested For

Naveen Kumar

232- RGFTE Production

Affected Service Change

Reason

Incident Prevent Operational Category

Change Infra

Product Category None Set

14/21, 11:57 AM	https://genpact-smartit.onbmc.com/smartit/app/#/change/IDGCE0ZTJ3U9TAQYTBR1QXUEJJVJDL
Description	
Impact Assessm	ent/Risk Analysis
1. Please provide	e a detailed description of the change
Answer: Power s @Noida	upply Alert for device IND-NOI-GSD-COR-SW-01.Genpact.com
-	+++ ge lead to a Cl Update? If yes, then please create a task for Configuration Management) within the change request
Answer: NO	
=========	
Temporary CR Ju	stification
share the docum	n/approach approved by the Customer & InfoSec team? Please nentation applicable only for temporary changes where an is rolled out to meet timelines
Answer: No	
========	
Total Time Spent 0	(min)
Time Spent (min) 0	
Location	
India > Noida > Noida	India,

Impacted Areas

Genpact India Pvt Ltd > India > Noida > India, Noida

Change Coordinator Change Manager
Naveen Kumar Nidhi Bansal

Coordinator Group Manager Support Group

Change Data L2 IT Infra Change

Manager

Scheduled Dates Sep 2, 2021 10:00 AM - Sep 2, 2021

Sep 2, 2021 10:00 AM - Sep 2, 2021 11:59 PM Sep 2, 2021 10:00 AM - Sep 2, 2021 11:00 AM

Actual Dates

Target Date **None**

Risk Level 2

Show risk questions and responses >

Business Justification

Text + Document

Change Assessment

Text + Document

Install Plan

Text + Document

Configuration Items (1)

Changes:



Computer System Status: Deployed IND-NOI-GSD-COR-SW-01.Genpact.com

Manufacturer: Cisco Systems

Model: N/A

Related Items (0)

You have not related any item yet

Activity

£0	Status Marked: "Closed" by Praneeth N With Reason: "Successful" Sep 3, 2021 4:09 PM
£0	Status Marked: "Completed" by System Generated With Reason: "Final Review Complete" Sep 3, 2021 4:08 PM
•	Praneeth N approved the change request with rationale: Show approvers Sep 3, 2021 4:08 PM
•	Mohit S Rawat approved the change request with rationale: Show approvers Sep 3, 2021 2:15 PM
£0	Status Marked: "Completed" by Roopa Sri Reddy Erigela With Reason: "Final Review Required" Sep 2, 2021 8:19 PM
60	Status Marked: "Implementation In Progress" by Roopa Sri Reddy Erigela Sep 2, 2021 8:15 PM
¢0	Status Marked: "Scheduled" by System Generated Sep 2, 2021 8:07 PM
¢0	Status Marked: "Scheduled For Approval" by System Generated Sep 2, 2021 8:07 PM
¢0	Status Marked: "Scheduled For Review" by Roopa Sri Reddy Erigela Sep 2, 2021 8:07 PM
£0	Status Marked: "Planning In Progress" by System Generated Sep 2, 2021 6:42 PM
•	Sravankumar Gandam approved the change request with rationale: Approved Show approvers Sep 2, 2021 6:42 PM
	Naveen Kumar added a note Unable to realte the INC_INC0022572 Sep 2, 2021 5:39 PM
£0	Status Marked: "Request For Change" by System Generated Sep 2, 2021 5:37 PM
£0 2	Status Marked: "Request For Authorization" by Naveen Kumar

Sep 2, 2021 5:37 PM



Naveen Kumar added a note



Status Transition: Draft > Request For Authorization > Request For Change > Planning In Progress > Scheduled For Review > Scheduled For Approval > Scheduled > Implementation In Progress > Completed > Closed

Sep 2, 2021 5:32 PM



New CRQ00000118597 by Naveen Kumar

Sep 2, 2021 5:32 PM