CORP-IT | SMG-Wintel | Need to configure PD...

Change Request CRQ000000080050	Risk Level 3	Low	Class Normal	**Not Applicable**

Updated Jun 11, 2020 8:08 AM

Closed Successful

Target date is Jun 7, 2020 11:59 PM

📞   ###

✉   arvind.kumar11@genpa...

Requested For

Arvind Kumar

180- Technology

Affected Service

Change Reason
Addition

Operational Category
Change Infra

Product Category
Service > Infrastructure > Domain > INDCORP

Description

Business Justification / RFC

1. Provide a detailed description of the change

Ans: CORP-IT | SMG-Wintel | Need to configure PDNS forwarding on All INDCORP and MEXCORP DNS servers. Server list attached.

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Additional Approvals

2. Please provide the below approver details (if applicable)
a) Workflow Application –N/A
b) Database Application –N/A
c) ETO – N/A
d) InfoSec – N/A
e) Capacity Management – N/A

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Responsibility Plan

3. Who is responsible for each activity? (Name, phone and e-mail)

a) Schedule – Arvind Kumar
b) Communication - GenpactWintelL3SupportTeam@genpact.com
c) Unit Tester- Arvind Kumar
d) UAT Tester - Ankit Yadav
e) Implementation – Arvind Kumar
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Rollback

4. Who should be informed if the change fails and back-out has to be initiated?

Ans: Change Manager, Change coordinator and DS SME
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Infosec Approval Required?
No

Total Time Spent (min)
0

Time Spent (min)
0

Location
  **India > Gurgaon > Gurgaon Phase V IN -
  Office**

Impacted Areas

  Genpact India Pvt Ltd > India > Gurgaon > Gurgaon Phase V IN - Office

1. Does the change require downtime/outage for affected site/service/system/?
NO

2. Will this change lead to a CI Update in CMDB?Ex. Hostname/IP/Location change
NO

3. Are tasks required for other teams? Ex. Suppress alarm, restart service.
NO

4. Should this activity require update in IT solution design document (HLD)?
NO

Show More ▾

Change Coordinator **Praman Deep Singh**	Change Manager **Shyam Krishnan**
Coordinator Group **Compute Wintel L3**	Manager Support Group **IT Infra Change Manager**

Scheduled Dates	Actual Dates	Target
Jun 6, 2020 9:00 AM - Jun 7, 2020 11:59 PM	Jun 6, 2020 9:00 AM - Jun 7, 2020 11:59 PM	Date **None**

  Risk Level 3

Show risk questions and responses ⌄

Change Assessment Text + Document	**Test Plan** Text + Document

Configuration Items (161)

Related to:

	Network 58.2.40.218	Status: Deployed	Manufacturer: N/A Model: N/A
	Network 58.2.40.246	Status: Deployed	Manufacturer: N/A Model: N/A
	Network 58.2.64.141	Status: Deployed	Manufacturer: N/A Model: N/A
	Computer System gcpwausyd2adc01.ind.corp.ad	Status: Deployed	Manufacturer: Microsoft Corporation Model: N/A

Show more

Related Items (0)

You have not related any item yet

Activity

	Status Marked: "Closed" by Shyam Krishnan With Reason: "Successful" Jun 11, 2020 8:08 AM
	Status Marked: "Completed" by System Generated With Reason: "Final Review Complete" Jun 11, 2020 8:06 AM
	Shyam Krishnan approved the change request with rationale: Show approvers Jun 11, 2020 8:06 AM
	Praneeth N approved the change request with rationale: Good to Approve from PIR Show approvers Jun 9, 2020 2:33 PM

✓ Shashwat Srivastava approved the change request with rationale:
Show approvers
Jun 8, 2020 3:10 PM

⟳ Status Marked: "Completed" by Arvind Kumar With Reason: "Final Review Required"
Jun 7, 2020 10:47 PM

👤 Arvind Kumar added a note
Confirmation mail attached.
Jun 7, 2020 10:46 PM

👤 Arvind Kumar added a note
Required PDNS configuration has been completed successfully.
Jun 7, 2020 7:34 PM

⟳ Status Marked: "Implementation In Progress" by Arvind Kumar With Reason: "In Verification"
Jun 7, 2020 7:34 PM

⟳ Status Marked: "Scheduled" by System Generated
Jun 5, 2020 8:22 PM

✓ Shyam Krishnan approved the change request with rationale:
Show approvers
Jun 5, 2020 8:21 PM

⟳ Status Marked: "Scheduled For Approval" by System Generated
Jun 5, 2020 10:08 AM

⟳ Status Marked: "Scheduled For Review" by Rakesh K Dangi
Jun 5, 2020 10:07 AM

⟳ Status Marked: "Planning In Progress" by System Generated
Jun 4, 2020 7:20 PM

✓ Shashwat Srivastava approved the change request with rationale:
Show approvers
Jun 4, 2020 7:18 PM

⟳ Status Marked: "Request For Change" by System Generated
Jun 4, 2020 4:36 PM

✓ Praneeth N approved the change request with rationale:
Show approvers
Jun 4, 2020 4:36 PM

⟳ Status Marked: "Request For Authorization" by Praman Deep Singh
Jun 4, 2020 4:12 PM

Status Marked: "Rejected" by System Generated

Jun 4, 2020 3:51 PM

Praneeth N rejected the change request with rationale: Scheduled dates are missing + Risk Q2 has to be Yes + All CI's has to be related

Show approvers

Jun 4, 2020 3:51 PM