# CorpIT||SMG-WINTEL||Need to install MS pat...

**Change Request**

CRQ000000080043　　　Risk Level 4　　　Low　　　Class Normal　　　Not Applicable

Updated Jun 28, 2020 6:54 PM

Closed Successful

Target date is Jun 7, 2020 6:00 PM

📞 **8287726534**

✉ **manoj.negi3@genpa...**

Requested For

## Manoj Negi
**180- Technology**

Affected Service

Change Reason
**Patching**

Operational Category
**Change Infra**

Product Category
**Service > Infrastructure > Domain > INDCORP**

Description

**Business Justification / RFC**

**1. Provide a detailed description of the change**

**Ans: CorpIT||SMG-WINTEL||Need to install MS patches on Wintel dependent Servers**

**=============================================================
====**

**Additional Approvals**

**2. Please provide the below approver details (if applicable)**
**a) Workflow Application – Na**
**b) Database Application – Na**
**c) ETO – Na**
**d) InfoSec – Na**
**e) Capacity Management – Na**

**=============================================================
====**
**Responsibility Plan**

**3. Who is responsible for each activity? (Name, phone and e-mail)**
**a) Schedule – Manoj Negi**

**b) Communication - Swarna Athale**
**c) Unit Tester-Shanaha Anjum**
**d) UAT Tester - Satya Mohanty**
**e) Implementation – Manoj Negi**
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**Rollback**

**4. Who should be informed if the change fails and back-out has to be initiated?**

**Ans: Wintel SME, Change Manager**

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Change Request is multi-domain?
**No**

Infosec Approval Required?
**No**

Total Time Spent (min)
**0**

Time Spent (min)
**0**

Location
**India > Gurgaon > Gurgaon Phase V IN -
Office**

Impacted Areas

Genpact India Pvt Ltd > India > Gurgaon > Gurgaon Phase V IN - Office

Genpact India Pvt Ltd > Australia > Parkville VIC > Melbourne

Genpact India Pvt Ltd > China > Dalian > Dalian

Genpact India Pvt Ltd > India > Noida > Noida Stellar IN - Office

Genpact India Pvt Ltd > India > Hyderabad > Hyderabad Uppal IN - Office

Genpact India Pvt Ltd > Malaysia > Kuala Lumpur > Sunway Geo Tower Selangor MY - Office

Genpact India Pvt Ltd > Malaysia > Petaling Jaya > Malaysia

Genpact India Pvt Ltd > China > Foshan > Foshan - China Office

Genpact India Pvt Ltd > Mexico > Juarez > 3301-EDM: Juarez

Genpact India Pvt Ltd > Philippines > Muntinlupa > Muntinlupa Phil

Genpact India Pvt Ltd > United States > Cincinnati > Cincinnati OH US

Genpact India Pvt Ltd > United States > Danville > Danville IL US - Office

Genpact India Pvt Ltd > Romania > Bucharest > Bucharest-6102

Genpact India Pvt Ltd > Mexico > Zapopan > Zapopan MX - Office

Genpact India Pvt Ltd > India > Gurgaon > Gurgaon 22 A IN - Office

1. Does the change require downtime/outage for affected site/service/system/?
**NO**

2. Will this change lead to a CI Update in CMDB?Ex. Hostname/IP/Location change
**NA**

3. Are tasks required for other teams? Ex. Suppress alarm, restart service.
**NO**

4. Should this activity require update in IT solution design document (HLD)?
**NO**

Show More ▾

Change Coordinator
**Manoj Negi**

Change Manager
**Shyam Krishnan**

Coordinator Group
**Compute Wintel L2**

Manager Support
Group
**IT Infra Change
Manager**

| Scheduled Dates | Actual Dates | Target |
|---|---|---|
| Jun 6, 2020 8:00 AM - Jun 7, 2020 6:00 PM | Jun 6, 2020 8:00 AM - Jun 7, 2020 6:00 PM | Date **None** |

**Risk Level 4**

Show risk questions and responses ⌄

| **Change Assessment** 1 | **Change Assessment** 2 |
|---|---|
| Text + Document | Text + Document |

| **Change Assessment** 3 | **Test Plan** |
|---|---|
| Text + Document | Text + Document |

**Tasks (3)**

⚙ **Task Flow**

| 1 | 📋 | TAS000000198873: CRQ000000080043\|\|SMG... CRQ000000080043\|\|SMG-Wintel\|\|Need to Do Pa | Closed<br><br>Assignee<br>Md. Khaleeluddin |
|---|---|---|---|
| 1 | 📋 | TAS000000199135: CRQ000000080043\|\|SMG... CRQ000000080043\|\|SMG-Wintel\|\|Need to Do Pa | Closed<br><br>Assignee<br>Sandesh Peddigari |
| | 📋 | TAS000000199222: Ignore alert during patching | Closed |

| 1 | Ignore alert during patching | Assignee<br>Ravi Piplani |
|---|---|---|

## Configuration Items (100)

**Changes:**

| | Computer System<br>gcpwincmb1adc03.ind.corp.ad | Status: Deployed | Manufacturer: Microsoft Corporation<br>Model: N/A |
|---|---|---|---|
| | Computer System<br>gcpwincmb1adc04.ind.corp.ad | Status: Deployed | Manufacturer: Microsoft Corporation<br>Model: N/A |
| | Computer System<br>gcpwinhyd2adrap.ind.corp.ad | Status: Deployed | Manufacturer: VMware, Inc.<br>Model: N/A |
| | Computer System<br>gcpwinhyd2dhcp2.ind.corp.ad | Status: Deployed | Manufacturer: Microsoft Corporation<br>Model: N/A |

Show more

## Related Items (0)

You have not related any item yet

## Activity

Status Marked: "Closed" by Shyam Krishnan With Reason: "Successful"
Jun 28, 2020 6:54 PM

Status Marked: "Completed" by System Generated With Reason: "Final Review Complete"
Jun 28, 2020 6:52 PM

Shyam Krishnan approved the change request with rationale:
Show approvers
Jun 28, 2020 6:52 PM

Praneeth N approved the change request with rationale: Good to Approve from PIR
Show approvers
Jun 27, 2020 11:35 AM

Shashwat Srivastava approved the change request with rationale:
Show approvers
Jun 11, 2020 9:45 PM

Status Marked: "Completed" by Manoj Negi With Reason: "Final Review Required"
Jun 9, 2020 11:19 PM

Manoj Negi added a note

hi Praneeth,

dates are corrected
Jun 9, 2020 11:19 PM

Praneeth N rejected the change request with rationale: Actual dates has to be corrected
Show approvers
Jun 9, 2020 2:43 PM

Status Marked: "Rejected" by System Generated
Jun 9, 2020 2:43 PM

Shashwat Srivastava approved the change request with rationale:
Show approvers
Jun 8, 2020 3:10 PM

Status Marked: "Completed" by Sandesh Peddigari With Reason: "Final Review Required"
Jun 8, 2020 12:49 PM

Task TAS000000199135 marked "Closed" by Sandesh Peddigari With Reason: "Success"
Jun 8, 2020 12:49 PM

Task TAS000000198873 marked "Closed" by Md. Khaleeluddin With Reason: "Success"
Jun 7, 2020 9:30 PM

Task TAS000000198873 marked "Work in Progress" by Md. Khaleeluddin
Jun 7, 2020 9:28 PM

Task TAS000000199222 marked "Closed" by Ravi Piplani With Reason: "Success"
Jun 7, 2020 5:47 AM

Task TAS000000199222 marked "Pending" by Mahesh Sanga With Reason: "Assignment"
Jun 5, 2020 9:25 PM

Task TAS000000199222 marked "Work in Progress" by Mahesh Sanga
Jun 5, 2020 9:24 PM

Status Marked: "Implementation In Progress" by Mahesh Sanga
Jun 5, 2020 9:24 PM

Task TAS000000198873 marked "Assigned" by System Generated
Jun 5, 2020 8:15 PM

Task TAS000000199135 marked "Assigned" by System Generated
Jun 5, 2020 8:15 PM