



## AMRUTHA PRASAD A R

### OBJECTIVE:

BUILD A LONG TERM CAREER IN A CONDUCTIVE AND PROGRESSIVE ORGANIZATIONAL ENVIRONMENT WHICH PROVIDES WIDER EXPOSURE.

### SKILLS AND ABILITIES:

Active listener, Quick Learner, Time management, Perfectionist, Hard working, Smart working.

### VITALS:

Address - #621, Sri Annapoorneshwari nilaya, 1<sup>st</sup> cross, Shankaripuram. Hassan- 573201.

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DOB – 10/01/2001

### HOBBIES AND INTERESTS:

- TRAINED CLASSICAL DANCER – BHARATANATYAM
- TRAINED CLASSICAL SINGER – CARNATIC MUSIC
- PLAY BADMINTON

## EXPERIENCE

### IT TRAINEE

#### KENNAMETAL SHARED SERVICES, PVT LIMITED

### IT SUPPORT ENGINEER – GSO & DATA CENTER OPERATIONS

- I have one year of experience, working in the company, where I have worked as an IT Support Engineer in GSO and Data Center Operations.
- I have gained the skills in Service now management, VPN, Riverbed Technology, Cisco Prime, Microsoft Azure / Sentinel and many more.
- Reviewed system and network performance to make proactive adjustments based on established IT policies.
- Maintained current software licenses and patched applications to stay up-to-date with the latest features.
- Collaborated with other fellow colleagues, on projects to meet requirements and demonstrate skill development.
- Installed and configured software and hardware.
- Responded to customer inquiries and provided technical assistance over phone and in-person.
- Maintained servers and systems to keep networks fully operational during peak periods.
- Monitored system performance to identify potential issues.
- Researched and identified solutions to technical issues.
- Diagnosed and troubleshoot hardware, software and network issues.

## EDUCATION

**SSLC** : SRI CKS GIRL'S HIGH SCHOOL, HASSAN (2016) – 95%

**PUC** : MASTER'S PU COLLEGE, HASSAN (2018) – 85%

**DEGREE** : MALNAD COLLEGE OF ENGINEERING , HASSAN (2018 – 2022) – 7.65 (CGPA)

Branch – Electronics and Communications.

## CERTIFICATIONS

- Business Analytics and Text Mining Modelling using Python completion certificate NPTEL, (Sep-Nov 2020)
- Development of Sociology in India completion certificate NPTEL, (Jan-Feb 2021)
- Computer Networking – UDEMY
- Microsoft Azure - Beginner's Guide + AZ-900 - 2022 - UDEMY
- IT Stage Gate Process

## INTERNSHIP

Organization: Pragmatic EMBD Solutions (Bangalore)

Topic: Machine Learning

Project: Customer segmentation at shops.

Duration: 26<sup>th</sup> July 2021 to 26<sup>th</sup> August 2021  
(1 MONTH)

## TECHNICAL SKILLS

### **Programming Languages:**

C/C++ Programming, Basics of Python, HTML/XHTML, Data Structures and Algorithms using C, Basics of Machine Learning.

**Software tools:** Microsoft Office, PPT, Excel, MATLAB – Programming Lab.

**Operating system:** Windows