

# Neel Patel

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## EDUCATION

**Cyber Security | 2024**  
**Canadore college**  
North Bay, Ontario

**Computer Engineering**  
**| 2018-2022**  
Gujarat Technological  
University Surat, Gujarat

## Expertise

- Communication
- Problem Solving
- Leadership
- Time Management
- Decision Making
- Creativity
- Analytical
- Research
- Team Oriented
- Negotiation
- Public Speaking

## Extracurricular Activities

- Volunteer
- Social worker

## CAREER OBJECTIVE

Recent IT graduate, possessing strong problem-solving abilities, eager to apply knowledge of hardware and software troubleshooting, Network management and seeking entry level position of IT-support to enhance my technical skills and contribute to the success of the organization.

## Technical Skills

**Networking:** TCP/IP, DNS, DHCP, LAN/WAN, Network Troubleshooting,

**Hardware:** Routers, Switches, Firewalls, Switches.

**Operating system:** Windows, Linux

**Tools:** Wireshark, cisco packet tracer.

## Work Experience

### Cashier, Walmart

Currently working

Huntsville, Ontario

- Managed customer inquiries, Complaints and request in a professional manner, accurately balanced cash drawers and reconciled discrepancies.
- Accomplish daily administrative tasks such as entering data. and reconciling reports.
- Managed inventory and directed support staff to assist customers who asked for specific grocery items.

### Front-end Internship, skyllect pvt ltd

#### Surat, India

January2022 - May 2022

- Focus on JavaScript, creating API, Assist in the development of the new features and functionality for web applications.
- Store user data in local server, managing website.
- Development and maintain responsive webpage using HTML, CSS and JavaScript
- Implemented visual elements to enhance user experience.