

Rohit Singh

rohitsingh270701@gmail.com • [919328666909](https://www.linkedin.com/in/rohitsingh270701) • [LinkedIn](#) • [GitHub](#) • [Hacker Rank](#) • [YouTube](#)

EDUCATION

PARUL UNIVERSITY

BTech Computer Science and Engineering *Grade 8.8 CGPA*

Vadodara Gujarat

2019-2023

KENDRIYA VIDYALAYA AFS HAKIMPET

High School : Science *10th: 10 CGPA 12th: 89%*

Telangana, India

2007-2019

PROFESSIONAL EXPERIENCE

INFORMATICA BUSINESS SOLUTION

Global Customer Support Engineer

Bengaluru, India

10, 2022-Present

- Assisting customers in resolving their Technical issues and problems raised through GCS Tickets within specified timelines.
- Managing multiple stakeholder (RND, Product Management, CSM, Customer, JIRA team)
- Closed **50+** Cases with **4.5+/5** rating from customers, and officially published **10+** KB Articles
- Supporting Customer for their cloud data migration journey from PowerCenter to IDMC
- Developed numerous Python and Shell automations to streamline and enhance efficiency in reparative tasks.
- Worked with Informatica's REST API | Kibana for Data prod and non prod log analysis
- Utilized the Informatica RPA tool proficiently to automate repetitive tasks, showcasing efficiency in job execution.

Migration Cloud Engineer

- Jotun Project - Apprentice**
 - Successfully executed the migration of PowerCenter to IDMC, employing RPA and PC2C converter with a focus on thorough validation processes.
 - Successfully migrated over 100+ assets with precision and attention to detail.
 - Collaborated closely with the R&D team to address and implement feature requests effectively.
 - Additional:** Completed more than **20 Informatica courses** and earned certifications with **5+ Badges**.

QUICKTECH.IN

Intern iOS-Flutter development

Vadodara, India

06, 2022-09, 2022

- Acquired extensive knowledge in various Apple gadgets and technologies through dedicated learning and exploration.
- Attained proficiency in Swift programming language at the beginner's level and successfully developed iOS applications.
- Flutter development for iOS using Xcode software, showcasing skills in cross-platform app development.
- Officially certified by Apple as an Apple Teacher, demonstrating expertise in leveraging Apple technologies for effective teaching and learning experiences.

ADDITIONAL INFORMATION

- Program Management:** SDLC (Software Development Life Cycle), Jira, Waterfall Model.
- Technical Skills:** Cloud Data Management, PL/SQL (Procedural Language), Python Programming, Snowflake, Azure Synapse Connectors, Google Big Query, Amazon Redshift Connector, AWS Migration, Firebase Database, Cloud Data Quality, App Development, REST API, Postman API, C++.
- Certifications:** AWS Cloud Technical Essentials Certification, Cloud Data Integration Developer R41, CDQ Implementation Practitioner Certification 2023, CDI Modernisation Certification!
- Soft Skills:** Problem Solving, Creativity, Adaptability, Leadership, Communication, Time Management.

PUBLICATION

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ACHIEVEMENTS

WINNER - Vadodara Hackathon 3.0 2022 • 1st Runners Up Android Yatra • 2nd Runners Up Speechmaster 2.0