

HW 3.1 - CSE 464

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Bug Used: https://bz.apache.org/ooo/show_bug.cgi?id=123543

Apache OpenOffice (AOO) Bugzilla - Issue 123543
The font (Gujarati) in another language disappears randomly on reloading
Last modified: 2020-01-15 21:40:54 UTC

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Issue 123543 - The font (Gujarati) in another language disappears randomly on reloading

Status: UNCONFIRMED
Alias: None
Product: Writer
Component: viewing ([show other issues](#))
Version: 3.4.1
Hardware: All All
Importance: P3 Major ([vote](#))
Target Milestone: ---
Assignee: AOO issues mailing list
QA Contact:
URL:
Keywords: needhelp
Depends on:
Blocks:

Reported: 2013-10-24 09:41 UTC by Naureen
Modified: 2020-01-15 21:40 UTC ([History](#))
CC List: 4 users ([show](#))
See Also:
Issue Type: DEFECT
Latest Confirmation in: ---

Comment 1:

I was able to successfully replicate the described bug on a Windows 10 machine using OpenOffice 3.4.1 build. Upon reloading the document, the text written in Gujarati font vanished and was replaced by various forms of whitespace, aligning with the issue reported. - *Shubh Khandelwal, 10/21/2023*

Comment 2:

This bug represents a significant hurdle for users who are working with multilingual documents, particularly in the Gujarati language. It undermines the reliability of the software for such essential use cases, which could deter potential users or frustrate existing ones. - *Shubh Khandelwal, 10/21/2023*

Comment 3:

A more straightforward way to replicate this bug could be:

- Open a document in OpenOffice
- Type some text using the Gujarati font
- Save the document
- Reload it to observe if the text disappears or gets converted into whitespace.

- *Shubh Khandelwal, 10/21/2023*

Comment 4:

Conducting tests with a variety of fonts, across different operating systems, and on various OpenOffice builds could yield more insight into the scope and root cause of this bug. It might help in understanding if this is a widespread issue or confined to specific conditions. - *Shubh Khandelwal, 10/21/2023*

Comment 5:

Interestingly, the bug doesn't seem to replicate on OpenOffice 4.1.2 build on a Windows 10 64x machine. This observation suggests that the bug might be specific to older builds or certain configurations, which is a crucial insight for troubleshooting. - *Shubh Khandelwal, 10/21/2023*

Comment 6:

Acquiring the exact text or file used by the original reporter could be invaluable in understanding and replicating the bug more accurately. It might help in uncovering any specific triggers or conditions under which the bug manifests. - *Shubh Khandelwal, 10/21/2023*

Comment 7:

Until a permanent fix is deployed, a possible workaround could be copying the invisible text and pasting it into a new document. As mentioned by the original reporter, this action seems to make the text reappear, which could serve as a temporary solution for affected users - *Shubh Khandelwal, 10/21/2023*