Shivam Patel

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Summary

As an Ice Cream Shop Associate, I prepared beverages, operated the soft serve machine, scooped ice cream, and provided excellent customer service. I managed inventory and worked with my team to ensure efficient operations during busy periods.

As a Warehouse Packer, I packed orders, sorted incoming items, and managed inventory. I ensured accurate order fulfillment, maintained organization in the warehouse, and worked collaboratively with my team to meet productivity goals while adhering to safety protocols.

Experience

Ice Cream Server

Crèmerie Meetha • Montreal, Quebec

- Prepared and served a variety of beverages, including specialty drinks and milkshakes, ensuring consistent quality and customer satisfaction.
- Operated and maintained the soft serve machine to create perfect swirl ice creams, adhering to hygiene and safety standards.
- Scooped and served ice cream in various sizes and flavors, efficiently handling customer orders during peak hours.
- Managed inventory and restocked supplies, ensuring the availability of ingredients and materials during shifts.
- Maintained a clean and organized work area, including sanitizing equipment and work surfaces to meet health regulations.

Packager

Crown Meakins • Montreal, Quebec

- Packed customer orders with care, ensuring accurate item selection and secure packaging for shipment.
- Sorted and organized incoming items, categorizing them by type and destination to streamline warehouse operations.
- Conducted regular inventory checks, recording stock levels and reporting discrepancies to maintain accurate inventory records.
- Assisted in loading and unloading deliveries, ensuring items were correctly stored and organized in the warehouse.

Skills

Customer Service, Communication Skills, Hospitality, Beverage Preparation, Soft Serve Operation, Ice Cream Scooping, Inventory Management, Time Management, Picking and Packing Experience

Education

Bachelors In Computer Science

Conestoga College

- Currently completing courses in computer science, robotics, and statistics
- Major In Web Development
- Developed Web Based Projects based on HTML, CSS, JS, React, and Tailwind