

Sivakumar M

Email: sivakumar.sk415@gmail.com

Associate Consultant

Phone: 9677810922

LinkedIn: <https://www.linkedin.com/in/sivakumar-m-753081127/>

Highly skilled Associate Consultant with 9+ years of experience in React Native, Ionic Angular, Cordova, and full-stack JavaScript development, currently working at GlobalLogic (Hitachi Group) for the FIS banking client.

Proven expertise in designing scalable mobile applications, integrating third-party SDKs (Glia, Agora, Intercom), handling iOS/Android releases, managing CI/CD pipelines, leading teams, and delivering high-quality features under strict timelines.

Known for strong ownership, customer satisfaction, consistent delivery, and multiple appreciation awards

Skills

React Native, Ionic Framework, Apache Cordova, Angular, ReactJS, Nodejs, MongoDB

Work History

2025-05 - Present

Associate Consultant

GlobalLogic(Hitachi Group), Chennai, TN,

As a Associate Consultant at GlobalLogic (Hitachi Group), Chennai, TN, I actively participate in daily stand-up, sprint planning, and retrospective meetings, ensuring smooth communication with both the internal team and the FIS client. I develop and enhance live chat features using the Glia platform, including secure text, audio, and video communication for banking customers.

2024-07 - 2025-05

Team Lead

11 months

FSM Global, Chennai, TN

As a Team Lead at FSM Global, Chennai, TN, I scheduled and led team stand-up meetings, assigned tasks, and tracked progress. I ensured timely updates from the team, provided status reports, and submitted monthly reports to the manager. Additionally, I took on research and development (R&D) work, contributing to innovative solutions and continuous improvement.

2020-11 - 2024-07

Senior Software Engineer

3 years 7 months

Capestart, Nagercoil, TN

As a Software Engineer who started at Capestart, Nagercoil, TN, I analyzed application requirements, created high/low-level design documents, developed complex features, and ensured high-quality deliverables within the guidelines, policies, and norms of the company. Subsequently, I was promoted to the role of Senior Software Engineer in April 2024, where I continued to excel in these responsibilities while taking on additional leadership and technical challenges.

2019-04 - 2020-11	Software Engineer	1 year 8 months
	<i>Ducont India Systems Pvt Ltd, Chennai, TN</i>	
	Worked with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.	
2016-09 - 2019-03	Software Engineer	2 years 7 months
	<i>Primefocus Solution Pvt Ltd, Chennai, TN</i>	
	Worked with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance	

Education

2012-09 - 2016-05	B.E Computer Science - 6.7 CGPA
	<i>Vins Christian College of Engineering, Nagercoil, TN</i>
2011-06 - 2012-05	HSC - 67.58%
	<i>S.M.R.V.Hr.Sec.School, Nagercoil, TN</i>

Projects

Beacon United Live Chat & Platform Enablement (Banking)	May 2025 - Till Date
--	----------------------

Fidelity Information Services, LLC.

Description-

Beacon United is a secure, real-time customer support and engagement platform used by leading banking clients under FIS. The platform integrates advanced Glia Digital Customer Service (DCS) capabilities—including live chat, audio calls, video calls, co-browsing, and agent-assisted support—directly inside the mobile banking application. The project focuses on delivering seamless and reliable digital interactions between bank customers and support agents, with strict compliance to banking-grade security and performance standards. Along with live chat features, the project also includes Platform Enablement, supporting backend workflows, bug fixes, feature enhancements, release support, and continuous integration improvements.

Roles & Responsibilities -

- Participate in cross functional meetings to review Functional Requirements. Participating in DSU, Sprint Planning, Client Sync, and Retro meetings.
- Understand design and implement high quality code as per guidelines.
- Conduct code reviews and manage Git branches.
- Building advanced Glia live chat, audio, and video calling features for mobile banking apps.

- Integrated Glia with FIS customer applications, enabling real-time secure support communication.
- Analyzing and fixing iOS and Android build issues with deep debugging.
- Managing Bitrise CI/CD pipelines including Alpha/Beta build versioning.
- Maintaining Glia SDK versions in Artifactory and ensuring compatibility.
- Solving QA issues, performing stability checks, and end-to-end regression.
- Supporting Enablement platform bug fixes, feature development, and backend coordination.
- Ensuring seamless release delivery with continuous client collaboration.

Technology Used -

React Native, Ionic angular, Glia SDK, LogRocket and Bitrise Tool

MobileOSS (Telecommunications)

July 2024 - May 2025

Motorola Solutions Inc.

Description-

MobileOSS would provide Field Tech access to create, update, and resolve incidents and change requests directly from the field in line with the NOC. Service Desk and Field Team's process flows. Motorola provides security using Okta login authentication, and this app gets user location and automatically runs country-wise for Canada, the UK, and Australia. It offers automatic sync of offline data to online data, so it's more comfortable both offline and online. You can easily update the tickets and upload images, documents, and signatures against them. Its settings have more features; you can change date formats, languages, and notification alert sounds.

Roles & Responsibilities -

- Understand design and implement high quality code as per guidelines.
- Conduct code reviews and manage Git branches.
- Schedule a team standup, get updates from the team, discuss them with project managers, assign tasks to team members, and share the status report and monthly reports with the manager.
- Code delivery, Release management including building iOS App Store and TestFlight.
- Participate in cross functional meetings to review Functional Requirements.

Technology Used -

React Native

CultureHQ Mobile (Business)

Sep 2021 - July 2024

CultureHQ, Inc. (<https://www.culturehq.com/about>)

Description-

CultureHQ is a platform that creates an authentic view of a company's culture and people that is used externally to attract the best talent into the organization, and internally to help build better relationships. This application is developed on Android and iOS Platforms. It is available in Play Store and App Store

Roles & Responsibilities -

- Understand design and implement high quality code as per guidelines.
- Conduct code reviews and manage Git branches.
- Resolve escalated technical issues and defects/bugs during QA Testing.
- Code delivery, Release management including building iOS App Store and TestFlight.
- Participate in cross functional meetings to review Functional Requirements.

Technology Used -

React Native, Intercom, Linkedin Sharing Integration, Action Cable

Skoop (Lifestyle)

Apr 2021 - Sep 2021

Skoop, Inc.

Skoop is connecting community members with the best beauty and wellness services in New York City. This application is developed on iOS Platforms. It is available in App Store

Roles & Responsibilities -

- Implemented features in frontend using React Native Expo.
- Created APIs in backend for different business logics using Nodejs & mongodb & Hosted the APIs in Heroku.
- Resolve escalated technical issues and defects/bugs during QA Testing.
- Manage code delivery and releases, including iOS App Store and TestFlight.

Technology Used -

React Native Expo, Nodejs, mongodb, React Admin

Diem | Social Search (Social Networking)

Nov 2020 - Mar 2021

Diem Enterprises Inc.

Diem is a new social space for the women-centric communities we seek & create. We're constantly testing & deploying new features. Keep your eyes peeled, there's lots more to come

Roles & Responsibilities -

- Worked on complete rebuilding of the DIEM mobile app for android and IOS
- Developed RESTful APIs for DIEM's Node.js backend infrastructure.
- Understand design and implement high quality code as per guidelines.
- Addressed and resolved escalated technical issues, defects, and bugs identified during Quality Assurance (QA) testing phases

Technology Used -

React Native, Nodejs, GetStream.io, Agora SDK

Insight Direct USA

Insight FieldPower mobile application for field technicians. The Insight FieldPower mobile app offers a convenient way for field service technicians to remotely access site, equipment, jobs and task related information when performing field service activities. Technicians can update the status of work orders, enter service notes, capture documentation and record signatures while on-site. The app offers a fresh and intuitive user experience making it one of the best ways to manage your projects and jobs.

Roles & Responsibilities -

- Analyze product requirements, Understand design and implement high quality code as per guidelines.
- Implemented offline storage to retrieve technician and job details.
- Resolve defects/bugs during QA Testing Alpha Release Beta Release Post Release patches both independently and as part of the team.
- Code review and ensure the Code of conduct is followed in all areas.
- Release management including building APK and place it to Google Store, iOS App Store and hosted in IIS.

Technology Used -

Cordova with Onsen UI, Typescript, Angular 7, SQLite, HTML5, CSS3

Ducont India Systems Pvt Ltd

Cartexo not only gives you the convenience to sit back at home and get things delivered at your doorstep, but they also ensure that you are delivered the best quality products and services. At Cartexo, you will find a variety of items you usually buy and stock up on a regular basis at home, at very reasonable costs. From Grocery Items and Restaurant like many services, you can look for anything that you would use regularly at your home.

Roles & Responsibilities -

- Developed two applications for user and admin interfaces utilizing Ionic framework with Angular.
- Worked closely with the development team for troubleshooting issues reported by the clients and the internal users which includes feature enhancement requests and Bugs in the platform.
- Resolve defects/bugs during QA Testing Alpha Release Beta Release Post Release patches both independently and as part of the team.

Technology Used -

Ionic Framework 4 , Typescript, Angular 8, 2gis map

Urbille

Mar 2017 - Mar 2019

Appbeat Solutions & Primefocus Solution

Urbille Connects Neighbours! Urbille is a private network for neighbours to connect with each other and only those from the same community can join this network. It enables neighbours to get to know each other, not only on a virtual platform, but also in person. Urbille is free with limitless features and opportunities. At the touch of your fingertips, you can explore your neighbourhood, get the latest updates from around you and stay connected to your neighbours.

Roles & Responsibilities -

- Creating UI components for the application and seamlessly integrating them with APIs.
- Adapting and refining the application based on evolving requirements.
- Incorporating and configuring various plugins to enhance functionality.
- Managing code delivery and releases, including the compilation of APKs and submission to the Google Play Store and Apple App Store.

Technology Used -

Ionic Framework 3, Typescript, Angular 5, HTML5, SQLite, GoogleMap

NL Fisher

Sep 2016 - Mar 2017

NL Fisher Supervision & Engineering Ltd

NL Fisher's vision is to be the top provider of well construction, engineering and supervision service.

Roles & Responsibilities -

- Contributed as an IT Trainee, enhancing existing functionalities within the .NET MVC framework.
- Developed features and performed maintenance tasks for a Windows application integrated with MSSQL.
- Implemented Google Maps integration, including marker placement and validation of latitude and longitude coordinates for existing data points.
- Google Map and marker loaded into the imported well then the latitude and longitude check for already imported well.
- Enhanced the alignment and design aesthetics of reports for improved readability and presentation quality.

Technology Used -

C#, ASP.NET MVC, MSSQL

Personal Details -

Father's Name	-	P.Murugan
DOB	-	12-09-1994
Nationality	-	Indian
Address	-	373, Vellalar west street, Krishncoil, Nagercoil, Kanyakumari Dist, Tamil Nadu – 629001.