

Andrew Haddad is the CIO of AGL Energy, where he specializes in digital transformation and enterprise technology leadership. He is known for his empathetic, values-based leadership style and ability to build engaged teams while delivering customer-focused solutions. Andrew has held pivotal roles in major organizations such as Vodafone NZ, NBN Co, and Optus. At Vodafone NZ, he significantly improved operational performance, reducing critical outages and addressing technical debt, which directly enhanced customer experience. His leadership in agile transformation and cloud adoption has enabled organizations to become more responsive to changing technology landscapes.

Andrew holds a Bachelor of Engineering (Computer Systems Engineering - Honours) from RMIT University and a Diploma of Project Management from the Australian College of Project Management. He is also a certified SAFe Principle Consultant (SPC).

Passionate about delivering value through technology, Andrew is committed to driving financial success and improving revenue while maintaining a positive organizational culture. He is an advocate for continuous learning and development, and actively supports diversity and inclusion initiatives within the workplace.

Andrew joined AGL because the energy transition presents a significant challenge from a technology perspective, and as a proud father of two children, aged 8 and 10, Andrew understands the importance of getting this job done. To meet this challenge, Andrew emphasizes the importance of a robust technology strategy and the right team. Supported by this strategy, he envisions the team being recognized as a trusted technology partner, a key enabler of a future-fit enterprise, and one of the best places in Australia to work in tech.

Andrew is committed to supporting career development and ensuring that the team has the skills to thrive. He believes in creating an environment where innovation flourishes and technology capabilities meet future demands. As AGL embeds 'Tech at the Core,' Andrew invites everyone to stay curious, bring a positive attitude to their work, and strive to be trusted advisors by understanding the business functions they support and living AGL's values every day.