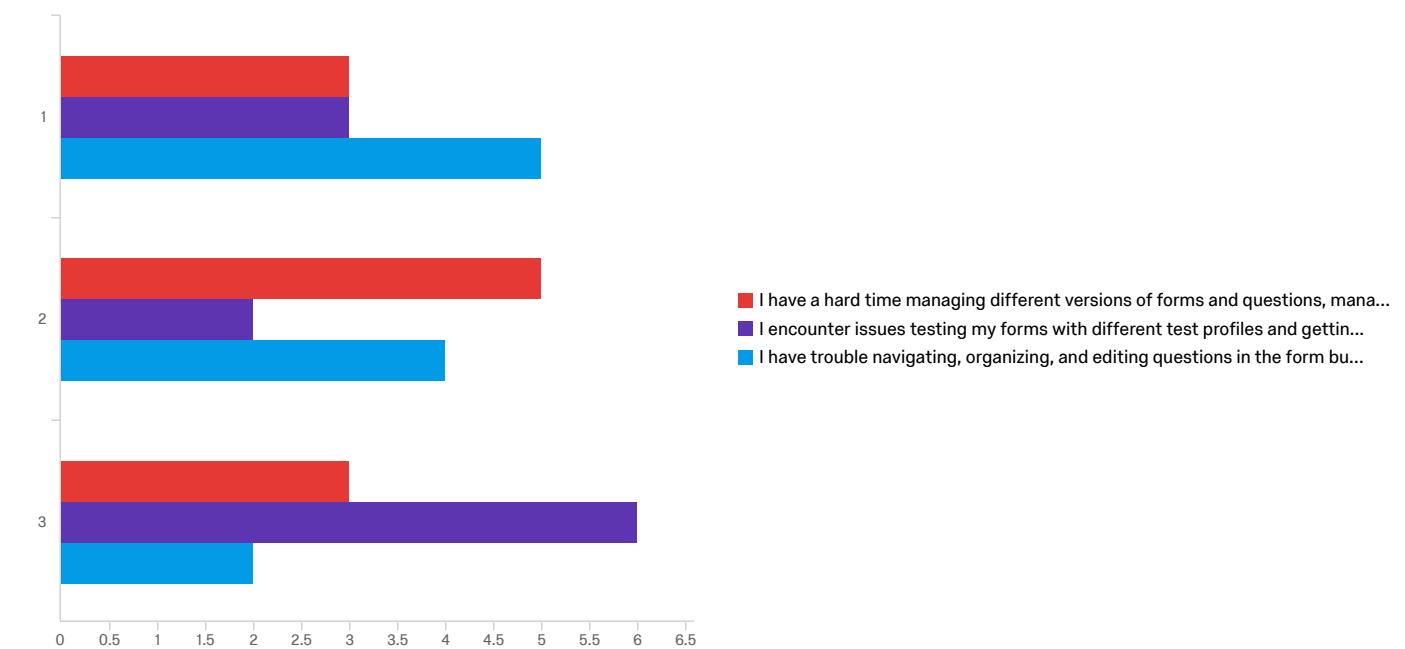


Default Report

DocNetwork ReBuilder - Form Builder Problem Prioritization
October 31, 2018 8:19 AM MDT

Q1 - Consider your work with the form builder, order (drag and drop) the following statements in terms of how much impact they have on your workflow. The top (#1) problem statement should be the one that challenges you the most in your day to day work: Does it affect your productivity? Is it a recurring challenge you face?



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	I have a hard time managing different versions of forms and questions, managing questions that I copy for reuse in other forms, and managing templates.	1.00	3.00	2.00	0.74	0.55	11
2	I encounter issues testing my forms with different test profiles and getting feedback from clients and peers on my work.	1.00	3.00	2.27	0.86	0.74	11
3	I have trouble navigating, organizing, and editing questions in the form builder.	1.00	3.00	1.73	0.75	0.56	11

#	Field	1	2	3	Total
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1	I have a hard time managing different versions of forms and questions, managing questions that I copy for reuse in other forms, and managing templates.	27.27%	3	45.45%	5	27.27%	3	11
2	I encounter issues testing my forms with different test profiles and getting feedback from clients and peers on my work.	27.27%	3	18.18%	2	54.55%	6	11
3	I have trouble navigating, organizing, and editing questions in the form builder.	45.45%	5	36.36%	4	18.18%	2	11

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Q2 - Explain briefly why your top (#1) choice problem statement is the most challenging to you:

Explain briefly why your top (#1) choice problem statement is the most chal...

Performance, performance, performance. There's no case that a human should be faster than an applications UI, can definitely confirm that the time it takes to save things, and perform basic edits is a major issue.

when a question is opened, edited and closed the placement on the screen shifts, so it can be difficult to go down the line making updates to each question, especially when questions look the same.

I feel that managing different versions of forms can be very confusing from a year to year base, especially when we transition accounts and look for questions within the deactivation questions. This section has no rhyme or reason to it - it is simply a collection of questions, but I have no idea where the questions were located at previously within an account or when they were deactivated. I feel that as the Account Management team moves into Small, Medium, and Large business, perhaps managing the templates will be more useful as well, since as an example, many YMCA's will have a similar setup (template).

This mainly occurs with complex builds that have multiple permissions as well as any longer builds. During the testing phase as well as when the account is launched, it is very difficult to make changes to a heavy permissioned build as it can be very time consuming and also affect other questions within the builder.

Navigating the builder can be very slow - there's also no way to search for questions in a particular section so you know what you've already built.

The time it takes to navigate the builder is a nightmare. Moving from section to section and accessing questions to make changes takes a long time to load and even longer to save.

I have multiple organizations that have a variety of permission levels. To allow orgs to fully test, I end up creating a Test Profile for each unique permission.

It's the most time consuming for both the creation and deactivation and dependent on number of individual test profiles the account doesn't get to review every option.

It can be time-consuming, specifically with complicated forms, to complete a build. For example- when questions need to be moved to different steps or re-ordering questions within a step.

I find it time consuming to click through and navigate the possible repercussions if I were to deactivate a question as I'm moving through (question is linked to these questions below, now I've deleted too much)

When managing over 100 accounts it can be hard to remember where you left off on a certain account, what changes you have already made, what changes you still need to make. There is nothing in the builder to show historical data

Q3 - Do you have any additional feedback or insight you want to share with us?

Do you have any additional feedback or insight you want to share with us?

Reliability is an issue as well, you can't always expect things to not crash with how performant the builder currently is.

I think from the information our supervisor has provided so far in your progress, you are identifying key concerns from our team and we greatly appreciate your time and assistance in this project!

No

Formatting is often difficult in Markdown and would be great to have a better way to manage this.

A drag and drop option would be awesome. As would an Undo feature, form section collapse for long steps and a place for tracking changes.

I don't have a lot of experience - so I might not be the best judge quite yet!

As dumb as this may sound, I think a lot of functionality and organizational issues could be fixed with a more developed toolbar like that of excel or word - just quick hit buttons to really help manage builds and edit builds.

Showing records 1 - 7 of 7

End of Report