

Shlok Pathak



Experience

Project Manager

KGS Research

- Launched **10+** quantitative research projects **daily**
- Filtered through **20,000+** dialable leads and prepared **30+** samples daily to target struggling quotas
- Ensured that there was no overlap between sample files to avoid double-dialing, **maximizing** efficiency of agents
- Managed real-time performance metrics to maximize production efficiency, **reducing** agent wait times to less than **10 seconds**
- Analyzed **20+** statistical samplings to ensure quotas fell within the requirements given
- Coordinated a team of **100 to 200** agents to execute research campaigns **daily**
- Prepared **hourly** performance projection reports to **extrapolate** the performance of any given campaign used for analysis by data team
- Provided **daily** performance summary with deposition report based on end client **specifications**

Designs by SP

Freelance Graphic Designer

- **Founded** Designs by SP, graphic design business
- Designed **100+** logos, websites, posters, phone cases, t-shirts and graphic mock ups



Projects

Personal Website | HTML & CSS

Responsive Website

- Applied knowledge of HTML & CSS to create interactive website
- Interactive navigational links
- Designed custom landing page and overall website design in Adobe Illustrator

Home Equity Line of Credit Calculator | C++

Interest Calculator

- Calculates user's final outstanding balance and total interest based on contract length and interest rate



Achievements

Stephen Lewis S.S **Silver Award** for academic and extracurricular **excellence** and **leadership**



Education

University of Waterloo

Candidate for BAsC in Computer Engineering

- President's Scholarship of Distinction



Personal Info

Email

s23patha@uwaterloo.ca

Phone

(647)-655-5171

Website

shlokpat.github.io



Languages

C/C++

HTML5

CSS3

JavaScript

Python

VHDL

SQL



Tools

Linux

Raspberry Pi

Microsoft Office

Adobe Creative Suite