# Shlok Pathak



# **Experience**



### **Project Manager**

KGS Research

- Launched 10+ quantitative research projects daily
- Filtered through 20,000+ dialable leads and prepared 30+ samples daily to target struggling quotas
- Ensured that there was no overlap between sample files to avoid double-dialing, **maximizing** efficiency of agents
- Managed real-time performance metrics to maximize production efficiency, reducing agent wait times to less than 10 seconds
- Analyzed 20+ statistical samplings to ensure quotas fell within the requirements given
- Coordinated a team of 100 to 200 agents to execute research campaigns daily
- Prepared hourly performance projection reports to extrapolate the performance of any given campaign used for analysis by data team
- Provided daily performance summary with deposition report based on end client specifications



Freelance Graphic Designer

- Founded Designs by SP, graphic design business
- Designed 100+ logos, websites, posters, phone cases, t-shirts and graphic mock ups



# **Projects**



Responsive Website

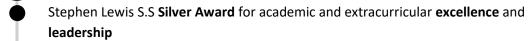
- Applied knowledge of HTML & CSS to create interactive website
- Interactive navigational links
- Designed custom landing page and overall website design in Adobe Illustrator

#### Home Equity Line of Credit Calculator | C++

Interest Calculator

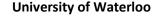
 Calculates user's final outstanding balance and total interest based on contract length and interest rate

# **Achievements**





## **Education**



Candidate for BASc in Computer Engineering

President's Scholarship of Distinction



#### **Email**

s23patha@uwaterloo.ca

#### Phone

(647)-655-5171

### Website

shlokpat.github.io



C/C++ HTML5 CSS3 JavaScript Python VHDL SQL



Linux Raspberry Pi Microsoft Office Adobe Creative Suite