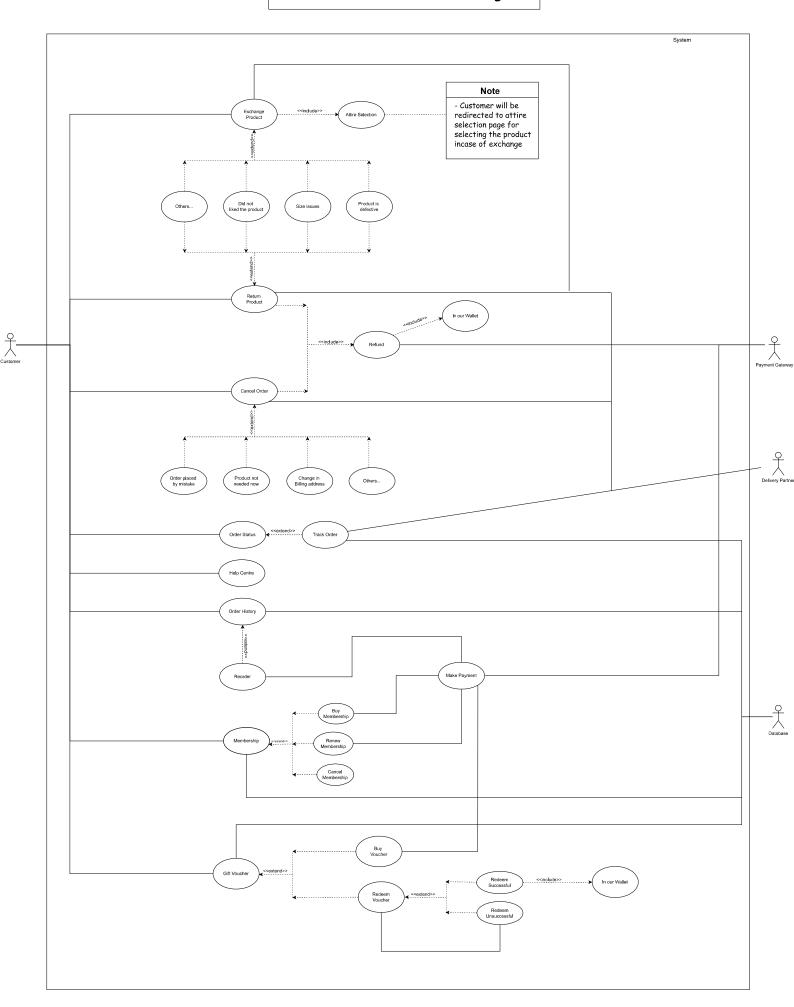
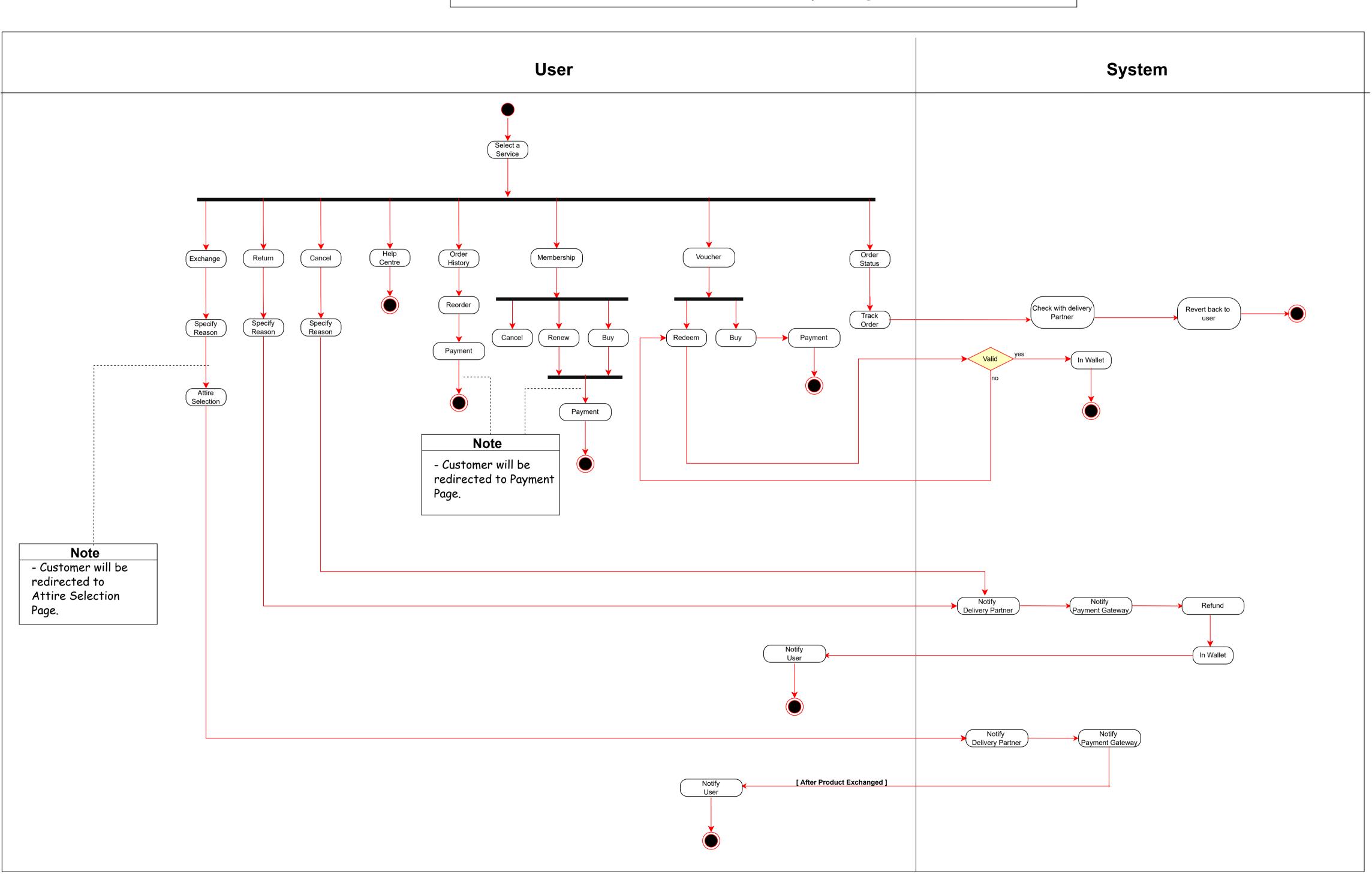
## Customer Service Use-Case Diagram



## Customer Service Activity Diagram



## Customer Service Sequence Diagram

