

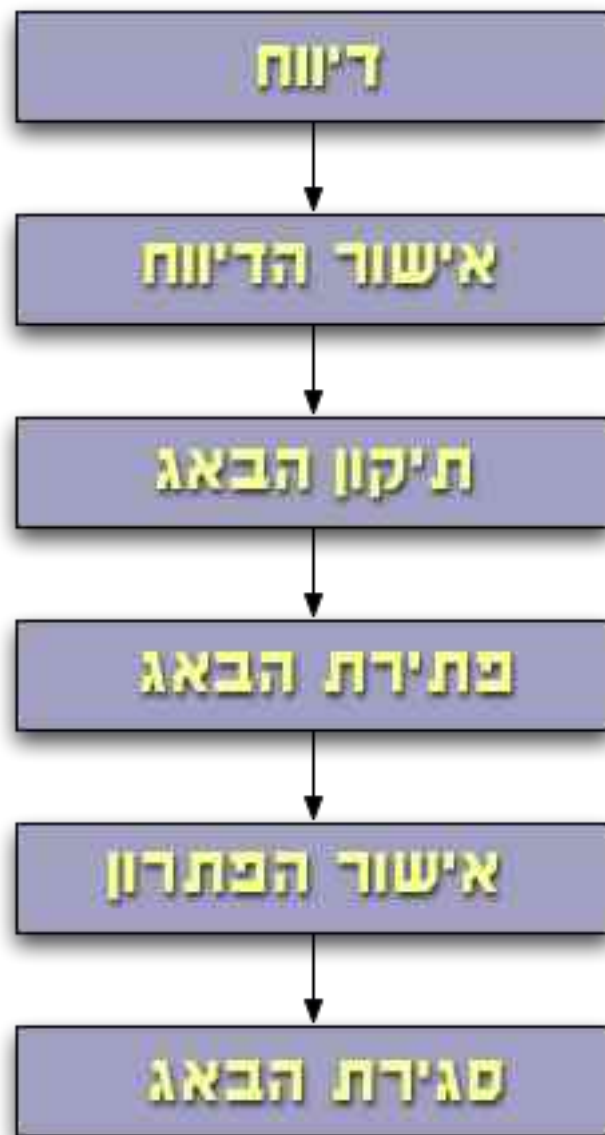
באגזילה למשתמשי קצה

שושנה פורבס

<http://www.xslf.com>

איזה פרוייקטים משתמשים בו?

- מוזילה
- אופן אופיס
- הפצות שונות – ג'נטו, רד האט, מנדרייק
- שולחנות עבודה – גנום, kde



שלבים בחיי
באג

דיווח

- מתי לדווח?
- מה לעשות לפני הדיווח?
- מה להכין עבור הדיווח?

אנטומיה של דו"ח

- כותרת
- גירסה
- רכיב
- חומרה/דחיפות
- תיאור
- קבצים מצורפים

תיאור איכותי

● מידע על המערכת

● צעדים לשחזור

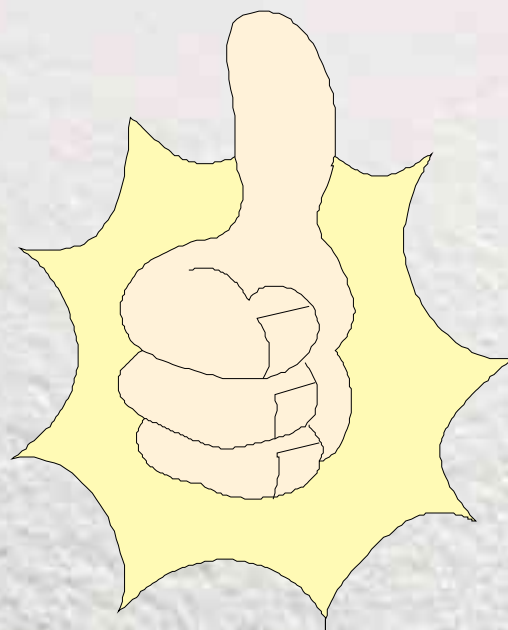
● תוצאה מצופה

● תוצאה בפועל

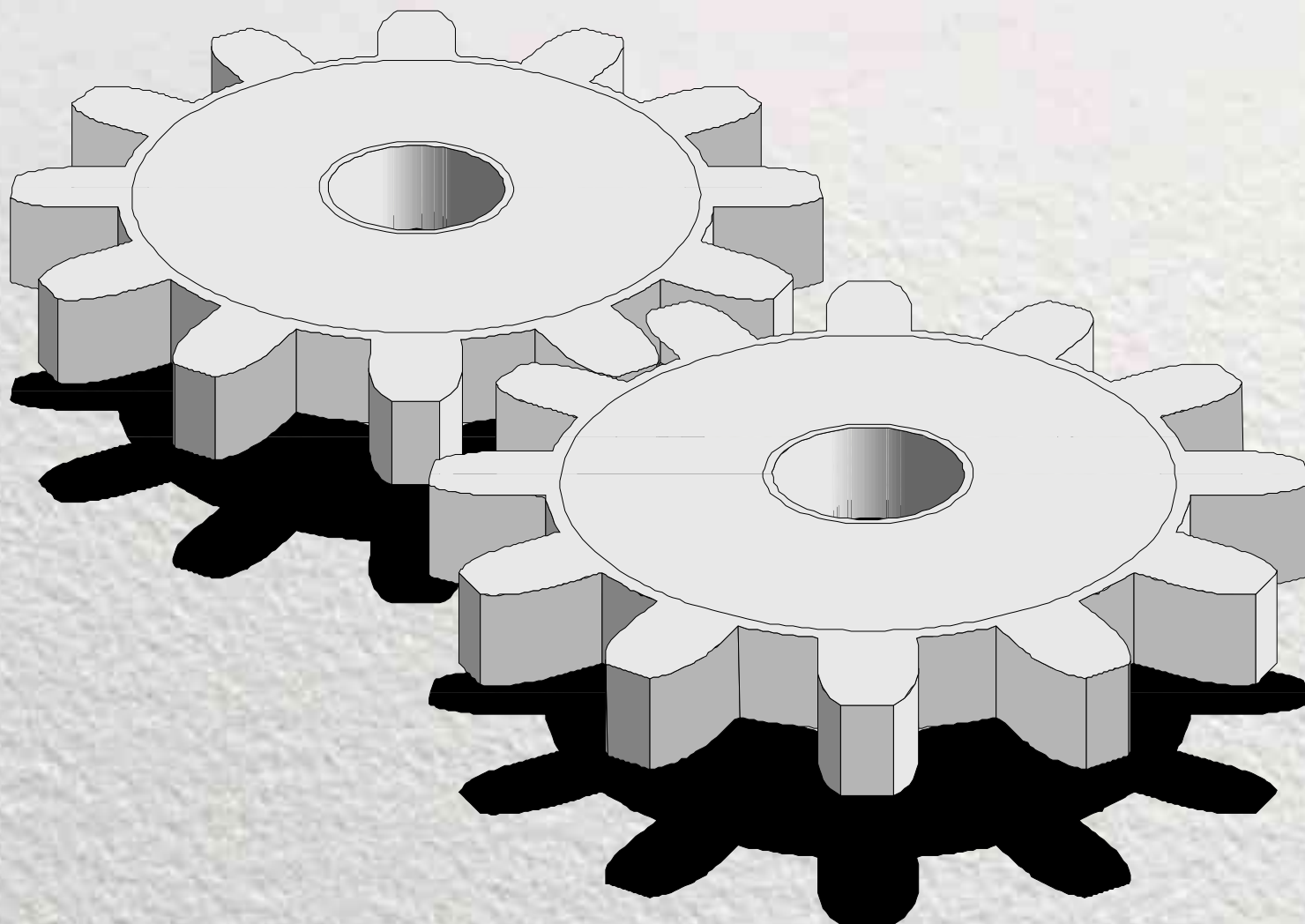
● הערות

● קבצי דוגמא

אישור הבאג



תיקון הבאג



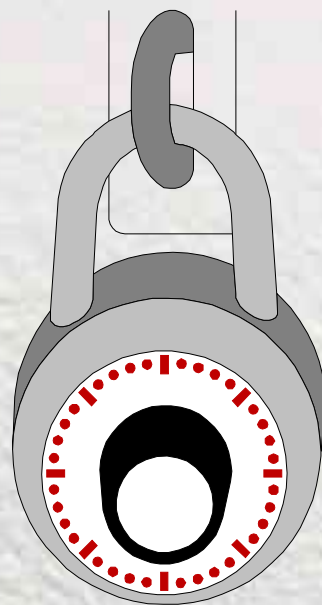
פתרון הבאג

- Fixed
- Invalid
- Wontfix
- Duplicate
- Works For Me (WFM)

אישור הפתרון



סגירת הבאג



עבודה יעילה עם באגזילה

● שימוש בחיפוש המתקדם

● מיון חיפושים

● שמירת חיפושים

● שימוש ב-CC

● Bug mail

● סרגל הצד של מוזילה

Product: Catchmedia OpenVideo

Component: BETA
 11405
 1.3RC3
 00011000
 00011000
 00011000

A Comment: contains the string

The URL: contains all of the words/strings

Status: RESOLVED
 VERIFIED
 CLOSED

Resolution: FIXED
 INVALID
 WORKFIX
 LATER
 REMIND
 DUPLICATE
 WORKSFORME

Severity: blocker
 critical
 major
 normal
 minor
 trivial
 enhancement

Priority: P1
 P2
 P3
 P4
 P5

Hardware: All
 DEC
 HP
 Macintosh
 PC
 SGI
 Sun

OS: All
 Windows 3.1
 Windows OS
 Windows 95
 Windows ME
 Windows 2000
 Windows NT

Email and Numbering

Any of:
☐ bug owner
☐ reporter
☐ CC list member
☐ commenter

Any of:
☐ bug owner
☐ reporter
☐ CC list member
☐ commenter

contains

contains

only include bugs numbered: (comma-separated list)

Only bugs with at least: votes

Bug Changes

Only bugs changed between:
 from and to
 (MM-MM-DD or relative dates)

where one or more of the following changed:

(Bug creation)
 Alias
 Assignee
 URL

and the new value was:

שימוש בחיפוש
 המתקדם

17 bugs found.

<u>ID</u>	<u>Sev</u>	<u>Plt</u>	<u>Assignee</u>	<u>Status</u>	<u>Resolution</u>	<u>Summary</u>
202251	nor	PC	jag@tlyal	NEW		
98073	nor	PC	mkaply@usibm.com	NEW		
125279	nor	Mac	mkaply@usibm.com	NEW		
119253	nor	All	mkaply@usibm.com	NEW		
141004	nor	PC	mkaply@usibm.com	NEW		
168294	maj	Mac	mkaply@usibm.com	NEW		
198928	nor	All	mkaply@usibm.com	NEW		
208257	maj	PC	mkaply@usibm.com	NEW		
209465	nor	PC	mkaply@usibm.com	NEW		
236856	nor	PC	mkaply@usibm.com	NEW		
262402	nor	All	mcaply@usibm.com	NEW		
185233	nor	PC	redie@formerly-netscape.com	ASSI		
171519	maj	Mac	bugman@mail-central.com	ASSI		
152150	nor	PC	kzng@formerly-netscape.com	ASSI		
143433	maj	Mac	mkaply@usibm.com	ASSI		
143433	maj	Mac	mcaply@usibm.com	ASSI		

Find/FindAsYouType will not find text if entered with dis-
 Search of Hebrew text in visual Hebrew page looks for rev-
 when replying to Hebrew HTML email in plain text, line be-
 When replying to a plain text Hebrew mail, a line with ju-
 gment: Hebrew text that comes after English text is.
 Extremely slow editing a large amount of mixed Hebrew/Engl-
 -first-enter causes Hebrew text to disappear
 The Hebrew text is inverted in the news feed.
 Hebrew Diacritics cause justified text to be inappropriate.
 brackets (parentheses) in HTML text are flipped when a non-
 backward- reversed Hebrew text displayed in list box.
 text-align: right has gap at end of line in print preview.
 Mac problem editing Hebrew text in forms
 Hebrew text typed in compose, appears reversed until saved.
 Deleting text or hitting enter when editing a Hebrew mail.
 Hebrew text appears outside table border
 [no] Hebrew text print as gibberish

מיון חיפוש

Query link settings

A link to the 'My issues' query:	should appear
Your query named '680 to confirm':	should appear on every page
Your query named 'all bidi bugs':	should only appear in the query
Your query named 'all my bugs':	should only appear in the query
Your query named 'bidi bugs to confirm':	should appear on every page
Your query named 'calc bidi bugs':	should only appear in the query
Your query named 'changed today':	should only appear in the query page
Your query named 'confirm bidi':	should only appear in the query page
Your query named 'delayed bugs':	should appear on every page
Your query named 'My issues':	should appear on every page

Run this query

- ☐ Load the remembered query:
- ☐ Run the remembered query
- ☐ Forget the remembered query:
- ☐ Remember this as the default 'My Issues'
- ☐ Remember this query, and name it:

Sort by:

importance

Submit query

[How to use this form](#)

[Change your preferences](#)

[Enter issue](#)

[Issue reports](#)

Queries: [My issues](#) | [680 to confirm](#) | [all bidi bugs](#) | [all my bugs](#) | [bidi bugs to confirm](#) | [calc bidi bugs](#) | [changed today](#) | [confirm bidi](#) | [delayed bugs](#) | [My issues](#) | [need more info](#) | [open bidi bugs](#) | [unconfirmed bugs](#)

680 to confirm

680 to confirm

all bidi bugs

all my bugs

bidi bugs to confirm

calc bidi bugs

changed today

confirm bidi

delayed bugs

My issues

my unconfirmed bugs

need more info

no ts

oc later

open bidi bugs

unconfirmed bugs

unconfirmed mac

all query

[delayed bugs](#) | [My issues](#) |

שמירת חיפושים

שימוש ב-CC

● הוספת אנשים לרשימת
הנמענים

● מעקב אחרי משתמש אחר

Bug Mail

קביעת העדפות ●

סינון בתוכנת הדואר ●

סרגל הצד של מוזילה

מעבר לדיווח

● מציאת דיווחים כפולים

● תיקון דיווחים

● הוספת מידע נדרש

● בדיקת תיקונים

תודה רבה!

שאלות?