Project Modules - How to Use

1. Lead Module

Purpose: Manage and track potential customers or users.

How to Use:

- Create new leads by adding basic details like name.
- View, update, or delete lead records from the lead list.
- Each lead can be tagged for segmentation and linked to WhatsApp templates.

2. Category Module

Purpose: Organize templates into meaningful groups.

How to Use:

- Add categories like "Fresh", "Hot", or "Invalid".
- Use categories to classify templates and filter them efficiently.
- Categories can be assigned when sending templates messages.
- View, update, or delete template records from the lead list.

3. Filter Module

Purpose: Segment based on custom fields.

How to Use:

- Use the filter panel to narrow down lead lists.
- Filters help in targeting specific groups for messaging.
- We can filter messages by From and To dates
- View, update, or delete filter records from the lead list.

4. WhatsApp Module

Purpose: Send bulk or individual WhatsApp messages to leads.

How to Use:

- Configure WhatsApp API or gateway integration.
- Assign leads to individual chats.
- Send messages instant messages.

- View delivery and read status within the dashboard.
- Save Contact and Update option is there.
- Template module is inside whatsapp moudel (Press Template)

→ Template Module

Purpose: Create reusable WhatsApp message templates.

How to Use:

- Design message templates with placeholders like {{category}},{{template}},{{Phone number}}(comma separated), {{media}}(if no media else none).
- Categorize and tag templates for easy access.
- Use these templates while sending campaigns from WhatsApp modules.
- Supports different types of Templates (With media and without media).

5. Dashboard Module

Purpose: Visualize and track overall performance and activity.

How to Use:

- View key stats like total leads, sent messages, opened messages, etc.
- Use charts to monitor lead growth, response rates, and campaign performance.
- Cards for Lead, Category and Contact.
- Press Cards take you Detail information.