

Robert Stanford

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 ⓘ Colorado State University - Some College | Proven Information Technology & Customer Service Background.

📅 01/2022 – PRESENT

📍 COLORADO SPRINGS, UNITED STATES

Owner/Operator (Self-Employed) FoxRun Delivery

Local Utility & Luxury Car Rentals | Parcel & Food Delivery

- Developed marketing strategy, business development plan, client acquisition strategy, general business plan, negotiations, financial projections, budgets and filed all necessary business documents.
- Purchased vehicles for company use, managed \$70,000+ of company assets, hired and prepared drivers with a focus on safety while putting our customers first.
- Maintained vehicles and equipment while following compliant safety and documentation standards.

📅 10/2021 – 01/2022

📍 COLORADO SPRINGS, UNITED STATES

Delivery Associate (Amazon Prime) Peak Delivery Services

Consistent High Performer | Ranked #14 out of 80+ Drivers

- Completed classroom and hands-on training to represent amazon as the point of contact for the customer and deliverer packages in a timely manner while assuring high customer satisfaction and complying with all state & local highway regulations, laws, amazon DSP equipment usage standards and other company policies.
- Regularly used handheld devices to submit, collect and visualize data pertaining to the current route, delivery instructions and customer information to accurately deliver "Smiles" to customers and build trust for the amazon brand.
- Interacted with people often to report, update information and solve problems including, but not limited to: missing packages, unresponsive devices or equipment issues and customer notes.

📅 04/2020 – 10/2021

📍 COLORADO SPRINGS, UNITED STATES

Delivery Driver (Independent Contractor) DoorDash

524 Lifetime Deliveries | 4.91/5 Customer Rating

- Performed preventative vehicle maintenance checks prior to departure to identify concerns or potential issues
- Confirm catering orders are accurate prior to departure and properly load, organize, and secure equipment and orders, ensuring all items are delivered intact
- Manage time effectively to make deliveries on time, maintaining high customer satisfaction and building brand reputation and drive safely in all types of weather and follow traffic regulations.

📅 08/2018 – 03/2020 📍 DUNN, UNITED STATES

Lead Stocker | Maintenance Carlie C's IGA

Lead Stocker | Maintenance Supervisor | Sales Associate

- Created inventory processes, trained teammates to reduce costs and labor overhead, updated schedules associated to cleaning, maintenance and repairs.
- Oversaw performance of team with various maintenance tasks & projects while ensuring a safe, non-discriminatory workspace.

📅 2017 – 2018 📍 PUEBLO, UNITED STATES

Help Desk Technician (Tier III) Colorado State University

- Managed student and staff university account credentials and assisted students and staff with proper utilization of campus software and technology.
- Troubleshooted and maintained various devices such as: printers, scanners, network equipment, projectors, phones, computer systems, network drives, shared peripherals and domain authentication and other campus technology services.
- Handled tickets in a timely manner and responded promptly to calls and other IT related requests.

📅 2009 – 2012 📍 DICKSON, UNITED STATES

Computer Repair Technician (Apprentice) Misfits Electronics

- Acquired industry knowledge under the direction of John B. Thompson, a former electrical engineer for the United States Navy and current owner of Misfits Electronics.

Certifications

02/2022

Foundations of Project Management Google | Coursera

References

📍 (719) 565-9923

Mike Zamora - Software Engineer Colorado State University

📍 (719) 351-3294

Eric Leung - IT & Library Support Colorado State University