

Robert Stanford

Software Engineer with an Extensive Information Technology & Customer Service Background

Denver, CO 80202 | (719) 360-0164 | restanford97@gmail.com | rstanford.com | linkedin.com/in/robertestanford

Trainings: Information Security Best Practices, Classified Information Handling, Google Project Management

Technical Skills: Python, Node.js, Nest.js, JavaScript, TypeScript, Bash, SQL, GraphQL, PowerShell, HTML

Frameworks & Tools: Linux, Git, AWS, Azure, Google Cloud, Docker, Kubernetes, Artificial Intelligence

Quantize Software | Software Engineer

Denver, CO | *August 2022 – Present*

- Developed software using TypeScript, MongoDB, ReactJS, and the Nest.js Framework, subject to Git version control, CI/CD, static code analysis, TDD, and code reviews.
- Designed and maintained REST API to meet current and future needs and actively contributed to each project delivery phase analysis, development, testing, and ops.

Microsoft | Software Support Engineer Department of Defense & High Government Remote | *May 2022 – October 2022*

- Maintained a deep understanding of the software and its functionality, using this knowledge to provide effective solutions to customer problems and questions.
- Possessed strong problem-solving skills and a customer-focused mindset, with a passion for helping customers to successfully use and derive value from the software.

Upwork | Software Engineer

Remote | *March 2022 – August 2022*

- Collaborated with clients to understand their project requirements and translate them into actionable development plans.
- Developed web applications and websites using modern front-end technologies such as HTML, CSS, and JavaScript, as well as back-end frameworks like Django and Flask.

Amazon | Logistics Associate

Colorado Springs, CO | *October 2021 – January 2022*

- Demonstrated expertise in logistics and supply chain management, with a strong understanding of industry best practices and procedures
- Ensured compliance with all regulatory requirements, including safety regulations and transportation laws and continuously optimized delivery processes to improve efficiency, reduce costs, and enhance customer satisfaction

DoorDash | Brand Representative

Colorado Springs, CO | *April 2020 – October 2021*

- Consistently met or exceeded delivery targets and deadlines while demonstrating exceptional customer service skills, receiving positive feedback from customers.
- Communicated effectively and professionally with customers, providing regular updates on delivery status and addressing any concerns or issues in a timely manner and proactively identified opportunities to improve delivery processes.

Carlie C's | Inventory Control Specialist

Dunn, NC | *August 2018 – March 2020*

- Responsible for maintaining accurate and up-to-date inventory records, utilizing inventory management software and tools to monitor stock levels and track product movements.
 - Generated reports and analyzes data to provide insights into inventory performance, identifying opportunities for improvement and recommending strategies for optimization.
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Colorado State University | B.S. Computer Information Systems | incomplete

Pueblo, CO | *August 2017 - May 2021*

● **Library and Academic Resource Center | IT Engineer**

Pueblo, CO | *August 2017 - January 2018*

- Managed and maintained the university's network, including switches, routers, and firewalls, to ensure optimal performance and security.
- Installed, configured, and updated software applications and systems, including anti-virus software and operating systems.

Pueblo County High School | HS Diploma | Apprenticeship | Leadership

Pueblo, CO | *August 2012 - May 2016*

JROTC Leadership, Band Leadership, Boy Scouts of America, Trio Upward Bound

● **Happy Home Computers | Computer Repair Technician - Apprentice**

Pueblo, CO | *July 2012 - August 2014*

- Acquired IT industry specific knowledge under the direction of Jason Morton, a Retired Member of the United States Army and Current Owner of Happy Home Computers.

● **Misfits Electronics | Computer Repair Technician - Apprentice**

Dickson, TN | *June 2009 - March 2012*

- Acquired IT industry specific knowledge under the direction of John B. Thompson, a Retired Electrical Engineer for the United States Navy and Current Owner of Misfits Electronics.