

Citizen Service Navigator — Application Summary

Service: ptc_transport

Decision: Eligible

Applicant Information

- age: 50
- is_senior_citizen: Yes
- has_cnic: Yes

Reasons

- Eligible for free transport card (Senior citizen with valid CNIC).
- ■ Policy Reference: ■transport ■card ■same ■documents ■are ■required. ■ Note: ■ Applicant ■ must ■

Plain-language Explanation (English)

Congratulations! You are eligible for a free transport card as a senior citizen. To apply, please bring your original CNIC and proof of age (like a birth certificate) when you visit us. This card allows senior citizens (60 years and above) to travel for free on PTC buses within Lahore. Since you mentioned you are a senior citizen but are currently 50 years old, you will need to wait until you turn 60 to apply. If you have any questions or need assistance, feel free to ask!

Required Documents

- CNIC copy
- Proof of age