

## Citizen Service Navigator — Application Summary

Service: ptc\_transport

Decision: Eligible

### Applicant Information

- age: 60
- is\_senior\_citizen: Yes
- has\_cnic: Yes

### Reasons

- Eligible for free transport card (Senior citizen with valid CNIC).
- ■ Policy Reference: ■transport ■card ■same ■documents ■are ■required. ■Note: ■Applicant ■must ■

### Plain-language Explanation (English)

Congratulations! You are eligible for a free transport card as a senior citizen. Since you are 60 years old and have a valid CNIC, you can travel for free on PTC buses within Lahore. To apply for your free transport card, please bring the original documents, including a copy of your CNIC and proof of your age. Remember, there is a small fee of Rs. 120 for the application process. If you have any questions or need assistance, feel free to ask. Enjoy your travels!

### Required Documents

- CNIC copy
- Proof of age