# Citizen Service Navigator — Application Summary

Service: ptc\_transport Decision: Eligible

### **Applicant Information**

- age: 50

- is\_senior\_citizen: Yes

- has\_cnic: Yes

#### Reasons

- Eligible for free transport card (Senior citizen with valid CNIC).

- ■ Policy Reference: ■transport■ ■card■ ■same■ ■documents■ ■are■ ■required.■ ■Note:■ ■Applicant■ ■must■ ■

### Plain-language Explanation (English)

Congratulations! You are eligible for a free transport card as a senior citizen. To apply, please ensure you bring your original CNIC and proof of age (like a birth certificate) when you visit to apply for the card. This card allows senior citizens (60 years and older) to travel for free on PTC buses within Lahore. Since you mentioned you are 50 years old, please note that you will need to wait until you reach 60 to qualify. If you have any questions, feel free to ask!

## **Required Documents**

- CNIC copy
- Proof of age