ABC TELECOM

BACKEND

* USER ENTITY(controller, service, entity, model)
* COMPLAINT ENTITY(controller, service, entity, model)
* SERVICES ENTITY(controller, service, entity, model)

Controller: implemented all API’s with mapping and services in controller files.

Service: implemented all business logics included CRUD operations in related services files.

Repository: made repository files related entities.

Error exception handling with controller advice annotation share all services.

FRONTEND

* LOGIN
* ADMIN
* MANAGER
* CUSTOMER
* ENGINEER

Login: implemented logic and open webpage related roles.

Admin: implemented logic CRUD operations for all roles

Manager: implemented logic working on all complaints such as assign to engineer.

Customer: implemented logic create complaints and give feedback against resolved and escalated complaints.

Engineer: implemented logic working on complaints and update status, which are assigned by their manger.

Thanking You!

Shoaib Raza