

# QuickCart : An Online Retail Store

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## User Guide for QUICKCART

### CHOOSE A MODE:

#### Customer Mode:

##### 1. Signup:

- To create a new account, click on the "Signup" button.
- Enter your details including a unique email address and phone number.
- Create a strong alphanumeric password with at least one special character.
- Click on "Submit" to complete the signup process.

##### 2. Login:

- Enter your email address and password.
- Click on "Login" to access your account.

##### 3. BROWSE & SHOP:

- **Explore products:** Easily navigate through different categories to find your desired products.
- **Search Bar:** Utilize the search bar to find specific products quickly. Enter keywords related to the product you're looking for and hit "Search".
- **Shopping Cart:** Add products to your shopping cart by clicking on the "Add to Cart" button. Review and manage your selected items in the shopping cart.

##### 4. Checkout:

Use the virtual wallet to pay and place order.

##### 5. Tracking:

Check live updates on the delivery status of your orders under the 'order history' page in the navigation bar.

##### 6. Order History:

View a detailed history of your past orders. Add or view corresponding ratings and reviews for products. Add delivery reviews and tip delivery agent.

##### 7. Manage User Profile:

Edit personal details.

##### 8. Manage Wallet:

Top-up wallet

##### 9. Sign Out:

Click on "Sign Out" to securely logout from your account.

## Admin Mode:

10. **Login:** Enter your admin email and password to access the admin dashboard.
11. **Manage products & Categories:** View, and update inventory of products. List and delete products as needed. Add, edit, and remove products and categories.
12. **Manage Statistics:** View Order History. View all order reviews and Delivery Reviews. View all customers and Agents.
13. **Manage Orders:** Dispatch pending orders.

## Delivery Partner Mode:

14. **Signup:** The delivery partner opens the app and clicks on the "Signup" button. They enter their details, including a valid email address, password etc.
15. **Login:** The delivery partner enters their login details - email and password. They click on the "Login" button to access the delivery partner dashboard.
16. **Set Availability Status:** On the dashboard, the delivery partner sees an option to set their availability status. They toggle their status between Available and Unavailable.
17. **Receive and Confirm orders:** A notification pops up on the screen with details of an assigned order. The information includes the destination, price, of order.
18. **Deliver order:** After completing the delivery, the delivery partner updates the order status on the app. View completed order history, feedback, ratings and tips provided by customers.
19. **Manage Agent Profile:** Edit personal details.
20. **Manage Wallet:** View transaction history and. Withdraw money from wallet
21. **Sign Out:** Click on "Sign Out" to securely logout from your account.