

Shon DeCamp

Digital UX/Product Design

Phone: 307.679.3211

Email: shondecamp@gmail.com

Linkedin: <https://www.linkedin.com/in/shondecamp/>

Portfolio: <https://www.shondecamp.com>

Skills

Enterprise Software Design, Design System Creation & Development, Wireframing, High-fidelity Design, User Testing, Component Libraries, User Research, Jobs-to-be-done, Story Mapping, Job Mapping, User Flows, Task Flows, Iterative design, Cross-functional collaboration

Tools

Figma, Jira, Microsoft Office Suite, Sketch, AdobeXD, Miro, Lucid Spark, Microsoft Copilot Studio

Professional Results

Accela - Design System Sr. Product Designer | Product Manager | Program Manager

- Increased front-end dev velocity 20% - Planned and prioritized design system content directly impacting code implementation and testing
 - Root-cause analysis
 - Research with developers and QA
 - Dev process analysis
- Streamlined software development life cycle - Established and employed roles and processes targeting communication and workflow bottlenecks
 - RACI matrices
 - Service blueprint development
 - Process & workflow development
- Achieved WCAG AA accessibility compliance - Formalized accessibility training program, deployed necessary front-end customizations
 - Partnering with accessibility contractors
 - Tracking and dashboard establishment
 - Accessibility bug review & resolution process

Accela - Admin Application Sr. Product Designer

- Complete rebuild and modernization of application front-end
 - Feature parity analysis
 - Wireframe > High fidelity iterative design
 - Design System development
 - Dev/QA/PM collaboration

Accela - Mobile Sr. Product Designer

- Multi-app suite consolidation
 - Feature overlap analysis
 - User Research - contextual inquiry, interviews, and usage data
 - Wireframe > High fidelity iterative design
 - Ionic framework component use

Sorenson Communications - UX Designer | Product Manager

- Increased service level (key metric) 12% - Employed product strategy directly affecting scheduling efficiency and promoting most critical schedule openings
 - Proprietary "SPEED" process
 - User research
 - Analytics (Splunk) mining and visualizations
 - Product design
- Decreased application overhead (costs) 50% - Organized, planned, pitched, and managed back-end re-architecture
 - Cross-functional strategy with engineering
 - Historical and projected cost analysis
 - SWOT analysis of digital product
 - User research

InteractiveCare - Product Strategist

- Produced flagship product artifacts for service blueprint
 - Qualitative Research
 - Personas
 - User Stories
 - Journey Maps
 - Jobs-to-be-done
- Established startup initial feature set
 - Competitive analysis
 - Cross-functional feature grooming
 - Wireframe mock-ups and designs

Centeva - UX Designer

- Replacement of legacy federal acquisition software
 - User Research
 - Process, journey, and task maps
 - Technical documentation
 - Wireframe > High fidelity design

DAKCS Software Systems - Business Analyst

- Cloud migration for ancillary auto-dialer product
 - Physical and digital systems analysis
 - Cost analysis and estimation
 - Product demonstrations