



# Nicole Nealy

## Service Desk Job Simulation

### Certificate of Completion

July 8th, 2025

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Over the period of July 2025, Nicole Nealy has completed practical tasks in:

Technical issue resolution  
Customer support and escalation

A stylized, handwritten signature in black ink, appearing to read 'Tom Brunskill'.

**Tom Brunskill**  
CEO, Co-Founder of  
Forage