

# Functional Requirements Specification (FRS)

## 1. Document Information

- Project: Availity Essentials Feature Updates
- Version: 1.0
- Date: April 19, 2025
- Prepared By: Nicole Nealy

## 2. Introduction

### 2.1 Purpose

This Functional Requirements Specification (FRS) provides a detailed description of the functional requirements for recent Availity Essentials platform updates.

### 2.2 Scope

The document covers three primary feature updates:

1. Remittance Viewing Expansion
2. Claims Status Inquiry Feature
3. Virginia Premier Portal Consolidation

## 3. Functional Requirements Detailed Specification

### 3.1 Remittance Viewing Feature

Functional Behavior:

- F-RV-001: System shall display remittance documents for services dated January 1 and onwards
- F-RV-002: Users shall be able to view remittance documents within Availity Essentials
- F-RV-003: System shall provide download functionality for remittance documents

User Interactions:

- F-RV-004: User must authenticate before accessing remittance documents
- F-RV-005: System shall filter remittance documents based on user role and permissions
- F-RV-006: Users shall be able to search and filter remittance documents by date range

# Functional Requirements Specification (FRS)

## Performance Requirements:

- F-RV-007: Remittance document loading time shall not exceed 3 seconds
- F-RV-008: System shall support concurrent access for multiple users

## 3.2 Claims Status Inquiry Feature

### Functional Behavior:

- F-CS-001: System shall enable claims status search within 1-year submission window
- F-CS-002: Claims status search shall support multiple search parameters
- F-CS-003: System shall provide comprehensive claim status details

### User Interactions:

- F-CS-004: Users shall input search criteria (claim number, date, etc.)
- F-CS-005: System shall display clear, detailed claim status information
- F-CS-006: Provide option to export claim status details

### Error Handling:

- F-CS-007: System shall provide clear error messages for unsearchable claims
- F-CS-008: Offer alternative contact method (provider services number) for unresolved inquiries

## 3.3 Virginia Premier Portal Consolidation

### Functional Behavior:

- F-PC-001: Migrate all existing functionalities to Availity Essentials platform
- F-PC-002: Provide alternative registration process for Optum (Medicare/Medicaid claims)
- F-PC-003: Maintain data integrity during platform transition

### User Interactions:

- F-PC-004: Guide users through Optum registration process
- F-PC-005: Provide clear communication about portal retirement
- F-PC-006: Offer comprehensive user support during transition

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Data Migration:

- F-PC-007: Ensure seamless transfer of user data and access rights
- F-PC-008: Maintain historical data accessibility

## 4. Non-Functional Requirements Summary

Performance:

- Response time for all features shall not exceed 3 seconds
- Support for simultaneous multi-user access
- Minimal system downtime during transition

Security:

- Role-based access control
- Encrypted data transmission
- Compliance with healthcare data protection regulations

Usability:

- Intuitive user interface
- Accessible across multiple devices and browsers
- Minimal learning curve for users

## 5. Constraints and Limitations

- Portal retirement effective December 31, 2024
- Limited historical data access (1 year for claims)
- Dependent on successful Optum registration process

## 6. Assumptions

- Users have basic digital literacy
- Existing user accounts will be migrated
- Minimal resistance to platform changes

# Functional Requirements Specification (FRS)

## 7. Open Questions

- Detailed timeline for full feature implementation
- Specific support channels during transition
- Comprehensive user training strategy

## 8. Approval

- Prepared By: Nicole Nealy
- Date: April 19, 2025
- Reviewed By: N/A (Simulated Specification)

## 9. Revision History

- Version 1.0 - Initial Draft