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**Assistant Manager**

*Domino’s Pizza, Charlottesville Va, October 2005-November 2011*

*Domino’s Pizza, Richmond Va, March 2016-Present*

* Counted, ordered and maintained inventory
* Managed and prioritized large amounts of tasks over limited time
* Delegated tasks to team members in order of importance
* Used hire-score, rapid-hire to effectively hire new team members.
* Maintained friendly relations with coworkers and customers.
* De-escalated situations and resolving the core-problems of customers

-Problem Solving

-Interpersonal Communication

-Collaboration

-Fast Learner

-Critical Thinking

-Adaptability

-Active Listener

4438 Thorncroft Dr,

Glen Allen Virginia, 23060

434-981-4918

[tsshortall@comcast.net](mailto:tsshortall@comcast.net)

**Associates Degree of Computer Science**

Piedmont Virginia Community College, Charlottesville Va.

2008 – 2011

**Associates Degree of Engineering**

Piedmont Virginia Community College, Charlottesville Va

2008 – 2011

**Bachelor of Applied Mathematics**

Virginia Commonwealth University, Richmond, Va. 2012 - 2019

**Technical Skills**

* Proficient in languages such as Java, Java Script, CSS, HTML; familiar with C++, C#, MySQL
* Software: Visual Studio, MS Office, AutoCAD, Eclipse, Sage, Maple, MySQL Workbench
* Writing technical and business documentation, and communicating with non-technical audiences on technical topics
* Familiarity with Agile Project management and Scrum.
* Familiar with requirement gathering, application design, and implementation.
* Experienced with Windows, including reformatting and installation
* Planned out and built computers based on customer specifications and budget.
* Diagnosis, research, and resolution of hardware/software issues

**EXPERIENCE**

Goal oriented individual who thrives in a team setting to tackle difficult tasks. Looking to use my experience in a fast paced, customer service oriented career. Fast learner with a background in computer science, looking to learn new skills to further my tech career.

Thomas S. Shortall

**OBJECTIVE**

**SKILLS**

**EDUCATION**