~ <u>Shoshone Arnold</u> ~

Cary NC 27519
984-218-9006

Objective:

To drive profitability and customer satisfaction through my skills and contributions.

Computer Experience:

HTML5, CSS3/CSS, JavaScript & frameworks like React.js, Vue.js, and .NET, RESTful APIs & MDNs Windows applications. Basic knowledge of server-side PHP, and MySQL. MS Word & Outlook, Excel, PowerPoint, Office Products, Skilled at both Mac & PC.

Skills & Attributes:

- Excellent written and verbal communication skills.
- Hard worker – Strong drive & work ethic. Reliable.
- Attention to detail and accuracy.
- Extensive experience in customer service & leadership.

History:

FRONT-END DEVELOPER   YOUBOSS, LLC   1/2018 - ongoing

Created and implemented visual elements through UI/UX web applications. Developed & maintained multiple projects: web design/logo/graphics, branding & exposure for clients. Elements included HTML5, CSS3, JavaScript, and frameworks like React, Angular and implemented designs with other languages including Python and PHP. Supported back-end team, shared application logic and integration of work with other teams. Building onto existing knowledge of languages with C# and REST APIs. Registered & Incorporated entities.

LOGISTICS ACCOUNT EXECUTIVE   TOTAL QUALITY LOGISTICS   8/2018 – 5/2019

Individual account manager for sole book of business. Educated team-members on TMS systems and load board software. Held outstanding rapport with clients; offering business-to-business logistics solutions. Direct training & supervision of account assistants and outside affiliated parties towards my Sales goals. Coordinated real-time shipments from pick-up to delivery within an 80,000+ carrier base for active customers nationally. Held unmatched tenure and customer service towards all my prospects and customers. Accounted for $8,000 in revenue weekly.

SHIFT MANAGER   ALDI INC.   2/2017– 8/2018

Supervision of staff on shift & customer satisfaction inquiries. Monitored merchandising. Extensive product knowledge. Stocking full pallets and placement for grocery, dairy, produce, specialty items, etc. Product purchasing from divisional warehouse. Responsible for accounting for tills and record keeping of transactions. Cash handling and scheduling. In direct charge of full store maintenance and safety, while training & directing associates on processes. Responsible for daily / weekly inventory for multiple departs. & warehouse. Managers meetings.

EDUCATION-- Achievements/Awards:

~NC State University - 2018 - Computer Science

~Monarch High School – (College Reading Level-- Honors level)-2015

~DECA Contest winner on "Business essay" - advanced to State level competition—2015

~Monarch Deca Class Officer -2014

~Received Coconut Creek-- "Mayor's Award" nomination, (City recognition award)-2013

~Honor roll student-2010