

**Que-1: Develop Use Case Textual Description for "Process Sale" and "Handle Return" use cases.**

**(1) Use case : Process Sale**

**Actors :** Cashier, Customer

**Conditions :**

- > The cashier is logged into the POS system.
- > The customer has selected goods to purchase.
- > A sale transaction is recorded in the system.
- > Inventory levels are updated accordingly.
- > A receipt is printed for the customer.

**Main Flow :**

- > The cashier starts a new sale transaction in the POS system.
- > The cashier scans the barcode of each item presented by the customer.
- > The POS system retrieves the item details (name, price) from the backend catalog.
- > The system updates the inventory to reflect the deduction of the sold items.
- > The system calculates the total amount due, applying any promotions or gift coupons if applicable.
- > The cashier informs the customer of the total amount due.
- > The customer provides payment (cash, credit card, or check).
- > If cash, the system verifies the amount and gives change if necessary.
- > If credit card, the system processes the transaction via the payment gateway.
- > Upon successful payment, the system generates a receipt, which is printed and handed to the customer.

**Alternative Flow :**

- > Invalid Payment: If payment fails, the system prompts the cashier to retry or choose another payment method.
- > Coupon Invalidity: If a coupon is invalid, the system alerts the cashier, allowing the customer to pay the full amount.

**(2) Use case : Handle Return**

**Actors :** Cashier, Customer

**Conditions :**

- > The cashier is logged into the POS system.

- > The customer presents an item for return..
- > The return transaction is completed.
- > Inventory levels are updated.
- > A receipt for the return is generated and printed.

### **Main Flow :**

- > The cashier initiates a return transaction in the POS system.
- > The cashier scans the barcode of the item being returned.
- > The system retrieves the item details (original sale price) from the backend catalog.
- > The cashier verifies the return conditions (e.g., within return period, item condition).
- > If eligible, the system calculates any refund amount.
- > The cashier informs the customer of the refund amount.
- > The customer provides their original purchase receipt for verification.
- > The system processes the refund: If it was a credit card, the refund is processed back to the card, If the original payment was by cash, the amount is refunded in cash.
- > The system updates the inventory to reflect the return of the item.
- > A return receipt is generated and printed for the customer, and the return transaction is recorded in the system.

### **Alternative Flow :**

- > Return Denied: If the return conditions are not met, the system alerts the cashier and the return is canceled.
- > Missing Receipt: If the customer does not have the original receipt, the cashier may need to verify the purchase through the system based on other identifying information.

## **Que-2: Identify Entity/Boundary Control Objects.**

### **(1) Entity Objects :**

Product  
Customer  
Payment  
Coupon  
User  
Inventory

### **(2) Bounty Objects**

LoginInterface  
AdminInterface  
InventorySystemInterface  
ReceiptPrinter  
SaleTransactionScreen

BarcodeScanner

### **(3) Control Objects**

TransactionController

PaymentController

CouponController

InventoryController

UserController

ReturnController

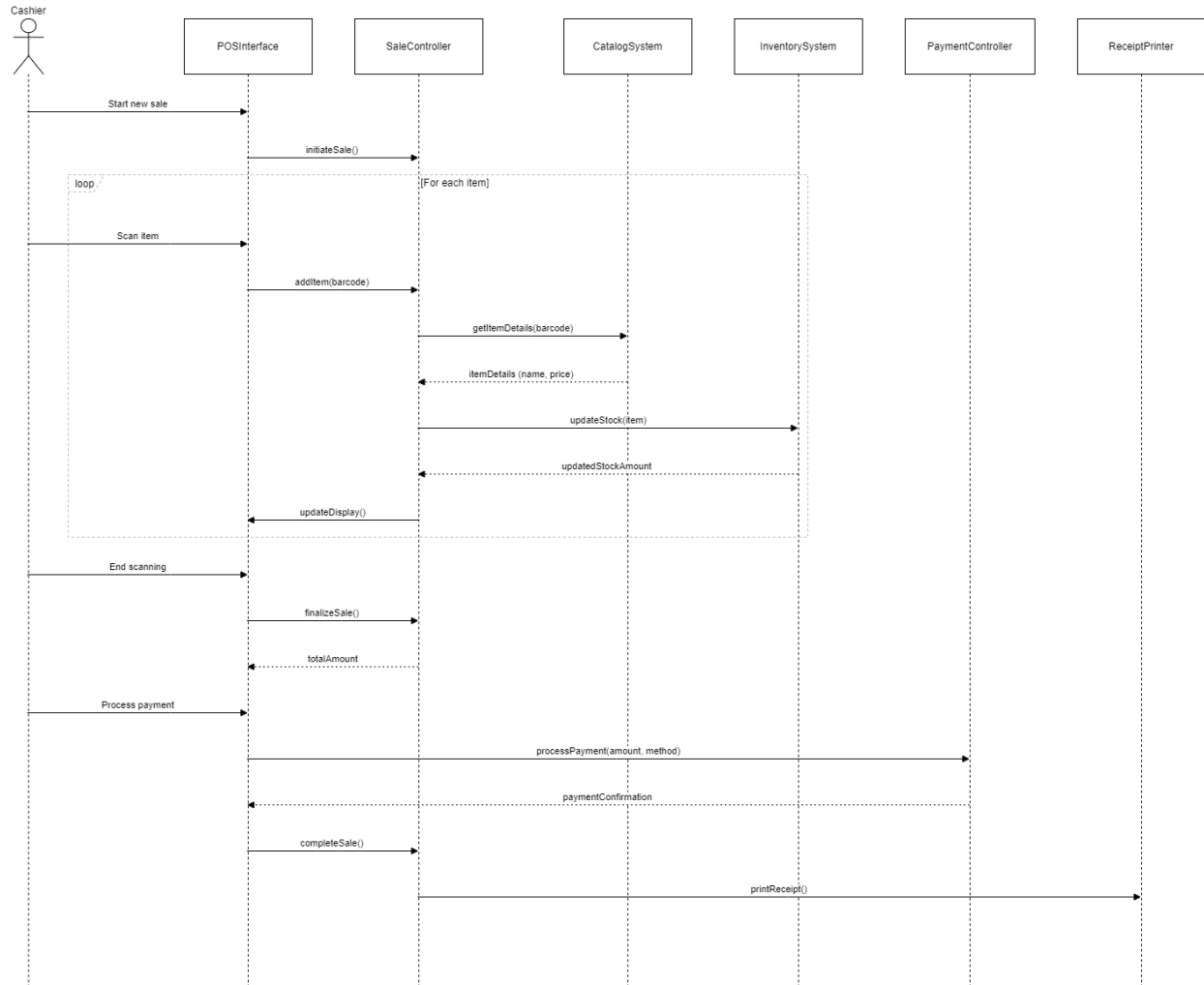
## **3. Sequence Diagrams**

### **a. Process Sale**

#### **Objects:**

- Cashier
- POS interface
- Catalog controller
- Sale controller
- Inventory System
- Payment controller
- ReceiptPrinter

#### **Flow:**

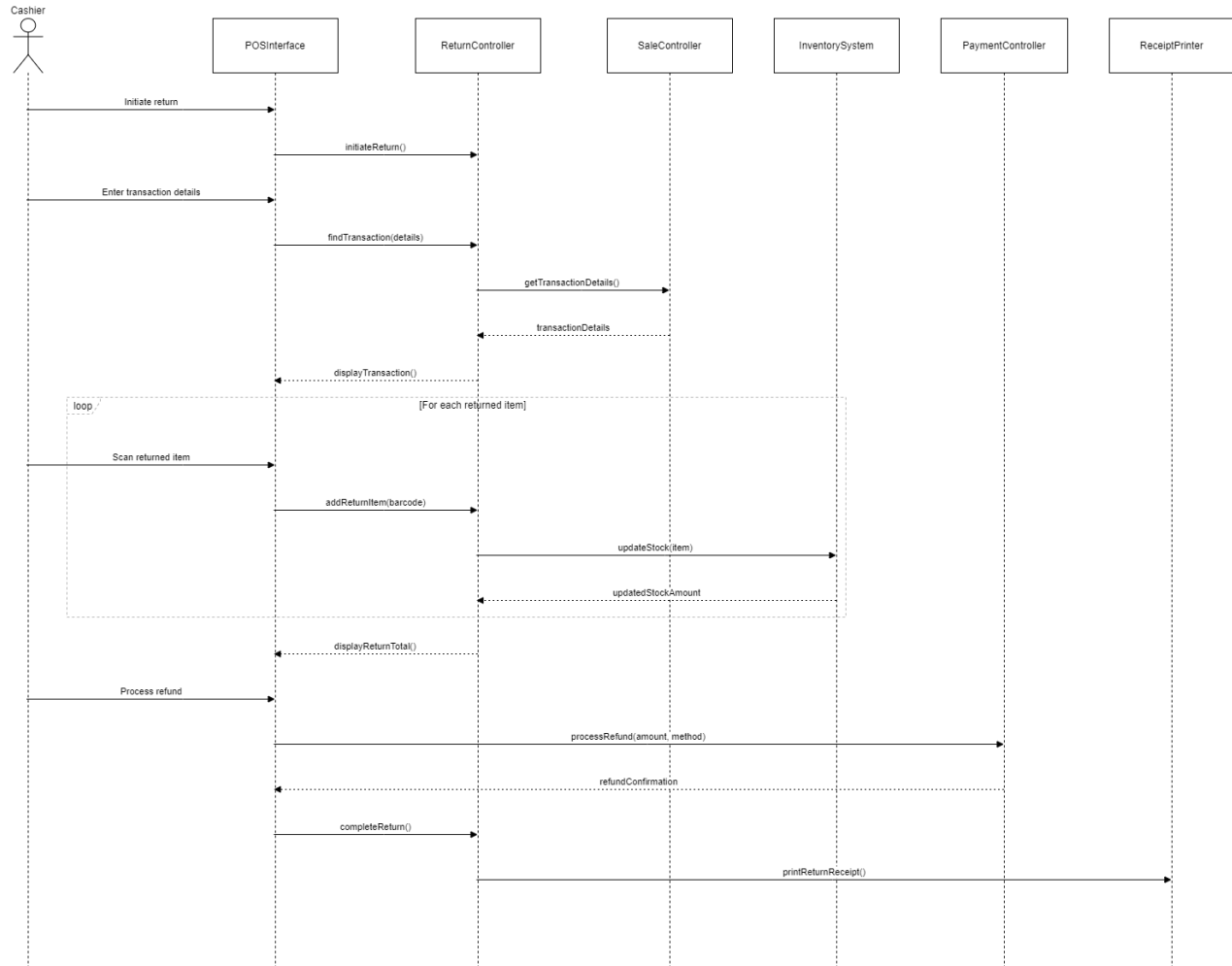


## b. Handle Return

### Objects:

- Cashier
- POS interface
- Return controller
- Sale controller
- Inventory System
- Payment controller
- ReceiptPrinter

### Flow:



## 4. Analysis Domain Models

Entities:

1. **Item:**
  - o Attributes: barcode, name, price
2. **Sale:**
  - o Attributes: Date, Items, payment, total
3. **User:**
  - o Attributes: username, password, role
4. **Cashier:**
  - o Attributes: processSale, handleReturn
5. **Payment:**
  - o Attributes: Payment Method, Amount
6. **Return:**
  - o Attributes: Date Time
7. **Administrator:**
  - o Attributes: manageUser, configureSystem

## 8. PosSystem:

- Attributes: Sale, return, inventory

## 9. Coupon:

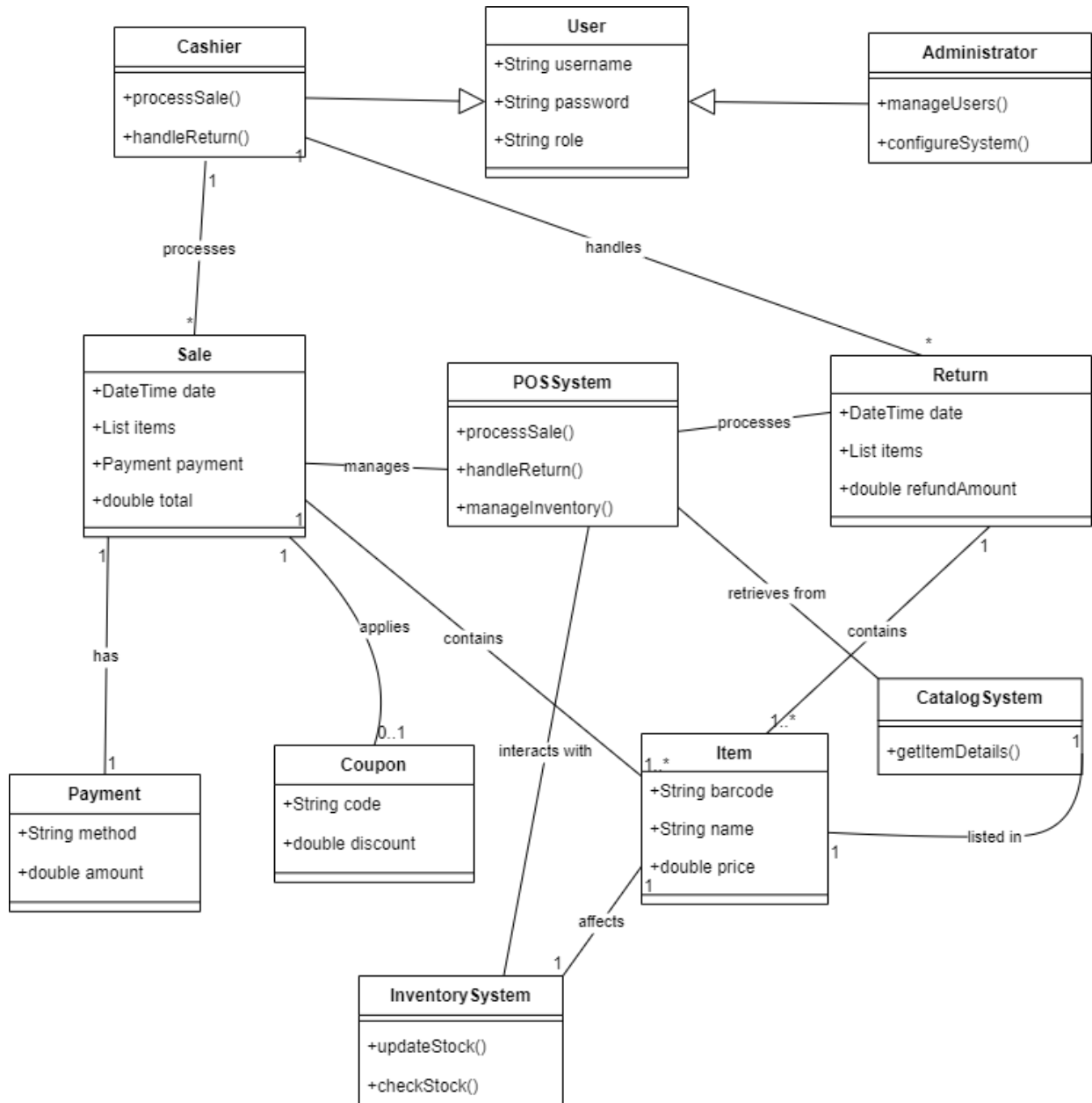
- Attributes: code, discount

## 10. Catalog System:

- Attributes: itemDetails

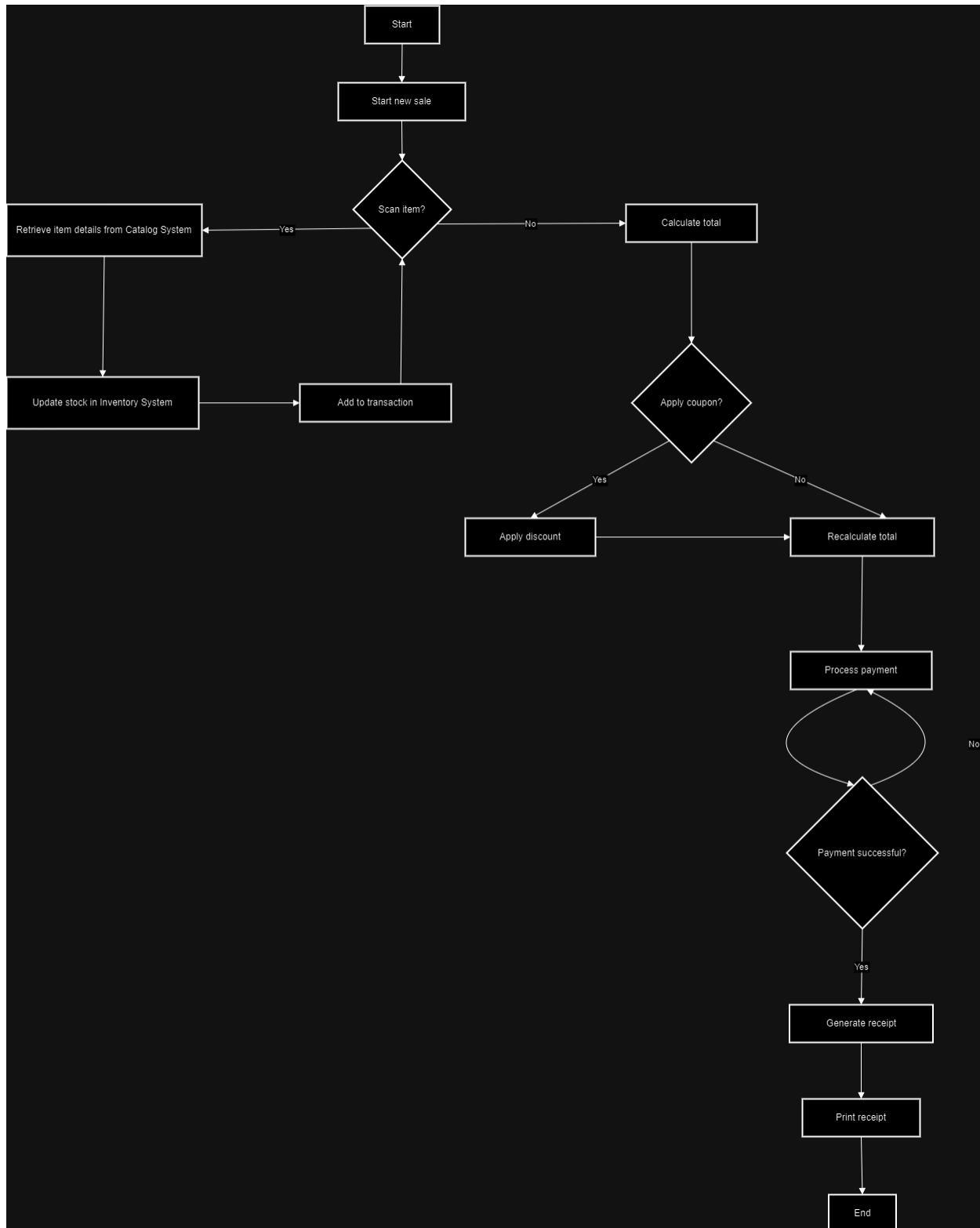
## 11. Inventory System:

- Attributes: updateStock, checkStock



## 5. Activity Diagrams

### a. Process Sale Activity Diagram



## b. Handle Return Activity Diagram

