# Shouvik Seth

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#### **OBJECTIVE**

AI engineer pursuing an M.S. in Computer Science (Artificial Intelligence) at Rutgers University, leveraging 3 years of experience in automation, AI, and full-stack engineering to build scalable, secure, and ethical intelligent systems.

## TECHNICAL SKILLS

Languages: Python, Java, JavaScript, SQL, R, Visual Basic

AI/ML: TensorFlow, PyTorch, scikit-learn, OpenCV, DeepEval, Botpress Frameworks: Django, Flask, Spring Boot, Angular, Node.is, React

Cloud/DevOps: Docker, Kubernetes, Azure Cloud, Jenkins, GitHub Actions, REST APIs, CI/CD

Databases: PostgreSQL, MySQL, MSSQL, SQLite

Tools: Git, Selenium, Postman, Jupyter, VS Code, Eclipse, Maven

Simulation/Design: ROS, MATLAB, Gazebo, Photoshop

## WORK EXPERIENCE

# Software Test Analyst, Infosys India Pvt. Ltd.

Applied AI Platform for QE

Sep 2021 – Dec 2024, India

- Led a 6-member team to design and deploy an AI-powered QA automation suite adopted across enterprise projects, cutting release cycles by 50%.
- Built asynchronous API pipelines for high-throughput automation, improving test execution speed by 50%.
- Enhanced DOM extraction for LLM-based data parsing, improving model accuracy by 35%.
- Designed modular multi-agent architecture enabling scalable, market-ready QA workflows across clients.
- Collaborated with product managers and QA leads to deliver production-grade tools aligned with enterprise standards.

### AI Assurance Platform

- Developed an LLM evaluation framework using DeepEval and Botpress APIs to assess Relevancy, Completeness, and Retention.
- Built a Django + Angular dashboard for visualizing chatbot analytics and evaluation metrics.
- Reduced chatbot validation time by 50% through automated pipelines and explainability modules.
- Worked with AI research teams to integrate responsible and interpretable AI components into client chatbots.

# ERP and QA Automation Tools

- Re-engineered backend systems to handle high concurrency, increasing performance by 40%.
- Deployed microservices via Docker and Kubernetes, enabling continuous delivery with 0-downtime deployments.
- Created a Chrome extension to auto-generate Selenium scripts, improving QA productivity by 60%.
- Mentored new hires, coordinated sprints, and led cross-team collaboration for market-ready feature releases.
- Promoted twice within 3 years for leadership, technical innovation, and product impact.

#### INTERNSHIPS

# Hitachi (Johnson Controls)

May 2019 - Jul 2019, Ahmedabad, India

Improved production efficiency by 45% via Time & Motion study optimization and process redesign.

#### Ice Make Refrigeration Ltd.

Aug 2020 - Sep 2020, Ahmedabad, India

Enhanced assembly workflows and throughput through bottleneck analysis and layout optimization.

### **EDUCATION**

# Rutgers University - New Brunswick

Jan 2025 - Present

M.S. in Computer Science — Concentration: Artificial Intelligence (Expected Dec 2026)

# Manipal University Jaipur

Aug 2021

B.E. in Mechatronics Engineering

# PROJECTS

Room Mapping Robot (ROS, LiDAR) — Developed autonomous mapping system with ROS Noetic, Arduino, and LiDAR; simulated in RViz and MATLAB for environment perception.

AI Navigation Project ("This Bot is on Fire") — Designed intelligent agent using A\* and Bayesian modeling to navigate stochastic fire spread under uncertainty.

Cloud-Based LLM Evaluation System — Created Kubernetes-based microservice for scalable LLM benchmarking and explainable AI evaluation using DeepEval metrics.

## LEADERSHIP & SERVICE

Led 15+ college festivals including a university TEDx event; supervised technical teams in automation and event logistics. Volunteered in clean-tech and eye-donation initiatives promoting responsible AI for social good.