

Who we are?

Shoplz is a new e-Commerce digital store and committed to becoming one of the most trusted, loved, and competitive and recognized digital stores in providing the best shopping experience that presently only available in Malaysia, Singapore, Indonesia, Thailand, Cambodia and Vietnam.

In a unique turn, we'd launched our new Whatsapp and Line commerce for your business with the features that you might like it and much more convenient shopping experience where customers needn't leave their chat window to finalize a purchase, the possibilities become endless.

The ease of use and convenience found all in the palm of our hands.

6 Main Features

Shoplz Store: Lightweight e-commerce website with unlimited products and categories.

Shoplz Pay: Payment gateway less than a minute to setup with the lowest charges for FPX RM1.00 and Visa/ Master 2% or RM1 transaction fee.

Smart Link: Whatsapp and Line form with customization will allow you to collect information from your customer as well as provided leads delegation system.

Report & Analytics: Help you visually analyze your business information and easily create insightful business report and so much more.

Customer Management: Manage customer database with follow-up and retargeting features.

Order/ Inventory Management: Digital way to manage the lifecycle of an order. It tracks all the information and processes, including order entry, inventory management, fulfillment and after-sales service.

But why Shoplz?

Sell Anywhere by Sharing Link	Marketing Made Easy with WhatsApp and Line	Get Paid Easily with Multi Payment Methods
Sell around the world on a website, social media, and anywhere else that strikes your fancy.	Chat and send a payment link to a customer. Making it easier for your customers to pay and increasing sales for your business.	Get paid through online transfer or Cash on delivery. Accept one-time payment or partially payments online with no start-up costs.

Integrations/ add-on features

Marketing:

- Facebook Pixel
- Google Analytics

Delivery:

- Easyparcel
- Lalamove
- J&T Express

- Sicepat
- uParcel
- Kerry Express
- ZTO Express

Payment Gateway:

- Shoplz Pay
- Billplz
- Toyibpay
- Stripe
- Paypal
- Omise
- SiamPay
- Xendit
- Pay Solutions Asia
- ABA Pay
- Napas

E-commerce:

- Woo Commerce
- Shopify
- Easystore (coming soon)

Pricing

Find the right plan for your business

Free:

Free Plan Forever with 1 user
Easy online store to launch your business for free

Basic:

Personal Seller with 2-4 users
RM39 Yearly Contract or RM49 Monthly Contract
Basic features to grow and manage your online store

Advance:

Small Business with 5-9 users
RM149 Yearly Contract or RM159 Monthly Contract
Advance ecommerce solutions to expand your business

Expert:

Companies with more than 10 users
RM299 Yearly Contract or RM309 Monthly Contract
Everything you need to sell online.

Compare features

	FREE	BASIC	ADVANCE	EXPERT
Monthly price	RM0.00	RM49	RM159	RM309
Monthly price, paid annually	RM0.00	RM39	RM149	RM299
Transaction fees	RM0.00	RM0.00	RM0.00	RM0.00
Sales Channel				
Online store (Lightweight website)	Included	Included	Included	Included
WhatsApp Smart link	1	2	3	Unlimited
Line Smart link	1	2	3	Unlimited
Promote				
Promotion Banner		Included	Included	Included
Announcement		Included	Included	Included
Features				
User Account	1	2	5	10
Storage	Included	Unlimited	Unlimited	Unlimited
Number of products	10	Unlimited	Unlimited	Unlimited
Order/ Inventory Management	Included	Included	Included	Included
Customer Management	Included	Basic Customer Database	All plan in Basic + Purchase history	All plan in Advance + Customer Profiles
Discount coupons		Included	Included	Included
Report & Analytics	Included	Business Performance	All plan in Basic + Salesperson performance & Ranking	All plan in Advance + Product performance & Ranking
Shoplz Pay (available in Malaysia only) Singapore, Indonesia, Thailand, Cambodia and Vietnam. <small>* Local and International online payment gateway integration is included.</small>	FPX RM1.30 per transaction Included	FPX RM1.30 per transaction Included	FPX RM1.30 per transaction Included	FPX RM1.30 per transaction Included
Support				
Chat	Included	Included	Included	Included
Integrations				
WooCommerce			Centralized Inventory with Shopify/ WooCommerce and +Manage Shopify/ WooCommerce orders in Shoplz	Centralized Inventory with Shopify/ WooCommerce and +Manage Shopify/ WooCommerce orders in Shoplz
Shopify				
Add on				
WhatsApp Smart Link		RM4.00	RM4.00	RM4.00
Line Smart Link		RM4.00	RM4.00	RM4.00
User		RM8.00	RM8.00	RM8.00

Get your FREE account today!

*No credit card required.

Stay tuned for an Upcoming features

- Accounting system
- Agent system
- Appointment system
- Communication system

Frequently Asked Questions

What is Shoplz?

- Shoplz is Software as a Service (SaaS) for businesses to grow their sell by expanding with WhatsApp and Line forms is an easy way to receive payments for goods and services. We want to make shopping more convenient where customers needn't leave their chat window to finalize a purchase, the possibilities become endless.

How is Shoplz different from other e-commerce platforms?

- Shoplz is a lightweight website and easy setup your store just in a few minutes. Plus, Shoplz has a free plan.

Are there setup or transaction fees?

- No. There are no setup or transaction fees with any of our plans.

Do you charge bandwidth or storage fees?

- No. All Shoplz plans include unlimited bandwidth and storage at no extra charge.

Can I use my own domain name or an existing site?

- Absolutely. Your Shoplz store can be added to an existing website residing on your own domain name.

What currency will I be billed in?

- All plans are billed in MYR ringgit.

What payment options do you support?

- Shoplz supports over 11 payment providers globally, including PayPal and Stripe, so there's a good chance we support your preferred option.

Do I have to pay for it?

- Well, no! After the 14 days free trial, you need to decide if you wish to use our free plan or subscribe to one of our premium plans. We're committed to bringing you the most powerful tools to manage your customer while keeping our product extremely customizable and easy to use. You can do it all and much more with mobile web that is highly customizable for your business. Totally worth it, right?

A free trial? I don't get it...

- Ok, so! Everyone gets started with the free 14-day trial, which includes everything Shoplz has to offer, so you can truly experience the product with no limitations. By the end of the free trial, you can choose whether you subscribe to a premium plan or use the free plan with up to 10 products. Bear in mind that the free plan doesn't include everything you experienced during your free trial, which means some capabilities will be lost.

How does the free trial work?

- For 14 days, you can use Shoplz's full capabilities, completely free (you'll experience the Expert plan). No credit card needed, no strings attached. During those 14 days, our Customer Success Team will help you understand if Shoplz is the right solution for your business.

What happens when my free trial is over?

- After a free 14 day trial, you need to decide if you will continue using Shoplz. If you do, you need to subscribe to one of our premium plans or use the free plan. We try to make this decision as easy as possible, that's why we offer a monthly subscription that can be canceled at any time and an annual subscription with a 30-day refund policy.
- If you don't want to subscribe, all your information will stay intangible until you decide to subscribe or delete the account upon request.

What are the benefits of the Expert plan?

- The Expert plan is for companies that want to automate procedures, add more security layers, and use Shoplz's most advanced system capabilities, for up to 10 users with unlimited Whatsapp and Line forms.
- If you have more questions about our plans, please feel free to reach out to our Customer Success Team!

What's the benefit of the Advanced Plan over Basic plan?

- We named it as it really is – a more advanced offering. The Advanced plan provides more automation, more modifications, more customization options, and, well, more advanced use of the platform.
- Which one should you choose? If you're new to Shoplz, we suggest you begin with our Basic plan. As your use of Shoplz gets deeper, you can upgrade to the Advanced or Expert plan.

Which plan is right for me?

- That's a good question, but not a tough one to answer. If you have less than 4 users, we suggest starting with the Basic plan and going from there. Or, reach out to our Customer Success Team – we'll be happy to help you figure it out.

How does your pricing work?

- We have 3 main plans that include all of our main capabilities for up to 10 users. Yes, you read correctly.
- We also have an Advance plan for companies with up to 9 users. Contact our Customer Success Team for more information about the Advanced plan.
- Small businesses that don't want to subscribe to an Advance plan can use the Basic plan with up to 4 users!

After purchase, can I change plans?

- Yes. You can upgrade, downgrade, or cancel your plan at any time. For annual subscriptions only, we have a 30-day refund policy.

Do you offer a fully branded mobile app?

- No, we don't. But worry not, we will soon offer this fully branded mobile app for IOS and Android devices.

Privacy Policy

Effective starting December 15, 2020

This Privacy Policy sets out our commitment to protecting the privacy of personal information provided to us, or otherwise collected by us, offline or online, including through this website (**Site**). In this Privacy Policy **we, us or our** means A Hundred Monkeys Sdn Bhd, owner of Shoplz.io.

Personal information

The types of personal information or personal data we may collect about you include:

- your name;
- your contact details, including email address, mailing address, street address and/or telephone number;
- age and/or date of birth;
- your demographic information, such as postcode; and
- Any other personal information requested by us and/or provided by you or a third party.

We may collect these types of personal information directly from you or from third parties.

Collection and use of personal information by other Shoplz Products

We may collect, hold, use and disclose personal information for the following purposes:

- to enable you to access and use our services or the services of our customers, including storing it;
- to contact and communicate with you;
- for internal record keeping and administrative purposes; and
- To comply with our legal obligations and resolve any disputes that we may have.

Disclosure of personal information to third parties

We may disclose personal information to:

- third party service providers for the purpose of enabling them to provide their services, including (without limitation) IT service providers, data storage, web-hosting and server providers, debt collectors, maintenance or problem-solving providers, marketing or advertising providers, professional advisors and payment systems operators;

- courts, tribunals, regulatory authorities and law enforcement officers, as required by law, in connection with any actual or prospective legal proceedings, or in order to establish, exercise or defend our legal rights; and
- Third parties to collect and process data, such as Google Analytics or other relevant businesses.
- Your rights and controlling your personal information

Information from third parties: If we receive personal information about you from a third party, we will protect it as set out in this Privacy Policy. If you are a third party providing personal information about somebody else, you represent and warrant that you have such person's consent to provide the personal information to us.

Complaints

If you believe that we have breached the Personal Data Protection Act 2010 Act 709 (PDPA) or an article of the PDPA and wish to make a complaint, please contact us. We will promptly investigate your complaint and respond to you, in writing, setting out the outcome of our investigation and the steps we will take to deal with your complaint.

Storage and security

We are committed to ensuring that the personal information we collect is secure by the means to safeguard and secure personal information and protect it from misuse, interference, loss and unauthorized access, modification and disclosure.

We cannot guarantee the security of any information that is transmitted to or by us over the Internet. The transmission and exchange of information is carried out at your own risk. Although we take measures to safeguard against unauthorized disclosures of information, we cannot assure you that the personal information we collect will not be disclosed in a manner that is inconsistent with this Privacy Policy.

Amendments

We may, at any time and at our discretion, vary this Privacy Policy. We will notify you if we amend this Privacy Policy, by contacting you through the contact details you have provided to us. Any amended Privacy Policy is effective once we notify you of the change.

Term of Use

Terms of Use

NB. These are site terms, relevant when browsing and using the service of Shoplz.io.

Effective starting December 15, 2020

This website (**Site**) is operated by A Hundred Monkeys Sdn Bhd (**we, our or us**).

Consent

By accessing and/or using our Site, you agree to these terms of use and our Privacy Policy (**Terms**). Please read these Terms carefully and immediately cease using our Site if you do not agree to them.

Variations

We may, at any time and at our discretion, vary these Terms by publishing the varied terms on our Site. We recommend you check our Site regularly to ensure you are aware of our current terms. Materials and information on this Site (**Content**) are subject to change without notice. We do not undertake to keep our Site up-to-date and we are not liable if any Content is inaccurate or out-of-date.

License to use our Site

We grant you a non-exclusive, royalty-free, revocable, worldwide, non-transferable license to use our Site in accordance with these Terms. All other uses are prohibited without our prior written consent.

SaaS Services

1. On or from the Effective Date and during the Term, the SaaS Provider agrees to provide the Services in accordance with the terms of this Agreement.
2. The Customer agrees the SaaS Provider owns or holds the applicable licenses to all Intellectual Property Rights including but not limited to copyright in the Software and SaaS Services and any documentation provided with the Services by the SaaS Provider to the Customer including any Customer configuration documentation.
3. The SaaS Provider reserves the right to change or remove features of the SaaS Services from time to time. Where there is any material alteration to the SaaS Services in accordance with this clause, the SaaS Provider will provide the Customer with 15 Business Days' notice and the Customer agrees that any material alteration is at the SaaS Provider's discretion.
4. The SaaS Provider reserves the right to refuse any request in relation to the Services that it deems inappropriate, unreasonable or illegal.

Shoplz Service

1. Shoplz provide a medium to easily redirect order info from forms to business owners and sellers via WhatsApp and Line.
2. Our product does not in any way represent an extension of the official WhatsApp or Line services.

Prohibited conduct

You must not do or attempt to do anything: that is unlawful; prohibited by any laws applicable to our Site; which we would consider inappropriate; or which might bring us or our Site into disrepute, including (without limitation):

1. anything that would constitute a breach of an individual's privacy (including uploading private or personal information without an individual's consent) or any other legal rights;

2. using our Site to defame, harass, threaten, menace or offend any person;
3. interfering with any user using our Site;
4. tampering with or modifying our Site, knowingly transmitting viruses or other disabling features, or damaging or interfering with our Site, including (without limitation) using Trojan horses, viruses or piracy or programming routines that may damage or interfere with our Site;
5. using our Site to send unsolicited email messages; or
6. Facilitating or assisting a third party to do any of the above acts.

Exclusion of competitors

You are prohibited from using our Site, including the Content, in any way that competes with our business.

Information

The Content is not comprehensive and is for general information purposes only. It does not take into account your specific needs, objectives or circumstances, and it is not advice. While we use reasonable attempts to ensure the accuracy and completeness of the Content, we make no representation or warranty in relation to it, to the maximum extent permitted by law.

Intellectual Property rights

Unless otherwise indicated, we own or license all rights, title and interest (including intellectual property rights) in our Site and all of the Content. Your use of our Site and your use of and access to any Content does not grant or transfer to you any rights, title or interest in relation to our Site or the Content. You must not:

1. copy or use, in whole or in part, any Content;
2. reproduce, retransmit, distribute, disseminate, sell, publish, broadcast or circulate any Content to any third party; or
3. breach any intellectual property rights connected with our Site or the Content, including (without limitation) altering or modifying any of the Content, causing any of the Content to be framed or embedded in another website or platform, or creating derivative works from the Content.

User Content

You may be permitted to post, upload, publish, submit or transmit relevant information and content (User Content) on our Site. We claim no ownership of the intellectual property rights in User Content you provide to the Site. Your profile and materials uploaded remain yours.

However, by setting your pages to be shared publicly or making available any User Content on or through our Site, you agree to allow others to view and share your User Content and you grant to us a worldwide, irrevocable, perpetual, non-exclusive, transferable, royalty-free license to use the User Content, with the right to use, view, copy, adapt, modify, communicate, publicly display, publicly perform, transmit, stream, broadcast, access such User Content on, through or by means of our Site.

You agree that you are solely responsible for all User Content that you make available on or through our Site. You represent and warrant that:

1. you are either the sole and exclusive owner of all User Content or you have all rights, licenses, consents and releases that are necessary to grant to us the rights in such User Content (as contemplated by these Terms); and
 2. neither the User Content nor the posting, uploading, publication, submission or transmission of the User Content or our use of the User Content on, through or by means of our Site will infringe, misappropriate or violate a third party's intellectual property rights, or rights of publicity or privacy, or result in the violation of any applicable law or regulation.
- We do not endorse or approve, and are not responsible for, any User Content. We may, at any time (at our sole discretion), remove any User Content.

Discontinuance

We may, at any time and without notice to you, discontinue our Site, in whole or in part. We may also exclude any person from using our Site, at any time and at our sole discretion. We are not responsible for any Liability you may suffer arising from or in connection with any such discontinuance or exclusion.

Indemnity

To the maximum extent permitted by law, you must indemnify us, and hold us harmless, against any Liability suffered or incurred by us arising from or in connection with your use of our Site or any breach of these Terms or any applicable laws by you. This indemnity is a continuing obligation, independent from the other obligations under these Terms, and continues after these Terms end. It is not necessary for us to suffer or incur any Liability before enforcing a right of indemnity under these Terms.

Termination

These Terms are effective until terminated by us, which we may do at any time and without notice to you. In the event of termination, all restrictions imposed on you by these Terms and limitations of liability set out in these Terms will survive.