

# Ny Faber

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## EDUCATION

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**Fall 2017, Fall 2020**    **Gateway Community College**, New Haven, CT  
Computer Science

## WORK EXPERIENCE

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- Sept 2020 - Present**    **Sales Associate**  
*Ralph Lauren, Clinton, CT*
- Organize and keep track of over 46,000 items in inventory for the entire store
  - Provide friendly and professional service to customers in order to assist with their shopping needs
  - Achieve weekly team goals by consistently meeting sales quotas
- Mar 2020 - Aug 2020**    **Rope Course Operator**  
*It Adventure Rope Course, New Haven, CT*
- Maintained and led operations for customers to climb 50 ft rope courses
  - Oversaw guests ranging from age 3 to adult to ensure safe operation of rope courses
  - Thoroughly cleaned obstacle courses to maintain a healthy and safe environment for all visitors
  - Trained to handle emergency situations in the event of an urgent rescue or injury
- Apr 2018 - Aug 2019**    **Catering Coordinator**  
*Panera Bread, New Haven, CT*
- Served as Lead Cashier of the store. Mentored and helped less experienced cashiers as lead cashier
  - Initiated calls to local businesses in an effort to serve as a vendor for special events and team meetings
  - Used Salesforce tooling for inventory and retention management
- Jun 2016 - Aug 2017**    **Crew Member**  
*Dunkin Donuts, West Haven, CT*
- Exercised strong communication skills by assisting customers and working with team to complete orders

## SKILLS

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**Languages:** Python, Ruby, Javascript, HTML, CSS,

**Tools & Frameworks:** Ruby on Rails,

**Spoken Languages:** English (native), Spanish (Elementary)