



RMA REQUEST

295

CUSTOMER

MAPRO Electronics Technology (Taiwan) Co. LTD

RMA RETURN ADDRESS (IF APPLICABLE)

MAPRO Electronics Technology (Taiwan) Co. LTD

1F, No.5 , Lane 10, Sec 1

Zhongshun St

Taipei City Wenshan District 106 11662

Taiwan Tel: 00886 2 29393969

RMA DATE 01/07/21

CUSTOMER ID 269

DESK TICKET ID 7597

SHIPPING METHOD FedEx International Priority

VAT/TAX ID N/A

Questions or concerns? Contact us at support@thinklucid.com!

LINE	PART NUMBER / DESCRIPTION	QTY	RMA TYPE	INVOICE #	PURCHASED	RECEIVED
1	PHX016S-MS Phoenix Camera IMX273 1.6MP BW S-Mount Serial Number:	1	Defective - Out of Warrant			Pending

RMA RETURN INSTRUCTIONS

1. Please clearly mark the return shipment with the RMA Request number indicated at the top.
2. Ship with a major courier that can provide a tracking number. The customer is responsible for any damage or loss during transit.
3. All items should be returned in their original packaging.
4. Return all items to the following address only:

LUCID VISION LABS
UNIT 130 - 13200 DELF PLACE
RICHMOND, BC V6V 2A2
CANADA

RMA CONDITIONS

- All RMA requests are subject to a 15% restocking fee to be charged at the sole discretion of LUCID Vision Labs.
- The estimated turn around time for a repair and return is 2-4 weeks (In-Warranty) and 4-6 weeks (Out-of-Warranty).

LUCID Vision Labs, Inc.
Unit 130 - 13200 Delf Place
Richmond BC V6V 2A2
Canada

LUCID Vision Labs, GmbH
Rennthalstrasse 14
74360 Ilsfeld
Germany

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101-0052 Tokyo, Japan

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