

**Plastics and Regenerative Medicine
Returned Goods Policy**

MAIL RETURN TO:

ALLERGAN MEDICAL C/O KUEHNE & NAGLE
ATTN: ALLERGAN RETURNS
1800 WATERS RIDGE DRIVE SUITE 100
LEWISVILLE, TX 75057

Natrelle® line of implants and silicone sizers:

- Upon receipt and inspection, a credit will be issued based on the specified time limit from date of invoice:
 - 0-60 days: 100% credit
 - 61-120 days: 85% credit
 - 121-180 days: 50% credit
 - 181+ days: 0% credit
- No credit will be issued on opened or damaged product boxes.
- Freight charges will not be credited.
- Returned Goods Policy may not apply to promotional offers.

Natrelle® 133S Tissue Expanders:

- When returning Natrelle® 133S Tissue Expanders, they must be with the bundled FOURTÉ® to be eligible for the full return credit based off the invoice dates below.
- Upon receipt and inspection, a credit will be issued based on the specified time limit from date of invoice:
 - 0-60 days: 100% credit
 - 61-120 days: 85% credit
 - 121-180 days: 50% credit
 - 181+ days: 0% credit
- No credit will be issued on opened or damaged product boxes.
- Natrelle® 133S Tissue Expanders without the bundled FOURTÉ® are not eligible for return (\$0 credit).
- Returns are NOT accepted on accessory FOURTÉ® units.

Natrelle® Saline Sizers, Keller Funnel®2 and REVOLVE™ System:

- Items are non-returnable.

AlloDerm™ Regenerative Tissue Matrix and STRATTICE™ Reconstructive Tissue Matrix:

- Upon receipt and inspection, a credit will be issued based on the specified time limit from date of invoice:
 - 0-60 days: 85% credit
 - 61+ days: 0% credit
- No credit will be issued on opened or damaged product boxes.
- Freight charges will not be credited.

- Returned Goods Policy may not apply to promotional offers.
 - All patient labels must be intact.
 - The Instructions for Use (IFU) must be attached to the product.
 - No markings or writings may be on the label, pouch, or IFU.
 - Tamper-evident seal must be intact with no evidence that seal has been removed.
 - The temperature tag/alert must indicate “OK.”
 - Must be returned in an Allergan Aesthetics approved shipper, which will be provided by Allergan Customer Service prior to return.
 - All products must have at least 6-month shelf life remaining.
- ❖ All claims for damages in transit and order discrepancies must be reported to Allergan Aesthetics Customer Solutions within 24 hours of receipt of product.