

# Problem Statement

Integrated Common Services to Common People

Pre-requisites:

Basic Programming

Python or web-based application or Android programming

# Unique Idea Brief (Solution)

The proposed solution is an integrated web or mobile application that consolidates various services into a single, user-friendly platform. The application will help users find and access essential services related to health, education, transportation, finance, government services, and housing. By integrating multiple service providers and offering comprehensive details, the application aims to streamline the process of finding and using these services.

# Features Offered

## **Government Services:**

Nearest government offices for Aadhar/land registration.  
Passport center details and VISA/passport consultant information.  
Housing plan approval/borewell/water supply approver details.  
Ration card/voter ID centers for addressing customer queries.  
Government scheme details for farmers/women/students.  
Pension/PF/gratuity consultant details.

## **Housing Services:**

Nearest community helper contacts (electrician, plumber, carpenter, painter, etc.).  
Food and water supplier details.  
Maid contacts.  
Packers and movers' details.  
Information about house renting/purchase.

# Process flow

User Registration and Authentication: Both service users and providers register and authenticate on the platform.

Service Search and Discovery: Users search for services based on their needs (e.g., health, education, transportation).

Service Details and Comparisons: The application provides comprehensive details, including cost comparisons and reviews.

Service Booking and Contact: Users can book services or contact providers directly through the application.

Feedback and Rating: Users provide feedback and ratings for the services they have used.

# Architecture Diagram

The architecture diagram would typically include:

User Interface Layer: Web and mobile interfaces for users.

Application Layer: Handles user authentication, service search, and interactions.

Data Layer: Stores user data, service provider details, and service information.

Integration Layer: Interfaces with external APIs and services (e.g., Google services for data collection).

# Technologies used

Frontend: HTML, CSS, JavaScript (for web);

Backend: Python (Django/Flask), Node.js.

Database: MySQL, PostgreSQL, MongoDB.

APIs: Google Maps API, Health service APIs, Education service APIs

Cloud Services: AWS, Google Cloud Platform.

# Team members and contribution:

Samriddhi Singh - frontend development

Himalay Dhanwani - backend development

Shreya Mishra - frontend development

# Conclusion

The proposed application aims to simplify access to essential services for common people by providing a single platform that integrates various service providers. This will not only help users save time and effort but also ensure they receive reliable and cost-effective services. By leveraging modern technologies and comprehensive data integration, the application can address the challenges faced by people in their day-to-day lives and improve their overall quality of life.