

# Shraddha Thakkar

857-891-7223 | 872 Huntington Ave Apt 3, Boston, MA-02115 | thakkar.s@husky.neu.edu | linkedin.com/in/shraddha-thakkar8/

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## SUMMARY

A graduate student with a specialization in Analytics and data-driven mindset. Passionate to learn and build strategies for challenging problems implementing Data Analytics, Business Intelligence, Data Engineer, and Machine Learning concepts

## EDUCATION

**Northeastern University, Boston, MA**

September 2018 - March 2020

Master's in Informatics (Concentration in Analytics)

**Gujarat Technological University, India**

July 2014 - May 2018

Bachelor of Engineering in Information Technology

## SKILLS

**Programming Languages:** Python (NumPy, Pandas, Matplotlib, Scikit-learn, Seaborn), R (ggplot, dplyr, plotly), SQL, HTML, CSS  
**Databases:** MySQL, PostgreSQL, Oracle 10g, Microsoft SQL Server  
**Data Integration/ETL:** Talend, SQL Server Integration Services (SSIS), Alteryx, ER/Studio  
**Data Visualization:** Tableau, Power BI, Microsoft Excel (Pivot table, Pivot Charts, V lookups, VBA)  
**Cloud:** Amazon Web Services (IAM, S3, DynamoDB, Lambda)  
**Machine Learning:** Regression, Classification, Decision Trees, Random Forest, KNN, K-means clustering, PCA

## WORK EXPERIENCE

**Northeastern University, HRM Department (Industrial Project) | Business Analyst**

January 2020 - March 2020

- Engaged with the stakeholders and tech teams to build meaningful and impactful solutions in an iterative manner
- Communicated with the users and worked with the management and employees to understand the requirements
- Conducted users' interviews, gathered and analyzed their data to understand needs and behavior pattern of the focus group thereby synthesizing the findings by creating an empathy map and personas
- Build metrics and business cases to improve customer experience for the learning and organization development page
- Created 10+ prototypes, redesigned the website and came up with a solution to increase accessibility and usability for the webpage thereby resulting in a 10% increase in the bounce rate

**ChainAim Corporation, Northeastern University (Industrial Project) | Student Researcher**

April 2019 - June 2019

- Interacted cross-functionally with the key stakeholders and peers to gather and define technical project requirements
- Determined an appropriate method to analyze pharmaceutical data operations and relevant information
- Documented findings, prepared reports and developed new processes and procedures to enhance operations
- Ensured successful deliverables by leveraging various technical tools like SQL, Microsoft Excel, and Python
- Identified the shortcomings and offered proactive recommendations to help drive client business development
- Established and maintained quality standards thereby presenting and reporting the findings to the client

**URO Classes, Vadodara, India | Engineering Intern**

January 2018 - April 2018

- Developed a website named E-CARE using ASP.NET, C#, MySQL, HTML5, and CSS3 to establish a direct link between healthcare facilities and services using Agile methodology
- Introduced features like automating patient enrolment, tracking patient's treatment history and integrated automatic personalized notification with a dynamic response when medical reports are generated

## PROJECTS

[github.com/shraddha0796](https://github.com/shraddha0796)

**Retail Data Warehouse (Talend, Tableau, PowerBI, SQL, Alteryx, ER/Studio)**

- Designed a data warehouse (Snowflake Schema), pipelined and integrated large dataset of 40 million records from multiple sources (CSV, MySQL, MS SQL Server, Oracle) using ETL techniques on Talend Open Studio
- Executed Slowly Changing Dimensions (SCD) to maintain historical records, and Error Handling
- Devised various performance tuning techniques, thereby resulting in a total integration time of 22 minutes
- Built interactive dashboards to analyze retail sales and business insights using Tableau and Power BI

**Predicting Re-admission of a Diabetic Patient (Python, Machine Learning Algorithms, SMOTE)**

- Performed quantitative analysis and built visualization to find hidden insights from a dataset using python packages
- Manipulated data, developed statistical models (Logistic Regression, Decision Trees, Random Forest) and balanced data using SMOTE analysis, thereby improving an accuracy to 89%

**Serverless Cloud Application (Python, AWS- s3, Lambda, DynamoDB)**

- Configured Lambda function to be triggered on s3 events and publish logs to CloudWatch
- Executed python lambda handler to store all s3 event metadata in DynamoDB

**Exploratory Analysis of Pet Adoption (Tableau, SQL, Excel, R)**

- Performed SQL queries to fetch the data of a Malaysian Government from a large data set and created an Excel file
- Implemented script-based calculation and Advanced Excel formulas to manipulate data and performed data cleaning
- Built appealing visualizations/dashboards on tableau and a storytelling document for future campaign reference

**Boston- Is it safe? (Data Analysis, Data Mining – RStudio)**

- Loaded, cleaned, and converted data into actionable insights of Boston crimes from period 2015-2018. Conducted Exploratory Data Analysis (EDA) and Hypothesis Testing in order to analyze different result from the dataset
- Used Time Series Analysis (ARIMA model) to predict the crime rate for 2019, stated results with 99% confidence interval