

Problem Statement

Product Requirements Document (PRD) for Ecommerce Website

Functional Requirements

1. User Management

- 1.1. Registration: Allow new users to create an account using their email or social media profiles.
- 1.2. Login: Users should be able to securely log in using their credentials.
- 1.3. Profile Management: Users should have the ability to view and modify their profile details.
- 1.4. Password Reset: Users must have the option to reset their password through a secure link.

2. Product Catalog

- 2.1. Browsing: Users should be able to browse products by different categories.
- 2.2. Product Details: Detailed product pages with product images, descriptions, specifications, and other relevant information.
- 2.3. Search: Users must be able to search for products using keywords.

3. Cart & Checkout

- 3.1. Add to Cart: Users should be able to add products to their cart.
- 3.2. Cart Review: View selected items in the cart with price, quantity, and total details.
- 3.3. Checkout: Seamless process to finalize the purchase, including specifying delivery address and payment method.

4. Order Management

- 4.1. Order Confirmation: After making a purchase, users should receive a confirmation with order details.
- 4.2. Order History: Users should be able to view their past orders.
- 4.3. Order Tracking: Provide users with a way to track their order's delivery status.

5. Payment

- 5.1. Multiple Payment Options: Support for credit/debit cards, online banking, and other popular payment methods.
- 5.2. Secure Transactions: Ensure user trust by facilitating secure payment transactions.
- 5.3. Payment Receipt: Provide users with a receipt after a successful payment.

6. Authentication

- 6.1. Secure Authentication: Ensure that user data remains private and secure during login and throughout their session.
- 6.2. Session Management: Users should remain logged in for a specified duration or until they decide to log out.