

## 1. Introduction

Welcome to flipkart.com. By accessing or using our website, you agree to comply with and be bound by these Terms and Conditions. Please read them carefully. If you do not agree to these terms, you may not use our services.

## 2. Definitions

- **Website:** Refers to flipkart.com.
- **User:** Any individual who accesses or uses the website.
- **Products:** Items available for sale on the website.
- **Services:** The online platform for browsing, selecting, purchasing, and managing orders of products.

## 3. User Account

- Users may be required to create an account to access certain features.
- Account details must be accurate, current, and complete.
- Users are responsible for maintaining the confidentiality of their login credentials.

## 4. Order Process

- Users can browse products and place orders through the website.
- Prices are subject to change at any time without notice.
- Once an order is placed, the user will receive a confirmation via email.

## 5. Pricing and Payment

- All prices are listed in Indian Rupee and are inclusive of applicable taxes unless stated otherwise.
- Payments can be made via credit card, debit card, PayPal, or other accepted methods.
- We reserve the right to refuse any transaction if payment is not received in full or if there are issues with payment verification.

## 6. Shipping and Delivery

- Delivery times are estimates and may vary based on location and shipping method selected.
- We are not responsible for delays due to shipping carrier or external factors.
- Shipping fees are non-refundable, except in cases of errors made by us.

## 7. Returns, Refunds, and Exchanges

- Users can return eligible products within 7 days of receipt for a full refund or exchange.
- Items must be in original condition, unused, and with all packaging and tags intact.
- Shipping costs for returns are the responsibility of the user unless otherwise stated.
- Refunds will be processed within 2 days after receiving the returned item.

## **8. Product Availability**

- We strive to ensure that products are available as listed. However, there may be instances where products are unavailable due to stock limitations or other unforeseen circumstances.
- We reserve the right to discontinue any product at any time.

## **9. Intellectual Property**

- All content on the website, including but not limited to text, graphics, logos, images, and software, is owned by flipkart.com or licensed to us and is protected by applicable intellectual property laws.
- Users are prohibited from copying, distributing, or using any content without our express written permission.

## **10. User Conduct**

- Users agree not to misuse the website by engaging in fraudulent, illegal, or harmful activities.
- We reserve the right to suspend or terminate accounts that violate these terms or engage in behavior that harms our services or other users.

## **11. Limitation of Liability**

- We are not liable for any damages resulting from the use of the website or its products, including indirect, incidental, or consequential damages.
- Our liability is limited to the maximum extent permitted by law.

## **12. Privacy Policy**

- Our Privacy Policy governs the collection, use, and disclosure of personal information. By using the website, you consent to our privacy practices outlined in the policy.

## **13. Amendments to Terms and Conditions**

- We reserve the right to modify these terms at any time without prior notice. Users will be notified of significant changes via email or a website notification.

## **14. Governing Law**

- These terms and conditions are governed by and construed in accordance with the laws of the Constitution of Republic of India.
- Any disputes arising from these terms will be resolved in the courts of the Republic of India.

## **15. Contact Information**

- For any questions or concerns regarding these terms, users can contact us at support@flipkart.com or +91 71772 87246.