

**RESTAURANT**  
**MANAGEMENT SYSTEM**

**ANP-C7971**

**STUDENT ID: AF0400949**

**NAME: SHRAVANI GOLLA**

## RESTAURANT MANAGEMENT SYSTEM:-

A Restaurant Management System is a software solution designed to streamline and automate various operations within a restaurant. Here's a brief introduction to what such a project typically entails.

### Introduction to Restaurant Management System Project

A Restaurant Management System is a comprehensive tool that helps restaurant managers and staff efficiently handle daily operations. The primary goal of this system is to enhance the overall customer experience while optimizing the restaurant's internal processes. Key features often include:

1. **Order Management:** Facilitates the process of taking, tracking, and fulfilling customer orders. This can include both dine-in and takeout orders.
2. **Menu Management:** Allows for easy updates and modifications to the menu, including pricing, item descriptions, and availability.
3. **Billing and Payment Processing:** Streamlines the billing process and supports various payment methods, ensuring quick and accurate transaction

4. **Inventory Management:** Helps track stock levels, manage suppliers, and reduce waste by providing real-time inventory updates.
5. **Staff Management:** Assists in scheduling, tracking work hours, and managing payroll for restaurant staff.
6. **Customer Relationship Management (CRM):** Collects and analyses customer data to improve service and marketing efforts.
7. **Reporting and Analytics:** Generates detailed reports on sales, inventory, and staff performance to aid in decision-making.

### **Benefits:-**

- **Efficiency:** Automates routine tasks, reducing manual effort and errors.
- **Customer Satisfaction:** Enhances the dining experience through faster service and personalized interactions.
- **Cost Management:** Helps control costs by optimizing inventory and reducing waste.
- **Data-Driven Decisions:** Provides insights through analytics, helping managers make informed decisions.

## ENTITIES :-

### **1. Management**

- id: Unique identifier for each management staff member.
- first\_name: First name of the staff member.
- last\_name: Last name of the staff member.
- gender: Gender of the staff member (Male or Female).
- email: Email address of the staff member.
- password: Password for the staff member's account.
- mobile: Mobile number of the staff member.
- address: Address of the staff member.
- role: Role of the staff member (admin, waiter, or cashier).

### **2. Categories**

- id: Unique identifier for each category.
- name: Name of the category.
- status: Status of the category (Enable or Disable).

### **3. Items**

- id: Unique identifier for each item.
- name: Name of the item.
- price: Price of the item.

- `category_id`: Identifier linking the item to a category.
- `status`: Status of the item (Enable or Disable).

#### **4. Restaurant Tables**

- `id`: Unique identifier for each table.
- `table_number`: Number assigned to the table.
- `seats`: Number of seats at the table.
- `status`: Status of the table (Available or Occupied).

#### **5. Order Items**

- `id`: Unique identifier for each order item.
- `order_id`: Identifier linking the order item to an order.
- `item_id`: Identifier linking the order item to an item.
- `quantity`: Quantity of the item ordered.
- `price`: Price of the item ordered.

#### **6. Order Status**

- `id`: Unique identifier for each order.
- `table_id`: Identifier linking the order to a table.
- `user_id`: Identifier linking the order to a user (staff member).

- `order_date`: Date and time when the order was placed.
- `status`: Status of the order (Pending, Completed, or Cancelled).

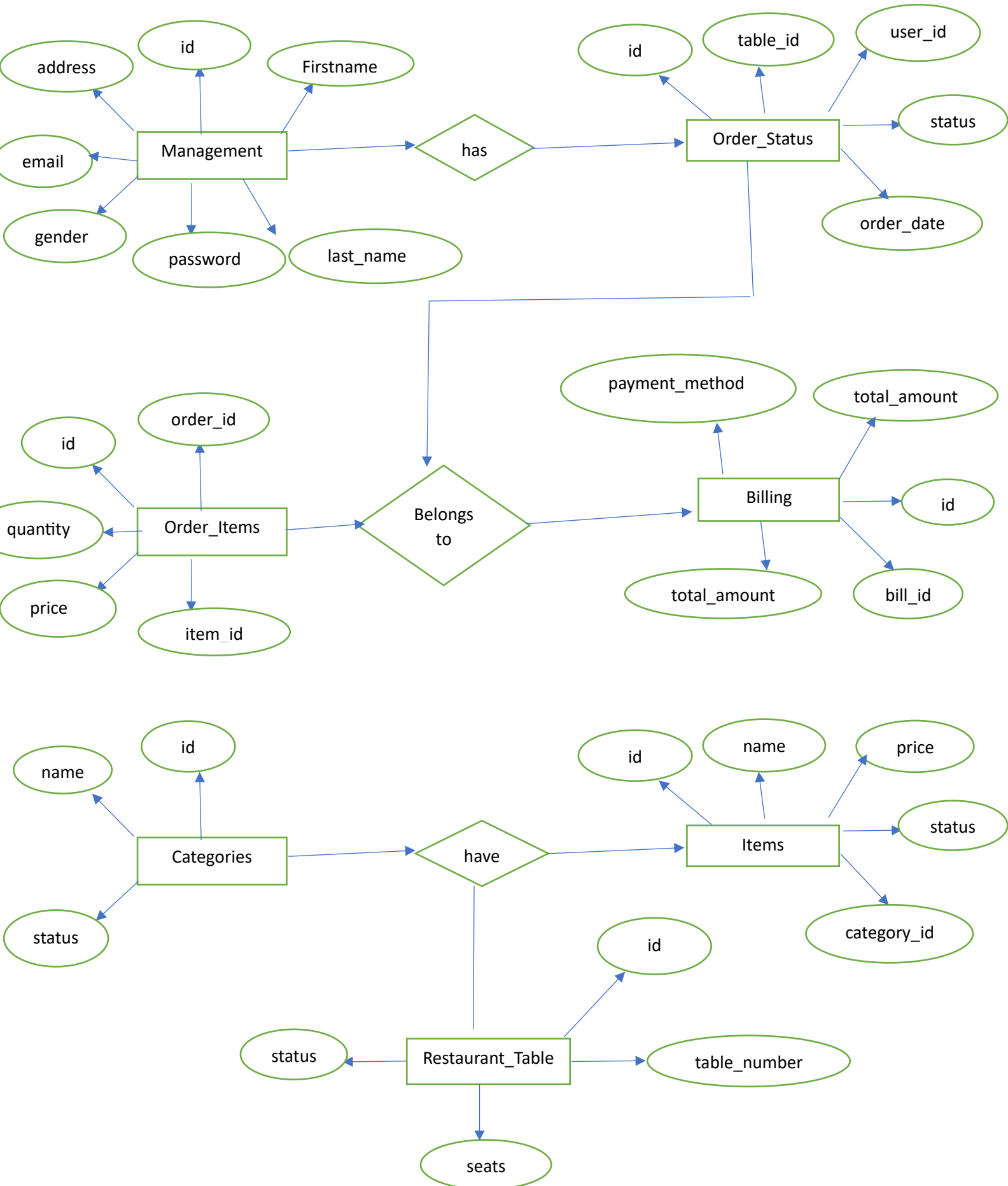
## **7. Billing**

- `id`: Unique identifier for each billing record.
- `bill_id`: Identifier linking the billing record to an order.
- `payment_method`: Method of payment (Cash, Card, or Online).
- `total_amount`: Total amount of the bill.
- `billing_date`: Date and time when the billing was done.

## RELATIONSHIPS:-

- Categories to Items :One category can have many items.(One-to-Many)
- Restaurant\_tables to Order Status: One table can have many orders (One-to-Many)
- Management to Order Status: One user can place many orders (One-to-Many)
- Order Items to Order Status: Many order items belong to one order (Many-to-One)
- Order Items to Items: Many order items can reference one item (Many-to-One)
- Billing to Order Status: One billing record corresponds to one order (One-to-One)

## ER DIAGRAM:-





## EER DIAGRAM:-

