







Kristen Jim Albuquerque



Profile

Results-driven UI/UX Designer with **4 years of experience** crafting intuitive, user-centric designs. Skilled in wireframing, prototyping, and data-driven decision-making, with expertise in Figma, Photoshop, and Illustrator








Contact details

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Socials

-  Behance
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-  LinkedIn
[linkedin.com/in/kristen-jim/](https://www.linkedin.com/in/kristen-jim/)

Experience

	<div>UI/UX Designer</div> <div>eCabs Technologies</div> <div><ul style="list-style-type: none">Designed and optimised B2B, B2C, and driver app, enhancing user experience and engagement.Led the design and execution of driver campaign, resulting in a 20% increase in driver engagement hours.Enhanced key features, including Surge Pricing, Ride Request Handling, and Earnings Visualization, improving user interaction.Conducted user research, including live surveys and interviews, to guide UX decisions and improve user flow.Leveraged heat maps and behavioral analytics to optimize driver app interactions based on real-time data.Performed A/B testing to determine the most effective solutions for improving conversion rates and usability.</div>	<div>May 2023 - Present</div> <div> San Giljan, Malta</div>
	<div>UI/UX Designer (Contract)</div> <div>Aviapros</div> <div><ul style="list-style-type: none">Led end-to-end UI/UX design for a private jet management SaaS product, including wireframes, user flows, and high-fidelity prototypes, using Figma and real-world user data.Conducted in-depth user research and customer interactions to align the software standards.Developed user flows and wireframes, streamlining navigation and improving task efficiency.Collaborated with stakeholders and cross-functional teams, facilitating ideation and feedback sessions to refine designs.</div>	<div>Aug 2024 - Mar 2025</div> <div> Luqa, Malta</div>
	<div>Sr Photogrammetric Correction Technician</div> <div>EagleView</div> <div><ul style="list-style-type: none">Collaborated with cross-functional teams to enhance the usability of aerial mapping tools for government and private clients.Used Photoshop and QGIS to correct and align aerial imagery, enhancing usability for government and private clients.Conducted user research and usability analysis to improve workflows for map alignment and spatial accuracy.Designed user-friendly interfaces for geospatial data tools using Photoshop and GIS platforms.Facilitated iterative improvements through user feedback and visual prototyping.</div>	<div>Sept 2021 - Dec 2022</div>
	<div>Graphic User Interface Designer</div> <div>Foxwel Productions</div> <div><ul style="list-style-type: none">Designed engaging UI elements for digital media, ensuring visually appealing and user-friendly experiences.Developed interactive prototypes to enhance user engagement and streamline design approval processes.Worked closely with developers to ensure seamless implementation of UI designs.Created branding and visual identity assets, maintaining consistency across platforms.</div>	<div>Jul 2020 - Jun 2021</div>
	<div>UX/UI Designer</div> <div>Freelancer</div> <div><ul style="list-style-type: none">Designed and delivered custom UX/UI solutions for clients across industries including e-commerce, SaaS, and healthcare.Partnered with developers to ensure pixel-perfect implementation and responsive design standards.Managed client communications, project timelines, and feedback cycles independently.</div>	<div>May 2019 - 2022</div>







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Acheivements

-  **eCabs Technologies**
Recognised for leading the project and working under a tight deadline
-  **Eagleview**
Above and Beyond award - Recognized for exceptional problem-solving, dedication, and high-performance impact in business operations
-  **Foxwel Productions**
Creative mind award - for being the best performer of the month

Qualifications

-  **2022**
UI/UX Design
Information Technology Learnring Hub
-  **2020**
Post Graduation Diploma In Business Management
St Aloysius (Deemed to be University), Mangalore
-  **2019**
Bachelor of Computer Applications
St Aloysius (Deemed to be University), Mangalore

Tools & Skills

-      
- User Research

User Interface

Usability Testing

Wireframing

Tokens

User Flow

Rapid Prototyping

User Experience

Design System

Product Strategy

Interaction Design