Kristen Jim Albuquerque

Profile

Results-driven UI/UX Designer with **3+ years of experience** crafting intuitive, user-centric designs. Skilled in wireframing, prototyping, and data-driven decision-making, with expertise in Figma, Photoshop, and Illustrator.

Contact details

Phone
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Website
kristenjim.com

Address
San GIljan, Malta

Socials

Behance
behance.net/jimdesigns

Linkedin
linkedin.com/in/kristen-jim/

Experience

UI/UX Designer
eCabs Technologies
May 2023 - Present
San Giljan, Malta

- Designed and optimised B2B, B2C, and driver app, enhancing user experience and engagement.
- Led the design and execution of driver campaign, resulting in a **20% increase in driver engagement hours**
- Enhanced key features, including Surge Pricing, Ride Request Handling, and Earnings Visualization, improving user interaction.
- Conducted user research, including live surveys and interviews, to guide UX decisions and improve user flow.
- Leveraged heat maps and behavioral analytics to optimize driver app interactions based on real-time data.
- Performed A/B testing to determine the most effective solutions for improving conversion rates and usability.

UI/UX Designer (Contract)
Aviapros
Aug 2024 - Feb 2025
Luqa, Malta

- Led end-to-end UI/UX design for a private jet management SaaS product, including wireframes, user flows, and high-fidelity prototypes, using Figma and real-world user data.
- Conducted in-depth user research and customer interactions to align the software standards.
- Developed user flows and wireframes, streamlining navigation and improving task efficiency.
- Collaborated with stakeholders and cross-functional teams, facilitating ideation and feedback sessions to refine designs.

Sr Photogrammetric Correction Technician
EagleView
Sept 2021 - Dec 2022

- Used Photoshop and QGIS to correct and align aerial imagery, enhancing usability for government and private clients.
- Analysed and corrected high-resolution aerial imagery to ensure precise mapping and spatial accuracy.
- Conducted detailed quality control using proprietary and third-party tools across RGB and CMYK workflows, maintaining the highest standards.
- Worked with cross-functional teams to optimise imagery, reflecting stakeholder management and iterative improvements.

Graphic User Interface Designer
Foxwel Productions
Jul 2020 - Jun 2021

- Designed engaging UI elements for digital media, ensuring visually appealing and user-friendly experiences.
- Developed interactive prototypes to enhance user engagement and streamline design approval processes.
- Worked closely with developers to ensure seamless implementation of UI designs.
- Created branding and visual identity assets, maintaining consistency across platforms.

UX/UI Designer
Freelancer
May 2019 - 2022

- Designed and delivered custom UX/UI solutions for clients across industries including e-commerce, SaaS, and healthcare.
- Partnered with developers to ensure pixel-perfect implementation and responsive design standards.
- Managed client communications, project timelines, and feedback cycles independently.

Kristen Jim Albuquerque

Highly motivated and results-driven UI/UX designer with 3+ years of experience. Skilled in communication, interpersonal relations, and creative problem-solving. Proficient in Figma, Photoshop, and Illustrator.

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Acheivements

eCabs Technologies
Recognised for leading the project and working under a tight deadline

Eagleview
Above and Beyond award - Recognized for exceptional problem-solving, dedication, and high-performance impact in business operations

Foxwel Productions
Creative mind award - for being the best performer of the month

Qualifications

2022
UI/UX Design
Information Technology Leanrning Hub

2020
Post Graduation Diploma In Business Management
St Aloysius (Deemed to be University), Mangalore

2019
Bachelor of Computer Applications
St Aloysius (Deemed to be University), Mangalore

Tools & Skills

User Research User Interface Usability Testing
Wireframing Tokens User Flow Rapid Prototyping
User Experience Design System Product Stratergy
Interaction Design