Financial Complaints | Overview Timely Response In Progress **Total Complaints** Resolved At No Cost 84.5% 75,513 98.1% 283 0.37% Complaints By State Complaints By Issue Issue Managing an account Deposits and withdrawals Trouble during payment proc.. Struggling to pay mortgage Problem with a purchase sho.. Billing disputes Other Other Problems caused by my fund.. Identity theft / Fraud / Embe.. APR or interest rate Getting a credit card Complaints By Product Complaints By Media % Customer Disputed Product Web Credit card (9.75%)13,436 Checking or savings account Referral (48.93%)Mortgage 12,470 Phone • Credit card or prepaid card

Average9,439

(41.32%)

Bank account or service

Debt collection

Vehicle loan or lease 1,070

Student loan 2,050

Postal mail

Fax •

Email 0.03% | 21