



**LA GRANDEE INTERNATIONAL COLLEGE**  
**Simalchour – 8, Pokhara**

Final Project Report  
On  
**Spa Management System**

**Submitted To:**  
LA GRANDEE INTERNATIONAL COLLEGE  
Bachelor of Computer Application (BCA) Program

*In partial fulfillment of the requirements for the degree of Program Name*  
*under*  
**Pokhara University**

**Submitted By:**

<b>Name</b>	<b>Program, Semester</b>	<b>PU Registration No.</b>
Saroj Baral	BCA IV	2022-1-53-0143
Srenka Bhandari	BCA IV	2022-1-53-0146
Sabin Pandey	BCA IV	2022-1-53-0139
Anish Poudel	BCA IV	2022-1-53-0118

**July ,2024**

## Acknowledgement

We express our sincere regard to our project supervisor **Mr. Nabin Pandey**, DBMS Lecturer **Mr. Amrit Lamsal** and Co-Ordinator **Mr. Ramesh Chalise** for his valuable time, guidance, encouragement, support, and cooperation throughout our project. We would sincerely like to thank the BCA Department for allowing us to work on enhancing our technical skills while undergoing this project.

This is a project proposal report on Spa Management System which is carried out as an ingredient of assignment as specified by the faculty member of the degree of BCA, 4th semester.

We are very thankful that you have provided us with an opportunity to show our talent and to sharpen our knowledge.

With Regards,

Saroj Baral (Reg.no: 2022-1-53-0143)

Srenka Bhandari (Reg.no: 2022-1-53-0146)

Sabin Pandey (Reg.no: 2022-1-53-0139)

Anish Poudel (Reg.no: 2022-1-53-0118)

## **Abstract**

The proposed project, the "SPA Management System," aims to streamline and simplify the management operations of a SPA facility through a user-friendly desktop application developed using VB.NET and MSSQL. The system caters to both normal users and administrators, offering a range of features to enhance the SPA experience and optimize administrative tasks.

For normal users, the system provides convenient tools such as appointment booking, real-time availability checks, appointment cancellation, and updating appointment information. These features empower users to effortlessly schedule and manage their SPA sessions, ensuring a seamless and enjoyable experience.

For administrators, the system offers comprehensive functionalities to efficiently manage various aspects of the SPA business. This includes the ability to add new services, view transaction records, delete transactions, if necessary, remove services, manage employee schedules and performance, handle miscellaneous services, and oversee user management activities.

By integrating these features into a cohesive desktop application, the SPA Management System not only enhances the operational efficiency of the SPA but also improves customer satisfaction by providing a streamlined and personalized experience. With its intuitive interface and robust functionality, the system is poised to revolutionize the way SPAs are managed and operated, ultimately leading to increased productivity and profitability.

# **Declaration for “Spa Management System”**

## **Student’s Declaration**

This is to certify that Spa Management System embodies the original work done by Saroj Baral and R.A. Mohan Tiwari, which is submitted to LA GRANDEE International College, under the affiliation of Pokhara University. This project is submitted as a partial fulfillment of the requirement for the system development project of the Bachelor of Computer Application 4th semester, under the supervision of Mr. Ramesh Chalise. We further state that no resources other than those specifically listed have been utilized in the completion of the project.

Name: Saroj Baral

.....

Exam Roll NO: 22530028

**Signature**

Semester: BCA 4th

P.U Registration No: 2022-1-53-0143

Name: Srenka Bhandari

.....

Exam Roll No: 22530031

**Signature**

Semester: BCA 4th

P.U Registration No: 2022-1-53-0136

Name: Sabin Pandey

.....

Exam Roll No: 2253024

**Signature**

Semester: BCA 4th

P.U Registration No: 2022-1-53-0139

Name: Anish Poudel

.....

Exam Roll No: 22530004

**Signature**

Semester: BCA 4th

P.U Registration No: 2022-1-53-0118

## **Supervisor's Declaration**

I hereby recommend that his project entitled “**Spa Management System**” is done under my supervision by **Saroj Baral , Srenka Bhandari , Sabin Pandey** and **Anish Poudel** during the 4th semester in partial fulfillment of the requirement of the degree of Bachelor of Computer Application (**BCA**) under **Pokhara University** is completed to my satisfaction and he processed for final evaluation.

---

**Mr. Nabin Pandey**

**Date: 01/07/2023**



Pokhara University Affiliate

**LA GRANDEE International College**

**ला ग्राण्डी इन्टरनेशनल कलेज**

*Shaping Minds, Nurturing Future*



## Letter of Approval

We certify that we have examined this report entitled “SPA Management System” and are satisfied with the project defense. It is satisfactory in the scope and qualify as project in partial fulfillment of the requirements for the degree of BCA under Pokhara University.

.....  
**Mr. Nabin Pandey**  
Supervisor

.....  
**Mr Prithivi Raj Paneru**  
External Examiner

.....  
**Mr. Ramesh Chalise**  
Department Coordinator

.....  
**Er. Kiran K.C**  
Principal

Date: 2024-07-01

## **Project Summary**

Spa Management System is a digitalized application to automate all kinds of booking activity in a SPA. The main aim of this program is to view, retrieve, book, and cancel appointments in a SPA. The system provides the staff with a user-friendly interface to view available services, book appointments, and cancel appointments.

The application is designed to be simple and easy to use, making it accessible to any authorized staff with basic computer skills. Customers can easily book their appointments as they can just call and schedule their appointments or can even visit the SPA as it wouldn't take much time at all.

The SPA appointment system is also designed to be scalable; it can easily be adapted to meet the changing needs of the business. This system is going to be developed using Incremental Methodology which makes it easier to modify the system accordingly. The application is built using VB.NET and MSSQL, which is known for its speed, efficiency, and reliability.

Overall, the Spa Management System developed using VB.NET and MSSQL are powerful tool for Spa businesses to manage their appointments, attract new customers, and increase revenue. The system offers a convenient way for staff to book appointments, and it enables businesses to streamline their operations, reduce administrative costs, and improve customer satisfaction.

## Table of Contents

Acknowledgement .....	ii
Abstract .....	iii
Student's Declaration .....	iv
Supervisor's Declaration.....	v
Project Summary.....	vii
List of Figures .....	x
List of Tables.....	xi
Abbreviations .....	xii
1. Introduction .....	1
2. Background Study .....	2
3. Problem Statement.....	3
4. Requirement Gathering:.....	4
4.1. Requirement specifications: .....	4
5. Objectives .....	5
6. Design: .....	6
6.1 Data Flow Diagram .....	6
6.2 Entity Relationship Diagram:.....	9
6.3 Flowchart:.....	10
7. Project Gantt Chart .....	13
8. Methodology .....	14
9. Implementation .....	15
9.1 Tools/ Language Used:.....	15
9.2 Work Assignment.....	16



10. Testing.....	18
10.1 Test Case: Admin.....	18
10.2 Test Case: User.....	19
11. Project Results.....	20
12. Future Enhancement .....	21
13. Conclusion .....	22
14. Annexures .....	23
15. References.....	38

## **List of Figures**

Fig 6.1-1 DFD level 0 .....	6
Fig 6.1-2 DFD level 1 .....	7
Fig 6.1-3 DFD level 2 Login.....	7
Fig 6.1-4 DFD level 2 User.....	8
Fig 6.1-5 DFD level 2 Administrative .....	8
Fig 6.2-6 E-R Diagram .....	9
Fig 6.3-7 Select User Interface .....	10
Fig 6.3-8 Administrative Flowchart.....	11
Fig 6.3-9 User Flowchart .....	12
Fig 7-10 Project Gantt Chart.....	13
Fig 8-11 Scrum Model .....	14

## **List of Tables**

Table 9.2-1 Work Division.....	17
Table 10.1-2 Test Case of Admin.....	18
Table 10.2-3 Test Case of User .....	19

## Abbreviations

SPA	Salus Per Aquam
BCA	Bachelors in computer application
DFD	Data flow diagram
IT	Information Technology
ER	Entity Relationship
ADMIN	Administrator
VB.NET	Visual Basic .NET
MSSQL	Microsoft SQL
SMS	Spa Management System

# **1. Introduction**

In the bustling world of wellness and relaxation, SPAs serve as sanctuaries for individuals seeking respite from the demands of everyday life. However, managing a SPA efficiently involves juggling numerous tasks, from appointment scheduling to employee management and service administration. Recognizing the need for a comprehensive solution to streamline these operations, we propose the development of the SPA Management System (Smith & Wallace, 2020).

The SPA Management System is envisioned as a desktop application crafted using VB.NET and MSSQL, tailored specifically to meet the unique needs of SPA facilities. By harnessing the power of technology, this system aims to simplify and enhance the management process, both for SPA administrators and their clientele.

In this introduction, we provide an overview of the key features and objectives of the SPA Management System, highlighting its potential to revolutionize SPA management practices. From appointment booking and availability checks to transaction tracking and employee management, the system offers a suite of functionalities designed to optimize every aspect of SPA operation.

By leveraging intuitive user interfaces and robust database management capabilities, the SPA Management System promises to elevate the SPA experience for both customers and staff alike. With this innovative solution, SPA administrators can streamline their workflows, maximize efficiency, and ultimately deliver an unparalleled level of service to their patrons.

In the subsequent sections of this proposal, we delve deeper into the specifics of the system architecture, features, and implementation strategy, outlining a roadmap for the successful development and deployment of the SPA Management System. Through collaborative effort and strategic planning, we aim to bring this vision to fruition, ushering in a new era of simplicity and sophistication in SPA management.

## **2. Background Study**

The foundation of our project emerged from a relatable incident – a team member's frustration with the time-consuming process of booking Spa appointments. This personal experience became the catalyst for developing a more streamlined approach: The Spa Management System.

Our initial steps involved comprehensive research, combining interviews with industry insiders and individuals who've faced appointment-related challenges. Online resources also provided valuable insights into existing systems. Complementing this digital exploration, we conducted on-site visit to a well famous Spa in town 'Malama Spa '. This visit not only enriched our understanding but also presented practical perspectives on the obstacles both customers and management encounter.

By immersing ourselves in the Spa environment, we gained direct insights into the intricacies of appointment management during varying demand periods. These interactions with Spa personnel underscored the need for improved efficiency and a more user-friendly approach.

This realization fuels our project's mission to bridge these gaps and deliver an innovative Spa Management System, poised to reshape scheduling processes across the industry.

### **3. Problem Statement**

- SPA facilities face numerous operational challenges that hinder their ability to deliver seamless services and experiences to clients.
- Manual administrative tasks, inefficient appointment scheduling, and disjointed management processes strain resources and detract from customer satisfaction.
- The absence of a centralized management system tailored to SPA-specific needs leads to missed revenue opportunities, employee dissatisfaction, and customer attrition (Henkin, 2023).
- Administrators struggle with managing bookings, services, transactions, and personnel, while clients may encounter difficulties in securing appointments or accessing desired services promptly (Henkin, 2023).
- Tension due to manual recording, manual appointment booking causes tension as the record book might get lost or get damaged by accident. And it is horrendous work for the staff to check manually recorded appointments.
- Lack of tech adaptation within the SPA management areas, where manual record books or only excels are still used, making it harder for the management to keep track of everything related to management.

## **4. Requirement Gathering:**

Requirement Analysis is the first and most important step in the system development activity for building a robust and user-friendly system. While performing surveys and research we came to know that in current scenario, most of the users prefer the traditional ways of booking appointments because they are not aware of the latest technology to manage the overall booking system in more efficient way. They don't know how to use these sites and, they don't feel trustworthy.

### **4.1. Requirement specifications:**

Mrs. Nisha Budha, the owner of Malama Spa talked about the requirements her Spa was looking for. Below are those requirements of the Spa Management System:

- **Increased efficiency**

The system should be able to operate the Spa's daily operations like book appointment, cancel appointment, shift schedule, view transactions, edit services being errorless and efficiently.

- **User friendly Interface**

The system should have user-friendly interface that is easy to understand and use.

- **Secured system**

The system should be secured and trustworthy to keep all the data and information of the organization safe.

- **Flexible system**

The system must be flexible in terms of functionality so that the need of other software gets disappeared



## 5. Objectives

The existing appointment management system used by SPAs is often manual, time-consuming, and prone to errors, leading to customer dissatisfaction and revenue loss. The proposed SPA Appointment System application aims to provide an automated and user-friendly interface for the SPA staff to manage their customer appointments efficiently.

**The problems before the proposal of this system were:**

- Enable seamless appointment scheduling.
- Enhance service management.
- Implement robust transaction tracking.
- Ensure administrative control and security.
- Ensure scalability and flexibility.

## 6. Design:

The section of the Design in documentation includes Data Flow Diagrams (DFD), flowcharts, E-R diagram providing a more comprehensive understanding of our system's design.

### 6.1 Data Flow Diagram

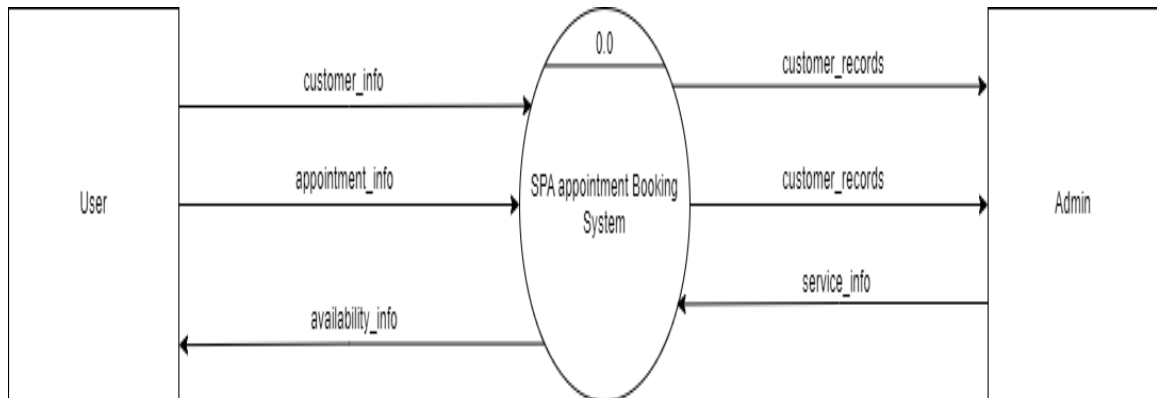


Fig 6.1-1 DFD level 0

#### Index (Level 0 DFD):

0.0 – Spa Management System

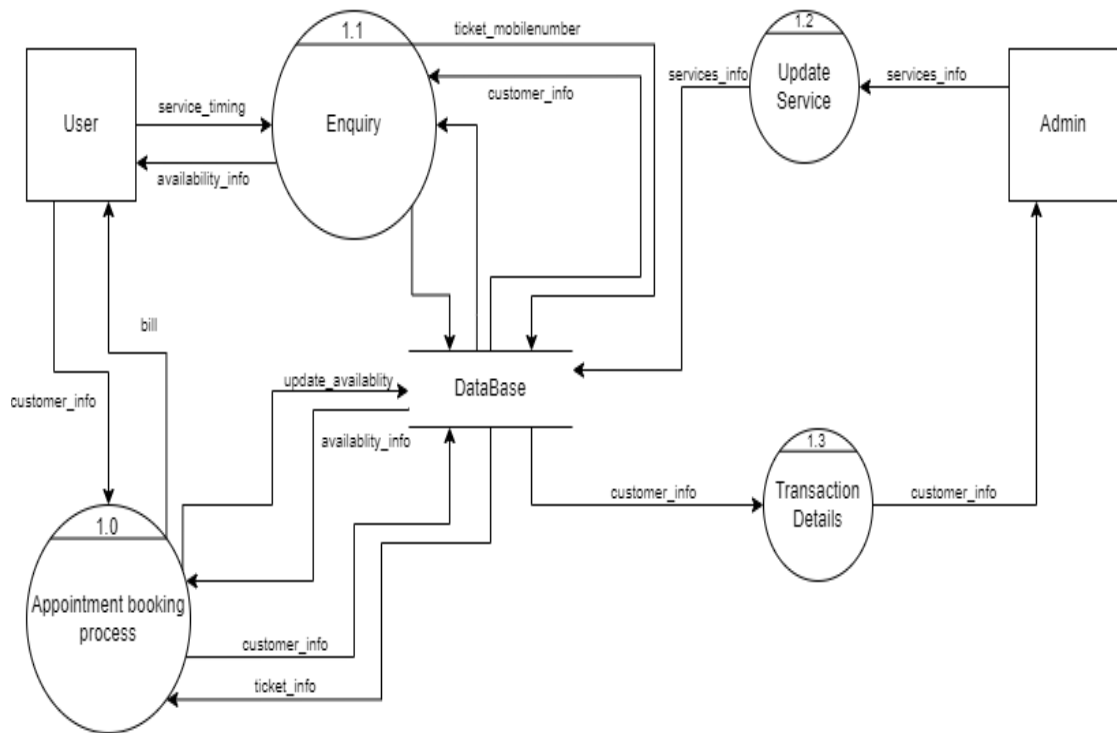


Fig 6.1-2 DFD level 1

### Index (Level 1 DFD):

1.0 - Appointment Booking Process

1.1 - Enquiry

1.2 - Update Service

1.3 - Transaction Details

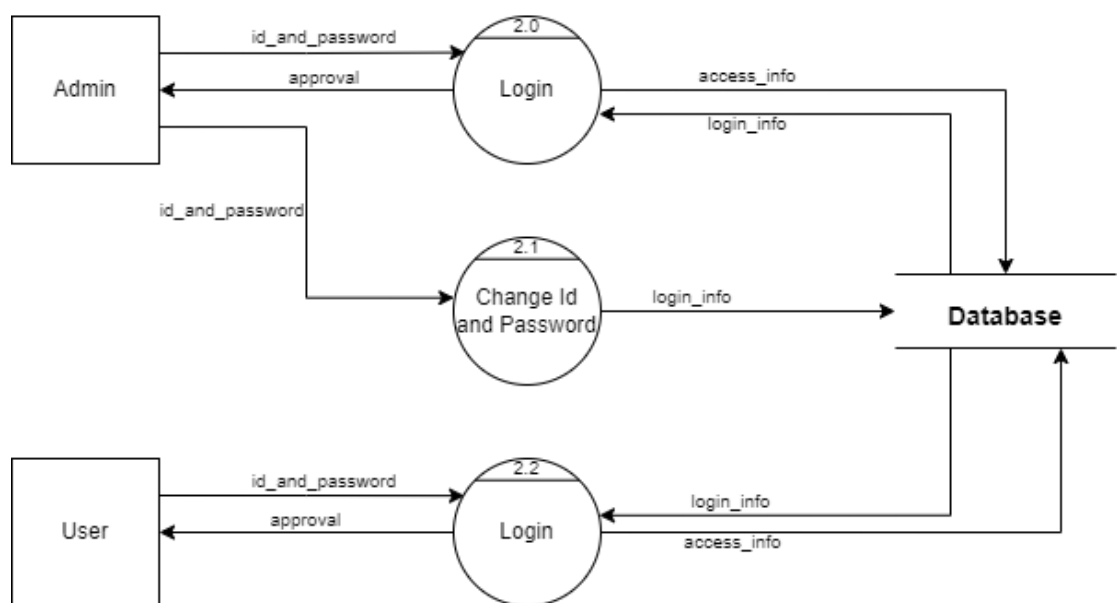


Fig 6.1-3 DFD level 2 Login

**Index (Level 2 DFD):**

2.0 - Login

2.1 - Change Id and Password

2.2 – Login

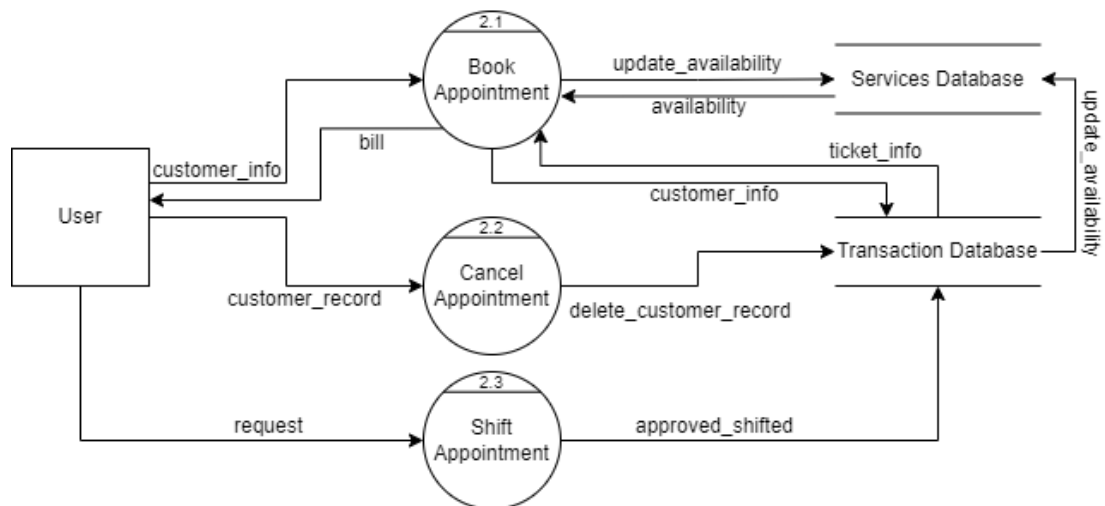


Fig 6.1-4 DFD level 2 User

**Index (Level 2 DFD):**

2.1 - Book Appointment

2.2 - Cancel Appointment

2.3 - Shift Appointment

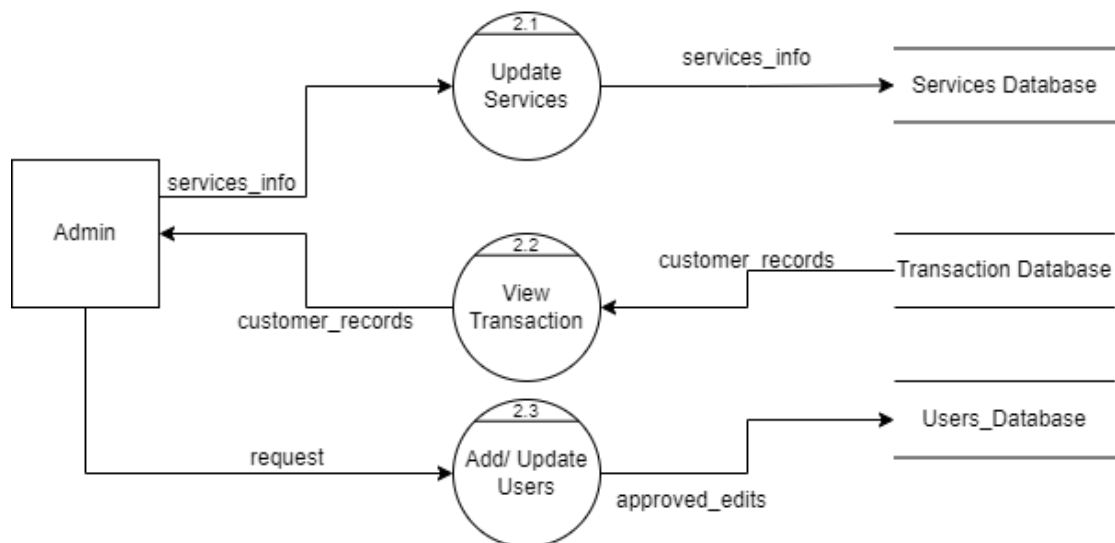


Fig 6.1-5 DFD level 2 Administrative

### Index (Level 2 DFD):

2.1 - Update Services

2.2 - View Transaction

2.3 - Delete Transaction

### 6.2 Entity Relationship Diagram:

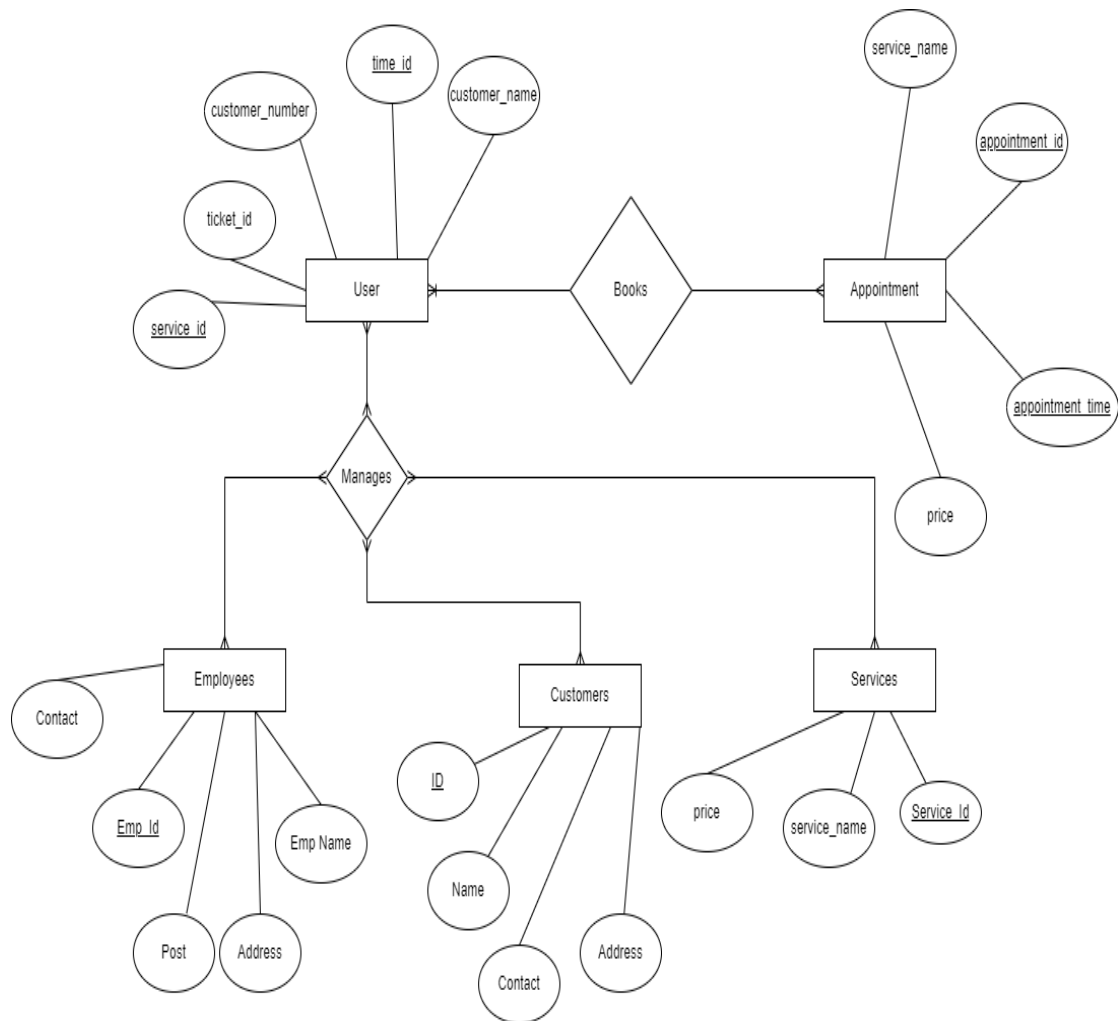


Fig 6.2-6 E-R Diagram

### 6.3 Flowchart:

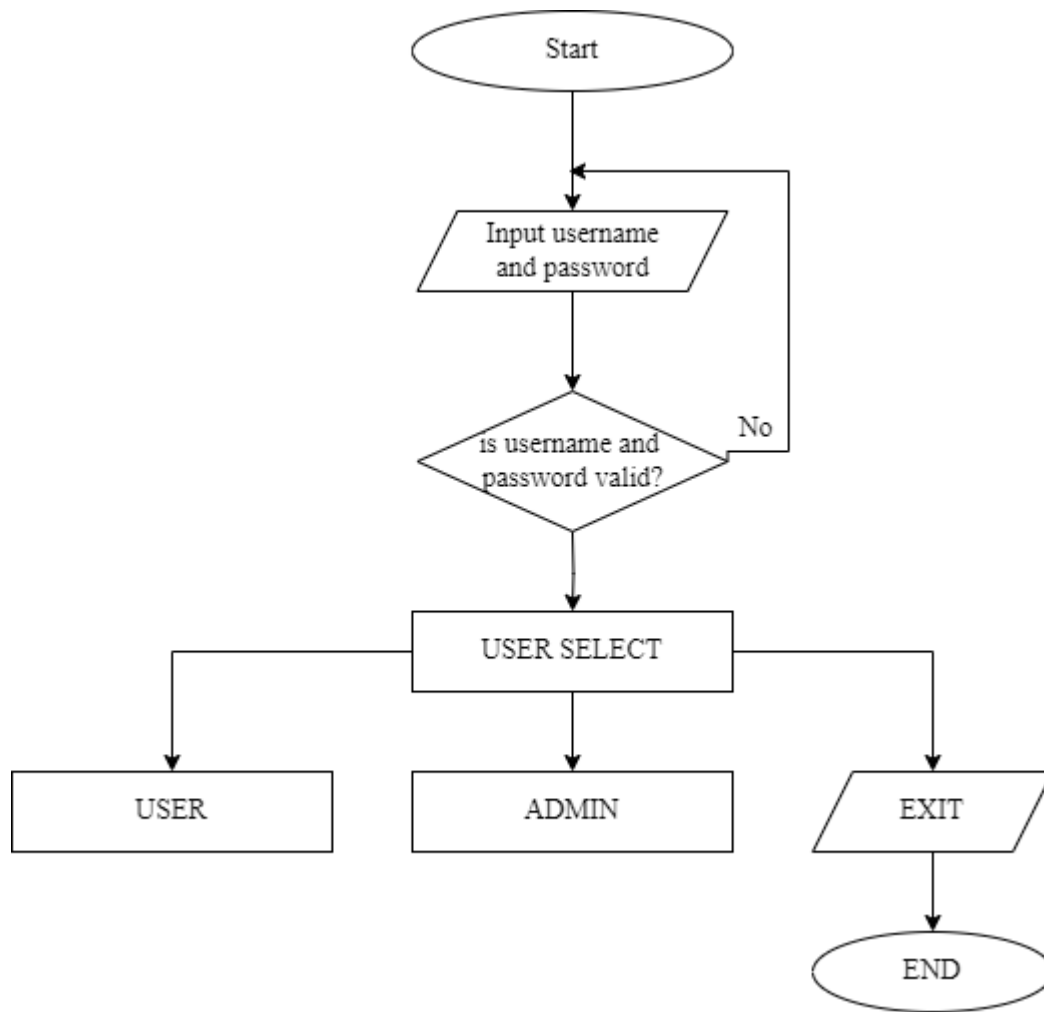


Fig 6.3-7 Select User Interface

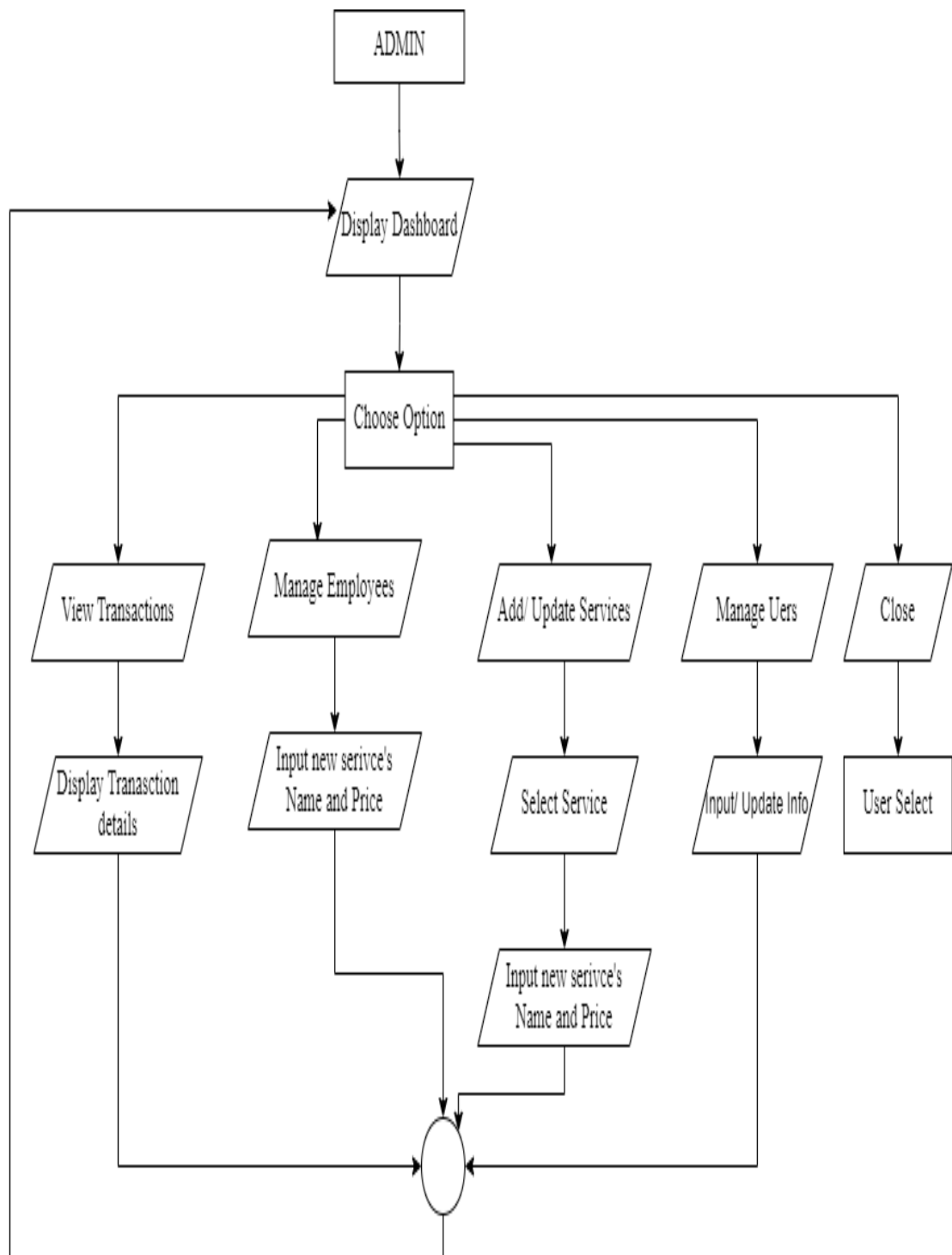


Fig 6.3-8 Administrative Flowchart

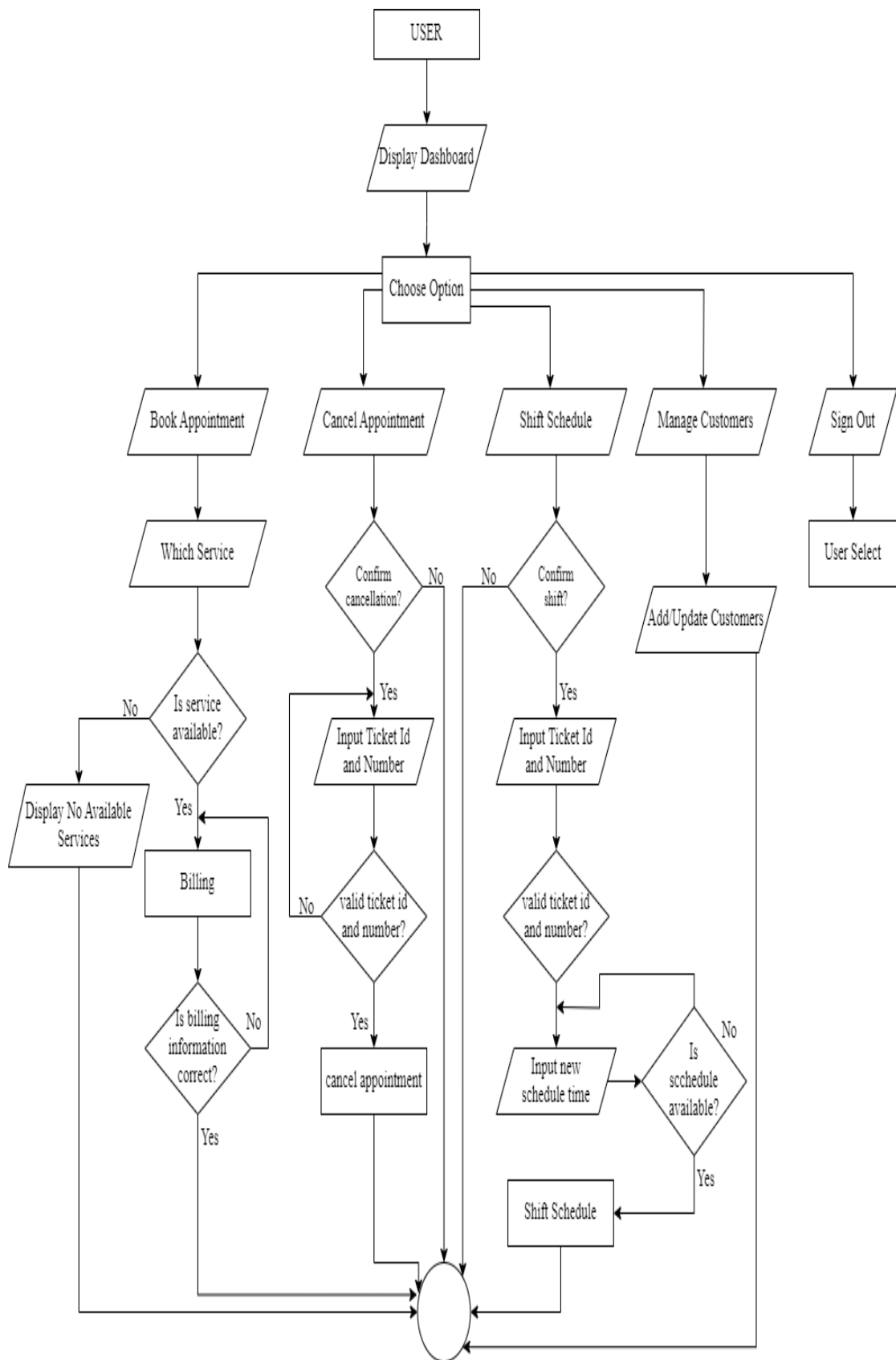


Fig 6.3-9 User Flowchart



7. Project Gantt Chart

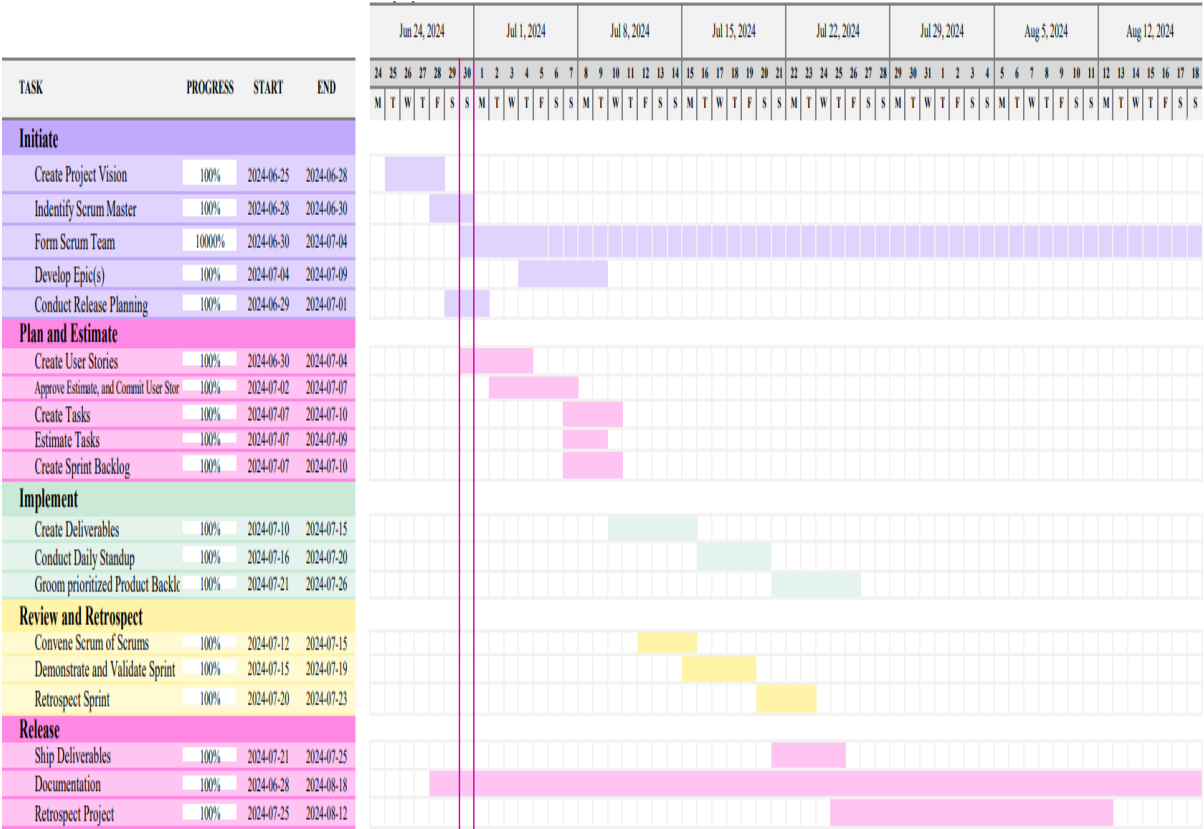


Fig 7-10 Project Gantt Chart

## 8. Methodology

For the development of the “SPA Management system” program, we’ll be using Scrum methodology, an Agile Framework. Scrum is one of the many types of agile methodology, known for breaking projects down into sizable chunks called “sprints.” Agile scrum methodology is good for businesses that need to finish specific projects quickly (Schwaber, What is Scrum?, 2022). Agile scrum methodology is a project management system that relies on incremental development. Each iteration consists of two- to four-week sprints, where the goal of each sprint is to build the most important features first and come out with a potentially deliverable product. More features are built into the product in subsequent sprints and are adjusted. Scrum is a lightweight framework that helps people, teams and organizations generate value through adaptive solutions for complex problems (Schwaber & Sutherland, The 2020 Scrum Guide, 2020).

**In a nutshell, Scrum requires a Scrum Master to foster an environment where:**

- a) A Product Owner/ Manager orders the work for a complex problem into a Product Backlog.
- b) The Scrum Team turns a selection of the work into an Increment of value during a Sprint.
- c) The Scrum Team inspects the results and adjusts for the next Sprint.
- d) Repeat

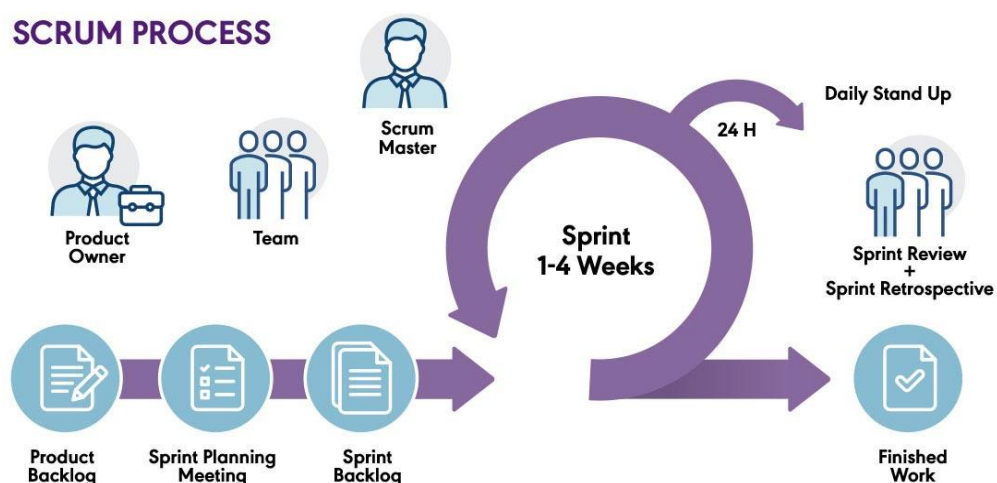


Fig 8-11 Scrum Model

## 9. Implementation

### 9.1 Tools/ Language Used:

We used **Visual Studio 2022** because it provides a comprehensive development environment with an intuitive interface, rich debugging tools, and robust support for various programming languages, including VB.NET. This enables efficient design and development of user interfaces and business logic. MS SQL offers a reliable, scalable, and secure database management system, ensuring efficient data storage, retrieval, and management. Together, these tools streamline the development process, enhance productivity, and ensure the creation of high-quality, maintainable applications.

We have used different tools till date for different purposed. The tools we used are:

- **VB.NET and MSSQL** for source code
- **Draw.io** for DFD, Flowchart and E-R Diagram
- **MS Excel** for Gantt Chart
- **MS PowerPoint** for Presentation
- **MS Word** for Documentation
- **VB.NET** for Coding and Testing
- **Discord** and **WhatsApp** for online meeting

## 9.2 Work Assignment

S.N.	NAME	WORK ASSIGNED
1.	Saroj Baral	<p>Coding, System Design, and Documentation</p> <ul style="list-style-type: none"><li>• Coding of major modules like book appointment, login system, schedule shiftment.</li><li>• SQL scripting</li><li>• System Designs</li><li>• Logic definition</li></ul>
2.	Srenka Bhandari	<p>Coding, Documentation and Testing</p> <ul style="list-style-type: none"><li>• Coding of modules like View transactions, Cancel Appointments, Customer's Info</li><li>• Testing of login systems</li><li>• System Design support</li><li>• SQL support</li></ul>
3	Sabin Pandey	<p>Design, Documentation and Testing</p> <ul style="list-style-type: none"><li>• UI Design support</li><li>• Coding of modules like User panel Book, Check appointments,</li><li>• Documentation</li><li>• Coding Support</li></ul>

4	Anish Poudel	<p>Presentation, Design and Coding</p> <ul style="list-style-type: none"> <li>• Diagram Designer</li> <li>• Presentation</li> <li>• Coding of Modules like Manage Employees, Manage Services</li> <li>• Coding Support</li> </ul>
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Table 9.2-1 Work Division

## 10. Testing

Regardless of the development methodology, the goal of testing is to make sure that what is created does what it is supposed to do. We have included testing as a part of the development process. The test cases should be designed with maximum possibilities of finding the errors or bugs.

We have designed and executed a few test cases to check if the application meets the functional requirements.

### 10.1 Test Case: Admin

TEST MODULE	TEST CASE	EXPECTED RESULT	TEST RESULT
ADMIN	Signs up with Information for login	User successfully logged in and directed to the admin dashboard page	PASS
ADMIN	Enters invalid login credentials	Displays Error message	PASS
ADMIN	Enters View Transactions	Checks Transactions & if there is any, displays it or exits	PASS
ADMIN	Enters Delete Transactions	format all transactions or for exit.	PASS
ADMIN	Enters Add/ Update Services	Add Types of services and a Price and Enables the ability to change price of the service	PASS
ADMIN	Enters Change Login Information	Asks for new Username and password and saves it	PASS
ADMIN	Enters Sign Out	Directs to User Selection dashboard	PASS

Table 10.1-2 Test Case of Admin

## 10.2 Test Case: User

TEST MODULE	TEST CASE	EXPECTED RESULT	TEST RESULT
USER	Provide details for registration	User successfully registered with the application and directed to the admin page	PASS
USER	Enters Book appointment	Asks for choice (Services) or for exit	PASS
USER	Enters Cancel appointment	Checks for Customer ID and searches it. Then, Cancel using the book ID and gives a refund	PASS
USER	Enters Shift Schedule	Asks for appointment info and also asks for final confirmation and asks for entering another available schedule	PASS
USER	Enters Sign out	Directs to User Selection dashboard	PASS

Table 10.2-3 Test Case of User

## **11. Project Results**

Our team successfully completed the development of our first project, which involved creating a digital platform for a spa appointment booking system. The primary goal was to modernize and streamline the business operations of spas through various innovative features.

### **Key Accomplished Functions:**

In the administrator's dashboard, we implemented features such as View transactions, delete transactions, add services, change service details, change login information and sign out. On the User side, we introduced functions for booking appointments, cancelling appointments, shifting appointment and sign out.

### **Solutions to addressed problems:**

Our project effectively tackled several challenges faced by spas. We resolved issues related to appointment management, security, immediate service updates and the absence of fast booking system.

### **Fulfilled Requirements:**

The project met both functional and non- functional requirements set by the spa. All business objectives, including enhanced efficiency, increased sales, improved customer experiences, security measures and a user-friendly interface, were successfully achieved.

### **Benefits for Team Members:**

Our collaborative journey in developing the Spa Appointment Booking System proved to be an invaluable learning experience for all team members involved. This project fostered the growth of a wide array of skills and mindsets that will undoubtedly contribute to our future professional and personal undertakings. It notably bolstered our capabilities in teamwork, technical proficiency, time management and creative problem-solving.



## **12. Future Enhancement**

The current Spa Management System that we have developed provides the functionality of booking available appointments, creating account and managing the services in a Spa. The features that can be added to this system in the future are as follows:

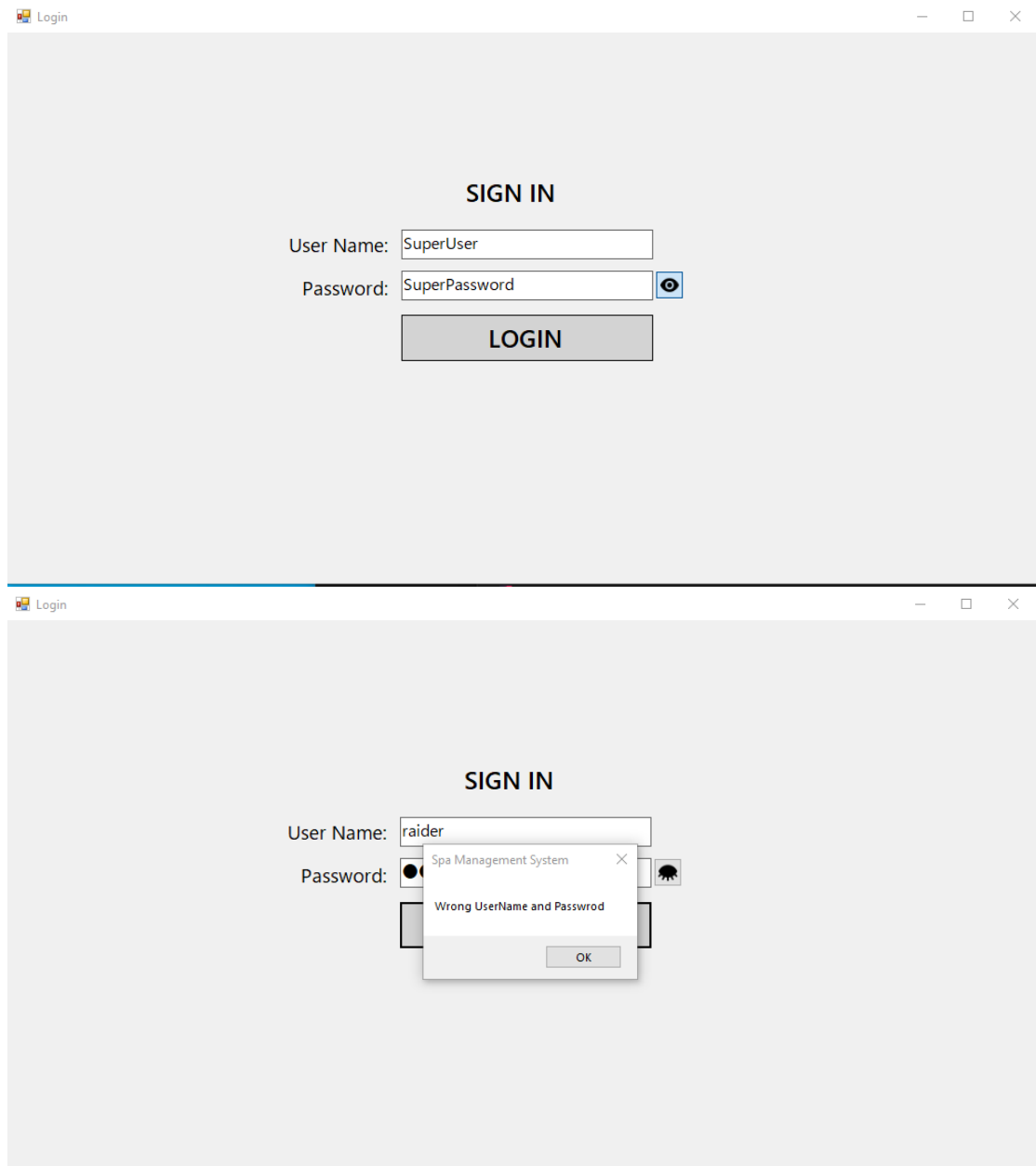
- Provide a broader view for statistics
- Update the UI/UX to make it easier.
- Add the Specification and benefits of each Spa on the menu.
- Add online payment method.
- Feature for saving User's feedback in the system.

### **13. Conclusion**

The Spa Management System (SMS) is a software solution designed to optimize the operations of a spa. Through features such as appointment booking, cancellation, rescheduling, and service management, SMS contributes to heightened efficiency and productivity. It also facilitates tasks like modifying login credentials, viewing and managing transactions. Both users and administrators benefit from its user-friendly interface and accessibility. Valuable insights for potential enhancements and identified areas for improvement are part of its outcomes. By implementing a Spa Management System using the VB.NET and MSSQL, the overall structure and functioning of a spa can be significantly improved. This improvement extends to better organizational practices, informed decision-making, and an elevated level of customer satisfaction. The central goal of the project was to streamline processes, reduce time consumption, and minimize errors during system administration.

## 14. Annexures

Snapshots of Project Preview:



Manage Services

Service Name:

Price:

Reset

Add Service Edit Info Remove Service

ID	Service Name	Cost
1	Thai Massage	5000

Manage Services

Service Name:

Price:

Reset

Add Service Edit Info Remove Service

ID	Service Name	Cost
1	Thai Massage	5000

Manage Services

Service Name:

Price:

Reset

Add Service Edit Info Remove Service

ID	Service Name	Cost
4	Thai Message	
6	Hot Stone Message	

Spa Management System X  
Service Added Sucessfully  
OK

Manage Services

Service Name:

Price:

Reset

Add Service Edit Info Remove Service

ID	Service Name	Cost
4	Thai Message	5000
6	Hot Stone Message	6500

Manage Services

Service Name:

Price:

Reset

Add Service

Edit Info

Remove Service

ID	Service Name	Cost
4	Thai Massage	
6	Hot Stone Massage	

Spa Management System

Service Updated Sucessfully

OK

Manage Services

Service Name:

Price:

Reset

Add Service

Edit Info

Remove Service

ID	Service Name	Cost
6	Hot Stone Massage	

Spa Management System

Service Removed Sucessfully

OK

Manage Employees

First Name:

Last Name:

Address:

Contact:

Post:

Reset

Add Employee

Edit Info

Remove Employee

ID	First Name	Last Name	Address	Contact	Post
----	------------	-----------	---------	---------	------

Manage Employees

First Name:

Last Name:

Address:

Contact:

Post:

Reset

Add Employee

Edit Info

Remove Employee

ID	First Name	Last Name	Address	Contact	Post
2	Sabin	Pandey	Pokhara	9876543210	Thera...

Spa Management System

Employee Added Sucessfully

OK

Manage Employees

First Name:

Last Name:

Address:

Contact:

Post:

Reset

Add Employee

Edit Info

Remove Employee

ID	First Name	Last Name	Address	Contact	Post
2	Sabin	Pandey	Kathmandu	9876543210	Thera...

Spa Management System

Employee Info Updated Sucessfully

OK

Manage Employees

First Name:

Last Name:

Address:

Contact:

Post:

Reset

Add Employee

Edit Info

Remove Employee

ID	First Name	Last Name	Address	Contact	Post
<div> <div>Spa Management System</div> <div>Employee Removed Successfully</div> <div>OK</div> </div>					

Manage Users

First Name:

Last Name:

Contact:

Address:

User Name:

Password:

Confirm:

☒ Is Admin

Add User

Edit Info

Remove User

Reset

ID	First Name	Last Name	Address	Contact	User Name	Admin
----	------------	-----------	---------	---------	-----------	-------



Manage Users

First Name:

Last Name:

Contact:

Address:

User Name:

Password:

Confirm:

☒ Is Admin

Add User

Edit Info

Remove User

Reset

ID	First Name	Last Name	Address	Contact	User Name	Admin
4	Saroj	Baral	Pokhara	9846025468	saroj456	<input checked="" type="checkbox"/>

Spa Management System

User Added Sucessfully

OK

Manage Users

First Name:

Last Name:

Contact:

Address:

User Name:

Password:

Confirm:

☒ Is Admin

Add User

Edit Info

Remove User

Reset

ID	First Name	Last Name	Address	Contact	User Name	Admin
4	Saroj	Baral	Pokhara	9846025468	saroj456	<input checked="" type="checkbox"/>
5	Srenka	Bhandari	Pokhara	987456130	srenka88	<input type="checkbox"/>

29

Manage Users

First Name:

Srenka

Last Name:

Bhandari

Contact:

987456130

Address:

Pokhara

User Name:

srenka88

Password:

●●●●●●●●

Confirm:

●●●●●●●●

☒ Is Admin

Add User

Edit Info

Remove User

Reset

ID	First Name	Last Name	Address	Contact	User Name	Admin
4	Saroj	Baral	Pokhara	9846025468	saroj456	<input checked="" type="checkbox"/>
5	Srenka	Bhandari	Pokhara	987456130	srenka88	<input checked="" type="checkbox"/>

Spa Management System

User Info Updated Sucessfully

OK

Manage Users

First Name:

Saroj

Last Name:

Baral

Contact:

9846025468

Address:

Pokhara

User Name:

saroj456

Password:

Confirm:

☒ Is Admin

Add User

Edit Info

Remove User

Reset

ID	First Name	Last Name	Address	Contact	User Name	Admin
5	Srenka	Bhandari	Pokhara	987456130	srenka88	<input checked="" type="checkbox"/>

Spa Management System

Employee Removed Sucessfully

OK

AdminPanelViewTransactions

Sort By User ID:

Sort By Cus ID:

TId	User Id	User Name	Cus ID	Customer	Amount
1	2	Sabun	1	Saroj	10000

UsersPanel

Appointments Book

First Name:

Last Name:

Address:

Contact:

Search

Add Customer

Reset

Edit Info

ID	First Name	Last Name	Address	Contact
5	Anish	Poudel	Pokhara	984651232

Spa Management System

User Added Sucessfully

OK

Customer ID:

Name:

Search

Service:

Price:

Add To Bill

Date:

Time:

Reset

Service Name	Date	Time	Price
--------------	------	------	-------

Total:

Discount:

Bill

Book

Book Appointment

Customer ID: 5

Name: Anish

Search

ID	First Name	Last Name	Address	Contact
5	Anish	Poudel	Pokhara	984651232

Service: Hot Stone Message

Price: Rs. 6500

Add To Bill

Date: 7/ 1/2024

Time: 07:00 AM

Service Name	Date	Time	Price
Hot Stone Messa...	7/1/2024 12:00...	07:00 AM	6500

Spa Management System

Booked Successfully

OK

Total: Rs. 6500

Discount: 25

Bill Rs. 6475

Book

Book Appointment

Customer ID: 5

Name: Anish

Search

ID	First Name	Last Name	Address	Contact
5	Anish	Poudel	Pokhara	984651232

Service: Hot Stone Message

Price: Rs. 6500

Add To Bill

Date: 7/ 1/2024

Time: 07:00 AM

Service Name	Date	Time	Price
Hot Stone Messa...	7/1/2024 12:00...	07:00 AM	6500

Reset

Total: Rs. 6500

Discount: 25

Bill Rs. 6475

Book

Cancel Appointment

Customer ID:  Name:

Date:

Book ID:

Refund:

Cancel Appointment

Customer ID:  Name:

ID	First	Last	Address	Contact
5	Anish	Poudel	Pokhara	984651232

Date:

Book ID	Service Id	Service	Price	Time
9	6	Hot Ston...	6500	07:00 AM

Book ID:

Refund:

Spa Management System

Appointment Cancelled Sucessfully

Check Appointment

Service: Hot Stone Message

Date: 7/ 1/2024

Check

Ti_Id	Ti_StartTime
2	08:00 AM
3	09:00 AM
4	10:00 AM
5	11:00 AM
6	12:00 PM
7	01:00 PM
8	02:00 PM
9	03:00 PM
10	04:00 PM
11	05:00 PM
12	06:00 PM
13	07:00 PM

Shift Appointment

Customer ID: Name: Search

Date: 6/30/2024 Show Bookings

Book ID: Service Id: Date: 6/30/2024 Check Time: Shift Reset

Customers Info

First Name:

Last Name:

Address:

Contact:

Reset

Edit Info

Search

Remove Customer

ID	First Name	Last Name	Address	Contact
5	Anish	Baral	Pokhara	984651232

Spa Management System

User Info Updated Successfully

OK

Shift Appointment

Customer ID:

Name:

Search

ID	First	Last	Address	Contact
5	Anish	Poudel	Pokhara	984651232

Date:

Show Bookings

Book ID	Service Id	Service	Price	Time
10	6	Hot Ston...	6500	07:00 AM

Book ID:

Service Id:

Date:

Check

Time:

Shift

Reset

Spa Management System

Booking Shifting Successfully

OK



Manage Employees

First Name:

Last Name:

Address:

Contact:

Post:

Reset

Add Employee

Edit Info

Remove Employee

ID	First Name	Last Name	Address	Contact	Post
<div><div>Spa Management System</div><div>Missing Information</div><div>OK</div></div>					

Customers Info

First Name:

Last Name:

Address:

Contact:

Reset

Edit Info

Search

Remove Customer

ID	First Name	Last Name	Address	Contact
<div><div>Spa Management System</div><div>Employee Removed Sucessfully</div><div>OK</div></div>				

## 15. References

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