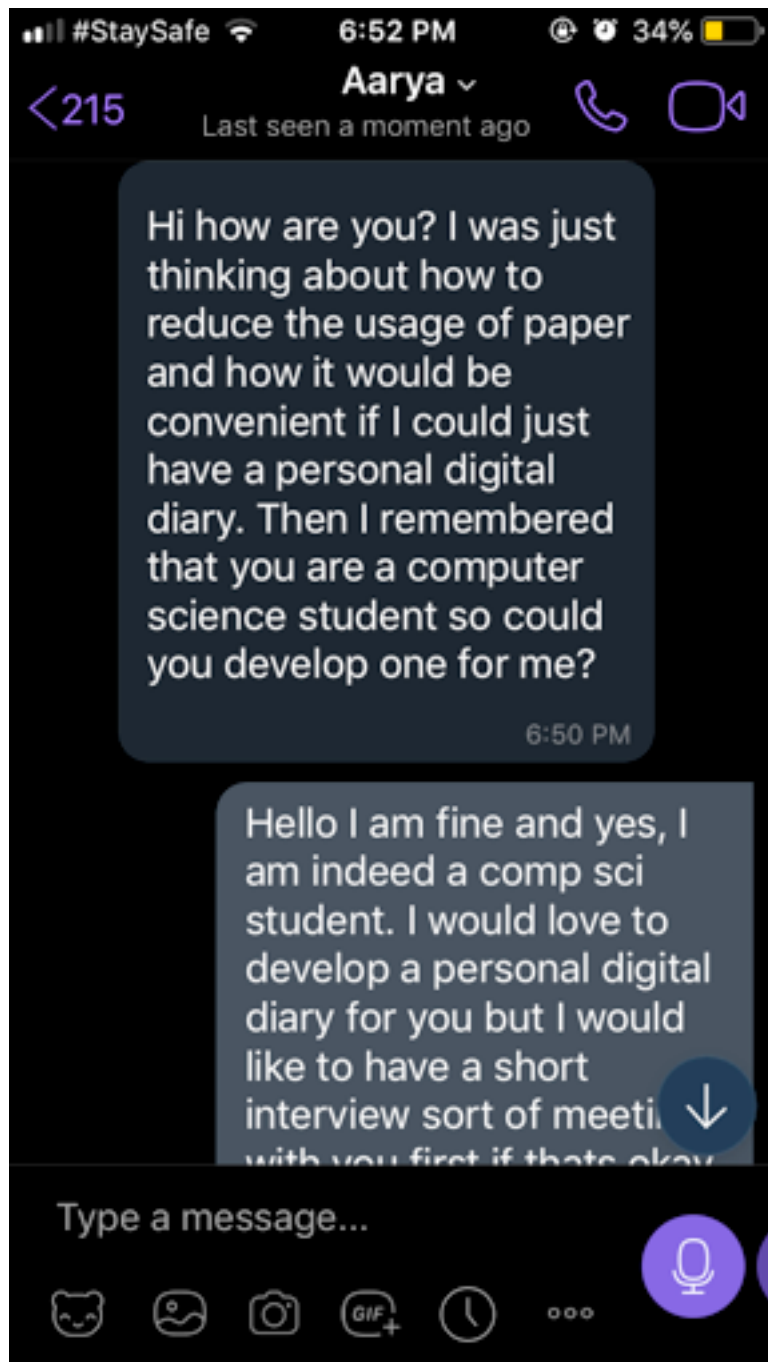


## Appendix A

### [Appendix A.1](#)

Initial messages with the potential client



<215 Aarya ▾  
Last seen a moment ago 📞 📺

I am indeed a comp sci student. I would love to develop a personal digital diary for you but I would like to have a short interview sort of meeting with you first if thats okay with you? I would like to know more about your idea.

6:50 PM ✓✓



Yeah, sure I will just mail you a zoom link in 5 minutes and then we can talk.

6:51 PM

Perfect! 6:51 PM ✓✓



Okay :) 6:51 PM



Type a message...



## Appendix A.2

Transcript of the first interview with client:

**Developer:** Hello, thank you for agreeing to have an interview with me on such a short notice but I wanted to know more about that idea of yours of having a digital diary. Could you briefly explain the application that I will be designing for you?

**Client:** Hi, no problem. So I have been keeping journals since a very long time and I have used a lot of notebooks for that. Looking at the present environmental situation of the world, I really wanted to minimize the usage of paper and I am having a hard time managing all these papers as well, for which I have been looking for ways to digitalize my journal storage.

**Developer:** What are some prominent features that come to your mind that you would like to have in this application?

**Client:** Okay well first of all I want to be able to add, delete, and edit the diary entries according to my wishes. Then I also wanted to have features through which I can access my journals that I had written long time back and which can be searched according to the date. I also wanted the app to be able to add pictures and videos.

**Developer:** Hmm so add, delete, edit and search the texts as well as images and videos? Okay. Would you maybe want a planner? Basically a calendar.

**Client:** Yeah that would be great. Also I was thinking if you could add an “expenses” section as well with a calculator? I want to be able to track and store my monthly expenses.

**Developer:** No problem. I will work on it. So at the moment there are three sections; planner, journals and expenses and all these should have the ‘add’, ‘delete’ and ‘edit’ or ‘update’ feature am I correct?

**Client:** Yes yes also after all the functionalities are done, could you design it in a way that is aesthetically pleasing as well as realistic? Like I want the pages to have a flipping effect as if I were using a notebook.

**Developer:** Oh okay I will look into that and keep you informed about this

project. Is that it for today?

**Client:** Yes and also could you add a section about using the application? I might have some confusion later on because I am not really up to date with technology.

**Developer:** Alright. If you have any further requirements, feel free to either mail me or text me on Viber. Goodnight!

**Client:** Good night and thank you!

### [Appendix A.3](#)

Request for the application to be web-based via mail

**Aarya Timilsina**

9/4/20

AT

Request

To: Shreeya Maskey

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Hello Shreeya,

I hope it is not too late to mail you with a major concern, but I wanted to let you know that I would like it if the application is web-based so that I can access it via my mobile, as well as my laptop. It would be very convenient if I can access it easily with both of my devices. I tend to journal every day so it'd be easier to have access to my diary through my phone during holidays where I won't have access to my laptop.

I'd like to apologize again for informing you this late.

Thank you :)

---

**Shreeya Maskey**

9/4/20



Re: Request

To: Aarya Timilsina

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Hi Aarya,

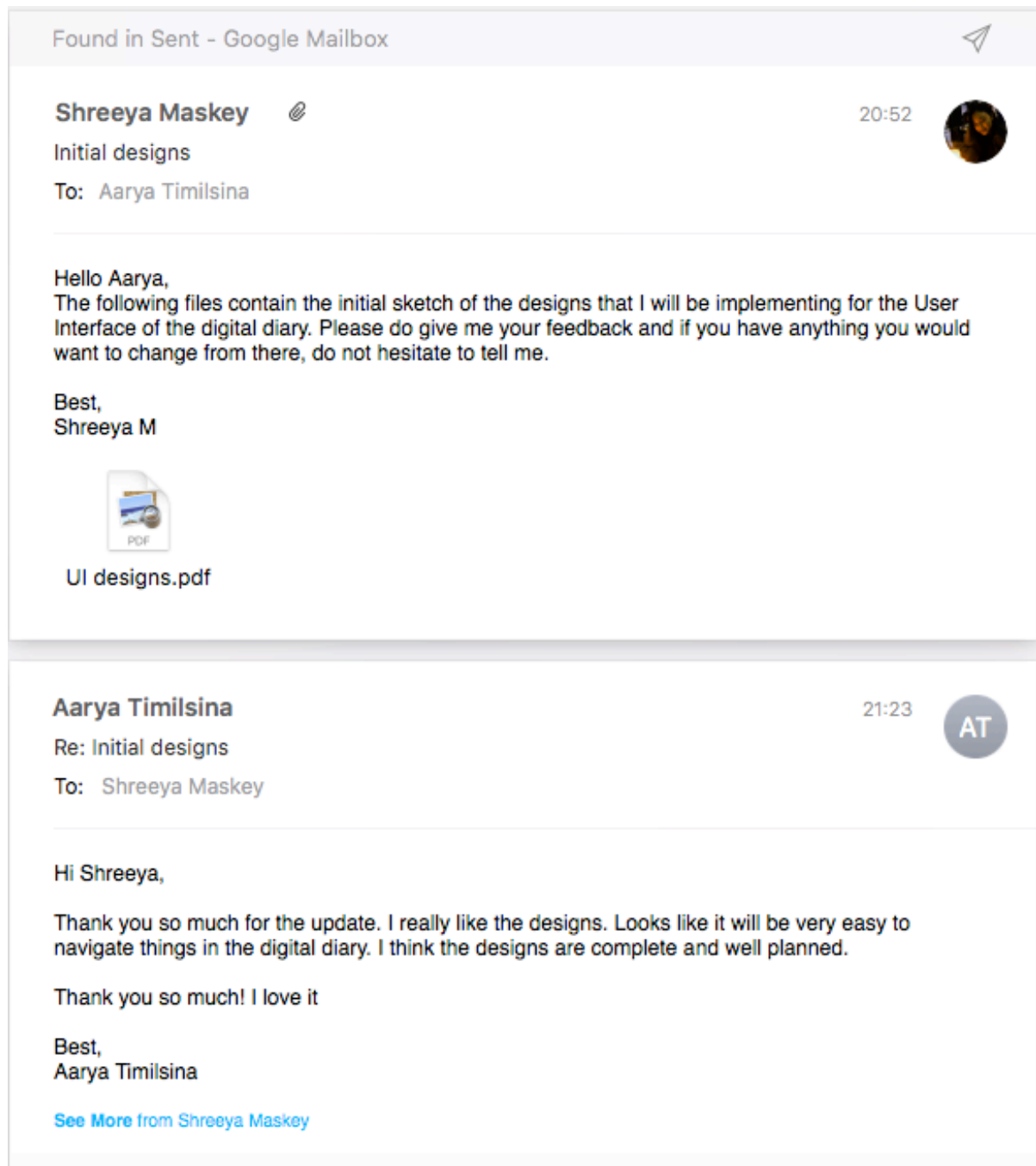
No no its perfectly fine and I understand. Sure I will make the application web-based.

No problem!

[See More](#) from Aarya Timilsina

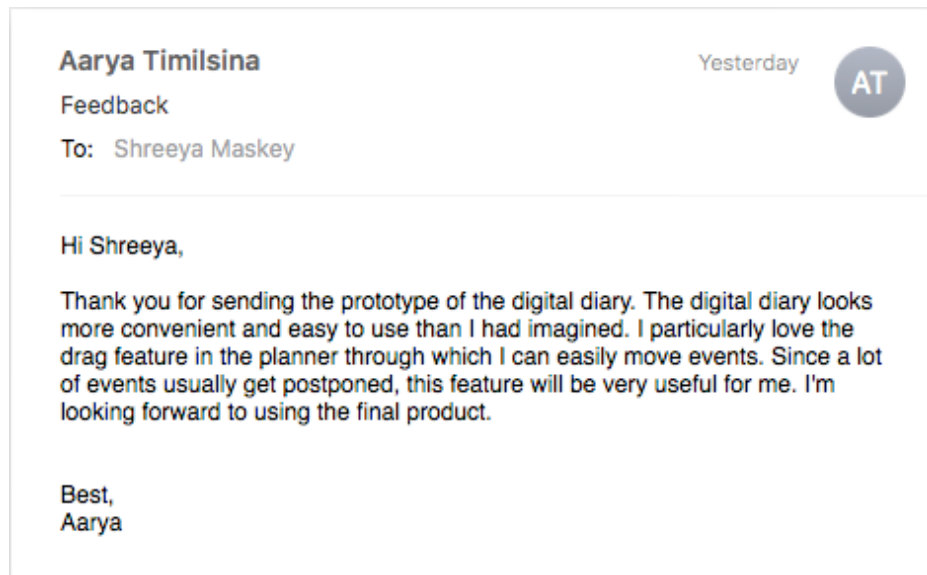
#### [Appendix A.4](#)

Sharing of the initial designs of the UI with the client



## [Appendix A.5](#)

Client's thoughts on the prototype of the Digital Diary System



#### [Appendix A.6](#)

Client's feedback on the prototype after I asked her if there was anything that she would like for it to be added

**Shreeya Maskey**

Yesterday



Re: Feedback

To: Aarya Timilsina

Hi Aarya,

Thanks for the feedback! I am glad you liked the prototype although there is a lot to be worked on.

Regarding this, do you think there should be some additional features in the final product? If so, please do recommend and do not hesitate to let me know if you feel like something is inadequate.

Thank you  
Shreeya M

[See More from Aarya Timilsina](#)

**Aarya Timilsina**

Yesterday



Re: Feedback

To: Shreeya Maskey

I am glad you included the search function through which I can search for the title, but I would like it if I could search via the time and date and extend this functionality to the Expenses section as well. Also, I am a bit worried regarding the privacy of the things I write in my diary entry. If you could do something so that it remains secure, I would really appreciate it.

Best,  
Aarya

[See More from Shreeya Maskey](#)