

User Testing

Interviewee Name: Glen (Age = 23 Computer Science Graduate student. Non-HCI person)

Pre-Test

Q. Do you shop Online?

Answer: Yes, many a times.

Q. When and where do you sit for shopping?

Answer: In my room when I am free.

Q. Which device do you use for Online shopping?

Answer: Mostly I use my Laptop.

Q. How do you check t-shirt Size while shopping Online?

Answer: The website has a scale in it which can be used to find fitting size.

Q. Do you think that determining the t-shirt size is a problem while shopping online? How do you feel can it be addressed?

Answer: It is a commonly faced problem and needs to be solved.

Q. Given the three options of :

1. Taking a web-cam pic with a CD and determining your size

2. Uploading your pic with a CD from your PC.

3. Entering known t-shirt size info of a brand that fits well,

Which one would you prefer?

Answer: Entering the known size of a t-shirt of a known brand looks a cool functionality and easy as well.

Q. Given such a feature of size determination, would you still want the traditional filtering techniques according to size (eg. S, M ,L XL,XXL) to be present on the websites?

Answer: It should be present as a supplementary functionality in case a person is looking for a t-shirt for someone else.

Post-Test:

Q. Did you like the new interface? Did you identify problems with designs or flow?

Answer: Yes I liked the interface, but I failed to recognize the button; mistook it for an advertisement.

Q. After using the interface, what would you prefer: traditional filtering or new filtering?

Answer: I would prefer using both these functionalities together

Q. Rate the level of comfort while using this functionality

1	2	3	4	5
Not at all		neutral		Very Nice

Answer: I would give a rating of 3

Q. Are you satisfied with the results? (Yes, No, Maybe)

Answer: I am not satisfied with the image processing results but I am satisfied with the results provided by the Brand-size entry functionality.

Q. Given the results are accurate, would you use it? (Yes, No, Maybe)

Answer: Yes, provided the results are accurate.

Q. Did you find any of the buttons, dialog boxes, messages or text did not fit? What about the pop-up screens?

Answer: It was a good User interface. I would like to suggest something. The 'know your size button' can be included inside the size filter.

Interviewee Name: Raunak (Age = 22 Computer Science Graduate student. Non-HCI person)

Pre-Test

Q. Do you shop Online?

Answer: Yes, I do shop online.

Q. When and where do you sit for shopping?

Answer: At home most of the times and sometimes on the go using smart phones. No particular time. Shop whenever free.

Q. Which device do you use for Online shopping?

Answer: Laptops and Mobile phones

Q. How do you check t-shirt Size while shopping Online?

Answer: I check scale and as per make a rough estimate of size. To be on the safer side I buy a larger size t-shirt.

Q. Do you think that determining the t-shirt size is a problem while shopping online? How do you feel can it be addressed?

Answer: Yes, this is a common problem. By using some standard scale.

Q. Given the three options of :

1. Taking a web-cam pic with a CD and determining your size
2. Uploading your pic with a CD from your PC.
3. Entering known t-shirt size info of a brand that fits well,

Which one would you prefer?

Answer: Would prefer the third method of entering size information, of t-shirt which fits well. This is easy and efficient. Using CD every time, especially when the user has a growing age wherein his size requirements change rapidly, uploading new picture every time, to get a correct size is a cumbersome task. If the CD holding thing is not required then the first two methods would also be easy.

Q. Given such a feature of size determination, would you still want the traditional filtering techniques according to size (eg. S, M, L, XL, XXL) to be present on the websites?

Answer: I don't feel it's necessary as the user can get his size information and he can purchase t-shirt accordingly. Once he knows his size and recommended t-shirt size for all brands, he can easily alter his selections as needed.

Post-Test:

Q. Did you like the new interface? Did you identify problems with designs or flow?

Answer: The process of getting size info is pretty good. I did not have to go through some form filling process. But after entering information, the new recommendations should be more noticeable. Also the button for 'Know Your Size' should be more noticeable. The button seems like an advertisement, because of its display.

Q. After using the interface, what would you prefer: traditional filtering or new filtering?

Answer: I would prefer to use the new system, as in the traditional system, the t-shirt size determination more of a guess work.

Q. Rate the level of comfort while using this functionality

1 2 3 4 5
Not at all neutral Very Nice

Answer: The system deserves a 5 rating owing to accurate results and good user experience

Q. Are you satisfied with the results? (Yes, No, Maybe)

Answer: Yes I am satisfied with the recommendations.

Q. Given the results are accurate, would you use it? (Yes, No, Maybe)

Answer: Yes. Would love if it is smart phone compatible.

Q. Did you find any of the buttons, dialog boxes, messages or text did not fit? What about the pop-up screens?

Answer: Flow was very nice. Only the button for 'Know your size' was not proper, and the recommended size should be highlighted. The pop-up screens were very efficient and well designed

Interviewee Name: Abhishek (Age = 22. Computer Science Graduate student. Non-HCI person)

Pre-Test:

Q. Do you shop Online?

Answer: Yes

Q. When and where do you sit for shopping?

Answer: Preferable at home and time depends.

Q. Which device do you use for Online shopping?

Answer: Laptop

Q. How do you check t-shirt Size while shopping Online?

Answer: Based on reference scale. Use XL for all brands assuming it will fit well.

Q. Do you think that determining the t-shirt size is a problem while shopping online? How do you feel can it be addressed?

Answer: Yes there is a problem. Take a base reference for all companies.

Q. Given the three options of :

1. Taking a web-cam pic with a CD and determining your size
2. Uploading your pic with a CD from your PC.
3. Entering known t-shirt size info of a brand that fits well,

Which one would you prefer?

Answer: Entering t-shirt size which fits well of a known brand and then map it with other brands.

Q. Given such a feature of size determination, would you still want the traditional filtering techniques according to size (eg. S, M ,L XL,XXL) to be present on the websites?

Answer: Using CD will be a cumbersome task, so I would like to have the traditional filters as well.

Post-Test:

Q. Did you like the new interface? Did you identify problems with designs or flow?

Answer: The button for the 'know your size', is a unique feature. Should be more catchy. There should be a filter for price range. User should get a feedback if he is holding the CD right in front of web-Cam. You need to inform the user that after he uploads a photo with CD, he will be getting sizes which fit him well.

Q. After using the interface, what would you prefer: traditional filtering or new filtering?

Answer: With improved user interaction, this new functionality works well and is preferable.

Q. Rate the level of comfort while using this functionality

1	2	3	4	5
Not at all		neutral		Very Nice

Answer: I would give it a rating of 4

Q. Are you satisfied with the results? (Yes, No, Maybe)

Answer: I would provide a rating of 3 considering my overall experience with the system.

Q. Given the results are accurate, would you use it? (Yes, No, Maybe)

Answer: Yes would love to use it.

Q. Did you find any of the buttons, dialog boxes, messages or text did not fit? What about the pop-up screens?

Answer: The 'know your size' button should have been more noticeable. Pop-up screen functionality was good as it avoided navigation to a new page.

Interviewee Name: Deepak (Age = 23 Computer Science Graduate student. HCI person)

Pre-Test:

Q. Do you shop Online?

Answer: Yes

Q. When and where do you sit for shopping?

Answer: When I am free, may be during the weekends. Usually at home.

Q. Which device do you use for Online shopping?

Answer: Would prefer use of a laptop

Q. How do you check t-shirt Size while shopping Online?

Answer: Based on past experiences for a brand. I have to remember the size for each brand.

Q. Do you think that determining the t-shirt size is a problem while shopping online? How do you feel can it be addressed?

Answer: Yes this is a problem faced while shopping for t-shirts online.

Q. Given the three options of :

1. Taking a web-cam pic with a CD and determining your size
2. Uploading your pic with a CD from your PC.
3. Entering known t-shirt size info of a brand that fits well,

Which one would you prefer?

Answer: Holding the CD and taking a web-cam image to know my size accurately.

Q. Given such a feature of size determination, would you still want the traditional filtering techniques according to size (eg. S, M ,L XL,XXL) to be present on the websites?

Answer: May be its not required as you have a way to know your exact size.

Post-Test:

Q. Did you like the new interface? Did you identify problems with designs or flow?

Answer: The interface was fantastic and was intuitive. However, the countdown functionality while taking snap was a bit misleading. Otherwise the entire user experience was decent.

Q. After using the interface, what would you prefer: traditional filtering or new filtering?

Answer: I would love to use this new interface and try it once. If I get correct results then I would continue to use it even in future.

Q. Rate the level of comfort while using this functionality

1	2	3	4	5
Not at all		neutral		Very Nice

Answer: I would give it a rating of 4

Q. Are you satisfied with the results? (Yes, No, Maybe)

Answer: Yes, as I got a perfect size for my t-shirts form the functionality

Q. Given the results are accurate, would you use it? (Yes, No, Maybe)

Answer: Yes definitely, would prefer using it.

Q. Did you find any of the buttons, dialog boxes, messages or text did not fit?

Answer: Everything was fine and found the UI very good.